

June 18, 2019

KENTUCKY PUBLIC SERVICE COMMISSION

Water Service Corporation of Kentucky (Name of Utility) FOR <u>Middlesboro and Clinton and Adjacent Territory</u> Community, Town or City

P.S.C. KY. NO. <u>3</u>

SHEET NO. 13

CANCELLING P.S.C. KY. NO. 2 (in its entirety)

CONTENTS

- (c) Where a street service connection is already laid to the curb line, or meter box, the Customer shall connect with the street service connection as laid.
- (d) The meter box shall be set in sidewalk or just inside customer's property on a level with the grade of sidewalk or yard and shall be kept accessible at all times.
- (e) The street service connection from the main to and including the meter box will be maintained by the Company at its expense.

7. CUSTOMER'S SERVICE PIPES:

- (a) The company will specify the size, kind and quality of the materials which shall be laid between the curb line and the structure on the premises to be supplied.
- (b) The service pipe from the meter box to the place of consumption shall be furnished and installed by the Customer at his expense and risk.
- (c) The Customer's service pipe and all connections and fixtures attached thereto shall be subject to the inspection and approval of the Company before the water will be turned on.
- (d) The service pipe shall be laid below the frost line at all points and shall be placed on firm continuous earth so as to give unyielding and permanent support, and shall be installed in a trench at least two feet in a horizontal direction from any other trench wherein are laid gas pipe, sewer pipe, or other facilities, public or private, unless specifically authorized and approved by the Company.

DATE OF ISSUE	November 9, 2009	KENTUCKY
	Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	November 9, 2009	
	· • •	JEFF R. DEROUEN
	Month / Date / Year	EXECUTIVE DIRECTOR
ISSUED BY	John Hoy	TARIFF BRANCH
	(Signature of Offic	er) A II m
		Runt Kirtley
TITLE	Chief Regulatory Officer	Num / hours
		EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION 11/9/2009		
IN CASE NO. 2008-00563	DATED November 9, 2009	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
10 CASE 100. 2008-00505	DATED Revenuer 9, 2009	FURSUANT TO OUT KAR S.UTT SECTION 9 (1)



FOR <u>Middlesboro and Clinton and Adjacent Territory</u> Community, Town or City

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- A. Non-reporting user shall also be assessed a penalty of \$20.00 for each failure to submit a report in a timely manner.
- B. 14. DISCONTINUANCE OF WATER SERVICE:
 - (a) Service rendered under any application, contract or agreement may be discontinued by the Company after proper notification in accordance with 807 KAR 5:006, Section 14 for any of the following reasons:
 - (1) For willful or indifferent waste of water.
 - (2) For failure to protect the meter and its connections from injury or damage, or for failure to protect and maintain the service pipe or fixtures on the property of the Customer in a condition satisfactory to the Company.
 - (b) The water service will be discontinued to any premises on account of temporary vacancy upon request of the Customer, without in any way affecting the agreement in force, after the payment of all charges and fees due as provided for in the rates, rules and regulations of the Company.
 - (c) Discontinuing the supply of water to any premises for any reason shall prevent the Company from pursuing lawful remedies by action at law or otherwise for the collection of moneys due from the Customer.
 - (d) Water service may be terminated for non-payment per section 18(d)
- 15. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE:

When water service to any premises has been terminated for any reason other than

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TITLE	Chief Regulatory Officer	EFFECTIVE
BY AUTHORITY OF ORDER OF TH IN CASE NO. <u>2008-00563</u>	IE PUBLIC SERVICE COMMISSION DATED November 9, 2009	11/9/2009 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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Water Service Corporation of Kentucky (Name of Utility) FOR <u>Middlesboro and Clinton and Adjacent Territory</u> Community, Town or City

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- Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.
 The applicant agrees to pay a \$ meter deposit, which will be refunded with
 - 2. The applicant agrees to pay a \$_____ meter deposit, which will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full.
 - 3. One household may be served by one meter. The company reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.
 - 4. Company employees, possessing proper identification have right of egress and ingress for meter reading, maintenance and repair activities as they are warranted.
 - 5. Water bills are due to be paid between the first and the tenth of each month at the Company office. If not paid by the tenth, a ten percent penalty is added to the amount due. If not paid in full by the twentieth, service is subject to disconnection. An additional meter deposit may be required and a service charge must be paid before service may be restored.
 - 6. The water customer is responsible for water service lines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the Customer.
 - 7. Customer service lines and connections must be inspected by Company personnel to insure against cross-connections and inadequate materials for drinking water.
 - 8. Customer service lines shall be of at least ³/₄ inch pipe or larger, and shall be at least 160 pounds pressure with 200 psi preferred. Service line shall be buried at least 24 inches to prevent freezing.
 - 9. No galvanized fittings may be used on Customer lines.
 - 10. A cut-off valve outside the meter box must be installed on the Customer's service line for the Customer's use.
 - 11. A check valve to prevent back flow in case of water outage must be installed in Customer's service line.

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or back billing in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing process or customer inquiry.

SCHEDULE OF SPECIAL SERVICE CHARGES

The following charges for special services shall be made:

- 1. <u>Service Reconnection Charge.</u> A charge of \$27.00 shall be made for all service reconnections made during regular working hours, except that there shall be no connection charges made for service on the original installation of facilities.
 - 2. <u>Meter Reading Recheck Charge.</u> Withdrawn
 - 3. Non Sufficient Funds Charge: Any check returned for NSF shall incur a charge of \$15.00
 - 4. Tampering Fee: Applies when it is deemed a customer willfully took action to interfere, alter or compromise the accuracy, registration or indication of a service meter or service facility or willfully caused damage to such a device of facility to obtain illicit service. \$27.00
 - 5. <u>Meter Test.</u> Upon request and payment of \$20.00 the Customer may have his meter tested provided request by the Customer is not more frequent than once each twelve months. If such test shows the meter to be more than two percent fast, a refund of \$20.00 charge shall be made and bill adjusted accordingly. If the periodic testing requirement of 807 KAR 5:006 has not been met for the meter tested, no charge will be made for the test regardless of results of the test.
 - 6. <u>PSC Meter Test Complaint</u>. Any Customer of the Company may request a meter test by written application to the Kentucky Public Service Commission.

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