

TITLE SHEET**GLOBAL CONNECTION INC. OF KENTUCKY**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for alternative local exchange telecommunications services provided by Global Connection Inc. of Kentucky, with principal offices at 3957 Pleasantdale Road, Atlanta, GA 30340. This price list applies for services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)BY: Stephan Bui
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this sheet.

<u>Sheet</u>	<u>Revision Level</u>
1	Original
2	2 nd Revised*
3	Original
4	Original
5	Original
6	Original
7	Original
8	1 st Revised*
9	1 st Revised*
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	1 st Revised*
17.1	Original*
18	2 nd Revised*
19	Original*
20	Original*
21	Original*
22	Original*
23	Original*
24	Original*
25	Original*

When a price list filing is made with the Commission, an updated Check Sheet accompanies the price list filing.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



TABLE OF CONTENTS

Title Sheet..... 1

Check Sheet..... 2

Table of Contents..... 3

Symbols..... 4

Sheet Numbering and Revision Levels..... 5

Section 1 – Technical Terms and Abbreviations 6

Section 2 – Rules and Regulations..... 7

Section 3 – Description of Service..... 17

Section 4 – Rates..... 18

Section 5 – Billing Contents 20

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By: Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase To A Customer's Bill
- M - Moved From Another Price List Location.
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change In Text Or Regulation But No Change In Rate Or Charge

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO KRS 207 KAR 6.011,
SECTION 9 (1)

BY: Stephan Bell
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By: Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

SHEET NUMBERING AND REVISION LEVELS

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine, the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised sheet 14. Because of various suspension periods, deferrals, etc. the sheet number on file with the Commission is not always the price list sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

2.
2.1
2.1.1
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By: Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement that connects the Customer's location to a company's switching center or point of presence.

Authorized User – A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Company – Global Connection Inc. of Kentucky; a wholly owned subsidiary of Global Connection Inc. of America.

Commission – The Kentucky Public Service Commission

Customer – The person, firm, corporation, or other entity that orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

ILEC – Incumbent Local Exchange Carrier

LEC – Local Exchange Company

Local Exchange Services – Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Resold Local Exchange Service – A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By: Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

SECTION 2 – RULES AND REGULATIONS**2.1 Undertaking of Global**

The Company's services are provided on a prepaid monthly basis unless otherwise indicated and are available twenty-four hours per day, seven days per week. The Company provides such services via resold facilities or Company owned or leased facilities.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary ILEC facilities and equipment, and subject to the provisions of this tariff.

2.2.2 Global reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The local service offerings provided under this price list are controlled by Global and the Customer may not transfer or assign the use of service without the express consent of Global.

2.2.4 Prior permission from Global is required before any assignment or transfer by the Customer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 Global's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

NOV 07 2001

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

BY: Stephan Bull
SECRETARY OF THE COMMISSION

PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

EFFECTIVE

SECTION 2 – RULES AND REGULATIONS

(N)

2.4 Liabilities of the Company

(N)

2.4.2 Global shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service provided under this tariff, if caused by any person or entity other than Global, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any cause beyond Global’s direct control.

2.4.3 Global shall not be liable for, and shall be fully indemnified and held harmless by a Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this price list; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company (or it’s contractor), if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an Agent or employee of the Company.

2.4.5 Global shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company’s negligence.

2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Payment for Service

2.6.1 The customer is responsible for all charges for services and equipment furnished to the Customer or to an authorized user of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company’s authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, including the Commission.

(T)
|
|
|
|
(T)

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 2 – RULES AND REGULATIONS

(N)

2.6 Payment for Service, cont.

(N)

2.6.2 Customers pay an activation fee of \$20.00 and receive a term of 25 days of service for the first month. Each month after the initial start-up the customer will be pre-billed for 30 calendar days per month. The customer’s bill will be created the day following the connection date (CN) at which time the billing cycle is established. The Company offers a pre-paid service that requires customers to pay prior to the service period. The customer’s bill is generated and mailed 18 calendar days before the pre-pay due date. For the customer to remain in a pre-paid status the due date for the pre-payment is scheduled 5 calendar days prior to the service end date. If payment is not received by the due date, the customer will receive a mailed statement including disconnect notice. Additional attempts to contact the customer by phone are scheduled prior to the service disconnect date. Customers who do not make payment are processed for disconnect on the 11th day following the due date. If payment is not received by the service end date, the customer must pay a late payment fee in addition to the past due balance.

(T)

2.6.3 If service is suspended and the customer restores service, the customer is required to pay a restoration fee and any remaining balance. Refer to section 4.1 for appropriate fee charges.

2.6.4 If service is disconnected and the customer reinstates service, the customer is required to pay a reconnection fee and any remaining balance. Refer to section 4.1 for appropriate fee charges.

(T)

2.7 Taxes

All state and local taxes, including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax, 911 assessments and FCC charges, are listed as separate line items and are not included in the quoted rates.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



2.8 Terminal Equipment

The Company's service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key system or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at their premises, including personnel, wiring, electrical power, and the like incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

2.9 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The agreement will determine terms and conditions of installation and termination of service. The service agreement does not alter rates specified in this tariff.

2.9.1 Quality of Service

Either as a reseller or as a facilities based provider, as the case may be with any particular Customer, the quality of service provided to the Global end users would be equal to that received from the Company's underlying carrier.

2.10 Other Rules

2.10.1 The Company reserves the right to refuse to process Credit Card payments when authorization for use of the card is rejected or cannot be validated.

2.10.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers as required to meet changing regulatory rules and standards of the Commission.

2.11 Cancellation by the Customer

When a Customer desires to have his/her service terminated, he/she must notify the Company, either orally or in writing.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Stephan Bui*

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

2.12 Interconnections

Service furnished by Global may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for services initiated by the Customer in connection with services provided directly or indirectly by Global. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. The Company shall not be liable for any act or omission of any other company furnishing a portion of such service.

2.13 Refusal or Discontinuance by Company

Global may refuse or discontinue service under the following conditions (provided that unless otherwise stated, the Customer shall be given proper notification in accordance with 807 KAR 5:006 Section 14 to comply with any rule or remedy any deficiency:)

- (a) For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to Global or its agents for the purpose of inspection or maintenance of equipment that may be owned by Global and its Agents.
- (d) For noncompliance with or violation of Commission regulation or any rules and regulations as may be filed by Global with the Commission.
- (e) For nonpayment of bills.
- (f) If the Customer or an Authorized User of the service used the service in such a manner as to adversely affect Global's service to others. (Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.)
- (g) In the event of unauthorized or fraudulent use of service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

BY: Stephan Bue
SECRETARY OF THE COMMISSION

SECTION 9 (1)

2.13 Refusal or Discontinuance by Company contd.

- (h) Without notice by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Global or any contracted carriers from furnishing such services.

2.14 Interruption of Service

Credit allowances will not be made for interruptions of services that are due to the Company's testing or adjusting, testing or adjusting by any contracted carrier, due to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer. It shall be the obligation of the Customer to notify Global immediately of any interruption in service for which a credit allowance is being requested.

Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to Global's underlying ILEC's terminal.

2.15 Restoration of Service

The restoration of previously denied or disconnected service shall be in accordance with the provisions of this tariff.

2.16 Tests, Pilots Programs, Promotional Campaigns and Contests

Global may bundle features for packages, conduct pilot programs and/or promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer for the purposes of customer goodwill.

2.17 Cost of Collection and Repair

- 2.17.1 The Customer is responsible for any and all costs incurred in the collection of monies due to Global including legal and accounting expenses.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

NOV 07 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: ~~November 7, 2001~~

SECRETARY OF THE COMMISSION

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

2.17 Cost Collection and Repair contd.

2.17.2 The Customer is responsible for arranging for repair and payment for repair for any service outages that are on the Customer's premise or any other such repair if the outage was not directly caused by Global.

2.18 Late Payment Charge

A late fee of \$10 will be charged on any past due balance on the bill at 30 days from the bill date.

2.19 Return Check Charges

The Company's returned check charge is consistent with applicable state law.

2.20 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing-impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local telecommunications service subscribers, as may be required by state law.

2.21 Access to Carrier of Choice

Global's local service subscribers shall have the right to select the long distance service provider of their choice. The service provider should request confirmation and verifications of choice from its Customers no later than the date of submission of its first bill to the Customer. The service provider should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution.

2.22 Directory listings

2.22.1 The Company does not publish a directory of subscriber listings however; the Customer's main billing number will be placed in the directory or directories of the dominant local exchange carrier.

2.22.2 Reference specified herein for directory listings shall apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to use of telephone service.

NOV 07 2001

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

BY: Stephan Bui
SECRETARY OF THE COMMISSION

PURSUANT TO KY KAS 5011

OF KENTUCKY
EFFECTIVE

2.22 Directory listings contd.

2.22.3 In accepting listings as requested by subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in the directories.

2.23 911 Service

2.23.1 The Company provides access to 911 Service for emergency calling at no charge. This service is provided via the Company's underlying contracted carrier (ILEC.)

2.23.2 911 information consisting of the names, addresses and telephone and telephone numbers of all telephone customers is confidential. The Company will release such information after a 911 call has been received, on a call-by-call basis, only for the purpose of responding to an emergency call in progress.

2.23.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station address are furnished to the Public Safety Answering Point.

2.23.4 The Company assumes no liability for any infringement, or invasion of any right or privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of the 911 Service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan Bui
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

2.23 911 Service contd.

2.23.4 contd.

Under the terms of this tariff, the Public Service Agency must agree, (except where the events, incidents or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition. Occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.23.5 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.

2.23.6 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

NOV 07 2001
SECRETARY OF THE COMMISSION

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

SECTION 3 – DESCRIPTION OF SERVICE

3.1 Service Area

As a service reseller or a facilities based provider, Global will provide prepaid local exchange service that includes most of the underlying carrier's available features and services to residential Customers that are eligible for service in the State of Kentucky.

3.2 Local Exchange Service

Global offers to residential Customers flat rate, unlimited prepaid local service with access to 911, operator services, toll free numbers and relay services.

3.2.1 The Company's prepaid Local telephone Service provides a Customer with the ability to:

- place or receive call to any calling station in the local exchange calling area
- access basic 911 Emergency Service
- access the interchange carrier selected by the Customer for long distance calling
- place or receive calls to toll telephone free numbers

3.2.2 The Company's service cannot be used to originate calls to other telephone companies caller-paid information services. The Company blocks these calls.

3.2.3 Optional Features: A customer may order optional features at the rates specified in this tariff.

3.2.4 Local line provides the Customer with a single, voice-grade communications channel. Each local line includes a telephone number.

3.3 Maintenance Plan

Global offers a maintenance plan to the Customers that would cover local service outages that require repairs to the Customer's inside wiring. The plan does not include any repairs to deliberately caused outages on the Customer's premise.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 07 2001

807 KAR 6.011,
SECTION 9 (1)

BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

ISSUED DATE: October 8, 2001

EFFECTIVE DATE: November 7, 2001

By:

Houssam Abdallah, President
3957 Pleasantdale Road
Atlanta, GA 30340

SECTION 4 – RATES

4.1 Global’s Local Service Rates

4.1.1 Local Exchange Service

Global offers local exchange service on a pre-paid, flat rate only.

4.1.2 Installation Charges

	AT&T Areas	Windstream Areas	(N)
Connection Fee	\$79.95 (T)	\$94.99	(T)
Restoration Fee	\$20.00	\$20.00	(T)
Name Change	\$15.00	\$40.00	(N)
Number Change	\$35.00	\$40.00	---
Transfer	\$30.00	\$40.00	---
Upgrade/Downgrade	\$15.00	\$30.00	(N)
Reconnect Line	\$50.00	\$50.00	(T)
Re-Establish Line (New Number)	\$30.00	\$30.00	(N)
Change to Lifeline	\$30.00	\$30.00	(N)

4.1.3 Service Rates

AT&T Areas		(M, D, N)
Monthly Residential Service*		---
Basic		---
1 st Month	\$19.95	---
Subsequent Months	\$49.95	---
Advantage (includes caller ID plus Call Waiting; also includes 100 minutes LD)		---
1 st Month	\$19.95	---
Subsequent Months	\$54.95	---
Premium (includes 8 calling features and 100 minutes LD)		---
1 st Month	\$19.95	---
Subsequent Months	\$59.95	---
Directory Assistance, per call	\$2.99	---
Directory/Operator Assistance Block	\$5.00	(M, D, N)

*Plans include \$5.00 prorated installation for 12 months.

(N)

Material previously located on this page now appears on Page 17.1.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
 5555 Oakbrook Parkway, Suite 620
 Norcross, GA 30093



SECTION 4 – RATES, CONT.

4.1 Global’s Local Service Rates, cont.

(N)

4.1.3 Service Rates

Windstream Areas

Basic		
1 st Month		\$124.95
Subsequent Months		\$54.95
Advantage (includes caller ID plus Call Waiting)		
1 st Month		\$134.95
Subsequent Months		\$64.95
Directory Assistance, per call		\$2.99
Directory/Operator Assistance Block		\$5.00

(N)

4.1.4 Optional Services

	AT&T Areas	Windstream Areas	(M, D, N)
Call Waiting	\$8.00 (I)	\$8.00	
Call Waiting Deluxe	\$10.00 (I)	\$10.00	
Call Forwarding	\$10.00 (I)	\$10.00	
Three Way Calling	\$10.00 (I)	\$10.00	
Speed Dial	\$10.00 (I)	\$10.00	
Call Return	\$10.00 (I)	\$10.00	
Caller ID	\$12.00	\$12.00	
Caller ID Deluxe	\$12.00 (R)	\$12.00	
Call Block	\$10.00 (I)	\$10.00	
Call Tracing	\$10.00 (I)	\$10.00	
Repeat Dial	n/a (C)	\$5.00	
Unpublished Number*	\$7.00 (I)	\$7.00	
LD 100 minutes	\$2.95	\$2.95	
LD 500 minutes	\$9.95	\$9.95	
LD 2000 minutes	\$19.95	\$19.95	

(M, D, N)

*Change fee of \$35.00

(N)

Material appearing on this page was previously located on Page 17.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



4.2 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for service not generally available under this tariff. Individual case basis rates will be offered to the Customer in writing and on a non discriminatory basis. All such rates will be submitted to the Commission for approval, and will be made part of this tariff.

4.3 Kentucky Lifeline Support surcharge:

Company shall bill and collect from each Customer a fee of \$.08 per access line on monthly basis to be collected and paid in compliance with the Kentucky Universal Service Fund.

4.4 Kentucky Telecommunications Relay Service/TRS Program and Telecommunications Access Program/TAP surcharges:

Company shall bill and collect from each Customer a fee of \$.02 per access line on a monthly basis for the Telecommunications Relay Service/TRS and a fee of \$.02 per access line on a monthly basis for the Telecommunications Access Program/TAP. Both surcharges will be collected and paid in compliance with the Commission's Administrative Case No. 372.

(R)

(M)

(M)

Material previously located on this page now appears on Page 19.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 5 – BILLING CONTENTS

5.1 Billing Contents

The Company's customer bills contain the following information:

- Name and address of the Company
- Global's Service/Inquiry toll-free number
- Name and Address of the Customer
- Bill Date
- All Account Numbers
- Invoice Number
- Detail of Charges
- Summary of Charges

(M)

(M)

Material appearing on this page was previously located on Page 18.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 5 - LIFELINE

5.1 Eligibility

(N)

5.1.1 To be eligible for the Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs:

- A. Temporary Assistance to Needy Families (TANF), previously known as AFDC
- B. Supplemental Security Income (SSI)
- C. Food Stamps
- D. Medicaid
- E. Low Income Home Energy Assistance Program (LIHEAP)
- F. Federal Public Housing Assistance
- G. National School Lunch Program's Free Lunch Initiative (NSLP)

5.1.2 All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

5.2 Certification

5.2.1 Proof of eligibility in any of the qualifying low income assistance programs should be provided by the eligible Lifeline subscriber to the Company at the time of application for service. Eligible Lifeline subscribers may enroll in the Lifeline program by signing a document certifying under penalty of perjury that the customer participates in one of the Kentucky Lifeline eligible programs and identifying the qualifying program. The lifeline credit will not be established until the Company has received such signed document. If the Customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

(N)

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 5 – LIFELINE, CONT.

5.2 Certification, cont.

5.2.2 The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

5.2.3 When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within sixty (60) days, the Lifeline credit will be discontinued.

5.2.4 As a reseller providing Lifeline service from this tariff, the Company is responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. S 417(a) and (b), a reseller must provide a certification, upon request to the Commission, the Administrator or the ILEC that it is complying with all FCC and applicable State requirements governing Lifeline/Link-Up programs, including certification and verification procedures. The Company is required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in 5.1.2 above.

Disclosure requirements described in 5.2.2 preceding are applicable to resellers of Lifeline service.

5.3 Rates & Charges

5.3.1 General

- A. Lifeline is provided as a monthly credit on the eligible residential subscriber’s access line bill for local service.
- A. Service charges are applicable for installing or changing Lifeline service.
- B. Link-Up connection assistance may be available for installing or relocating Lifeline service.
- C. The secondary service charge is not applicable when existing service is converted intact to Lifeline service.

(N)

(N)

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 5 – LIFELINE, CONT.

5.3 Rates and Charges, cont.

5.3.2 The total Lifeline credit consists of one federal credit plus one Company credit.

A. Federal Credit	Monthly	
1. Temporary Assistance for Needy Families (TANF)	\$ 10.00	
2. Supplemental Security Income (SSI)	\$ 10.00	
3. Food Stamps	\$ 10.00	
4. Medicaid	\$ 10.00	
5. Low Income Home Energy Assistance Program (LIHEAP)	\$ 10.00	
6. Federal Public Housing Assistance	\$ 10.00	
7. Natl. School Lunch Programs Free Lunch Initiative (NSLP)	\$ 10.00	
8. State Means Test		
B. State Credit		
1. One per Lifeline service	\$ 3.50	

(N)

(N)

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 6 – LINK-UP

6.1 General

- A. Link-Up is a program designed to increase the availability of telecommunications service to low income subscribers by providing a credit to the non-recurring installation and service charges to qualifying low income residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
- B. Link-Up is supported by the federal universal service support mechanism.
- C. A federal credit amount of fifty percent (50%) of the non-recurring charges for connection of service, up to a maximum of thirty dollars (\$30.00), is available to be passed through to the subscriber.

(N)

6.2 Regulations

6.2.1 General

- A. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program.
- B. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.
- C. The Link-Up credit is available each time the customer installs or relocates the primary residential service.
- D. To receive the credit, proof of eligibility must be provided prior to installation of service.
- E. The total tariffed charges for connecting service, including service and other installation charges, are considered in the credit calculation.
- F. Link-Up service is exempt from the installation billing service fee.

6.2.2 Eligibility

- A. To be eligible for a Link-Up credit, the named subscriber must be a current recipient of any of the following law income assistance programs:
 - 1. Temporary Assistance to Needy Families (TANF), previously known as AFDC
 - 2. Supplemental Security Income (SSI)
 - 3. Food Stamps
 - 4. Medicaid
 - 5. Low Income Home Energy Assistance Plan (LIHEAP)
 - 6. Federal Public Housing Assistance
 - 7. Natl. School Lunch Programs Free Lunch Initiative (NSLP)

(N)

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 6 – LINK-UP, CONT.6.2 Regulations, cont.

6.2.2 Eligibility, cont. (N)

- B. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

6.2.3 Certification

- A. Proof of eligibility in any of the qualifying low income assistance programs should be provided by the eligible Link-Up subscriber to the Company at the time of application for service. Eligible Link-Up subscribers may enroll in the Link-Up program by signing a document certifying under penalty of perjury that the customer participates in one of the Kentucky Link-Up programs and identifying the qualifying program. The Link-Up credit will not be established until the Company has received such signed document. If the customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.
- B. The use of disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Link-Up plan.
- C. As a reseller providing Link-Up service from this tariff, the Company is responsible for determining proof of eligibility prior to requesting service. As set forth in 47 C.F.R. S417(a) and (b), a reseller must provide a certification, upon request, to the Commission, the Administrator or the ILEC, that it is complying with all FCC and applicable State requirements governing Lifeline/Link-Up programs, including certification and verification procedures. The Company is required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers. Disclosure requirements described in 6.2.3(B) preceding are applicable to resellers of Link-Up service.

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093



SECTION 6 – LINK-UP, CONT.

6.3 Rates and Charges

The federal credit available for a Link-Up connection is thirty dollars (\$30.00) maximum or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less.

(N)

(N)

Issued: November 13, 2009

Effective: November 13, 2009

Issued By: Mark D. Gagne, President and CEO
5555 Oakbrook Parkway, Suite 620
Norcross, GA 30093

