

P. S. C. Ky. No. 1

Cancels P. S. C. Ky. No. _____

MOUNTAIN UTILITIES, INC.

OF

PRESTONSBURG, KENTUCKY

**Rates, Rules and Regulations for Furnishing
NATURAL GAS**

AT

3/20/2000

WITTENVILLE - STAFFORDSVILLE - STANBAUGH - NIPPA - AND

VICINITY JOHNSON COUNTY

**Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY**

ISSUED December 11, 1970

EFFECTIVE December 1, 1969

CHECKED
PUBLIC SERVICE COMMISSION
December 1 1969
MAR 0 3 1971
by 291
ENGINEERING DIVISION

ISSUED BY MOUNTAIN UTILITIES, INC.
(Name of Utility)

BY John Allen Jr.
President

FORM FOR FILING RATE SCHEDULES

FOR ENTIRE AREA SERVED
COMMUNITY, TOWN OR CITY

P.S.C. No. 1

74TH SHEET No. 1

CANCELLING P.S.C No. 1

73RD SHEET No. 1

MOUNTAIN UTILITIES, INC.
NAME OF ISSUING CORPORATION

CLASSIFICATION OF SERVICE

C
3/20/2000

| |
|----------|
| RATE |
| PER UNIT |

RATE SCHEDULE: APPLICABLE IN ALL TERRITORY SERVED BY COMPANY.

AVAILABILITY OF SERVICE: FOR ALL RESIDENTIAL AND COMMERCIAL PURPOSES.

RATES MONTHLY

FIRST 1 MCF

(I) \$ 8.6885

OVER 1 MCF

(I) 7.9285

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MINIMUM BILL

(I) 8.69

NOV 01 1999

SURCHARGE

KENTUCKY WEST VIRGINIA GAS COMPANY
PER MCF

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

.8192

DATE OF ISSUE - NOVEMBER 3, 1999

DATE EFFECTIVE NOVEMBER 1, 1999

ISSUED BY [Signature]
NAME OF OFFICER

TITLE - PRESIDENT

Issued by authority of an Order of the Public Service Commission of Kentucky in

CASE No. 10398-MM

DATED NOVEMBER 1, 1999

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

3rd Revised SHEET NO. 1

Canceling P.S.C. KY NO. 2

2nd Revised SHEET NO. 1

MOUNTAIN UTILITIES, INC.

RULES AND REGULATIONS

C
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APPLICATION FOR SERVICE:

All customers shall make application for service at the office of the Company giving name of applicant, mailing address, location to be served, and any other information required by the Company to insure adequate service and payment of bills.

Commercial customers shall give kind of business, size of space to be heated and other use of gas in premises. Type of heating equipment, MCF recommended by manufacturer for same, pressure needed, for all purpose use. Size of piping to inside of building.

(1) The customer's meter shall be installed at the nearest point to the company's main or service line and will be designated by the Company.

(2) The Company will furnish and install the meter, regulator, stop and fitting to customers down side at metering point.

(3) The customer shall install a service line not less than 1" of approved pipe to inside appliances, without reduction in size except same may be reduced at floor level to size opening of appliance. A stop cock shall be installed for each appliance.

(4) All gas appliances shall be installed in conformity with adopted county, state and federal codes.

(5) The customer shall not adjust or attempt to adjust regulators, meters, or facilities of the Company, and shall be responsible for any damage to meter and regulator, unless same is rendered by unknown persons, in which event same shall be immediately reported to Company.

(6) Each customer shall be installed a separate meter, and no building having more than one tenant shall be served by a single meter.

(7) Meter reading will be taken between the 20th and 25th of each month and mailed on or before the 1st day of each month.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE October 5, 1993 DATE EFFECTIVE October 5, 1993
 MONTH DAY YEAR MONTH DAY YEAR
 ISSUED BY [Signature] President P. O. Box 820 [Signature] 41653
 NAME OF OFFICER TITLE ADDRESS
 PUBLIC SERVICE COMMISSION MANAGER

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

3rd Revised SHEET NO. 2

Canceling P.S.C. KY NO. 1

2nd Revised SHEET NO. 2

MOUNTAIN UTILITIES, INC.

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(8) Accounts not paid 10 days after mailing date shall be subject to a 10% penalty on the current balance only.

(9) A reconnection charge of \$35.00 shall be paid before service is restored following disconnection for non-payment of bill.

(10) A reconnection charge for customers who request discontinuance of service and subsequently re-establish service at the same premises within twelve (12) months is \$50.00

(11) A transfer of service charge for customers moving from one location to another is \$25.00.

(12) A service charge of \$15.00 to collect a delinquent bill will be charged if a utility representative actually terminates service or in the course of a visit the customer pays the bill or if a payment arrangement is made.

(13) A service charge of \$20.00 will be made to any customer whose check is returned from the bank for insufficient funds. The account shall be considered in arrears and subject to termination under 807 KAR 5:006 Section 11.

(14) Mobile trailers shall be considered temporary service and subject to a connection charge of \$75.00. If service line, meter loop, etc. are in place, the charge shall be \$25.00.

(15) Discontinuance of Service - Per 807 KAR 5:006 Section 11

The utility may refuse or discontinue service to an applicant or customer after proper notice for failure to comply with its rules and regulation or state and municipal rules and regulations, when a dangerous condition is found to exist on the customers or applicants premises, when a customer or applicant refuses or neglects to provide reasonable access to the premises for fraudulent or illegal use of service or ~~PUBLIC SERVICE COMMISSION~~ bill.

OF KENTUCKY
EFFECTIVE

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DATE OF ISSUE October 5, 1993 DATE EFFECTIVE October 5, 1993
MONTH DAY YEAR MONTH DAY YEAR

ISSUED BY _____ President P. O. Box 820 _____ 41653
NAME OF OFFICER TITLE ADDRESS
PUBLIC SERVICE COMMISSION MANAGER

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

3rd Revised SHEET NO. 3

Canceling P.S.C. KY NO. 1

2nd Revised SHEET NO. 3

MOUNTAIN UTILITIES, INC.

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If discontinuance is for nonpayment of bills, the customer shall be given at least 10 days written notice, separate from the original bill, and cut-off shall be effected not less than twenty seven (27) days after the mailing date of the original bill, unless, prior to discontinuance, a residential customer presents to the utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case discontinuance may be effected not less than thirty (30) days from the date the utility notifies the customer, in writing, of state and federal programs which may be available to aid in payment of bills and the office to contact for such possible assistance.

(16) Budget Payment Plan

The Company has a budget payment plan available for its residential customers whereby a customer may elect to pay a monthly amount for the budget year in lieu of monthly or bimonthly billings for actual usage. The monthly budget payment will be determined by the Company based, under normal circumstances, on a minimum of one-twelfth of the estimated annual usage, subject to review and adjustment during the budget year. The normal budget year for all residential customers is the 12 months from April to May with May being the settlement month.

The customer's account may be adjusted through a series of levelized adjustments on a monthly basis if usage indicates that the account will not be current upon payment of the last budget amount.

If Customer fails to pay bills as rendered under the budget payment plan, the Company reserves the right to revoke the plan, restore the customer to regular billing and require immediate payment of any deficiency.

Failure to receive a bill in no way exempts customer from the provisions of these TERMS AND CONDITIONS.

When the Company is unable to read a meter after reasonable effort, the customer will be billed at the average of the three immediately preceding monthly or bimonthly bills and the billing adjusted when the meter is read.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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| DATE OF ISSUE <u>October 5, 1993</u> | | | DATE EFFECTIVE <u>October 5, 1993</u> | | |
| MONTH | DAY | YEAR | MONTH | DAY | YEAR |
| ISSUED BY _____ | | | PURSUANT TO 807 KAR 5.011 SECTION 9(1) | | |
| NAME OF OFFICER | TITLE | ADDRESS | PUBLIC SERVICE COMMISSION MANAGER | | |
| | President | P. O. Box 820 Prestonsburg, Ky 41653 | | | |

APR 7 1991

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

1st SHEET NO. 4

Canceling P.S.C. KY NO. _____

_____ SHEET NO. _____

MOUNTAIN UTILITIES, INC.

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3/20/2000

Customer's bill will be due within 10 days from date of bill.

(17) Deposits

The Company requires a minimum cash deposit to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required.

The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

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DATE OF ISSUE October 5, 1993 DATE EFFECTIVE SECTION 9 11 1993
 MONTH DAY YEAR BY: Month Day Year
 ISSUED BY [Signature] PUBLIC SERVICE COMMISSION MANAGER
 NAME OF OFFICER TITLE ADDRESS
President P. O. Box 820 Prestonsburg, KY 41653

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

1st SHEET NO. 5

Canceling P.S.C. KY NO. _____

_____ SHEET NO. _____

MOUNTAIN UTILITIES, INC.

RULES AND REGULATIONS

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6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

Residential customers will pay equal deposits in the amount of \$150.00. This amount does not exceed the average bill of residential customers served by the Company and is equal to 2/12 of the average annual bill.

(18) Standard pressure 6 ounces per 807KAR 5:021 Section 16 (2)

(19) Average heating value is same as wholesale supplier Kentucky West Virginia Gas Company.

(20) Monitoring of Customer Usage

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 50 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.

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DATE OF ISSUE October 5, 1993
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DATE EFFECTIVE OCTOBER 5, 1993
MONTH SECTION 9 (1), YEAR

ISSUED BY [Signature] President P. O. Box 820 [Signature] KY 40653
NAME OF OFFICER TITLE ADDRESS PUBLIC SERVICE COMMISSION MANAGER

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

1st SHEET NO. 6

Canceling P.S.C. KY NO. _____

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MOUNTAIN UTILITIES, INC.

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4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

(21) Gas Cost Adjustment Clause

The rates authorized herein are based upon the wholesale cost of gas to Mountain as computed using rates of its wholesale suppliers currently in effect. In the event there is an increase or decrease in wholesale gas cost, Mountain shall file with this Commission the following information within 30 days:

1. A copy of the contract or wholesale supplier notification effecting the change in rate and a statement relative to the effective date of such proposed change.
2. A statement setting out gas sales for the most recent 12 months.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

APR 7 1994

**PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)**

DATE OF ISSUE October 5, 1993
MONTH DAY YEAR

DATE EFFECTIVE October 5, 1993
MONTH DAY YEAR

ISSUED BY [Signature] President P. O. Box 820 Prestonsburg, KY 41653
NAME OF OFFICER TITLE ADDRESS

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

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MOUNTAIN UTILITIES, INC.

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3. A statement setting out the details of gas purchased for the most recent 12 months showing billing from the supplier(s) under the most recent rate(s) and under the proposed supplier rate. The difference between the amounts so determined shall be divided by Mountain's sales for the most recent 12 months, provided Mountain's line loss for the same 12 month period does not exceed 5%. If line loss exceeds 5%, the difference shall be divided by allowable sales calculated as (purchases x .95).
4. A signed and dated tariff sheet showing Mountain's proposed rates for service based on the change in supplier rate. An increase in rates shall not be effective with less than 30 days notice unless a waiver is requested and granted.
5. Such other information as this Commission may request for a proper determination of the purchased gas adjustment.

In the event that Mountain receives from its supplier a refund, bill adjustment or credit of amounts paid to such supplier in respect of a prior period, Mountain will apply to the Commission within 30 days for authority to make adjustments on the rates charged to its customers under this provision as follows:

1. The "refundable amount" shall be the amount received by Mountain as a refund. Such refundable amount shall be divided by the Mcfs of gas that Mountain estimates it will sell to its customers during the four-month period commencing with the first day of the month following receipt of the refunds, thus determining a "refund factor."
2. Upon Commission approval, Mountain will reduce by the refund factor any purchased gas adjustment that would otherwise be applicable during such period.
3. In the event of any large or unusual refunds, Mountain may apply to the Commission for the right to depart from the **PUBLIC SERVICE COMMISSION OF KENTUCKY** herein set forth.

APR 7 1991

PURSUANT TO 807 KAR 5:011, SECTION 9

DATE OF ISSUE October 5, 1993
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PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY [Signature] President P. O. Box 820 Prestonsburg, KY 41653
NAME OF OFFICER TITLE ADDRESS

FOR ENTIRE AREA SERVED

P.S.C. KY. NO. 1

1st SHEET NO. 8

Canceling P.S.C. KY NO. _____

_____ SHEET NO. _____

MOUNTAIN UTILITIES, INC.

RULES AND REGULATIONS

Upon receipt of the required information, the Commission shall review the proposed increase, reduction, or refund and, within 30 days from receipt of the information required, issue its Order setting out the proper revised rates or otherwise acting to investigate or suspend the proposed rates.

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**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

APR 7 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

Shayne L. Lister
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE October 5, 1993 DATE EFFECTIVE October 5, 1993
MONTH DAY YEAR MONTH DAY YEAR

ISSUED BY *Steve R. Allen* President P. O. Box 820 Prestonsburg, KY 41653
NAME OF OFFICER TITLE ADDRESS