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# **KY** Public Service Commission

# Utility Information

General	Address	Comments	Counties	Groups
Address changed Made inactive afte	9/13/2007 per KY S er communications f	<b>001500 Willow Pointe</b> Sec of State. Address up from prior operator of N nty Attorney, and KSO	pdated after calling u Willow Pointe, PSC E	utility 10/19/07.
•			Last Cha	nged: 10/7/2014



	P.S.C. KY. NO	D. <u> </u>
	CANCELLIN	G P.S.C. KY. NO
WILLO	DW POINTE SANITATION COMPANY,	INC.
	OF	
	993 RIDGEVIEW DRIVE	
	FLORENCE, KENTUCKY, 41042	
	RATES & CHARGES	
	AND	
	RULES & REGULATIONS	
	FOR FURNISHING	
	SEWER SERVICE	
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	GLENCOE	
	IN	
	GALLATIN COUNTY	
	KENTUCKY	
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	PUBLIC SERVICE COMMISSION	
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FOR

Glencoe, Gallatin County, Kentucky Community, Town or City

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P.S.C. KY. NO.	1	

Original SHEET NO. 1

# Willow Pointe Sanitation Company, Inc.

(Name of Utility)

# CANCELLING P.S.C. KY. NO.

SHEET NO.

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- Β. Deposits
- С. Special Non-recurring Charges

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# PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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TITLE	president
BY AUTHORITY OF	ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO.	DATED

MAY 1 1 2001

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY Stephand But SECRETARY OF THE COMMISSION

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		FOR <u>Glencoe, Gallatin County, Kentucky</u> Community, Town or City
		P.S.C. KY. NO1
		Original SHEET NO. 2
Willo	ow Pointe Sanitation Company, Inc. (Name of Utility)	CANCELLING P.S.C. KY. NO
		SHEET NO
	RATI	ES AND CHARGES
A.	RATES	
	Monthly Charge	\$26.00
3.	DEPOSITS	
	All Customers	\$52.00
2.	SPECIAL NON-RECURRING CHAI	RGES
	Disconnection Charge	\$150.00
	Reconnection Charge	\$150.00
	Late Payment Penalty	\$10.00
	Returned Check Charge	\$20.00

DATE OF ISSUE	Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
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IN CASE NO.	DATED	SECRETARY OF THE COMMISSION

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FOR	Glencoe.	Gallatin	County	Kentu	icky

Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_1

Original SHEET NO. 3

Willow Pointe Sanitation Company, Inc. (Name of Utility)

CANCELLING	P.S.C.	KY.	NO.	_

SHEET NO.

#### RULES AND REGULATIONS

The following Rules and Regulations govern sewer service by <u>Willow Pointe Sanitation Company, Inc.</u>, and are in addition to, and superceded by, the Rules and Regulations established by the Public Service Commission.

# A. BILLING AND COLLECTION

Bills for service will be mailed <u>no later than the  $12^{th}$  of each month</u> and will be due and payable within 21 days.

# B. DEPOSITS

C.

The Utility may require a deposit not to exceed 2/12ths of the estimated annual bill of the applicant for service. Interest will accrue on the deposit at the rate prescribed by law and will be refunded on an annual basis, unless the customer's bill is delinquent on the anniversary date of the deposit.

# SPECIAL NON-RECURRING CHARGES

# 1. Disconnection Charge

A disconnect fee will be assessed when the utility disconnects service for non-payment of service. The utility shall mail or otherwise deliver to that customer five- (5) days' written notice of intent to terminate. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.

Once the sewer has been disconnected, the local heath department will be notified to declare the residence uninhabitable.

DATE OF ISSUE	Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
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IN CASE NO	DATED	SECRETARY OF THE COMMISSION

Glencoe, Gallatin County, Kentucky

Community, Town or City

P.S.C. KY. NO. 1

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Willow Pointe Sanitation Company, Inc.

(Name of Utility)

# CANCELLING P.S.C. KY. NO.

SHEET NO.

# RULES AND REGULATIONS

# 2. Reconnection Charge

When service has been terminated for nonpayment, the disconnection charge along with a reconnection charge must be paid prior to re-establishing service.

FOR

# 3. Late Payment Penalty

A late payment penalty will be assessed on any account not paid by the due date. The penalty will be assessed only once on any unpaid balance.

# 4. Returned Check Charge

A returned check charge will be assessed when a customer's check is returned, either due to insufficient funds, or other reason due to customer fault.

# BANNED SUBSTANCES

D.

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No storm water or surface water drain shall be connected with the sanitary sewer system nor shall any storm or surface water be otherwise introduced into the system.

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	SHEET NO.

# RULES AND REGULATIONS

# E. <u>SEWER LINES</u>

Willow Pointe Sanitation Company, Inc. (Name of Utility)

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, the Utility shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory. When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

Any customers ultimately connected under this arrangement shall be charged according to the utility's current approved rates filed with the Public Service Commission.

For purposes of this provision the term "prospective customer" shall mean any person, firm or corporation which expresses an intent to become an ultimate user or customer of the utility at the time of the contribution in aid of construction is charged. A subdivider, developer or contractor is not considered a "prospective customer" for purposes of this section.

#### F. SEWER FAILURE

The utility is responsible for the maintenance of that portion of the service line installed by the Utility and the customer is responsible for the maintenance of that portion installed by the customer.

#### G. PROTECTION BY CONSUMER

The Consumer shall protect the equipment of the Utility on his premises and shall not interfere with the Utility's property or permit interference except by duly authorized representatives of the Utility.

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	FOR Glencoe, Gallatin County, Kentucky
	Community, Town or City
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	Original SHEET NO. 6
	CANCELLING P.S.C. KY. NO.
	SHEET NO
RULES AND REGUL	ATIONS

# H. NOTICE OF TROUBLE

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J.

Willow Pointe Sanitation Company, Inc. (Name of Utility)

The Consumer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any known defects.

# DISCONTINUANCE OF SERVICE BY THE UTILITY

The Utility may refuse or terminate service for noncompliance with its tariffed rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten- (10) days written notice prior to termination.

If a dangerous condition is found to exist service may be terminated without notice. However, the utility will notify the customer in writing and, if possible, orally of the reasons for termination or refusal of service. The notice will be recorded along with the corrective action to be taken by the customer or the utility before service is restored or provided.

The utility may terminate service for nonpayment of tariffed charges after a five- (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date.

When payments are delinquent the Utility may file a complaint in court. The Utility may request that all court costs be included in any judgement amount awarded to the Utility.

# CUSTOMER REQUEST FOR TERMINATION OF SERVICE

Customers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days notice. The notice may be given in writing, in person or via telephone. Notice to discontinue prior to expiration of contract term will not relieve the customer from any minimum or guaranteed payment.

DATE OF ISSUE	Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
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BY AUTHORITY OF ORD	ER OF THE PUBLIC SERVICE COMMISSION	SECRETARY OF THE COMMISSION
IN CASE NO	DATED	