

AREA Mason County, Kentucky

PSC KY NO. _____

1st Revised _____ SHEET NO. 3

Western Mason County Water District
(NAME OF UTILITY)

CANCELLING PSC KY NO. _____

Original _____ SHEET NO. _____

The following rules and regulations are subject to change by the Commission at any time upon approval of the Kentucky Public Service Commission. These rules and regulations are intended to supplement the bond resolution, the rate resolution, and the tariff.

1. Meters will be read monthly between the 20th and the 30th of the month.
2. Bills will be dated and mailed the first of every month. Said bills will state that they are to be paid within 15 days. However provisions contained in the rate regulations as to penalties and cut-offs will apply.
3. All meters will be located on district mains and in the absence of – special permission on the property to be served. Reference is made to a mere detailed explanation contained in the tariff.
4. Complaints may be made to the operator or manager of the system and may be appealed to the district commission within 10 days.
5. The principal place of business of the district will be the office at 2573 Mary Ingles Hwy Dover Kentucky 41034. (T)
6. Water bills can be paid in person at the Dover office Monday thru Friday from 8:00 am to 4:00 pm. There is a payment box on the front porch that can be used after hours. Water bills can be mailed to the Western Mason Co Water District PO Box 49 Dover KY 41034. Bills can also be paid by credit/debit card by visiting the company website's Pay My Bill Tab at www.wmwd.biz or by calling the office. (T)
7. Deposits – 2/12ths of an annual average bill will be required as a security deposit.
8. Turn On Fee – This service charge is for turning on the water for a new customer each time they change occupancy in our district. **Turn on Charge \$10.00** (T)
(R)
9. New Service Connection – This charge is for a new service installation.
5/8 inch meter connection **\$1,840.00** (I)
All other sizes **Actual Cost**

DATE OF ISSUE _____	January 4, 2024 MONTH / DATE / YEAR	CANCELLED	KENTUCKY PUBLIC SERVICE COMMISSION Linda C. Bridwell Executive Director <i>Linda C. Bridwell</i>
DATE EFFECTIVE _____	July 1, 2024 MONTH / DATE / YEAR		
ISSUED BY _____	<i>[Signature]</i>	KENTUCKY PUBLIC SERVICE COMMISSION SIGNATURE OF OFFICER Manager	
TITLE _____			
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION			EFFECTIVE 2/1/2024
IN CASE NO. <u>2023-00182</u>	DATED <u>January 4, 2024</u>		PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Mason County, Kentucky

PSC KY NO. _____

1st Revised SHEET NO. 4

Western Mason County Water District
(NAME OF UTILITY)

CANCELLING PSC KY NO. _____

Original SHEET NO. _____

10. Meter Reading Charge \$ 0.00 (R)

~~This is charged if it is requested by the customer when they think their meter was read incorrectly and we re-read their meter and find that the meter was read correctly.~~
Cancelled February 1, 2007

11. Late Payment Penalty

Penalty of 10% will be added to all un-paid bills after 15 days from date of bill. (T)

12. Return Check Charge

\$10.50 (R)

This charge will be levied and paid by the customer to the district on each check of the customer "returned" for whatever reason

13. Reconnection Charge

\$21.00 (R)

When service is turned off, disconnected, or removed for non-payment of the water bill and reconnected



DATE OF ISSUE January 4, 2024

MONTH / DATE / YEAR

DATE EFFECTIVE February 1, 2024

MONTH / DATE / YEAR

ISSUED BY *Paul French*

SIGNATURE OF OFFICER

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00182 DATED January 4, 2024

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

EFFECTIVE

2/1/2024

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Western Mason Water District
(Name of Utility)

FOR Mason/Bracken County KY

PSC KY NO. _____

Original SHEET NO. _____

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

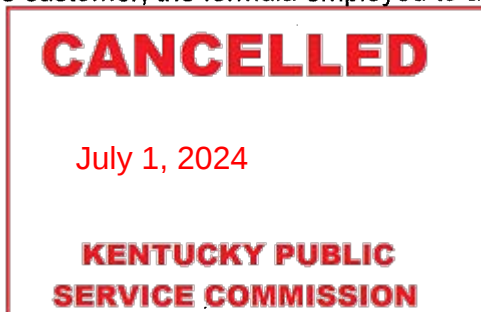
Credit /Debit Cards.

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay the credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction.

Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.



DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY Daniel French _____
(Signature of Officer)

TITLE Manager _____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <u>Brent Kirtley</u>
EFFECTIVE 4/9/2011 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)