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KY Public Service Commission

Utility Information

General	Address	Comments	Counties	Groups
<p>Comments for Utility ID: 9001500 Willow Pointe Sanitation Company, Inc. Address changed 9/13/2007 per KY Sec of State. Address updated after calling utility 10/19/07. Made inactive after communications from prior operator of Willow Pointe, PSC Engineering, Department of Revenue, Gallatin County Attorney, and KSOS records; KSOS revoked authority to operate.</p> <p style="text-align: right;">Last Changed: 10/7/2014</p>				



P.S.C. KY. NO. 1

CANCELLING P.S.C. KY. NO. _____

WILLOW POINTE SANITATION COMPANY, INC.

OF

993 RIDGEVIEW DRIVE
FLORENCE, KENTUCKY, 41042

RATES & CHARGES
AND
RULES & REGULATIONS

FOR FURNISHING

SEWER SERVICE

AT

GLENCOE

IN

GALLATIN COUNTY

KENTUCKY

FILED WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY Guarad R. Deatkins
(Signature of Officer)

TITLE President

MAY 11 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY Stanley B. Bue
SECRETARY OF THE COMMISSION

FOR Glencoe, Gallatin County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 1

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Willow Pointe Sanitation Company, Inc.
(Name of Utility)

CONTENTS

- I. RATES AND CHARGES
 - A. Monthly Rates
 - B. Deposits
 - C. Special Non-recurring Charges

- II. RULES AND REGULATIONS
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY Wanda H. Ruthless
Month / Date / Year
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

MAY 11 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

FOR Glencoe, Gallatin County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 2

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Willow Pointe Sanitation Company, Inc.
(Name of Utility)

RATES AND CHARGES

A. RATES

Monthly Charge \$26.00

B. DEPOSITS

All Customers \$52.00

C. SPECIAL NON-RECURRING CHARGES

Disconnection Charge \$150.00

Reconnection Charge \$150.00

Late Payment Penalty \$10.00

Returned Check Charge \$20.00

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ISSUED BY Guadalupe B. Douthett
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 11 2001

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY Stephan B. Bell
SECRETARY OF THE COMMISSION

FOR Glencoe, Gallatin County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 4

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Willow Pointe Sanitation Company, Inc.
(Name of Utility)

RULES AND REGULATIONS

2. Reconnection Charge

When service has been terminated for nonpayment, the disconnection charge along with a reconnection charge must be paid prior to re-establishing service.

3. Late Payment Penalty

A late payment penalty will be assessed on any account not paid by the due date. The penalty will be assessed only once on any unpaid balance.

4. Returned Check Charge

A returned check charge will be assessed when a customer's check is returned, either due to insufficient funds, or other reason due to customer fault.

D. BANNED SUBSTANCES

No substances shall be placed into the sanitary sewer system which will create a combustible, gaseous, explosive or inflammable condition nor shall any substances or objects be placed or discharged into the system which will not dissolve and which will thus cause an obstruction and clogging within the system. No petroleum products shall be placed or discharged into the system. No storm water or surface water drain shall be connected with the sanitary sewer system nor shall any storm or surface water be otherwise introduced into the system.

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ISSUED BY Guadalupe H. Deatherage
Month / Date / Year
(Signature of Officer)

TITLE President

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IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 11 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY Stephan D. Bell
SECRETARY OF THE COMMISSION

FOR Glencoe, Gallatin County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 5

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Willow Pointe Sanitation Company, Inc.
(Name of Utility)

RULES AND REGULATIONS

E. SEWER LINES

A sewer service pipe shall not be laid in the same trench with a water pipe.

If a governmental agency requires an inspection of the customer's plumbing, the Utility shall not connect the customer's service pipe until it has received notice from the inspection agency certifying that the customer's plumbing is satisfactory. When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

Any customers ultimately connected under this arrangement shall be charged according to the utility's current approved rates filed with the Public Service Commission.

For purposes of this provision the term "prospective customer" shall mean any person, firm or corporation which expresses an intent to become an ultimate user or customer of the utility at the time of the contribution in aid of construction is charged. A subdivider, developer or contractor is not considered a "prospective customer" for purposes of this section.

F. SEWER FAILURE

The utility is responsible for the maintenance of that portion of the service line installed by the Utility and the customer is responsible for the maintenance of that portion installed by the customer.

G. PROTECTION BY CONSUMER

The Consumer shall protect the equipment of the Utility on his premises and shall not interfere with the Utility's property or permit interference except by duly authorized representatives of the Utility.

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ISSUED BY Wanda R. Deatherage
(Signature of Officer)

TITLE President

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MAY 11 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY Stephan O. Bue
SECRETARY OF THE COMMISSION

FOR Glencoe, Gallatin County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 6

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Willow Pointe Sanitation Company, Inc.
(Name of Utility)

RULES AND REGULATIONS

H. NOTICE OF TROUBLE

The Consumer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any known defects.

I. DISCONTINUANCE OF SERVICE BY THE UTILITY

The Utility may refuse or terminate service for noncompliance with its tariffed rules or commission regulations after having made a reasonable effort to obtain customer compliance. Said customer will be given at least ten- (10) days written notice prior to termination.

If a dangerous condition is found to exist service may be terminated without notice. However, the utility will notify the customer in writing and, if possible, orally of the reasons for termination or refusal of service. The notice will be recorded along with the corrective action to be taken by the customer or the utility before service is restored or provided.

The utility may terminate service for nonpayment of tariffed charges after a five- (5) day written notice of intent to terminate. Service will not be terminated before twenty (20) days after the mailing date of the original bill. If a medical certificate is presented service will not be terminated for thirty (30) days beyond the termination date.

When payments are delinquent the Utility may file a complaint in court. The Utility may request that all court costs be included in any judgement amount awarded to the Utility.

J. CUSTOMER REQUEST FOR TERMINATION OF SERVICE

Customers who have fulfilled their contract terms and wish to discontinue service must give at least three (3) days notice. The notice may be given in writing, in person or via telephone. Notice to discontinue prior to expiration of contract term will not relieve the customer from any minimum or guaranteed payment.

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ISSUED BY *Wendell H. Deatherage*
(Signature of Officer)

TITLE *President*

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IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY *Stephan D. Bell*
SECRETARY OF THE COMMISSION