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December 19, 2018

By Overnight Delivery

Gwen R. Pinson, Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602-8294

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PUBLIC SERVICE
COMMISSION

*Re: Notice of Surrender of Certificate of Public Convenience and Necessity by
Flowroute CLEC Inc., Utility ID Nos. 5057130 and 5179710*

Dear Ms. Pinson:

Flowroute CLEC Inc. ("Flowroute CLEC"), through its undersigned counsel, hereby notifies the Kentucky Public Service Commission ("Commission") that it surrenders its certificates of public convenience and necessity ("CPCN") in Kentucky authorizing the provision of local exchange and intrastate long-distance service.¹ Flowroute CLEC does not provide any services in the State of Kentucky that require it to continue to hold a CPCN.

Flowroute CLEC understands that Commission approval is not required to complete the withdrawal. Accordingly, Flowroute CLEC submits this letter for informational purposes to ensure the accuracy of the Commission's records.

¹ On June 5, 2014, Flowroute was authorized by the Commission to provide local exchange telecommunications and intrastate long-distance services in the State of Kentucky. *See* Competitive Local Exchange Carrier Certificate of Public Convenience and Necessity, Utility ID No. 5057130, Filing ID TFS2014-00334 (June 5, 2014) (granting authority to operate as a competitive local exchange carrier); Long Distance Carrier Certificate of Public Convenience and Necessity, Utility ID No. 5179710, Filing ID TFS2014-00335 (June 5, 2014) (granting authority to operate as an interexchange carrier) (collectively, the "Certificates"). The Certificates initially were issued to Flowroute LLC, but the Commission was notified on August 18, 2014, that the Company's legal name was changed from Flowroute LLC to Flowroute Inc. The Commission acknowledged receipt of this notice by letter on September 26, 2014. By letter dated November 13, 2017, Flowroute requested Commission approval for a *pro forma* reorganization whereby Flowroute's Certificates would be assigned to Flowroute CLEC. Flowroute and Flowroute CLEC were notified by the Commission via email on December 18, 2017, that "informational transfers that are transparent to customers such as this do not require KPSC approval." On June 29, 2018, West Corporation ("West") and Flowroute Inc. notified the Commission of their intent to consummate a transaction whereby West would acquire ultimate control of Flowroute Inc. and Flowroute CLEC. On September 5, 2018, West notified the Commission that the transaction was completed on August 15, 2018.

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Please date-stamp the extra copy of this letter that we provided and return it in the enclosed envelope. If you have any questions regarding this notification, please contact the undersigned.

Respectfully submitted,

/s/ Phillip Marchesiello

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Counsel to Flowroute CLEC Inc.

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Commonwealth of Kentucky Public Service Commission

INFORMATION FORM FOR TELEPHONE UTILITIES OPERATING PURSUANT TO KRS 278.541 through 278.544

Complete Name of Telephone Utility: Flowroute Inc.

Physical Address of Principal Office: Street: 1221 2nd Avenue, Suite 330

City: Seattle State: WA Zip: 98101

Primary Contact: Name: Bayan Towfig Title: CEO

Phone: (206) 641-8080 Fax: (206) 641-8181

E-Mail: bayan@flowroute.com

Person Responsible for Answering Consumer Complaints: Name: Mo Merchant Title: Director of Operations

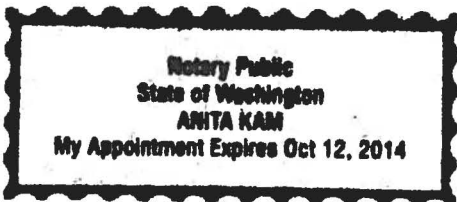
Address (if different from above)

Street: _____

City: _____ State: _____ Zip: _____

Phone: (855) 356-9768 Fax: (206) 641-8100

In accordance with KRS 278.542 (2), which requires telephone utilities operating pursuant to 2006 KRS 278.541 through KRS 278.544 to file with the Commission certain information, I, Colleen Martin, General Counsel, on behalf of Flowroute Inc. do hereby certify that the foregoing information is true and correct to the best of my knowledge, as of this 13th day of August, 2014.



UTILITY: Flowroute Inc.

BY: *Colleen Martin*

STATE OF Washington
COUNTY OF King

The foregoing was signed, sworn to and acknowledged before me, the NOTARY PUBLIC, on this the 13th day of August, 2014.

Anita Kam
NOTARY PUBLIC

My Commission Expires: Oct. 12, 2014

