SOUTH LOGAN WATER

ASSOCIATION

	P.S.C. KY. NO
	CANCELING P.S.C. KY. NO.
SOUTH LOGAN WATER AS	SOCIATION
OF	
ADAIRVILLE, KEN	FUCKY
RATES & CHAR	GES
AND RULES & REGULA	TIONS
FOR FURNISHIN	
WATER SERVI	<u>CE</u>
AT	
LOGAN COUN KENTUCKY	ТҮ
FILED WITH TH	E
PUBLIC SERVICE CON	MMISSION
OF	
KENTUCKY	
DATE OF ISSUE	_
Month / Date / Year ISSUED BY (Stenature of Officer) TITLE Chairman	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/1/2008 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
	By Lephanic Sumbo Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO. 1
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

I. RATES AND CHARGES

- A. Monthly Rates
- B. Deposits
- C. Meter Connection/Tap-on Charges
- D. Special Non-recurring Charges
- E. Purchased Water Rates
- F. Leak Adjustment Rate
- G. Wholesale Water Rates and Bulk Sales
- H. Fire Sprinkler Rates

- A. Service Information
- B. Special Rules or Requirements
- C. Billings, Meter Readings, and Related Information
- D. Deposits and Connection Fees
- E. Special Non-recurring Charges
- F. Customer Complaints to the Utility
- G. Bill Adjustments

DATE OF ISSUE	
Month / Date / Year	
DATE EFFECTIVE	PUBLIC SERVICE COMMISSION
Month/Date/Year	OF KENTUCKY EFFECTIVE
ISSUED BY CONTRACT	11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE Chairman	SECTION 9 (1)
	$\neg \bigcirc$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	Sturing States
IN CASE NODATED	Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO. 2
South Logan Water Association	CANCELING P.S.C. KY. NO
(Name of Utility)	SHEET NO

- H. Status of Customer Accounts during Billing Disputes
- I. Customer Request for Termination of Service
- J. Customer Relations
- K. Refusal or Termination of Service
- L. Meter Testing
- M. Meter Test Records
- N. Customer Requested Meter Tests
- O. Access to Property
- P. Location of Records
- Q. Safety Program
- R. System Inspections
- S. Reporting of Accidents, Property Damage, or Loss of Service
- T. Continuity of Service
- U. Pressures
- V. Service Lines and Connections
- W. Leak Adjustments
- X. Ownership of Mains, Services, and Appurtenances
- Y. Notification of System Problems

DATE OF ISSUE	
Month / Date / Year DATE EFFECTIVE ISSUED BY	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
	SECTION 9 (1)
TITLE Chairman	$- \circ \circ$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Lephanic Sump. Executive Ditector

FOR Logan County, Kentucky Community, Town or City	
P.S.C. KY. NO.	
Original SHEET NO3	
CANCELING P.S.C. KY. NO	
SHEET NO	

- Z. Legal Disclaimers
- AA. Fire Departments
 - AB. Fire Hydrants
 - AC. Fire Sprinkler System
 - AD. Requirements for New Connections
 - AE. Water Main Extensions
 - AF. Extension Procedures for Developers/Subdivision
 - AG. Line Enlargement Charge

III. ATTACHMENTS

- A. Water Service Contract
- B. Easement Agreement
- C. Partial Payment Agreement
- D. Sample Bill
- E. Water Shortage Plan

DATE OF ISSUE	
Month / Date / Year	
DATE EFFECTIVE	PUBLIC SERVICE COMMISSION
Month Date / Year	OF KENTUCKY EFFECTIVE
ISSUED BY	11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE Chairman	SECTION 9 (1)
	\neg
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephanic Stump
IN CASE NODATED	Executive Ditector

South Logan Water Association (Name of Utility)

	FOR	Logan County, K Community, Tov	
	P.S.C. KY. NO.		1
	3 rd Revised	_SHEET NO	4
	CANCELLING	P.S.C. KY. NO	1
	2 nd Revised	SHEET NO	4
RATES AND CHA	RGES		

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Meter Size _ 5/8x3/4 Inch First 2,000 Gallons @ \$ 24.02 Minimum 8,000 Gallons @ \$0.00835 Next per Gallon Next 40,000 Gallons @ \$0.00806 per Gallon 50,000 Gallons @ Next \$0.00776 per Gallon All Over 100,000 Gallons @ \$0.00747 per Gallon Meter Size <u>1-Inch</u> : 2,000 First Gallons @ \$ Minimum 45.43 8,000 Gallons @ \$0.00835 Next per Gallon 40,000 per Gallon Next Gallons @ \$0.00806 Next 50,000 Gallons @ \$0.00776 per Gallon All Over 100,000 Gallons @ \$0.00747 per Gallon Meter Size 11/2-Inch <u>.</u> 2,000 First Gallons @ \$ 64.67 Minimum 8,000 Gallons @ \$0.00835 per Gallon Next Next 40,000 Gallons @ \$0.00806 per Gallon 50,000 Gallons @ \$0.00776 per Gallon Next 100,000 Gallons @ \$0.00747 All Over per Gallon

South Logan Water Association (Name of Utility)

DATE OF ISSUE	05/27/2022	
DATE EFFECTIVE	Month / Date / Year 04/29/2022	KENTUCKY PUBLIC SERVICE COMMISSION
ISSUED BY Burge &	Month / Date / Year (Signature of Officer) Chairman	Linda C. Bridwell Executive Director Hide G. Andwell
BY AUTHORITY OF ORDER OF TI IN CASE NO: <mark>2026/23 </mark>	HE PUBLIC SERVICE COMMISSION DATED <u>04/29/20338/14/2020</u>	EFFECTIVE 4/29/2022 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR <u>Logan County, Kentucky</u> Community, Town or City
	P.S.C. KY. NO1
	<u>3rd Revised</u> SHEET NO. 5
South Logan Water Association	CANCELLING P.S.C. KY. NO. 1
(Name of Utility)	2 nd Revised SHEET NO. 5
RATE	ES AND CHARGES

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Meter Size <u>2-Ir</u>	nch :				(I)
First	2,000	Gallons @	\$ 99.48	Minimum	ļ
Next	8,000	Gallons @	\$ 0.00835	per Gallon	
Next	40,000	Gallons @	\$ 0.00806	per Gallon	
Next	50,000	Gallons @	\$ 0.00776	per Gallon	
All Over	100,000	Gallons @	\$ 0.00747	per Gallon	¥
Meter Size <u>3-Ir</u>	<u>nch :</u>				(I)
First	2,000	Gallons @	\$ 133.82	Minimum	I
Next	8,000	Gallons @	\$0.00835	per Gallon	
Next	40,000	Gallons @	\$0.00806	per Gallon	
Next	50,000	Gallons @	\$0.00776	per Gallon	Ţ
All Over	100,000	Gallons @	\$0.00747	per Gallon	•
Meter Size <u>4-Ir</u>	<u>nch :</u>				(I)
First	2,000	Gallons @	\$ 173.09	Minimum	1
Next	8,000	Gallons @	\$0.00835	per Gallon	
Next	40,000	Gallons @	\$0.00806	per Gallon	
Next	50,000	Gallons @	\$0.00776	per Gallon	
All Over	100,000	_ Gallons @ _	\$0.00747	per Gallon	₩

DATE OF ISSUE	05/27/2022	
DATE EFFECTIVE	Month / Date / Year 04/29/2022	KENTUCKY PUBLIC SERVICE COMMISSION
ISSUED BY Augo	Month / Date/Year B Fundation (Signature of Officer) Chairman	Linda C. Bridwell Executive Director Hide C. Audwell
BY AUTHORITY OF ORDER OF	THE PUBLIC SERVICE COMMISSION	EFFECTIVE
IN CASE NO. 20202001237	DATED 04/29/2022 08/14/2020	4/29/2022 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO6
South Logan Water Association	CANCELING P.S.C. KY. NO
(Name of Utility)	SHEET NO

B. **DEPOSITS**:

Property Owners

\$83.00 5/8 x 3/4 Meter (Deposit)
\$150.00 1" Meter (Deposit)
\$200.00 1 ¹/₂" Meter (Deposit)
\$250.00 2" Meter (Deposit)
\$300.00 3" Meter (Deposit)
\$500.00 4" Meter (Deposit)

\$25.00 (Application Fee added to all above)

The Association reserves the right to require that a nominal amount be placed on deposit with the Association for the purpose of insuring the payment of bills. Each customer may be charged an equal deposit not to exceed 2/12 of the average annual bill.

DATE OF ISSUE	
Month / Date / Year DATE EFFECTIVE	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY (Signature of Officer)	11/5/2008 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE Chairman BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008 - 255 DATED 11 - 17 - 08	By Lyphanic Jumps Executive Dilector

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO. 77
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

Upon payment of deposit, the Association shall issue to the customer a certificate of deposit, showing the name of the customer, the location of the initial premises occupied by the customer, and the date and amount of the deposit.

The Association will pay interest on the customer's deposit at the rate it receives until the date of its refund to the customer. Interest will be refunded or credited to the customer's bill annually.

DATE OF ISSUE	
Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/5/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE Chairman	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-255 DATED <u>11-17-08</u>	By Lephanic Stimber Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY, NO.
	Original SHEET NO. 8
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO
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C. METER CONNECTION/TAP-ON CHARGES:

5/8 Inch X 3/4 Inch	\$800.00
1" Meter	\$1100.00
1 ½ "Meter	\$1350.00
2" Meter	\$1900.00

3" Meter or larger actual cost

DATE OF ISSUE	
Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY
ISSUED BY	EFFECTIVE 11/5/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE Chairman	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-255 DATED <u>11-17-08</u>	By Lephanic Stumps Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO9
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

D. SPECIAL NON-RECURRING CHARGES:

Connection/Turn-on Charge (After Hours)	75.00
Late Payment Penalty	
Meter Relocation Charge	Actual Cost
Damage to Meter, Meter Setter, Box or Lid (Field visit plus equipment replaced)	Actual Cost
Distribution Valve box damage	Actual Cost
Meter Re-read Charge (At customer's request)	45.00
Meter Re-read Charge (After hours)	
Meter Test Charge	
Disconnect/Reconnect for non-payment Charge	
Reconnect for non-payment Charge (After Hours)	70.00
Returned Check Charge	35.00
Service Call/Investigation	55.00
Service Call/Investigation (After Hours)	85.00
Inspection Fee (New Meter Sets)	25.00

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	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO10
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
(Mane of Ounty)	SHEET NO

E. PURCHASED WATER RATES:

Purchased Water Rates

South Logan Water Association purchases water from Logan Todd Regional Water Commission. The current rate is \$3.31 per thousand.

DATE OF ISSUE	
Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
ISSUED BY	11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE Chairman	$\neg \land$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Lephania Sumbo Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	1 st Revised SHEET NO. 11
South Logan Water Association	CANCELLING P.S.C. KY. NO1
(Name of Utility)	OriginalSHEET NO11

F. LEAK ADJUSTMENTS:

If a customer has a leak, the Association will adjust their bill by charging the tariff rate for the amount equal to their average usage and charging the wholesale rate for the amount of usage in excess of their average bill. The customer will be required to sign the leak adjustment, provide a receipt from a plumber of a written, signed, and dated statement from the customer advising that the leak has been repaired. An adjustment will not be applied to a customer's account until the leak has been repaired. South Logan Water Association allows one leak adjustment per customer every 5 years.

G. WHOLESALE WATER RATES:

Our wholesale rate is \$3.91 per 1,000 gallons.

H. FIRE SPRINKLER SYSTEM RATES:

Not Applicable.

DATE OF ISSUE April 3, 2014 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE March 1, 2014 Month / Date / Year	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY(\$ignature of Officer)	
TITLE Chains	Bunt Kirtley EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2014-00035 DATED February 19, 2014	3/1/2014 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO12
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO.
(Name of Othity)	SHEET NO

The following are the rules and regulations of the <u>South Logan Water Association</u>. The schedule of rates described herein will be uniformly charged to all customers of the Utility. No one will receive or be entitled to free service by the Utility. No employee or individual commissioner of the Utility is permitted to make an exception to these rates, rules, or regulations. These rules and regulations are subject to change by the Utility at any time, subject to the approval of the Public Service Commission.

- A. <u>Service Information</u>.
 - 1. Upon request the Utility will give its customers or prospective customers such information as is reasonably possible in order that they may secure safe, efficient, and continuous service. The Utility will inform its customers of any change made or proposed in the character of its service that might affect the efficiency, safety, or continuity of operation.
 - 2. The Utility will obtain the approval of the Public Service Commission prior to making any substantial change in the character of the service furnished that would affect the efficiency, adjustment, speed, or operation of the equipment or appliances of any customer. The application will show the nature of the change to be made, the number of customers affected, and the manner in which they will be affected.
 - 3. The Utility will inform each applicant for service of each type, class, and character of service available at his/her location.
 - 4. Upon request the Utility will provide the following information to any applicant/customer:

DATE OF ISSUE	
Month / Date / Year DATE EFFECTIVE ISSUED BY	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLEChairman	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Lephanic Jumbs Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO13
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO.
(Name of Otinty)	SHEET NO

- a) Characteristics of Water. A written description of chemical constituents and bacteriological standards of the treated water as required by the Division of Water or other regulatory agencies.
- b) Rates. A schedule of rates for water service applicable to the service to be rendered to the customer.
- c) Reading Meters. Information about the method of reading meters.
- d) Bill Analysis. A statement of the past readings of a customer's meter for a period of two (2) years.

B. Special Rules or Requirements.

- 1. The Utility cannot establish any special rule or requirement without first obtaining the approval of the Public Service Commission.
- 2. A customer that has complied with Public Service Commission rules and regulations cannot be denied service for failure to comply with the Utility's rules that have not been approved by the Public Service Commission.
- 3. Each prospective customer desiring water service will be required to sign the Utility's Water Service Contract (application) before service is supplied by the Utility.
- 4. No customer is allowed to resell water except under the terms of a special contract executed by the Utility and approved by the Public Service Commission.

DATE OF ISSUE	
Month / Date / Year	
DATE EFFECTIVE	PUBLIC SERVICE COMMISSION
Month /Date / Xear	OF KENTUCKY EFFECTIVE
ISSUED BY THE TYLES	11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
	SECTION 9 (1)
TITLE Chairman	\neg \bigcirc
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephanic Stump.
IN CASE NODATED	Executive Ditector

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO
	Original SHEET NO14
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

C. <u>Billings, Meter Readings, and Related Information</u>.

- 1. Information on bills. Each bill issued by the Utility will clearly show the following, if applicable: class of service; present and last meter readings; date of the present reading; number of units consumed; meter constant, if any; net amount for service rendered; all taxes; any adjustments; and the gross amount of the bill. The date after which a late payment penalty applies to the gross amount will also be indicated. Estimated or calculated bills will be distinctly marked as such. The rate schedule under which the bill is computed will be furnished under one (1) of the following methods:
 - a) By printing it on the bill.
 - b) By publishing it in a newspaper of general circulation once each year.
 - c) By mailing it to each customer once each year.
 - d) By providing a place on each bill where a customer may request a copy of the applicable rates. The Utility will mail the customer a copy by return first class mail.
- 2. Bill format. A copy of the Utility's billing form will be included in the Utility's tariff.
- 3. Meter readings. Registration of each meter shall read in the same units as used for billing unless a conversion factor is shown on the billing form.
- 4. Frequency of meter reading. Unless prevented by reasons beyond the Utility's control, meter readings will be taken every month. Records will be kept by the Utility to insure that this information is available to Public Service Commission staff and any customer requesting this information. If, due to reasons beyond its control, the Utility is unable to read a meter in

DATE OF ISSUE	
Month / Date / Year	
DATE EFFECTIVE	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	OF KENTUCKY
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ISSUED BY REAL	11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
	SECTION 9 (1)
TITLE Chairman	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO. DATED	By Lephania Fumbr
IN CASE NODATED	Executive Ditector

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO
	Original SHEET NO. 15
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO.
	SHEET NO

accordance with this subsection, the Utility will record the date and time the attempt was made, if applicable, and the reason the Utility was unable to read the meter.

5. Related Information.

a.) Bills and notices related to the Utility's business will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the Utility in writing. The Utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.

b.) Water service will be billed monthly. Bills are payable and due on the due date listed on the bills.

c.) Payment must be received by the due date, otherwise, the delinquent bill will be assessed the late payment penalty approved and on-file with the Public Service Commission. If the due date falls on Saturday, Sunday or a holiday the customer will have until the next business day to pay before a penalty is assessed.

d.) The late payment penalty will be assessed on the delinquent amount of the bill, less any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3) (h), a penalty may be assessed only once on any bill for rendered services.

e.) Delinquent bills may result in disconnection of service with the Utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have passed since the issuance of the original bill.

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE 11/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By Liphanic Jumbs Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO16
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO
	RULES AND REGULATIONS

- D. <u>Deposits</u>.
 - 1. Deposits to secure payment. The Utility may require a minimum cash deposit or other guaranty to secure payment of bills.
 - 2. Equal Deposits. An equal deposit amount for each class of customers will be established based on the average annual bill of customers in that class. Deposit amounts will not exceed two-twelfths (2/12) of the average annual bill of customers in each class where bills are rendered monthly. Deposit amounts are listed in the Rates and Charges section of this tariff.
 - 3. Receipt of deposit. The Utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer account number, date, and amount of deposit.
 - 4. Deposits as a condition of service. Service may be refused or discontinued if payment of requested deposits is not made.
 - 5. Interest on deposits. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis, except that the Utility will not be required to refund or credit interest on deposits if the customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit, any principal amounts, and interest earned and owing will be credited to the final bill with any remainder refunded to the customer.
- E. Special Non-recurring Charges:
 - 1. The Utility will collect for special non-recurring charges to recover customer-specific costs incurred which would otherwise result in monetary loss to the Utility or increased rates to other customers to whom no benefits accrue from the service provided or action taken. The

DATE OF ISSUE Month / Date / Year	
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ISSUED BY REALEY	11/1/2008
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
	SECTION 9 (1)
TITLE Chairman	$- \bigcirc \bigcirc$
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	By Stephania Stumps
IN CASE NODATED	(Executive Ditector

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO17
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

Utility may establish or change any special non-recurring charge by applying for Public Service Commission approval of such charge in accordance with the provisions of 807 KAR 5:011, Section 10.

- 2. Special non-recurring charges will be applied uniformly throughout the area served by the Utility. Such charges will relate directly to the service performed or action taken and only yield enough revenue to pay the expenses incurred in rendering the service.
- 3. The Utility will assess a charge for the following non-recurring services:

a) <u>Connection/Turn-on Charge</u>: Will be assessed for new service turn-on, seasonal turn-on, or temporary service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.

b) <u>Field Collection Charge</u>: Will be assessed when a utility representative visits the premises of the service connection to terminate service. This fee may only be charged once per billing period.

c) <u>Late Payment Penalty</u>: Will be assessed on the delinquent amount of the bill less taxes.

d) <u>Meter Relocation Charge</u>: Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the Utility for the actual costs incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.

e) <u>Meter Re-read Charge</u>: Will be assessed when a customer requests the Utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE 11/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By Liphania Sumba Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO18
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

f) <u>Meter Test Charge</u>: Will be assessed when a customer requests the Utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.

g) <u>Reconnection/Disconnection Charge</u>: Will be assessed to reconnect services that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.

h) <u>Returned Check Charge</u>: Will be assessed when a customer's check is returned, for insufficient funds or other reason due to customer fault.

i) <u>Service Call/Investigation Charge</u>: Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the Utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the Utility's delivery point is the responsibility of the customer.

F. <u>Customer Complaints to the Utility</u>. Upon complaint to the Utility by a customer at the Utility's office, by telephone, or in writing, the Utility will make a prompt and complete investigation and advise the complainant of its findings. The Utility's operator/manager will make a decision within ten (10) days, which the complainant will then have ten (10) days to appeal to the Utility's board of commissioners. The customer will receive a final decision from the Utility no later than thirty (30) days following the date that the complaint was made. If the complainant is not satisfied with the Utility's decision, the Utility will provide written notice to the complainant of his/her right to appeal the Utility's decision by filing a complaint with the Public Service

DATE OF ISSUE	
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ISSUED BY	
(Signature of Officer)	PURSUANT TO 807 KAR 5:011
TITLE Chairman	SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Liphanic Jumbs Executive Director

	FOR Logan County, Kentucky Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO19
<u>South Logan Water Association</u> (Name of Utility)	CANCELING P.S.C. KY. NO
	SHEET NO

Commission. The Utility will also provide the customer with the address and telephone number of the Public Service Commission. The Utility will keep a record of all written complaints. This record will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition of the complaint. Records will be maintained for two (2) years from the date of resolution of the complaint.

G. <u>Bill Adjustments</u>:

- 1. Fast or slow reading meters:
 - a) If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
 - b) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the Utility will immediately determine the period during which the error has existed, and will recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the under billed customer. Any adjustment to the customer's account will be in accordance with the rules and regulations of the Public Service Commission pursuant to 807 KAR 5:006 Section 10.

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- c) The Utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads will be used for comparison purposes in calculating the time period. If the customer and the Utility are unable to agree on an estimate of the time period during which the error existed, the Public Service Commission will determine the issue. In all instances of customer over billing, the customer's account will be credited or the over billed amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any under billing.
- 2. Meter read failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon an average of <u>twelve-month</u> consumption. If said meter readings are not available for an entire <u>twelve-month</u> period, the water bill will be estimated by the Utility, subject to an upward or downward adjustment once a <u>twelve-month</u> average of actual meter readings can be calculated.
- 3. Monitoring usage. The Utility will monitor a customer's usage at least annually in such a way to draw the Utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high (100% above average) and the deviation is not otherwise explained, the Utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.

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- 4. Usage investigation. If the Utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the Utility will notify the customer in writing either during or immediately after the investigation of the reasons for the investigation, and of the findings of the investigation. If knowledge of a serious situation requires more expeditious notice, the Utility will notify the customer by the most expedient means available.
- 5. Customer notification. If a meter is tested and it is found necessary to make a refund or back bill a customer, the customer will be notified in substantially the following form:

On _____, 20___, the meter bearing identification No. _____ installed in your building located at ______ (Street and Number) in _______ (city) was tested at ______ (on premises or elsewhere) and found to register ______ (percent fast or slow). The meter was tested on ______ (Periodic, Request, and Complaint) test.

Based upon this we herewith ______ (charge or credit) with the sum of $____$, which amount has been noted on your regular bill. If you desire a cash refund, rather than a credit to your account, of any amount over billed, you must notify this office in writing within seven (7) days of the date of this notice.

- H. <u>Status of Customer Accounts during Billing Disputes</u>. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills.
- I. Customer's Request for Termination of Service.
 - 1. Any customer desiring service terminated or changed from one address to another shall give the Utility three (3) working days' notice in person, in writing, or by telephone, provided

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such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three-day (3) notice period if the customer provides proper notification and reasonable access to the meter during the notice period. If the customer notifies the Utility of his/her request for termination by telephone, the burden of proof is on the customer to prove that service termination was requested if a dispute arises.

- 2. Upon request that service be reconnected at any premises subsequent to the initial installation or connection to its service lines, the Utility will charge the applicant a reconnect fee as set out in this tariff and approved by the Public Service Commission.
- J. <u>Customer Relations</u>.
 - 1. Display of customer rights. The Utility will prominently display in the office in which payment is received a copy of Customer's Rights. If a customer indicates to any utility personnel that he is experiencing difficulty in paying a current utility bill, that employee will refer the customer to the designated representative for explanation of the customer's rights.
 - 2. Partial payment plans. The Utility shall negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for failure to pay, except that a utility is not required to negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan. Partial payment plans must be mutually agreed upon. Plans which extend for a period longer than thirty (30) days will be in writing and will advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan.
 - 3. Utility inspections of service conditions prior to providing service. The Utility will inspect the condition of the meter and service connections before providing service to a new customer so that prior or fraudulent use of the facilities will not be attributed to the new

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customer. The new customer will be afforded the opportunity to be present at such inspections. The Utility will not be required to render service to any customer until any defects in the customer-owned portion of the service facilities have been corrected.

- 4. Prompt connection of service. The Utility will reconnect existing service within twenty-four (24) hours, and will install and connect new service within seventy-two (72) hours, when the cause for refusal or discontinuance of service has been corrected and the rules and regulations of the Utility and Public Service Commission have been met.
- 5. Advance termination notice. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the customer. The termination notice will be in writing, distinguishable and separate from any bill. The termination notice will plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination.
- K. Refusal or Termination of Service.
 - 1. The Utility may refuse service to a customer under the following conditions:
 - a) For noncompliance with utility or Public Service Commission rules and regulations. The Utility cannot refuse service to any customer for noncompliance without first having made a reasonable effort to obtain customer compliance. After such effort by the Utility, service may be refused only after the customer has been given a written notice of refusal stating the reasons for refusal of service.
 - b) For dangerous conditions. If a dangerous condition exists which could subject any person to imminent harm or result in substantial damage to the property of the Utility or others is found to exist on the customer's premises, then service will be refused.

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The Utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the Utility and will include the corrective action to be taken by the customer before service can be provided.

- c) For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance or removal of utility property, the Utility may refuse service. The Utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the Utility and will include the corrective action to be taken by the customer before service can be provided.
- d) For outstanding indebtedness. The Utility will not furnish new service to any customer who is indebted to the Utility until that customer has repaid the indebtedness.
- e) For noncompliance with state, local, or other codes. The Utility may refuse service to a customer if the customer does not comply with state, municipal or other codes, rules, and/or administrative regulations applying to such service. The Utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the Utility and will include the corrective action to be taken by the customer before service can be provided.
- 2. Utility Initiated Termination of Service.
 - a) The termination notice requirements stated herein will not apply if termination notice requirements to a particular customer or customers are otherwise dictated by the terms of a special contract between the Utility and customer which has been approved by the Public Service Commission.

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- b) When advance termination notice is required, the termination notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice shall be in writing, distinguishable and separate from any bill. The termination notice shall plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination.
- c) The Utility may terminate service to a customer under the following conditions with an advance termination notice:
 - 1) For noncompliance with the Utility or Public Service Commission rules and regulations. The Utility cannot terminate service to any customer for noncompliance without first having made a reasonable effort to obtain customer compliance. After such effort by the Utility, service may be terminated only after the customer has been given at least ten (10) days written termination notice.
 - 2) For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance, or removal of utility property, the Utility may terminate service. Such action will be taken only when corrective action negotiated between the Utility and customer has failed to resolve the situation and after the customer has been given at least ten (10) days' written notice of termination.
 - 3) For noncompliance with state, local, or other codes. The Utility may terminate service to a customer that does not comply with state, municipal, and/or other codes, rules, and regulations that apply to such service. A Utility may terminate service only after ten (10) days' written notice of termination is provided unless ordered to terminate immediately by a governmental official.

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- 4) For nonpayment of bills. The Utility may terminate service for nonpayment of charges incurred for utility services. The Utility may terminate service only after five (5) days' written notice of termination is provided, and after twenty (20) days have elapsed since the mailing date of the original unpaid bill.
- d) The Utility may terminate service to a customer if the following conditions exist without an advance termination notice. Within twenty-four (24) hours after such termination, the Utility shall send written notification to the customer of the reason(s) for termination upon which the Utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Public Service Commission. The Utility will not restore service until the customer agrees to comply with all rules and regulations of the Utility and Public Service Commission.
 - 1) For illegal use or theft of service. The Utility may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft. This right of termination is separate from and in addition to any other legal remedies that the Utility may pursue for illegal use or theft of service.
 - 2) For dangerous conditions. If a dangerous condition relating to the Utility's service which could subject any person to imminent harm or result in substantial damage to the property of the Utility or others is found to exist on the customer's premises, then service will be terminated immediately. Upon termination the Utility will leave notification at the customer's dwelling and, if possible, orally contact the customer to inform him/her of the reasons for the termination. Such notice will be recorded by the Utility and will include the corrective action to be taken by the customer or Utility before service can be restored.

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- 3) Unapproved Extensions and/or Additions. Any extensions or additions to an existing service connection that have not been approved by the Utility will be considered theft of service, and will constitute grounds for termination of service. This right of termination is separate from and in addition to any other legal remedies that the Utility may pursue for illegal use or theft of service.
- 4) Misrepresentation. Any misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service, and the customer shall be liable for any damage to any of the Utility's facilities or equipment.
- 5) Failure to Report Changes. Failure to notify the Utility of additions to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service.
- 6) Resale of Water. Under no circumstances will a customer be allowed to resell or give away water except under the terms of a special contract executed by the Utility and approved by the Public Service Commission. Failure to comply with this rule will constitute grounds for termination of service.
- 7) Waste or Misuse. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep said pipes in suitable state of repair will constitute grounds for termination of service.
- 8) Tampering with meter, meter seal, service, valves, or other system facilities, or permitting such tampering by others will constitute grounds for termination of service.

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- 9) Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the Utility will constitute grounds for termination of service.
- e) The Utility will not terminate service to a customer if the following conditions exist:
 - 1) If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the Utility prior to the actual termination of service.
 - 2) If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the Utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
 - 3) If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The Utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The Utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the Utility a medical certificate certified in writing by a physician, registered nurse or public health officer.
- L. <u>Meter Testing</u>.

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- 1. Water meters are tested before being installed. The water meter will be in good working order and adjusted as close to the optimum operating tolerance as possible, in accordance with 807 KAR 5:066, Section 15(2)(a)-(b).
- 2. The Utility may have all or part of its meter testing performed by another utility or agency approved by the Public Service Commission. The Utility will notify the Public Service Commission of the make, type, and serial number of standards used for testing.
- 3. The Utility cannot place in service any basic measurement standard unless the Public Service Commission has approved the calibration. The Public Service Commission will be notified promptly of the adoption or deletion of any basic standards requiring approval of the calibration.
- 4. Meter testers must be certified by the Public Service Commission. Certified meter testers will perform tests as necessary to determine the accuracy of the Utility's meters and to adjust the Utility's meters to the degree of accuracy required by the rules and regulations of the Public Service Commission.
- M. <u>Meter Test Records</u>.
 - 1. A complete record of all meter tests and adjustments and data sufficient to allow checking of test calculations will be recorded by the meter tester. Such record will include: information to identify the unit and its location; date of tests; reason for such tests; readings before and after test; statement of "as found" and "as left" accuracies sufficiently complete to permit checking of calculations employed; notations showing that all required checks have been made; statement of repairs made, if any; identifying number of the meter; type and capacity of the meter; and the meter constant. The complete record of tests of each meter will be continuous for at least two (2) periodic test periods and will in no case be less than two (2) years.

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- 2. The Utility will keep numerically arranged and properly classified records for each meter owned, used and inventoried by the Utility. The identification number, date of purchase, name of manufacturer, serial number, type, rating, and name and address of each customer on whose premises the meter has been in service with date of installation and removal will be included in the records. These records will also contain condensed information concerning all tests and adjustments including dates and general results of such adjustments. The records will reflect the date of the last test and indicate the proper date for the next periodic test required by the applicable Public Service Commission rule and/or regulation.
- 3. Upon completion of adjustment and test of any meter pursuant to Public Service Commission rules and regulations, the Utility will affix to the meter a suitable seal in such a manner that adjustments or registration of the meter cannot be altered without breaking the seal.

N. Customer Requested Meter Tests.

- 1. The Utility will make a test of any meter upon written request of any customer if the request is not made more frequently than once every twelve- (12) months. The customer shall be given the opportunity to be present at the requested test. If the test shows that the meter was not more than two (2) percent fast, the Utility will make a reasonable charge for the test, the amount being approved by the Public Service Commission and set out in the Utility's tariff.
- 2. After having first obtained a test from the Utility, any customer of the Utility may request a meter test by the Public Service Commission upon written application. Such request shall not be made more frequently on one (1) meter than once every twelve- (12) months.
- O. <u>Access to Property</u>.
 - 1. The Utility shall at all reasonable hours have access to meters, service connections, and other property owned by it and located on customer's premises for purposes of installation,

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maintenance, meter reading, operation, replacement or removal of its property at the time service is terminated. Any employee of the Utility whose duties require him/her to enter the customer's premises will wear a distinguishing uniform or other insignia identifying him/her as an employee of the Utility, or show a badge or other identification which will identify him/her as an employee.

- 2. Obtaining easements and right-of-ways necessary to extend service will be the responsibility of the Utility.
- 3. All customers must grant, convey, or cause to be granted or conveyed to the Utility a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the Utility's facilities to provide service.
- 4. The Utility cannot require a prospective customer to obtain easements or rights-of-way on property not owned by the prospective customer as a condition for providing service. However, the cost of obtaining easements or rights-of-way will be included in the total per foot cost of an extension, and will be apportioned among the Utility and customer in accordance with the applicable extension administrative regulation.
- P. <u>Location of Records</u>. All records required by Public Service Commission rules and regulations will be kept in the office of the Utility and will be made available to representatives, agents or staff of the Public Service Commission upon reasonable notice at all reasonable hours.
- Q. <u>Safety Program</u>. The Utility will adopt and execute a safety program, appropriate to the size and type of its operations. At a minimum, the safety program will:
 - 1. Establish safety guidelines for safe working practices and procedures to be followed by Utility employees.
 - 2. Instruct employees in safe methods of performing their work.

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3. Instruct employees who, in the course of their work, are subject to the hazard of electrical shock, asphyxiation or drowning, in accepted methods of artificial respiration.

R. System Inspections.

- 1. The Utility will adopt inspection procedures to assure safe and adequate operation of its facilities and compliance with Public Service Commission rules and regulations. These procedures will be filed with the Public Service Commission for review.
- 2. Upon receipt of a report of a potentially hazardous condition at any utility facility made by a qualified employee, public official, or customer, the Utility will inspect all portions of the system which are the subjects of the report.
- 3. Appropriate records will be kept by the Utility to identify the inspection made, deficiencies found and action taken to correct the deficiencies.
- 4. Inspections. The Utility will make systematic inspections of its system in the manner set out below to insure that the Public Service Commission's safety requirements are being met. These inspections will be made as often as necessary but not less frequently than is set forth below for various classes of facilities and types of inspection.
 - a) The Utility will annually inspect all structures pertaining to source of supply for their safety, physical and structural integrity, including dams, intakes, and traveling screens. The Utility will semiannually inspect supply wells, their motors and structures, including electric wiring and controls for proper and safe operation.
 - b) The Utility will annually inspect all structures pertaining to purification for their safety, physical and structural integrity and for leaks, including sedimentation basins, filters, and clear wells; chemical feed equipment; pumping equipment and water storage facilities, including electric power wiring and controls; hydrants, mains, and valves.

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- c) The Utility will monthly inspect construction equipment and vehicles for defects, wear, operational hazards, lubrication, and safety features.
- S. Reporting of Accidents, Property Damage, or Loss of Service.
 - 1. Within two (2) hours following discovery the Utility will notify the Public Service Commission by telephone or electronic mail of any utility related accident which results in:
 - a) Death, shock, or burn requiring medical treatment at a hospital or similar medical facility, or any accident requiring inpatient overnight hospitalization;
 - b) Actual or potential property damage of \$25,000 or more;
 - c) Loss of service for four (4) or more hours to ten (10) percent or 500 or more of the Utility's customers, whichever is less.
 - 2. A summary written report will be submitted by the Utility to the Public Service Commission within seven (7) calendar days of the utility related accident.
- T. <u>Continuity of Service</u>.
 - 1. Emergency interruptions. The Utility will make all reasonable efforts to prevent interruptions of service, but when such interruptions occur will endeavor to reestablish service with the shortest possible delay consistent with the safety of its consumers and the general public. If an emergency interruption of service affects service to any public fire protection device, the Utility will immediately notify the fire chief or other public official responsible for fire protection.
 - 2. Scheduled interruptions. If the Utility finds it necessary to schedule an interruption of its service, it will notify all customers to be affected by the interruption, stating the time and

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anticipated duration of the interruption. Whenever possible, scheduled interruptions will be made at hours of least inconvenience to customers. If public fire protection is provided by mains affected by the interruptions, the Utility will notify the fire chief or other officials responsible for fire protection of the interruption, stating the time and anticipated duration. The fire chief or other official responsible for fire protection will be notified immediately upon restoration of service.

- 3. Record of interruptions. The Utility will keep a complete record of all interruptions on its entire system. This record will show the cause of interruption, date, time, duration, remedy and steps taken to prevent recurrence.
- U. <u>Pressures</u>.
 - 1. Standard pressure. The Utility will maintain a standard pressure in its distribution system at locations to be designated as the point or points of "standard pressure." The selection of such points will be confined to locations fairly representative of average conditions. In selecting points for fixed standard pressure, the Utility may divide its distribution system into districts if division is necessary due to differences of elevation or loss of pressure because of friction, or both, and may either adopt a standard pressure for each division or establish a single standard pressure for its distribution system as a whole. In no case will the constant difference between the highest and lowest pressures in a district for which a standard has been adopted exceed fifty (50) percent of such standard. The Utility may, in extenuating circumstances, furnish service that does not comply with the foregoing specifications if the customer is fully advised of the conditions under which average service may be expected. The Public Service Commission, upon investigation, may require improvements when it appears right and proper that such upgrades should be made

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- 2. Pressure surveys. At least once a year the Utility will make a survey of pressures in its distribution system of sufficient magnitude to indicate the quality of service being rendered at representative points in its system. Pressure charts for these surveys will show the date and time of beginning and end of the test and the location at which the test was made. Records of these pressure surveys will be maintained at the Utility office and will be made available to the Public Service Commission upon request.
- V. <u>Service Lines & Connections</u>.
 - 1. The Utility will furnish and install at its own expense for the purpose of connecting its distribution system to the customer's premises that portion of the service connection from its main to and including the meter and meter box. The Utility will recoup this expense from the customer in accordance with KRS 278.0152.
 - 2. In areas where the distribution system follows well-defined streets and roads, the customer's point of service will be located at that point on or near the street right-of-way or property line most accessible to the Utility from its distribution system. In areas where the distribution system does not follow streets and roads, the point of service will be located as near the customer's property line as practicable. Prior to installation of the meter the Utility will consult with the customer as to the most practical location. If possible meters will be installed within 5 feet of the existing water main or the applicant's property at a point which is closest to the existing water main.
 - 3. Depth of service line. All service lines must be laid at a sufficient depth (a minimum of 24 inches) to prevent freezing during the coldest weather normally experienced except where services are not intended for use during freezing weather and are actually drained during such periods.

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- 4. A plumbing permit from the appropriate regulatory agency is required before the Utility can establish service. All Hospitals, doctor's offices, and funeral homes must install RPZ's (Reduced pressure zone assembly). All RPZ will be tested annually and results sent to the Water Association. All test results will be kept on file for 3 years.
- 5. The applicant/customer must furnish and lay the necessary pipe to make the connection from the point of service to the point of usage and be financially responsible for all costs associated with the installation and maintenance of his/her service line plumbing, including a shut-off valve and one-way check valve, installed on his/her property beginning at the outlet side of the water meter. The service line must be kept in good repair and in accordance with the Utility and Public Service Commission rules and regulations.
- 6. The installation and maintenance of the water service line must be in accordance with the rules and regulations of the Kentucky Department of Health.
- 7. A cross-connection of the Utility's system with any other source is strictly prohibited.
- 8. A well that has or is being used on the premises must be inspected by the Utility's personnel to verify disconnection and separation.
- 9. All service lines on the customer's side of the meter must consist of copper or PVC pipe with a rating of no less than 200 psi, and should not be less than 3/4 inches.
- 10. Absolutely no galvanized pipe or fittings can be used in the installation.
- 11. The Utility will not set a meter on a customer's service line at a point that does not deliver 30 psi at the meter.
- 12. If the applicant/customer's point of usage is at a higher elevation than the meter, the customer should consult with a reputable engineering firm to properly size the service line from the meter to the point of usage.

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- 13. Should an applicant/customer desire a higher pressure due to location or other need, provisions must be made by the applicant for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the Utility. The Utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the Utility's system.
- 14. Piping on the premises of the applicant/customer must be installed so that connections are conveniently located with respect to the Utility's lines and mains. A place must be provided for metering that is unobstructed and accessible at all times.
- 15. The Utility may require the applicant/customer, at his/her own expense, to install a back-flow preventor and/or pressure regulator.
- 16. All meters will be installed, renewed, and maintained at the expense of the Utility, and the Utility reserves the right to approve the size and type of meter used.
- 17. All taps and connections to the mains of the Utility must be made by and/or under the direction and supervision of utility personnel and will incur a meter connection/tap-on charge, an amount that has been approved by the Public Service Commission for such service. Payment of this fee is for the privilege of connecting to the water system and the payment of the fee does not constitute the purchase of a water meter.
- 18. Should an applicant requesting a meter require service on the opposite side of the road from the water main, the Utility will provide the service to the customer with an additional charge for the actual cost of the road bore, and the standard meter connection/tap-on charge. All larger size meters will be charged the actual cost of installing the meter, including the additional costs for crossing the road.

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- 19. Any customer having boilers and/or pressure vessels that receive water from the Utility must have a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the Utility be interrupted or discontinued.
- 20. Any customer desiring nonstandard service shall pay the cost of any special installation necessary to meet his particular requirements for service other than standard water taps. This includes fire hydrants, check valves, pressure reducing valves when pressure is less than 100 psi, and surge relief valves.
- W. <u>Leak Adjustments</u>. A customer may request an adjustment to his/her bill in the event of a hidden underground leak with the following conditions.

1. A hidden underground leak is defined as a leak in the customer service line between the meter and the premises.

2. Upon written request, leak adjustments will be granted to residential and commercial customers.

3. The customer must provide a plumber's statement or list of material showing that the leak has been repaired.

4. The customer's bill will be adjusted by the following method. The customer will pay the Utility's regular rates for their average monthly usage. Average monthly usage is obtained by adding the total usage from the customer's prior 3 billing periods and dividing by 3. All other usage registered on the meter will be billed at the Utility's wholesale rate. All usage is thereby accounted for and paid for by the customer.

5. If meter readings are not available for an entire three-month period, the water bill will be

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estimated by the Utility, subject to an upward or downward adjustment once a <u>three month</u> average of actual meter readings can be calculated.

6. Only <u>one (1)</u> leak adjustment will be made per <u>5 years</u>. However, one adjustment can encompass 2 billing cycles.

- 7. Plastic pipe for repair of underground water service lines must be certified to withstand a working pressure of 200 lbs. per square inch or greater.
- X Ownership of Mains, Services, and Appurtenances:
 - 1. All mains, valves, crossings, and other appurtenances are and shall remain the property of the Utility, whether installed by the Utility or the customer.
 - 2. All service lines from the main to the meter with appurtenances are and shall remain the property of the Utility, whether installed by the Utility or the customer.
 - 3. The customer shall install, own, and maintain his/her service line from the meter (or point of delivery) to the point of usage.

Y. <u>Notification of System Problems</u>. The customer shall notify the Utility immediately should the service be unsatisfactory for any reason, or should there be any defects, problems, trouble, or accidents affecting the water system.

- Z. Legal Disclaimers.
 - 1. The Utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No persons shall be entitled to damages or to any

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portion of a payment refund for any system failure or interruption of service which in the opinion of the Utility is deemed necessary.

- 2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure appurtenance or equipment which is part of the Utility's water system. Any person violating this provision will be subject to all legal remedies accorded the district and/or discontinuance of water service and shall pay the cost of repairing or replacing the Utility's facilities.
- 3. If any loss or damage to the property of the Utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, the cost of necessary repairs or replacements shall be paid by the customer of the Utility and any liability otherwise resulting shall be that of the customer.
- 4. For purposes of fire protection, including any customer's fire protection system, the Utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the Utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.
- 5. Each service connection has been sized to provide the volume of water indicated in the customer's application for service. Customers should be aware that significant increases in this volume may adversely affect quality of service and could damage facilities used to provide service. The customer is, therefore, obliged to inform the Association of any actions that will require a significant increase in the volume of water and must obtain the Association's approval before such actions are taken. Failure to notify the Association or to

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obtain its approval for such action renders the customer liable for damages to the Association's facilities that are caused by such actions.

AA. Fire Departments.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to 0.3 percent of the utility's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting user shall also be assessed a penalty of \$50.00 for each failure to submit a report in a timely manner.

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AB. Fire Hydrants:

- 1. In accordance with 807 KAR 5:066 Section 10(2) (b), a new fire hydrant will not be installed unless:
 - a) A professional engineer with a Kentucky registration has certified that the system can provide A minimum fire flow of 250 gallons per minute, and
 - b) The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at the maximum daily rate.
- 2. The locations, installation, and the responsibility for maintenance of fire hydrants, public and private fire protection facilities, and connecting mains, and their ownership may by subject to negotiation between the Utility and the applicant/customer. Fire hydrants and public and private fire protection facilities shall be installed as required by the Utility and if owned by the Utility shall be subject to any conditions the Public Service Commission may impose, based upon the compensation received for this service.

3. The Association will contract with fire protection districts, volunteer fire departments, developers and others to install and maintain fire hydrants and supply water for fire protection; provided, however, that (1) such users cannot use pumps to pull water from the hydrants, and (2) use of hydrants be strictly limited to authorized periodic drill purposes and emergency (i.e. fire fighting) use only. The Water Association will publish annually its exemption in supplying a water source for fire protection, recognizing hydrants as flushing stations only.

4. South Logan Water Association, upon setting these hydrants, assures that they are installed and in working condition and the Water Association will recognize them as flushing hydrants only and will not certify them to be fire hydrants, as such, because of variance in pressure

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and volume of water available. The Water Association does not take the responsibility of blow off hydrants being labeled as fire hydrants. The Water Association will leave that to individual fire departments for them to certify as the Water Association is in the business of constructing water mains for the well being of South Logan County residents.

AC. <u>Fire Sprinkler Systems.</u> Unless specifically exempted within the Utility's approved tariff, all connections to the Utility's system must be metered; one exception being fire sprinkler systems, subject to utility inspection and approval. A monthly charge may be assessed for each fire sprinkler system. The charge will be approved by the Public Service Commission and included in the rates and charges portion of the Utility's approved tariff.

AD. <u>Requirements for New Connections</u>

- 1. The water line must be buried in a ditch that is at a minimum of 24 inches in depth.
- 2 The water line must be a minimum of 200 psi.
- 3. A Shut-off valve must be installed.
- 4. A one-way check valve must be installed.
- 5. A pressure regulator may be required as prescribed by the Utility.
- 6. There shall be absolutely no galvanized pipe or fittings used in the installation.
- 7. The water line must be visually inspected by the Utility and/or the plumbing inspector.

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- 8. If a well is being used, it must be disconnected and the Utility must inspect to verify separation.
- 9. A plumbing permit from the appropriate regulatory agency is required before the meter can be set.

AE. Water Main Extensions.

- 1. Nothing contained herein shall be construed to prohibit the Utility from contracting to make extensions under different arrangements if such arrangements have received the prior approval of the Public Service Commission.
- 2. Normal extension. An extension of fifty (50) feet or less can be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.
- 3. Other extensions.
 - a) When an extension of the Utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the Utility may require the total cost of the excessive footage over fifty (50) feet per applicant/customer to be deposited with the Utility by the applicant or the applicants, based on the average estimated cost per foot of the total extension.
 - b) When an extension of the Utility's main to serve an applicant or group of applicants amounts to more than fifty(50) feet per applicant, the Utility may require the applicant(s)

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to sign an agreement between the Utility and the property owner (applicant/customer) that specifically defines the responsibilities of each party with regards to the extension.

c) Each customer who paid for service under such extension may be reimbursed under the following plan:

For a period of five (5) years after construction of the extension, each additional customer whose service line is directly connected to the extension installed, and not to extensions or laterals there from, may be required to contribute to the cost of the extension based on a recomputation of both the Utility's portion of the total cost and the amount contributed by the customers. The Utility may refund to those customers that have previously contributed to the cost of the extension that amount necessary to reduce their contribution to the currently calculated amount for each customer connected to the extension. All customers directly connected to the extension for a five (5) year period after it is placed in service must contribute equally to the cost of construction of the extension. In addition, each customer must pay the approved tap-on fee applicable at the time of his/her application for the meter connection. The tap-on fee will not be considered part of the refundable cost of the extension and may be changed during the refund period. After the five (5) year refund period expires, any additional customer will be connected to the extension for the amount of the approved tap-on fee only. After the five (5) year period expires, the Utility may be required to make refunds for an additional five (5) Year period in accordance with subparagraph 1 of 807 KAR 5:066 Section 11 (2)(b).

4. Upon complaint to and investigation by the Public Service Commission a Utility may be required to construct extensions greater than fifty (50) feet upon a finding by the Public

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Service Commission that such extension is reasonable and that an extension of fifty (50) feet or less is unreasonable under the circumstances.

AF. Provisions for Standard Service, Non-Standard Service and Fire Protection:

Standard Service (Standard Water Tap)

- 1. Based on information provided by the customer, the standard size for a water tap shall be established by the Association. Each customer's meter shall be properly sized to measure all water usage of the customer as determined by the Utility. The meter installation cost to meet the standard service size for each customer shall be paid for by each customer at the Association's established connection fee for the meter size required and as approved by the Public Service Commission.
- 2. Should a customer's rate of water flow and usage change such that the water meter will not accurately measure the water used, the customer shall be responsible for paying the Utility's established connection fee based on the meter size required to accurately measure water used.
- 3. Any existing or proposed connection which has minimum and/or maximum flow rates that do not fall within the range defined below for a Standard Service shall be considered a Non-Standard Service. The range of flow rates for a Standard Service with a particular meter size shall be as follows:
 - a. Any service connection that involves fire protection facilities is a Non-standard Service.
 - b. No unmetered water connection to the Association's water mains will be allowed. All fire line service connections shall be metered.

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AG. Non-Standard Service

A customer shall make application for service and pay the actual cost of any special installation necessary to meet his particular requirements for service other than standard water tap.

AH. Classification of Water Service for Purpose of Determining Exemptions from Sales and Use Tax.

1. Residential Classification

a. Use as a dwelling unit constituting a separate independent housekeeping establishment which is separately metered and occupied by one or more persons as a single housekeeping unit shall be deemed residential use. The name in which an account is established or billed is a non-determining factor and the structure to which service is to be provided may be under construction, occupied or unoccupied.

b. Agriculture use when provided through the same meter utilized by the dwelling structure on the property shall be deemed residential use.

c. Water meter service installed on property that is intended for future residential use, whether the customer's service line is connected initially or planned to be connected in the future, shall be considered residential use.

- 2 Non-residential Classification
 - a. Any use other than a residential use as defined in Section a, including specifically, but not by way of limitation, industrial and business usage.
 - b. Mobile home parks served by a single master meter.

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- c. Multiple dwelling units within one structure when all dwelling units are served by a single meter.
- 3 <u>Determination of Usage</u> The determination of usage as to whether residential or nonresidential is based upon the principle purpose for which the water service was initially installed, and will remain until the Utility has been notified by the owner in writing that the purpose for which the water service was installed has changed.
 - (a) Any person who desires service from the proposed water main extension shall execute a written agreement with South Logan Water Association to pay his or her share of the required customer contribution for the water distribution main extension and to agree to take water service from the Association for period of not less than one (1) year beginning no later than six (6) months from the date of the water distribution main extension's completion. The written agreement shall provide that the applicant shall have the right to rescind the written agreement at his or her option, if the projected final cost of the extension exceeds the preliminary estimate provided at the time of the written agreement's execution.

Upon determining the final cost of the extension, the Association shall advise in writing each person who has executed a written agreement of his or her required contribution. This customer shall have thirty (30) days from the date of the notice to pay his or her contribution and tap-on fee.

AI. Extension Procedures for Developers and/or New Subdivisions.

1. Nothing contained herein shall be construed to prohibit the Utility from contracting to make extensions under different arrangements for a developer.

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2. An applicant desiring an extension to a real estate subdivision may be required to pay the entire cost of the extension. Under this plan, annually for a refund period of ten (10) years, the Utility may refund to the applicant who paid for the extension a sum equal to the cost of fifty (50) percent of the current connection charge for each meter.

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RULES AND REGULATIONS

Credit/Debit Cards

All customers may pay their bill by credit or debit card. Payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay is made using a credit card or debit card and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on the utility's disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to three percent of the total amount appearing on the utility bill.

Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

DATE OF ISSUE Month / Date / Year	KENTUCKY
DATE EFFECTIVE 12/20/2011	PUBLIC SERVICE COMMISSION
ISSUED BY Rol Alla	JEFF R. DEROUEN EXECUTIVE DIRECTOR
(Signature of Officer)	TARIFF BRANCH
TTTLE Chairman	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE CO	MMISSION EFFECTIVE
IN CASE NO. 2011-164 DATED 12/20/2011	12/20/2011
	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR <u>Logan County, Kentucky</u> Community, Town or City
	P.S.C. KY. NO.
	Original SHEET NO.
South Logan Water Association (Name of Utility)	CANCELING P.S.C. KY. NO.
(Runo of Oring)	SHEET NO

SOUTH LC 114 S. MAIN ADAIRVILLE (270) 539-61	E, KY 42202	SOCIATION	MOND	E HOURS AY - FRIDAY M - 4:00 PM			
ACCOUNT	0001-03	3450-001	08/20/07	TO 09/19/07	ADDRESS SERVICE	REQUESTED	PRESONIEC FIRST CLASS MAIL
SERVICE A	T 122 Barnes	Road					U.S. POSTAGE PARC ADAIRVILLE KY 42202
TYPE	PRESENT	PREVIOUS	USAGE	CHARGES	REASE BROKE PRETABLIST	to accord to a reas	PERMIT NO. 17
WT UT	50100 Utility Tax	45600	4500	38.93 1.17		<u> </u>	(12) 2 (142) (1) 4 (17) (19) (19) (19) (19) (19) (19) (19) (19
					ACCOUNT		DUE DATE
					0001-03450	-001	11/20/07
					ALIOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE
					40.10	4.01	44.11
	HAPPY HALI BE SAFE	OWEEN!			P O BOX 188 ADAIRVILLE KY		
CLASS 0101	AMOUNT DUE AFTER DUE DATE 44	.11 DUE	DATE 0/07	AMOUNT DUE ON OR BEFORE DUE DATE 40.10	ADAINVILLE NT		12202-0188

DATE OF ISSUEMonth / Date / Year	
DATE EFFECTIVE	
Month / Date / Year	PUBLIC SERVICE COMMISSION OF KENTUCKY
(Signature of Officer)	EFFECTIVE 11/1/2008
TITLEChairman	PURSUANT TO 807 KAR 5:011
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Liphanic Stumber Executive Ditector

FOR	Logan County, Kentucky
	Community, Town or City

CANCELING P.S.C. KY. NO.

P.S.C. KY. NO.

Original	SHEET N	Λ.	
Original	SFIELT IN	U	

<u>South Logan Water Association</u> (Name of Utility)

SHEET	NO

RULES AND REGULATIONS

SOUTH LOGAN WATER ASSO 114 SOUTH MAIN STREET ADAIRVILLE, KY 42202 (270) 539-6730	CIATION	SOUTH LOGAN WATER ASSOCIATION 114 SOUTH MAIN STREET ADAIRVILLE, KY 42202 (270) 539-6730	N PRESORTED FIRST-CLASS MAIL US POSTAGE PAID ADAIRVILLE, KY PERMIT #17
RETURN SERVICE REQUESTE	D		L
ACCOUNT	CUT-OFF DATE	ACCOUNT	CUT-OFF DATE
	11/05/07		11/05/07
DUE DATE	TOTAL AMOUNT DUE	DUE DATE	TOTAL AMOUNT DUE
11/02/07	\$119.56	11/02/07	\$119.56
SERVICE AT			L

FINAL NOTICE

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS PAST DUE. SHOULD THIS BE AN OVERSIGHT, PLEASE ACCEPT THIS AS A FRIENDLY REMINDER. IF PAYMENT HAS BEEN MADE, PLEASE ACCEPT OUR THANKS AND CALL OUR OFFICE TO CONFIRM RECEIPT. *PLEASE SEE REVERSE FOR IMPORTANT PAYMENT/DISCONNECTION INFORMATION. MAIL TO:

адна аким влиз 37814-3076 37814-3076

Reconnect Fee: \$25.00

DATE OF ISSUE	
DATE EFFECTIVE Month / Date / Year ISSUED BY	PUBLIC SERVICE COMMISSION OF KENTUCKY
(Signature of Officer) TITLEChairman	11/1/2008 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	By Lephanic Jumbs Executive Director

SOUTH LOGAN WATER ASSOCIATION, INC. 114 South Main Street Adairville, KY 42202

. . . ×

APPLICATION FOR NEW METER MEMBERSHIP

Date					
First Name	M.I	Last			
Home Phone	Cell Phone (or	other emergen	cy contact)		
Drivers Lic	SS #		D(DB	
Service Address	·		······		
City	Sta	ite	Zip		
Mailing Address (if different fr	rom service address)				
Have you previously	had service with this Associati	on?			
If yes, under what nar	ne and address?				
Are you interested in	1 automatic electronic payme	ent through y	our checking o	r savings acct?	
Place of employment		Address			
Your work phone #		Spouse's	work #		
This application is for a:					
	House	Mobile H	ome	Business	
Do you plan any excavating ar	ound this meter?				
Customer Signature		·····		· · · · · · · · · · · · · · · · · · ·	
I have receiv 4) Payment of	red a copy of the Business Procedures due date 5) Cut-off date 6) Return	explaining: 1) D ned check policy	Peposit 2) Recont 7) Back flow lette	nection charge 3) Billing er	
318.165. Requisites for prova any building by any public u and approved in accordance Acts 1974, ch. 126, 9.)	tility or water district where	the interior p	olumbing syste	m has not be installed	
Plumbing Permit #					
**A cross connection betw	een a private water suppl	y and public	e water supply	y shall not be made.	
SOUTH LOGAN WA	TER ASSOCIATION IS AN EQUA	L OPPORTUNI	IY PROVIDER A	IND EMPLOYER	
**************************************	*****	*****	************	GERWICE+GOMMISSIC OF KENTUCKY EFFECTIVE	N
Meter size/cost: (5/8) \$550.00	(1") \$650.00 Other	(<u>75.00</u> 1 ¼∯∲2 ₽08 <u>\$25.00</u> UANT TO 807 KAR 5:011	
TOTAL PAID	Check	#		ash <u>SECTION 9 (1)</u>	
			By Typ	hanin Jumbo Executive Dilector	

The following information is requested by the Federal Government in order to monitor compliance with Federal Laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

Ethnicity

Hispanic or Latino Not H	lispanic or Latino
--------------------------	--------------------

Race

White _____ Black or African American _____

American Indian/Alaskan Native _____ Asian _____

Native Hawaiian or Other Pacific Islander

<u>Gender</u>

Male _____ Female _____

Non-Discrimination Statement:

This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law. Complaints of discrimination may be filed with the USDA, Director, Office of Civil Rights, Washington, DC 20250-9410

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
11/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By Juphanin Jumber Executive Director

SOUTH LOGAN WATER ASSOCIATION, INC. 114 South Main St. Adairville, KY 42202

APPLICATION FOR MEMBERSHIP WITH EXISTING METER

First Name	M.I Las	t	
Drivers Lic.	Soc. Sec		Date of Birth
Telephone	Cell phone		Other
Service Address			
Mailing Address (if different	from service address)		
City, State, and zip			
1. Have you previou	sly had service with this Association?	······································	
If yes, under what	name?		
2. List your previous	s address		
3. List the bank you	do business with		
4. Are you interest	ed in automatic electronic payment fron	1 your che	cking or savings acct?
5. Place of employm	nent		
4) Paymer	eived a copy of the Business Procedures explaining: at due date 5) Cut-off date 6) Returned check polic		
SOUTHE	GAN WATER ASSOCIATION PROVIDER AND EM		-
		PLOYE	R
	PROVIDER AND EM	PLOYE ******	R ******
**************************************	PROVIDER AND EM	PLOYE ******	R
**************************************	PROVIDER AND EM	PLOYE ******	R ******

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Ethnicity

Hispanic or Latino	Not Hispanic or Latino
1	L

<u>Race</u>

White	Black or African American

American Indian/Alaskan Native _____ Asian _____

Native Hawaiian or Other Pacific Islander

<u>Gender</u>

Male _____ Female _____

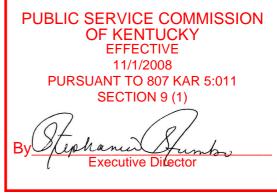
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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By Lephanic Jumps Executive Ditector

SERVICE AGREEMENT

- I. <u>PURPOSE</u>: It is the responsibility of *South Logan Water Association* to protect the drinking water supply from contamination or pollution. The purpose of this service agreement is to notify each customer of the safeguards in place to ensure protection from improper plumbing practices. This Utility enforces these restrictions to ensure Public health and welfare. Each customer must sign this agreement before *South Logan Water Association* will begin service. In addition, when service to an existing connection has been suspended or terminated, your water will not be re-established unless a signed copy of this agreement is on file.
- **II.** <u>**PLUMBING RESTRICTIONS**</u>: The following undesirable plumbing practices are prohibited by State regulations:
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connections between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure zone backflow prevention device.
 - C. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder of flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.



III. <u>AGREEMENT</u>: The following terms of agreement are between *South Logan Water Association* &

Customer name

- A. *South Logan Water Association* will maintain a copy of this agreement as long as the customer and/or the premises is connected to our water system.
- B. The customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by *South Logan Water Association* or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during normal business hours.
- C. *South Logan Water Association* shall notify the customer in writing of any cross-connection or other undesirable plumbing which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by *South Logan Water Association*. Copies of all testing and maintenance records shall be provided to *South Logan Water Association*.
- IV. ENFORCMENT: If the customer fails to comply with the terms of the Service Agreement, South Logan Water Association shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with enforcement of this agreement shall be billed to the customer.

CUSTOMER SIGNATURE

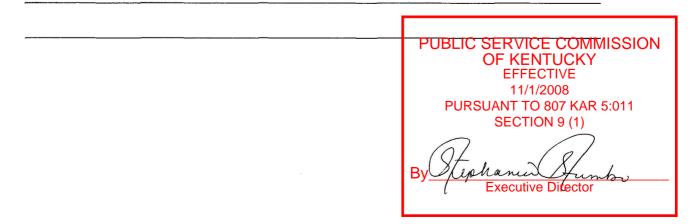
PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/1/2008 PURSUANT TO 807 KAR 5:011 SECTION 9 (1) By Highans Executive Director

DATE

PAYMENT SCHEDULE

I, _______, a customer of South Logan Water Association, am requesting an opportunity to make scheduled payments in order to pay in full the balance of my account. I fully understand that by signing this agreement I am committed to the following terms. I also fully understand that if I miss a scheduled payment, my water service is subject to be disconnected and will not be reinstated until the balance is paid in full, including any fees accessed for disconnecting/reconnecting the service as well as a deposit if there is not an existing deposit on this account.

	Name	
	Address	
	Date	Account number
I agree to make	payments of \$	each. I agree to have these
payments in the office on	I	understand that while making
these payments I am also requir	ed to pay in full for each su	bsequent month of service usage.
Any additional terms will be lis	ted below.	
-		
<u> </u>		



WATER LEAK ADJUSTMENT

I, ______, a customer of South Logan Water Association, am applying for a water leak adjustment. I fully understand that this adjustment can be received only once in a five (5) year period. I understand that by taking this adjustment that I will not be entitled to an additional adjustment if I have a worse leak in the next five (5) years.

	Name
	Address
	Date
Account #:	Avg. Usage:
Amt. of Bill:	Avg. Usage cost:
Usage:	Wholesale cost:
	Adjusted Bill:
	By:South Logan Water Association
	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 11/1/2008 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
	By <u>Apphanic Auntre</u> Executive Ditector

RIGHT-OF WAY EASEMENT

KNOW ALL MEN BY THESE PRESENTS:

That in consideration of one dollar (\$1.00) and other good and valuable considerations paid to ________ hereinafter referred to as GRANTOR, by the South Logan Water Association, hereinafter referred to as GRANTEE, the receipt of which is hereby acknowledged, the GRANTOR does hereby grant, bargain, sell, transfer, and convey unto the GRANTEE, its successors and assigns, a perpetual easement with the right to erect, construct and lay, and thereafter use, operate, inspect, repair, maintain, replace and remove utility lines and appurtenances thereto over, across, and through the land of the GRANTOR, situated in Logan County, State of Kentucky, and said land being described as follows:

Situated in Logan County, State of Kentucky, and being one or more strips of land adjacent to and bounded on one side by the common boundary or boundaries between GRANTOR's property and the right-of-way of ______.

The permanent easement shall be a total of twenty (20) feet in width, and there shall be a temporary easement for construction purposes totaling thirty (30) feet in width.

Being part of the same property conveyed to the GRANTOR herein by deed from _______ and ______ bearing date of ______, ____, and recorded in Deed Book ______, Page _____, in the office of the Logan County Clerk, to which reference is made for more complete description of the property, and including all adjacent lands of the GRANTOR, regardless of any omissions or irregularity in

and including all adjacent lands of the GRANTOR, regardless of any omissions or irregularity in the foregoing description or title reference, together with the right of ingress and egress over the adjacent lands of the GRANTOR, his successors and assigns for the purposes of this easement.

The undersigned GRANTOR, his successors, assigns, reserves the right to fully use and enjoy said premises, except as may be necessary for the purposes herein granted. The consideration hereinabove recited shall constitute payment in full for any damages to the land of the GRANTOR, his successors or assigns, by reason of the installation, operation and maintenance of the structures or improvements described herein. The GRANTEE covenants to maintain the easement in good repair so that no unreasonable damage will result from the use to the adjacent land of the GRANTOR, his successors and assigns.

This grant and other provisions of this easement shall constitute a covenant running with the land for the benefit of the GRANTEE, its successors and assigns.

In witness hereof, the GRANTORS have executed this instrument this the _____ day of _____, 20 ____,

STATE AT LARGE

l,	a Notary Public in a	and for the State aforesaid, do
hereby certify that on the day	of	, 20, personally appeared
before me	and	, the GRANTOR
in the foregoing grant, and acknowledged	the signing thereof t	to be their voluntary act for the
purposes and uses set forth.	-	

Vitness my hand this da	y of	20
vitness my hand tins da	y 01	-' ²⁹ UBLIC SERVICE COMMISSION
		OF KENTUCKY
		EFFECTIVE
	Notary Public	11/1/2008
	My Commission	Expires: PURSUANT TO 807 KAR 5:011
		SECTION 9 (1)
		$\overline{\alpha}$
		By Lephania Jumbo
		Executive Difector