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800 Westchester Avenue  
Suite N501  
Rye Brook, NY 10573

November 22, 2010

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PUBLIC SERVICE  
COMMISSION

**VIA FEDERAL EXPRESS**

Jeff Derouen, Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40602-0615

Re: A.R.C. Networks, Inc. d/b/a InfoHighway  
Discontinuance of Interexchange Telecommunications Services and  
Withdrawal of Interexchange Telecommunications Services Tariff

Dear Mr. Derouen:

On behalf of A.R.C. Networks, Inc. d/b/a InfoHighway ("A.R.C."), please be advised that A.R.C. intends to discontinue the offering of interexchange telecommunications services within the State of Kentucky effective December 31, 2010.

A.R.C. is authorized to provide interexchange telecommunications services in the State of Kentucky pursuant to Registration in Case No. TFS2004-01133 (August 11, 2004). A.R.C. respectfully requests that the Commission cancel this Registration as of December 31, 2010. A.R.C. also requests the withdrawal of its tariff applicable to interexchange services within the State of Kentucky on the same date.

A.R.C. presently has no interexchange telecommunications services customers in Kentucky; accordingly, there are no customers upon whom notice of cessation of service may be served. Furthermore, A.R.C. is current with all reports and other filings required by the Commission.

For the Commission's convenience, an original and three (3) copies of this notice are enclosed. An extra copy of this letter is also enclosed. Please date-stamp this "file/stamp" copy and return it in the enclosed self-addressed, stamped envelope.



**JEFF DEROUEN, EXECUTIVE DIRECTOR**  
**NOVEMBER 22, 2010**  
**PAGE TWO**

To the extent you have any questions concerning this notice, please do not hesitate to contact me at [channan@broadviewtel.com](mailto:channan@broadviewtel.com) or (240) 461-0412.

Respectfully submitted,

*Catherine M. Hannan*

Catherine M. Hannan



TELECOMMUNICATIONS SERVICES

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TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by A.R.C. Networks, Inc. d/b/a InfoHighway (hereinafter "Carrier") with principal offices at 1333 Broadway, Suite 1001, New York, New York 10018.

This Tariff applies to services furnished within the state of Kentucky.

This Tariff is on file with the Kentucky Public Service Commission (the "Commission"), and copies may be inspected, during normal business hours, at Carrier's principal place of business.

Issued: August 10, 2004

By:  
Paola Bulloch, Director, Regulatory Aff:  
A.R.C. Networks, Inc. d/b/a InfoHighway  
1333 Broadway, Suite 1001  
New York, NY 10018

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
9/10/2004

PURSUANT TO 807 KAR 5:011

Effective ~~September~~ 10, 2004



Executive Director

TELECOMMUNICATIONS SERVICES

CHECK SHEET

Sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets, as named below comprise all changes from the original Tariff that are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>NUMBER OF REVISION</u> <u>(except as indicated)</u>	<u>EFFECTIVE DATE</u>
1	Original	September 10, 2004
2	Original	September 10, 2004
3	Original	September 10, 2004
4	Original	September 10, 2004
5	Original	September 10, 2004
6	Original	September 10, 2004
7	Original	September 10, 2004
8	Original	September 10, 2004
9	Original	September 10, 2004
10	Original	September 10, 2004
11	Original	September 10, 2004
12	Original	September 10, 2004
13	Original	September 10, 2004
14	Original	September 10, 2004
15	Original	September 10, 2004
16	Original	September 10, 2004
17	Original	September 10, 2004
18	Original	September 10, 2004
19	Original	September 10, 2004

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EXPLANATION OF SYMBOLS  
AND ABBREVIATIONS

The following are the only symbols used for the purposes indicated below.

- D - Delete or Discontinue
- I - Change resulting in an increase to a Customer's bill
- M - Moved from another Tariff location
- N - New
- R - Change resulting in a reduction to a Customer's bill
- T - Change in text or regulation but no change in rate or charge

The following are abbreviations used in this tariff.

LATA - Local Access and Transport Area

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TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the Tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i)(1)
- D. Check Sheets - When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The check sheet lists the sheets contained in the Tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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TELECOMMUNICATIONS SERVICES

SECTION 1 - DEFINITIONS

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Carrier to provide telecommunication service as required.

Carrier - A.R.C. Networks, Inc. d/b/a InfoHighway ("Carrier"), unless the context indicates otherwise.

Commission - Kentucky Public Service Commission, unless context indicates otherwise.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of rates and charges and compliance with Tariff regulations.

Disconnection - The disconnection of a circuit, dedicated access line, or port connection being used for existing service.

Premises - The space designated by a Customer as its place or places of business for termination of service (whether for its own communications needs or for its resale Customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business, as well as space at the Customer place of business.

Service or Services - The service covered by this Tariff shall include only the State of Kentucky.

Terminal Equipment - Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone, and data sets.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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TELECOMMUNICATIONS SERVICES

SECTION 2 - RULES AND REGULATIONS

2.1 UNDERTAKING OF CARRIER

Carrier is a resale common carrier providing intrastate communications services to Customers for their direct transmission and reception of voice, data, and other types of telecommunications. Service is available 24 hours a day, seven days a week, throughout the state.

2.2 LIMITATIONS OF SERVICE

2.2.1 The Carrier offers service to all those who desire to purchase service from the Carrier consistent with all provisions of this Tariff. Customers or subscribers interested in the Carrier's services shall file a service application with the Carrier which fully satisfies the Carrier and identifies the services required.

2.2.2 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff. Carrier reserves the right not to provide service to or from a location where legally prohibited or the necessary facilities or equipment are not available.

2.2.3 Carrier reserves the right to discontinue furnishing service, upon a written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.

2.2.4 Title to all facilities provided by the Carrier under these regulations remains with the Carrier. Prior written permission from the Carrier is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 USE OF SERVICE

Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates to profit for any participant in the arrangement.

2.3.1 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

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2.4 LIABILITY

2.4.1 The liability of the Carrier for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed an amount equivalent to the proportionate charge to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs. For the purpose of computing this amount, a month is considered to have 30 days. In no event will Carrier be liable for any indirect, consequential, or special damages, or for any lost profits, even if advised of the possibility of the same.

2.4.2 Carrier shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by any person or entity other than Carrier, any malfunction of any service or facility provided by any other carrier, act of God, fire, war, civil disturbance, act of government, or by any other cause beyond Carrier's control.

2.4.3 Carrier shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:

- A. defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by Carrier under this Tariff;
- B. connecting, combining, or adapting Carrier's facilities with Customer's apparatus or systems;
- C. any act of omission by the Customer; or
- D. any personal injury or death of any person or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Carrier, if not caused by gross negligence of the Carrier.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Carrier.

2.4.5 CARRIER MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE

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## TELECOMMUNICATIONS SERVICES

2.5 INTERRUPTION OF SERVICE

Credit allowance for interruption of service which is not due to the negligence of Customer or to the failure of channels, equipment, and/or communications systems provided by the Customer and other carriers are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal.

2.6 RESPONSIBILITY OF THE CUSTOMER

2.6.1 All Customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communications systems provided by others are connected to Carrier's facilities, Customer assumes additional responsibilities. Customers are responsible for the following:

- A. Customer is responsible for placing orders for service, paying all charges for service rendered by Carrier, and complying with Carrier's regulations governing the service. Customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, Customer must provide:
  - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
  - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
- C. Customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
  - 1. the negligence or willful act of Customer or user;
  - 2. improper use of service; or
  - 3. any use of equipment or service provided by others.

2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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2.6 RESPONSIBILITY OF THE CUSTOMER (continued)

2.6.3 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Carrier.
- B. Credit allowances for failure of service or equipment starts when Customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- C. Customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer provided facilities, any act or omission of the Customer, or in wiring or equipment connected to the terminal.
- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
  - 1. interruptions of service resulting from Carrier performing routine maintenance;
  - 2. interruptions of service for implementation of a Customer order for a change in the service;
  - 3. interruptions caused by negligence of Customer or his authorized user; or
  - 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

2.6.4 Cancellation by Customer


- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service agreement. Such termination charge will be equal to one month's usage as projected in the Carrier's proposal for service, or the actual average monthly usage to date, whichever is higher, plus the monthly account charge for the remainder of the contract period.
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and Carrier, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer. Such charge will be determined on a case-by-case basis.

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2.6 RESPONSIBILITY OF THE CUSTOMER (continued)

2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis. Service continues to be provided until canceled by Customer or by Carrier in accordance with provisions of this Tariff.
- B. Payment will be due upon receipt of the statement. A Customer shall have at least twenty-one (21) days from the rendition of the bill to pay the charges stated. If payment is not received by Carrier within that time period, the Customer's account will be considered delinquent. Additionally, a nonrecurring 1.5 percent per month penalty fee (unless a lower rate is prescribed by law in which event at the highest rate allowable by law) will accrue upon any unpaid amount commencing twenty-one (21) days after rendition of the bill.
- C. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s); billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. The initial billing may include the account set-up charge where applicable. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- D. Service may be denied or discontinued at Carrier's discretion, for non-payment of amounts due to Carrier, past the delinquent date. Written notice will be mailed prior to termination, or as set forth in Section 2.7.3. Restoration of service will be subject to all applicable installation charges.
- E. Custoiners of toll free (e.g., 800 or 888) services are responsible for payment for all calls placed to or via Customer's toll free service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of Customer's service by Customcr-provided systems, equipment, facilities, or services interconnected to Customer's toll free service, or use, misuse, or abuse occasioned by third parties, including, without limitation, Customer's employees, other common carriers, or members of the public who dial Customer's toll free service number(s) by mistake. Carrier reserves the right to not switch Customer's toll free number(s) to another carrier until Customer has paid in full all amounts owned to Carrier for such toll free service.

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 By \_\_\_\_\_  
**Executive Director**

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2.6 RESPONSIBILITY OF THE CUSTOMER (continued)

2.6.6 Application of Charges

The charges for service are those in effect for the period that service is furnished. If the charge for a period covered by a bill changes after the bill has been rendered, the bill will be adjusted to reflect the new charges.

2.6.7 Disputed Bills

Customer shall notify Company at 175 Pinelawn Road, Suite 408, Melville, NY 10018, Milton Schneebalg, Vice President of Operations (1-800-320-6372), of any disputed items on a bill within a reasonable time. If Customer and Company are unable to resolve the dispute to their mutual satisfaction, Customer may file a complaint with the Kentucky Public Service Commission at 211 Sower Blvd., Frankfort, KY 40601 (1-800-772-4636) in accordance with the Commission's rules of procedure.

- A. The date of the dispute shall be the date Company receives sufficient documentation to enable it to investigate the dispute.

2.6.8 Deposits And Advance Payments

- A. Carrier does not require a deposit or advance payment as a condition of service.

2.6.9 Returned Check Charge

Carrier will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution

2.7 RESPONSIBILITY OF CARRIER

2.7.1 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. Customer shall be credited for an interruption of two hours or more for as long as the interruption continues.

- C. When a minimum usage charge is applicable and Customer fails to meet the minimum usage charge because of a service interruption, a credit shall be applied against that minimum usage charge in the following manner. For each period of two hours that the interruption continues the credit shall equal 1/30th of the monthly minimum charge.

Note: in this instance a fractional period of more than one hour shall be treated as a two


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2.7 RESPONSIBILITY OF CARRIER (continued)

2.7.2 Cancellation of Credit

Where Carrier cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

2.7.3 Disconnection of Service by Carrier

Carrier may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. After five (5) days' written notice, for non-payment of any undisputed charge more than thirty (30) days delinquent provided Carrier has made a reasonable effort to effect collection. Notice of disconnection shall be separate and apart from the regular monthly bill for service;
- B. After five (5) days' written notice, in the event of a violation of any regulation governing the service under this Tariff;
- C. Without notice, in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;
- D. Without notice in the event Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction; or
- E. In the event of fraudulent use of Carrier's network, Carrier will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision.

2.7.4 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days by 30 days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

2.8 RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.9 TAXES

Customer will be billed and is responsible for payment of applicable local, state, and federal taxes assessed in conjunction with service used.

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2.10 TIMING OF CALLS

2.10.1 When Billing Charges Begin and Terminate for Phone Calls

Customer's long distance usage charge is based on the actual usage of Carrier's network. Usage begins when the called party picks up the receiver (i.e., when two-way communication, often referred to as "conversation time," is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when the calling or called party hangs up.

2.10.2 Billing Increments

Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is one minute for a connected call. Calls beyond one minute are billed in one-minute increments. Billing will be rounded to the nearest penny for each call.

2.11 START OF BILLING

For billing purposes, the start of service is the day following acceptance by the Customer of Carrier's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by Carrier of notification of cancellation as described in Section 2.6.4 of this Tariff.


2.12 INTERCONNECTION

2.12.1 Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Carrier and other participating carriers shall be provided at the Customer's expense.

2.12.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting his or her customer provided terminal equipment of communications systems with Carriers' facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

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By:   
Executive Director



TELECOMMUNICATIONS SERVICES

2.13 CALCULATION OF DISTANCE

Usage charges for all mileage-sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

FORMULA: 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

2.14 SERVICE OFFERINGS

2.14.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The Customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits."

2.14.2 Calling Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

2.14.3 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over the dedicated facility.

2.14.4 Prepaid Phone Card Service

Prepare phone card service permits customers to place direct dialed calls to terminating locations from equal access areas using the Carrier's calling card via a toll free access number. There is no per call service fee. Such cards are issued on an Individual Case Basis ("ICB") to Corporate Customers at negotiated rates based on volume and mainly used by such customers for promotional purposes.

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2.15 CUSTOMER SERVICE AND COMPLAINT RESOLUTION

2.15.1 The Company will provide a toll-free customer service telephone number for Customer use.

2.15.2 The Company, located at 175 Pinelawn Road, Suite 408, Melville, NY 10018, Milton Schneeberg, Vice President of Operations (1-800-320-6372), will handle all Customer complaints courteously and promptly. The Company will fully investigate and attempt to resolve Customer complaints in a timely manner and in full compliance with all Commission rules and regulations. In addition, the Company will notify all Customers making a complaint that the telephone utility is under the jurisdiction of the Commission and that the Customer may wish to contact the Commission at 211 Sower Blvd., Frankfort, KY 40601 (1-800-772-4636) about the complaint.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1 USAGE RATES

The following are the usage charges which apply to all of Carrier's intrastate services. These charges are in addition to nonrecurring and recurring charges referred to hereafter.

3.2 SWITCHED INBOUND USAGE

Switched inbound service permits inward calling (via toll-free codes) to a specific location utilizing premium switched Feature Group D access on both the originating and terminating ends.

Each 6 second increment\* \$0.0047

3.3 DEDICATED INBOUND USAGE

Dedicated inbound service permits inward calling (via toll free codes) to a specific location featuring the use of dedicated special access type connection on the terminating end.

Each 6 second increment\* \$0.0031

3.4 SWITCHED OUTBOUND USAGE

Switched outbound service permits outward calling utilizing premium switched Feature Group D assess on both the originating and terminating ends.

Each 6 second increment\* \$0.0046

3.5 DEDICATED OUTBOUND USAGE

Dedicated outbound service permits outward calling to station in diverse areas and its distinguished from other services by the existence of a dedicated special access connection on one end.

Each 6 second increment\* \$0.0028

3.6 CALLING CARD USAGE

Calling card service permits Customers to place direct dial to termination locations from equal access areas using the Carrier's calling card. There is no per call service fee.

Each 60 second increment\* \$0.22  
Payphone Surcharge, per call\* 0.50

\* or fraction thereof

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3.7 OPERATOR ASSISTANCE

Customer Service Surcharges: The following surcharges will be applied on a per call basis:

Person-to-Person	\$3.00
Station to Station	3.00
Director Assistance	.95

3.8 RESERVED FOR FUTURE USE

3.9 NONRECURRING CHARGES

The following one-time nonrecurring installation charges may apply to Carrier's offerings. These charges are billed to Customer following the work performed.

<u>Service/Access Arrangement</u>	<u>Charge</u>
Single Dedicated	Mile dependent from POP
Single Charge Per Port	\$5.00 per port or channel Inbound or Outbound
Split Port Charge	\$250.00 per port-sharing Inbound or Outbound on same T-1
Billing Setup	\$45.00 related to verified account codes

3.10 RECURRING CHARGES


The following monthly Recurring Charges for service may apply as indicated. These charges are in addition to any charges (Rates per time) and nonrecurring charges for the Service. The charges are charged to Customer one month in advance.

<u>Service/Access Arrangement</u>	<u>Charge</u>
Billing fee	Electronic media up to \$200.00 per bill
Dedicated Service	\$25.00 per T-1 Access line
Toll Free Service	\$3.00 per month per toll free number dependent on agreement and contract.

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3.11 SPECIAL PROMOTIONAL OFFERINGS

Carrier may from time to time engage in Special Promotional Offerings or Trial Service Offerings designed to attract new Customers or increase Customer usage. Such promotional service offerings shall be limited to certain dates, times, or locations, and shall be subject to prior notification to the Commission.

3.12 PAYPHONE ORIGINATION COMPENSATION

Inbound toll free calls, per call \$ .50

3.13 NETWORK ACCESS USAGE

Per line, per month \$0.59

3.14 PRESUBSCRIBED INTEREXCHANGE CARRIER CHARGE (PICC)

Carrier Charge (PICC)

Per line, per month on multiline business customers \$3.25

3.15 ACCOUNT SERVICE SURCHARGE

Monthly, per account \$4.95

Applicable when the total of current charges excluding taxes, surcharges and credits is less than \$50.00.

3.16 REGULATORY COMPLIANCE ADMINISTRATIVE FEE

Fee is imposed to recover reporting and compliance costs

Monthly, per account \$4.40

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# IMPORTANT NOTICE: CUSTOMER BILLING INFORMATION

Order Number: **XXXXXXX**

Service Activation Date: **XX/XX/XXXX**

Billing Account Number: **XXXXXXXXXXXX**

Dear Valued Customer,

In an effort to help familiarize you with a few of the important details of your consolidated InfoHighway invoice, we've provided a bullet-point description of each of the significant areas such as the Account Number, Due Date, Monthly Recurring Charges and Remittance Address.

## ***How to read your bill***

Account Number- Your account number. It will be helpful to have this number when calling customer service

Invoice Number- A unique number which aids in identifying your invoice.

Due Date - Bill must be paid before the Due Date to avoid a late fee.

Amount Paid - Please indicate the payment amount included with your remittance.

Previous Balance - Total Balance Due on Previous Invoice

Amount Past Due - Balance left over from previous month, after payments and credits have been applied.

Monthly Recurring Charges - Monthly recurring charges for service.

Total New Charges - The total of this month's current activity, less taxes.

Total Other Charges - Total taxes, surcharges, and late fees that have been applied to your bill.

Total Current Charges - Sum of Total New Charges and Total Other Charges assessed during the current billing cycle.

Total Current Balance Due By - Total Current charges plus any remaining prior bill charges.

Remittance Address - Send your payment to this address with your remittance slip for proper credit to your account

News and Information

Toll Free Number: **1-800-320-6372**

Just as a reminder, all monthly service charges are billed one month in advance. If you recently added a telephone line or feature, your invoice may reflect partial month's charges (which may include installation or service activation fees), in addition to the charges for the upcoming month of service.

Thank you for the opportunity to *Connect* you to the world.

## ***Available Products and Services***

[Local Cards](#) | [Long Distance](#) | [Toll Free Services](#) | [Enhanced Features](#) | [Voice Mail](#) | [Conference Calling](#) | [DSL](#) | [Calling Cards](#) | [Dial-Up Internet](#) | [Inside Wire Maintenance](#) | [Web Hosting](#) | [Data Networking](#) | [Network Design](#) | [Wiring Services](#)

As a preferred InfoHighway Customer, you can expect to receive exciting emails featuring exclusive benefits. If you would prefer not to receive future offers from us, please click on the following link you with valuable offers, and we promise to respect your online time and privacy.

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