

FOR Areas of Elliott and Morgan Counties
Served by Sandy Hook Water District

PSC KY NO. 1

ORIGINAL 6 SHEET NO.

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

SANDY HOOK WATER DISTRICT
(NAME OF UTILITY)

SECTION 4: SPECIAL NON RECURRING CHARGES

Billing Related Charges:

1. Returned Check Charge:

\$ 28.00

Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.

2. Late Payment Charge:

10%

Will be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The charge may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional charges shall not be assessed on unpaid late charges.

CANCELLED

September 19, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Meter Related Charges:

1. Meter Connection /Tap-On Charge:

\$ 800.00

Will be assessed to hook up a new 5/8 by 3/4 meter connection/tap-on. An additional charge consisting of the actual costs involved shall apply when rock is encountered. All larger meters will be charged for actual cost.

2. Meter Turn-On Charge:

\$ 45.00

Will be assessed for new service turn-on, seasonal turn-on, temporary service, or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.

DATE OF ISSUE _____
MONTH / DATE / YEAR

DATE EFFECTIVE _____
MONTH / DATE / YEAR

ISSUED BY Theresa Santore
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE
NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

6/18/2013

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Elliott and Morgan Counties
Served by Sandy Hook Water District

PSC KY NO. 1

ORIGINAL 7 SHEET NO.

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

SANDY HOOK WATER DISTRICT
(NAME OF UTILITY)

SECTION 4: SPECIAL NON RECURRING CHARGES continued

3. Meter Relocation /Re-setting Charge:

\$ Actual Cost

Will be assessed when a customer or other authorized person requests that a meter be relocated, changed or modified. A charge will also be assessed when a meter is re-set where the meter has been removed at the customer's request. Those requesting a change must reimburse the utility for the actual costs incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.

4. Meter Re-read Charge:

\$ 45.00

Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.

5. Meter Test Charge:

\$ 55.00

Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy and the test shows the customer's meter is not more than two percent (2%) fast. The utility will perform such test on any meter upon written request of any customer if the request is not made more than once every twelve (12) months.

Service Related Charges:

1. Service Call / Investigation Charge:

\$ 45.00

Service Call / Investigation After Regular Business Hours:

\$70.00

Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

DATE OF ISSUE _____
MONTH / DATE / YEAR

DATE EFFECTIVE _____
MONTH / DATE / YEAR

ISSUED BY Theresa Dantona
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE
NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

6/18/2013

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Areas of Elliott and Morgan Counties
Served by Sandy Hook Water District

PSC KY NO. _____ 1 _____

ORIGINAL _____ SHEET NO. 8 _____

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

SANDY HOOK WATER DISTRICT
(NAME OF UTILITY)

SECTION 4: SPECIAL NON RECURRING CHARGES continued

2. Service Reconnection Charge: \$ 55.00

Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations. This charge will include the cost of both disconnection and reconnection.

3. After Hours Service Reconnection Charge: \$ 70.00

Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations after regular business hours

4. Damage to Meter Actual Cost

CANCELLED

September 19, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

***NOTE**— Regular working hours for the utility's Maintenance Staff is 8:00 a.m. to 4:00 p.m. Monday through Friday, excluding holidays. Upon customer request, and subject to availability of Maintenance Staff, services may be performed outside regular working hours at the after hours rate.

DATE OF ISSUE _____
MONTH / DATE / YEAR

DATE EFFECTIVE _____
MONTH / DATE / YEAR

ISSUED BY Heidi Sautaine
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE
NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

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