	P.S.C. Ky. No. 9768
	Cancels P.S.C. Ky. No
	SANDY HOOK WATER DISTRICT
	OF
	ELLIOTT COUNTY, KENTUCKY
	Rates, Rules and Regulations for Furnishing WATER SERVICE
	CANCELLED
	AT JUN 1 8 2013 KENTUCKY PUBLIC
	ELLIOTT COUNTY, KENTUCKY
	·
	Filed with PUBLIC SERVICE COMMISSION POPEIC SERVICE COMMISSIO
	KENTUCKY OF KENTUCKY EFFECTIVE
	1111 S 7 1082
ISSUED	MAY 17 1995
	PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
	BY: Gorden C. neel
	FOR THE PUELIC SERVICE COMMISSION SANDY HOOK WATER DISTRI
	· (Name of Utility)
	JOHN C. WILLIAMS, CHAIRM BY
	John C. L. J. Oliv
1	· · · · · · · · · · · · · · · · · · ·

Form for filin	ng Rate Schedules	For WATER DISTRICT Community, Tow	n or City
		P.S.C. NO. 9768	
		SHEET NO	1
<u>Sandy Hook Water District</u> CANCELLING P.S.C. NO Name of Issuing Corporation			
Name of Issuin	ng Corporation	SHEET NO	
	CLASSIFICATION	OF SERVICE	
· · · · · · · · · · · · · · · · · · ·			RATE PER UNIT
<u>APPLICABLE</u> :	All users of water service for Hook Water District which service for includes an area of a radius Elliott County Courthouse, he served by the Sandy Hook Wate only of the incorporated area Hook, including the Bell City Hook.	rvice area boundary of 3 miles from the owever the area now er District consists a of the City of Sandy	
AVAILABILITY OF SERVICE:	INCREASED RATES AFFECT ALL C INCLUDING ALL DOMESTIC AND T CUSTOMERS		

pants (of different rental units) of property, including duplexes, apartment houses, mobile home parks, trailor parks or other multiunit premises, are served by a single water meter, the rates and charges to each tenant or occupant shall be computed by dividing the number of gallons of water registered by such single meter by the number of customers being served through such meter and then applying the results thus obtained to the water rate schedule set out on Sheets 2 and 3, to arrive at the monthly bill for each tenant or occupant. Each tenant or occupant shall be separately billed unless the owner or operator of the property UNAS agreed OMMISSION with the District to pay the total monthly water bill for such tenant or occupant be less than the minimum water rate stipulated on Sheet 2.

> PURSUALL TO 807 KAR 5:011, SECTION 9 (1), BY: Kore Line

DATE OF	ISSUE	May 18,	1988		
ISSUED	BY	Name of	J.W.	Conley	
	X	Name of	Offic	er	

DATE EFFECTIVE May 18, 1988

TITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. <u>9768</u> dated <u>May 18, 1988</u>.

	FOR <u>Areas of Elliott and Morgan Counties</u> Served by Sandy Hook Water District
	PSC KY NO. 1
	ORIGINALSHEET NO. 4
SANDY HOOK WATER DISTRICT (NAME OF UTILITY)	CANCELLING PSC KY NO.
	SHEET NO.

Ś

# SECTION 2: WATER RATES AND CHARGES

5/8" x 3/4" Meter First 2,000 Gallons Next 8,000 Gallons Next 40,000 Gallons Over 50,000 Gallons

## 1" Meter

First5,000GallonsNext5,000GallonsNext40,000GallonsOver50,000Gallons

## 1 1/2" Meter

First 10,000 Gallons Next 40,000 Gallons Over 50,000 Gallons

## 2" Mcter

First 20,000 Gallons Next 30,000 Gallons Over 50,000 Gallons

# 3" Meter

First 30,000 Gallons Next 20,000 Gallons Over 50,000 Gallons

\$17.60	Minimum Bill
6.62	per 1,000 Gallons
5.88	per 1,000 Gallons
4.40	per 1,000 Gallons

\$37.46 Minimum Bill 6.62 per 1,000 Gallons 5.88 per 1,000 Gallons 4.40 per 1,000 Gallons

\$70.56 Minimum Bill 5.88 per 1,000 Gallons 4.40 per 1,000 Gallons

\$129.36 Minimum Bill 5.88 per 1,000 Gallons 4.40 per 1,000 Gallons

\$188.16 Minimum Bill 5.88 per 1,000 Gallons 4.40 per 1,000 Gallons CANCELLED NOV 1 4 2013 KENTUCKY PUBLIC SERVICE COMMISSION

DATE OF ISSUE	KENTUCKY PUBLIC SERVICE COMMISSION	
MONTH / DATE / YEAR	JEFF R. DEROUEN EXECUTIVE DIRECTOR	
ISSUED BY Juna Vartaine Signature of officer	Bunt Kirtley	
AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE	EFFECTIVE 6/18/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

Form	for	filing	Rate	Schedules
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For	WAT	ER DI	STRI	DT n or C	îty
P.S.C.	-		•		
		SHEET	NO.	2	
CANCEL	LING	P.S.C.	NO.	99-3	58
		SHEET	NO.	·2	

SANDY HOOK WATER DISTRICT Name of Issuing Corporation

CLASSIFICATION OF SERVICE	CLASSIFI	CATION	OF	SERVICE	
---------------------------	----------	--------	----	---------	--

		RATE PER UNIT
Monthly Rates	·	
5/8" x 3/4" Meter		
First 2,000 gallons Next 8,000 gallons Next 40,000 gallons Over 50,000 gallons	<pre>\$ 17.60 Minimum Bill 6.62 per 1,000 gallons 5.88 per 1,000 gallons 4.40 per 1,000 gallons</pre>	
l inch		
First 5,000 gallons Next 5,000 gallons Next 40,000 gallons Over 50,000 gallons	<pre>\$ 37.46 Minimum Bill 6.62 per 1,000 gallons 5.88 per 1,000 gallons 4.40 per 1,000 gallons</pre>	
1 1/2 inch		
First 10,000 gallons Next 40,000 gallons	<pre>\$ 70.56 Minimum Bill 5.88 per 1,000 gallons</pre>	
Over 50,000 gallons	4.40 per 1,000 gallons	
2 inch		CANCELLED
First 20,000 gallons	\$129.36 Minimum Bill	JUN 1 8 2013
Next 30,000 gallons Over 50,000 gallons	5.88 per 1,000 gallons 4.40 per 1,000 gallons	KENTUCKY PUBLIC
3 inch	L	
First 30,000 gallons	\$188.16 Minimum Bill	
Next 20,000 gallons Over 50,000 gallons	5.88 per 1,000 gallons 4.40 per 1,000 gallons	
SVEL SU,000 Galions	4.40 per 1,000 gallons	
DATE OF ISSUE October 19, 2005	DATE EFFECTIVE	
ISSUED BY AUNT		COMMISSION
Name of Officer	EFFECT	
Issued by authority of an Order of In Case No 2005-00233 dated Octob	the Public Service Commission of pursuant to 80 per 19, 2005 SECTION	05 <b>tentucky</b> 7 KAR 5:011 9 (1)
	By Sac	
	Executive D	irector

Sandy Hook Water District (Name of Utility)		FOR       Sandy Hook, Kentucky Community, Town or City         P.S.C. KY. NO.       2         Original       SHEET NO.         CANCELING P.S.C. KY. NO.       1         Original       SHEET NO.       3
-	RULES AND REGU	LATIONS
METER CONNECTION/TAP-C	ON CHARGES:	
5/8 Inch X 3/4 Inch		\$800.00
All Larger Meters	F	Actual Cost
		- JUN 1 8 201
	Date / Year	CANCELLE JUN 1 8 2013 KENTUCKY PUB SERVICE COMMIS
Month / DATE EFFECTIVE 9-30-1	Date / Year	JUN 1 8 2013 KENTUCKY PUB SERVICE COMMIS
Month / D DATE EFFECTIVE 9-30-1 Month / D ISSUED BY The ale (D-0) Con	Date / Year Date / Year	JUN 1 8 201 KENTUCKY PUB SERVICE COMMIS

Form for filing Rate Schedules	For WATER DISTRICT Community, Town or Site
	P.S.C. NO. 9768
	SHEET NO. 3 A
SANDY HOOK WATER DISTRICT Name of Issuing Corporation	CANCELLING P.S.C. NO.
	SHEET NO.

				RA PER	TE UNI
	BULK SALES:	\$5.00 per 1,00	0 gallons of w	vater.	
				- de	
				CANCELLE	D
				JUN 1 8 2013 KENTUCKY PUBL SERVICE COMMISS	IC -
			OF KE	CE COMMISSION NTUCKY CTIVE	
			AUG 2	25 2000	
			FURSUANT TO E SECTIO BY: Stephan SECRETARY OF T	N9(1) Bu	
ATE OF IS	SUE July 20,	2000	DATE EFFECT	IVE	
SSUED BY	W. Dale Hours	W.Dale Howar	d TITLE CH	AIRMAN	

FOR	Sandy Hook, Kentucky Community, Town or City	<b>A</b>
P.S.C.	KY. NO2	
Origin	alSHEET NO4	
CANC	ELING P.S.C. KY. NO. 1	
Origina	alSHEET NO	

## RULES AND REGULATIONS

Connection/Turn-on Charge	45.00
Damage to Meter	Actual Cost
Meter Relocation	Actual Cost
Late Payment	10%
Meter Reread	45.00
Meter Test	55.00
Reconnect Charge	55.00
Reconnection After Hours	70.00
Service Call/Investigation	45.00
Service Call/After Hours	70.00
Returned Check	28.00
	CANCELLED

JUN 1 8 2013 KENTUCKY PUBLIC SERVICE COMMISSION

DATE OF ISSUE	8-20-10
	Month / Date / Year
DATE EFFECTIVE	9-35-10
	Month / Date / Year
ISSUED BY Uncole	10 nv Conot
	(Signature of Officer)
TITLE Mainzy	
U	R OF THE PUBLIC SERVICE COMMISSIO
IN CASE NO.	DATED

Sandy Hook Water District (Name of Utility)

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
EFFECTIVE
9/30/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

\$

	FOR Sandy Hook, Kentucky Community, Town or City
	P.S.C. KY. NO2
	OriginalSHEET NO 7
Sandy Hook Water District	CANCELING P.S.C. KY. NO. 1
(Name of Utility)	Original SHEET NO
	RULES AND REGULATIONS

## Special Non-recurring Charges:

- 1. The utility will collect for special nonrecurring charges to recover customer-specific costs incurred which would otherwise result in monetary loss to the utility or increased rates to other customers to whom no benefits accrue from the service provided or action taken. The utility may establish or change any special nonrecurring charge by applying for Public Service Commission approval of such charge in accordance with the provisions of 807 KAR 5:011, Section 10.
- 2. Special nonrecurring charges will be applied uniformly throughout the area served by the utility. Such charges will relate directly to the service performed or action taken and only yield enough revenue to pay the expenses incurred in rendering the service.
- 3. The utility will assess a charge for the following non-recurring services:
  - a) <u>Connection/Turn-on Charge</u>: Will be assessed for new service turn-on, seasonal turn-on, temporary service, or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.
  - b) Late Payment Penalty: Will be assessed on the delinquent amount of the bill BLIC less taxes. SERVICE COMMISSION
  - c) <u>Meter Relocation Charge</u>: Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the utility for the actual costs incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.
  - d) <u>Reconnection Charge</u>: Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public

DATE OF ISSUE	0	
Month / Date DATE EFFECTIVE $\mathcal{T} = \mathcal{T} = \mathcal{T}$ Month / Date	10	KENTUCKY PUBLIC SERVICE COMMISSION
ISSUED BY <u>Microle Winvlop</u> (Signature of		JEFF R. DEROUEN EXECUTIVE DIRECTOR
TITLE <u>Manager</u> BY AUTHORITY OF ORDER OF THE PUBLIC S IN CASE NOD.	ERVICE COMMISSION	TARIFF BRANCH Bunt Kirling EFFECTIVE 9/30/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Sandy Hook Water District (Name of Utility)	FOR       Sandy Hook, Kentucky Community, Town or City         P.S.C. KY. NO.       2         Original       SHEET NO.         CANCELING P.S.C. KY. NO.       1         Original       SHEET NO.
e) <u>Re</u> ret f) <u>Se</u> the the ut	RULES AND REGULATIONS ervice Commission rules and regulations, and will include the cost of the rvice trip for both the disconnection and the reconnection. <u>eturned Check Charge</u> : Will be assessed when a customer's check is turned, either due to insufficient funds or other reason due to customer fault. <u>ervice Call/Investigation Charge</u> : Will be assessed when a customer requests e onsite presence of utility personnel to investigate a service problem and e problem is a result of the customer's own plumbing facilities, beyond the ility's delivery point, or not caused by failure of utility facilities. Any aintenance and repair of facilities beyond the utility's delivery point is the sponsibility of the customer.
les re the	Leter Test Request: It is the policy of the District to test each water meter at st once every 60 months or as the PSC requires. In addition, upon written quest of any consumer, the meter serving such customer will be tested by e District. A charge will be made if the test indicates meter accuracy within e limits of 2 percent.

DATE OF ISSUE			
	Month / Date /	Year	
DATE EFFECTIVE	9-30-1	0	
~	Month / Date /	Year	PUBLIC
ISSUED BY Musle (	Durkenna-		JI
	(Signature of C	)ficer)	EXI
TITLE Mahager			
BY AUTHORITY OF ORDE	R OF THE PUBLIC SI	ERVICE COMMISSION	1º
IN CASE NO.	DA	ATED	
			PURSUANT

KENTUCKY PUBLIC SERVICE COMMISSION	
JEFF R. DEROUEN EXECUTIVE DIRECTOR	
TARIFF BRANCH	
Bunt Kirtley	
EFFECTIVE	
9/30/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

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CANCELLED

JUN 1 8 2013

KENTUCKY PUBLIC SERVICE COMMISSION

	P.S.C.	NO	
		SHEET NO.	
SANDY HOOK WATER DISTRICT	CANCEL	LING P.S.C. NO.	
ame of Issuing Corporation		SHEET NO.	
		: 	· · · · · ·
CL	ASSIFICATION OF SERVI	CE	
			R PER
RATES:			
2 Inch Meter		•	
First 50,000 gallons	\$166.76 Minimum Bill	- ,	
Over 50,000 gallons	2.75 per 1,000 gal	lons 195	
3 inch Meter		62	
First 100,000 gallons	\$304.26 Minimum Bill		S.
Over 100,000 gallons	2.75 per 1,000 gal	lons	
Connection Fee: 5/8 x 3/4	\$400 C 10/19/2005	CANC	FLLE
All Other	Actual cost of in	nstallationJUN 1	8 2013
Returned Check Fee:	C9 30/10	KENTUCK SERVICE CO	Y PUBL
Disconnect/Reconnect	25	kan and a second se	
Bulk Sales \$3.00 per 1,	000	PUBLIC SERVICE	ICKY
gallons or	rge is \$3.00 for 1,00 less	C- 8/2000 EFFECT	IVE
Fire Hydrant Rental:	\$48.00 annually	JUN 19	
		PURSUANT TO 80	KARS
· · · · ·		SECTION	9(1)
		BY:	ISSION MAN
ATE OF ISSUE June 19, 1992	DATE E	FFECTIVE June 19	, 1993
SSUED BY J.W. Conley Montonle	W TITLE	Chairman	
Name of Office	4949		

· · ·	CASE NO. 95-171
Form for filing Rate Schedules	For SANDY HOOK - ELLIOTT COUNTY
	Community, Town or City
	P.S.C. NO. 9768
	SHEET NO. 2 A
SANDY HOOK WATER DISTRICT	CANCELLING P.S.C. NO.
Name of Issuing Corporation	SHEET NO.
	00
CLASSIFICAT	TION OF SERVICE
	RATE PER UNIT
RATES:	
2 inch Meter	
Over 50,000. gallons <u>3 inch Meter</u>	2.75 per 1,000 gallons
First 100,000 gallons \$ Over 100,000 gallons	304.82 Minimum Bill 2.75 per 1,000 gallons
A monthly surcharge of \$7.00 sill	L be collected from each of
the new users located on the Phase II	I line extension. The
surcharge may be dropped after the to	otal number of users on CheNCELLED
lines reaches 321. The surcharge may	
than 321 customers if the Water Distr	L VENTUCXY PUBLIC
revenues with written consent of the	
	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
	MAY 17 995
	PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

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	WALL IT 0000
	PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
	BY: <u>Gordon C. Mest</u> FOR THE PUELIC SERVICE COMPLISSION
DATE	E PERCONT VE

DATE OF ISSUE	<u> </u>	DATE EFFECTIVE	
ISSUED BY John C. Will	iams Jol 1, Will	TITLE CHAIRMAN	
Name o	of Officer		- 12
Issued by authority of in Case No. 95-171	an Order of the Publi datedMay 17, 1995	c Service Commission	of Kentucky

		FOR WATER DI	STRICT
		P.S.C. Ky.	No. 9768
	-		Sheet No. 4
SANDY	HOOK WATER DISTRICT	Cancelling P.	S.C. Ky. No
			Sheet No
	RULES AND	REGULATIONS	
Α.	All taps and connections to District shall be made by an direction and supervision of	d/or under the	
В.	Water service may be discont for, upon 10 days' written n the event of a violation und service may be terminated im violation of any rule, regul and especially for any of th	otice (except that er Item 7 below, wa mediately), any ation, or condition	in ter
	1. Misrepresentation in the contract as to the property supplied or additional use t	or fixtures to be	
	2. Failure to report to the the property or fixtures to additional use to be made of	be supplied or	to
	3. Resale of water.		CANCELLED
	<ol> <li>Waste or misuse of water imperfect service pipes and/ such pipes in a suitable sta</li> </ol>	or failure to keep	
	5. Tampering with meter, me valves, or permitting such t		or
	6. Connection, cross-connecthe same, of any separate wa which receive water from the	ter supply to premi	Sesfective
		•	MAY 1 8 1988
		PURSU	AMA NO 807 KAR 5:011. SECTION 9:41), 7
		BY:	Rege Brand
DATE OF	ISSUE May 18 1988 Month Day Year		May 18 1988 ntb Day Year
ISSUED B		hairman Sandy Hoo	ok Water District
6	Name of Officer	Title	Address ok, Kentucky
•			,

			FOR WATER DISTRICT
>			P.S.C. Ky. No. 9768
		÷	Sheet No5
NDY HOOK WATER DISTRICT			Cancelling P.S.C. Ky. No
			Sheet No
	RULES	AND	REGULATIONS

7. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off without notice or shall be refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the correction action to be taken by the applicant or customer before service can be restored.

C. Any customer desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in person or in writing at the business office of the District at least three (3) days prior to the date on which the customer desires to discontinue service, and the customer shall not be liable for water consumed beyond the date of discontinuance stated in such notice; if such notice in person or in writing is not given, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received CbyLED the District.

D. Bills and notices relating to the conduct refut herobulc business of the District will be mailed to the OMMISSION customer at the address listed on the user's agreement unless a change of address has been filed in writing with the District; and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice. MAY 18 1988

PURSURATE NO 807 KAR 5:011.

SECTION 9 (1), / DATE OF ISSUE May 18 1988 DATE EFFECTIVE May 1988 Month Month Day Year Day Year .W. Conley ISSUED BY Chairman Sandy Hook Water District Title Name of Officer Address

FOR WATER DISTRICT

P.S.C. KY NO. 9768

Sheet No. 6

Cancelling P.S.C. KY Original Sheet No. 6

First Revised Sheet No. 6

PUBLIC SERVICE

RULES AND REGULATIONS

E.1. Bills for water service are due and payable at the office of the District, or to any designated agent, on the date of issue. The past due date shall be the tenth day after the date of issue. Bills will be dated and mailed LED on the first day of each month.

SANDY HOOK WATER DISTRICT

KENTUCKY PUBLIC 2. All bills not paid on or before the past due date shall be deemed de BEnquent.OMMISSION If a bill is not paid within ten days after such date of issue, such bills shall be considered delinquent, and there shall be imposed a penalty on each bill not so paid, in an amount equal to ten percent (10%) of the charges (other than sales tax) shown on the face amount of such delinquent bill. When a bill has been delinquent for a period of twenty days, the district shall serve a customer a written final notice of said delinquency, and of the intent of the District to discontinue service 5 days after the date of such notice unless such bill is paid prior to the expiration of such If a delinquent bill is not paid within 5 days after date of 5 davs such final notice the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinuance of service, there is delivered to the District, or to its employee empowered to discontinue service, a written certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until 30 ... days elapse from the time of the District's receipt of said certification, whichever occurs first.

August 22, 1992 DATE OF ISSUE DATE EFFECTIVE Year Month Day Year Month Day PUBLIC SERVICE COMMISSION OF KENTUCKY J.W. Conley, Chairman EFFEStordy Hook, Kentuck ISSUED BY Name of Officer Title Address SEP 2 4 1992 PURSUANT TO 807 KAR 5:011, SECTION 9 (1) Georgestal

FOR WATER DISTRICT P.S.C. Ky. No. 9768 Revised Sheet No.

#### SANDY HOOK WATER DISTRICT

RULES AND REGULATIONS

### DEPOSITS (to replace Section G, Page 7)

The District may require a minimum cash deposit or other guaranty to secure payment of bills.

Service may be refused or discontinue

for failure to pay the requested deposit. Interest will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit. Interest shall be paid by the District at a rate no greater than it receives and shall at no time exceed six percent (6%) per annum in accordance with KRS 74.085.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon the termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

KENTUCKY PUBLIC

1. Previous payment history with the District. If the customer has no previous history with the District, statements form other utilities, banks, etc. may be presented by the customer as evidence of good credit.

- 2. Whether the customer has an established income or line of credit.
- 3. Length of time the customer has resided or been located in the area.
  - 4. Whether the customer owns property in the area.

5. Whether the customer has filed bankruptcy proceedings within the last seven

years.

6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a resident SERVICESCOMMESSION 10 percent for a non-residential customer, the District may collect any underfamilent and shall refund any overpayment by check or credit to the customer's bill. No reference will be made i the customer's bill is delinquent at the time of the recalculation.

DATE OF ISSUE	August	22,	1992			DATE	EFFECTIVESUANT TO 807 KAR 5:011.
	Month	Day.	Year				Month ION Day Year
(		/					BY: Chouse salles
ISSUED BY	Mon	41		J.W.	Conley,	Chairman	n PUBLIC SERVICE CHONSEION Kentucky
Na	me of Off:	içer			Title		Address
C		(					

P.S.C. Ky. No. 9768

Sheet No. 7

SANDY HOOK WATER DISTRICT

Cancelling P.S.C. Ky. No.\_\_\_\_

Sheet No.

## RULES AND REGULATIONS

- F. Where the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$25.00 will be made for reconnection of water service, but the reconnection will not be made until all delinquent bills and other charges, if any, owed by the customer to the District have been paid.
- G. The District reserves the right to request that a nominal amount be placed on deposit with the District for the purpose of establishing or maintaining any sustomer's credit, such amount not to exceed two-twelfths (2/12) of the estimated annual bill of such customer. Upon the payment of such deposit, the District shall issue to such C9-92 customer a certificate of deposit, showing the name of the customer, the location of the initial premises occupied by the customer, and the date and amount of the deposit. The District will pay to such customer interest on such deposit at the rate of six percent (6%) per annum, until such deposit is reimbursed to the customer.
- H. All meters shall be installed, renewed, and maintained at the expense of the District, and the District reserves the right to determine Mahel Siles and type of meter used. PURSUAL: 10 807 KAR 5:011.
- I. It shall be the policy of the District to test <sup>(1)</sup> each water meter at least once every 60 months or as the Public Service Commission requires.<sup>(0)</sup>In<sup>SUN MAMAGER</sup> addition, upon written request of any customer, the meter serving such customer shall be tested by the District. Such test will be made without CANCELLED charge to the customer if the meter has not been tested within 12 months preceding the requested UN 18 2013 test; otherwise, a charge of \$25.00 will be maderucky PUBLIC and then only if the test indicates meter accuracy COMMISSION within the limits of 2%.

DATE	OF	ISSUE_	-	18	1988	DATE	EFFECTI			18	1988
		2	Month	Day	Year			Mon	th	Day	Year
ISSUE	ED 7	BY	Wangs	.W. Conl	Ley	Chai	rman	Sandy	Hook	Water	District
		/ Na	ame of Of	ficer		Tit	le		A	ddress	5

	P.S.C. Ky. No. 9768
-	Sheet No8
	Cancelling P.S.C. Ky. No
	Sheet No.

RULES AND REGULATIONS

SANDY HOOK WATER DISTRICT

If a meter is inaccurate in excess of 2%, whether upon periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustments shall be made in the customer's water bills as follows:

If the result of such tests shows an average 1. error greater than 2% fast, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in no event to exceed 12 months; provided, however, that if time for the periodic test has overrun to the extent that 1/2 of the time elapsed since the last previous test exceeds 12 months, the refund shall be for the 12 months specified above, plus those months exceeding the periodic test period; provided, further, that such refund may be limited to the 12 month period if failure to make the periodic test was due to causes beyond the control of the District.

2. If the result of such tests shows an average error greater than 2% slow, the customer's SPILLE COMMISSION for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the BLESENICI FORMESION period during which the meter error existed Cannot be determined, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in nomevent 1508 exceed 12 months.

PURSUAL 10 807 KAR 5:011, SECTION 9 (1)

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ISSUED BY		.W. Conl	ley		rman	Sa	ndy	Hook	Water	District
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# SANDY HOOK WATER DISTRICT

RULES AND REGULATIONS

	3. If the result of making a refund or customer shall be percentage of error testing, and the an shown on the next 1	notified in writer, fast or slow mount of charge	customer, ting of the , the date( or credit	the s) of	
J.	Where a meter has reading could not i water consumed will the prior six mont conditions of wates period in which the	be obtained, the l be based upon hs consumption a r service preva	e quantity an average and the iling during	of of g the	
K.	The District shall eliminate interrup interruptions occur service with the si- the service is inter- by such interruption whenever it is post	tion of service r will endeavor hortest possible errupted all con on will be noti:	and when s to reestab e delay. W nsumers aff	uch lish hen ected	
L.	The District shall for any claim made breaking of any ma reason of any other water caused by the stoppage for necess be entitled to dam payment refunded for which in the opinin necessary.	against it by ins or service r interruption e failure of ma sary repairs. ages nor for an or any interrup	reason of t pipes or by of the supp chinery or No person s y portion of tion of ser ict may be MAY	he ly of hall f_a vice deemed 1 8 1988	SION :011,
DATE OF ISSUE May Month		DATE EFFECTIV	/E <u>May</u> Month	18 Day	1988 Year
ISSUED BY	J.W. Conley Officer	Chairman Title	Sandy Hook A	<u>Water D</u> ddress	istrict

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ANDY HOOK WATER DISTRICT

Sheet No. 10

Cancelling P.S.C. Ky. No.\_

Sheet No.

## RULES AND REGULATIONS

- M. Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the District is discontinued or interrupted for any reason, with or without notice.
- N. The premises receiving a supply of water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all reasonable hours be subject to inspection by the District.
- 0. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at LLED all times.
- P.1. An extension of fifty (50) feet or less to the District's distribution main shall be made RWICH COMMISSION charge (other than the prescribed standard connection charge) for a prospective customer who shall apply for and contract to use service for one (1) year or more and who provides a guarantee for such service.
  - 2. For each extension to the District's distribution main in excess of fifty (50) feet, the District COMMISSION shall require the customer to whose premises such a extension is made to deposit with the District the total cost of the excessive footage over fifty (50) feet, based on the average estimated most pers foot of the total extension. Such deposit may be refundable to the customer in certain instances, KAR 5:011, in accordance with Title 807 KAR 5:066, SECTION 9 (1) Section 12(2)(b).

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ISSUED BY		.W. Con]	ley		rman	San	dy Hoo	k Water	District
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Sheet No.

11

### RULES AND REGULATIONS

- Q. If any loss or damage to the property of the District or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of the customer, member of his household, his agent, or employee, as determined by a court of law having jurisdiction over the parties, the cost of the necessary repairs or replacements shall be paid by the customer to the District, and any liability otherwise resulting shall be that of the customer.
- R. Water furnished by the District may be used for domestic consumption by the customer, member of his household, and employees only. The customer shall not sell the water to any other person.
- S. All customers shall grant or convey, or shall cause to be granted or conveyed, to the District a perpetual easement and right of way across any property owned or controlled by the customer wherever said easement or right of way is necessary for the District water facilities and lines so as to be able to furnish service to the customer.
- T. Complaints may be made to the operator of the system whose decision may be appealed to the Commission of the District within ten days; otherwise, the operator's decision will be final. FUBLIC SERVICE COMMISSION

CANCELLED JUN 1 8 2013 KENTUCKY PUBLIC FURSUAL JUBOT KAR 5:011, SERVICE COMMISSION BY: June FUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE Ma	y 18	1988	DATE EF	FECTIVE	Ма	ay .	18	1988
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· Name c	of Officer		Title			A	ddress	

		FOR	ATER DISTRICT
		P.S.	C. Ky. No. 9768
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RULES	AND REG	ULATIONS	

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Effective on date of approval no two tenants or occupants (of different rental units) of property, including duplexes, apartment houses, mobile home parks, trailer parks or other multiunit premises shall be served from one meter.

A separate meter shall be required for each unit.

SANDY HOOK WATER DISTRICT



PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 1 7 1992

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) stalle BY: PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISS	UE		DATE EFFECT	IVE	-	
	Month Day	Year		Month	Day	Year
ISSUED BY	All Conley		J. W. Conley,	Chairman	Sandy	Hook, KY
	Name of Officer		Title		Address	S
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RULES AND REGU

APPLICATION OF SERVICE CONNECTION

Sandy Hook Water District

- 1. Each prospective customer desiring water service shall be required to sign the standard application for water service form and any supplemental contract required by the district before the service connection is made.
- An extension of fifty feet or less shall be made by Sandy Hook to its existing distribution main without charge for a customer who shall apply for and contract to use service for one year or more and provides guarantee of such service.
- 3. The utility will furnish and install at its expense for the purpose of connecting its distribution system to the customer's premises that portion of the service line from its main to and including the curb box. The curb box will be installed between the property line and the curb. The service line will extend to that point on the curb line easiest to access by the utility from its distribution system. When a reasonable doubt exists as to the proper location of the service line, the utility shall be consulted and its approval of the location secured.
- 4. The customer's service line shall extend from the curb box or curb stoplbetween the property line and the curb. The customer shall furnish and lay the necessary pipe to make the connection and shall keep the service line in good repair and in accordance with such reasonable requirements of the utility as may be incorporated in its rules and regulations. The utility reserves the right to inspect all service lines before service is rendered.

	RENTUCKY PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
DATE OF ISSUE	FEB 1 9 1993 DATE EFFECTIVE
ISSUED BY YWConly	PUHSPAND TO 807 BAR 5:011. Year SECTION 9 (1)
Name of Officer	Title BY:



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P.S.C.	Ky. No.	9768
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SANDY HOOK WATER DISTRICT

## RULES AND REGULATIONS

### CALCULATED DEPOSITS

All customer's deposits shall be based upon actual usage of the customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bimonthly, or 4/12 where bills are rendered quarterly.

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	JUN 1 8 2013
	KENTUCKY PUBLIC, SERVICE COMMISSION
	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
	SEP 2 4 1992
DATE OF ISSUE August 22, 1992 Month Day Year	DATE EFFECTIVE PURSUANT, TO 807 KAR 5:011, SECTION 9 (1) Ye
ISSUED BY Jan Cinley	J.W. Conley, Chairman BY: Canty Mook Kentuc
Name of Officer	Title PUBLIC SERVICE COAddress

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SANDY HOOK WATER DISTRICT

### RULES AND REGULATIONS

### MONITORING OF CUSTOMERS USAGE

At least once annually the District will monitor the usage of each customer according to the following procedure:

- The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
- 3. If the annual usages differ by <u>/00</u> percent or more and cannot be attributed to a readily identified common cause, the District will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- The District will notify the customers of the investAgetion, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the annual monitoring, the District wild Example ately Sinvestigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

	PUBLIC SERVICE COMMISSION
DATE OF ISSUE August 22, 1992	OF KENTUCKY DATE EFFECTIVE EFFECTIVE
Month Day Year	Month Day Year
ISSUED BY Monter	J.W. Conley, Chairman SEP 24 1352 Sandy Hook, Kentucky
Name of Officer	Title PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>Horas Halle</u> PUBLIC SERVICE COMMISSION MANAGER

FOR Sandy Hook Water District

P.S.C. KY. NO. 9768

Original SHEET NO. 16

CANCELLING P.S.C. KY. NO.

SHEET NO.

**RULES & REGULATIONS** 

## FIRE DEPARTMENTS:

Sandy Hook Water District

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15<sup>th</sup> day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to 0.3 percent of the utility's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting user shall also be assessed a penalty of \$25.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE	August 19. 2009 Month / Date / Year
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ISSUED BY	(Signature of Officer)
TITLE Chairm	ــــــــــــــــــــــــــــــــــــــ
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JUN 1 8 2013 KENTUCKY PUBLIC SERVICE COMMISSIO

	FOR Sandy Hook Water District
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Sandy Hook Water District (NAME OF UTILITY)	CANCELLING PSC KY NO
	SHEET NO

# **Credit/Debit Card Policy**

Payments using Credit or Debit card. All customers may pay their bill by credit or debit card. This method of payment may be made in person at the Sandy Hook Water District's office or by telephone. If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply with the addition that his/her service may be disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charge to the credit or debit card account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and upon request by the customer, the formula employed to arrive at this fee amount.

CANCELLED		
JUN 1 8 2013		
KENTUCKY PUBLIC SERVICE COMMISSION		

DATE OF ISSUE	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BOJUNA Sartanie SIGNATURE OF OFFICER TITLE General yoyanact	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>7/17/2011</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR P.S.C. Ky. No. Sheet No. SANDY HOOK WATER DISTRICT Cancelling P.S.C. Ky. No.\_\_\_\_ Sheet No. SANDY-HOOK WATER DISTRICT P 0 BOX 196 SANDY HOOK KY 41171 FIRST CLASS MAIL U.S. POSTAGE PAID KΥ PERMIT NO .: BILL DATE: 09/30/92 DUE DATE: 10/10/92 ACCOUNT NO .: 01-1690 CODE READING DATE PREVIOUS READING CURRENT READING ITEM AMOUNT USAGE UC MR AMOUNT 11.23 12.00 WATER WT 08/29-09/30 275780 276540 760 11.28 SEWER SWR 12.00 SCHE-TX 0.34 SCHOOL TAX 6.34 TAXES 0.70 TAXES 0.70 FOR SERVICE AT: MAIN STREET NET BILL GROSS AMOUNT DUE AFTER DUE DATE 24.32 25.65 NET BILL DUE NOW 24.32 AIN STREET COMMERCIAL ILL REDWINE OFFICE GROSS AMOUNT 26.65 01 - 1690DUE AFTER 10/10/92 BILL REDWINE OFFICE P O BOX 196 SANDY HOOK KY 4 WER X KY 41171 RETURN STUB WITH PAYMENT BILL ARE DUE BY THE LOTH OF MONTH PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE ENCLOSE THIS STUE WHEN PAYING BY MA NOV 5 1992 FOR PROPER CREDI PURSUANT TO 807 KAR 5:011. SECTION 9 (1) CANCELLED George faller BY: JUN 1 8 2013 PUBLIC SERVICE COMMISSION MANAC KENTUCKY PUBLIC SERVICE COMMISSION CODES: WT = WATER UC (USAGE CODES): SWR = SEWER E = ESTIMATED GS = GAS M = METER CHANGE = FIRE PROTECTION FP TΡ = TRASH PICK-UP BC BAD CHECK CHARGE = = SERVICE CHARGE SC CF = CONNECTION FEE CR = CREDIT BALANCE AR PAST DUE BALANCE \_ DATE OF ISSUE ΤХ = TAXES EA = ESTIMATION ADJUSTMENT Mon EF ESTIMATION FEES = = RATE ADJUSTMENT RA ISSUED BY APPROVED BY STATE BOARD OF ACCOUNTS NOT RESPONSIBLE 1989 COMPUTER RESOURCES CORPORATION LOUISVILLE KY 40205 Name FOR MAIL DELIVERY

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