

**CANCELLED**

NORTHERN KENTUCKY WATER DISTRICT

February 8, 2023

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

For NKWD Area Served  
PSC KY No. 5  
Original Sheet No. 15  
Canceling PSC KY No. 4  
Sheet No.

**SECTION X – METER LOCATION AND REQUIREMENTS**

1. Where a meter is located within a building, it shall be the responsibility of the customer to maintain appropriate conditions to prevent physical or freezing damage to the meter. Meters shall be accessible to the District during normal business hours. If normal access to the meter is refused, the District shall require the meter be moved outside and all cost incurred shall be borne by the customer. If the customer fails to provide access to move the meter outside after 30 days written notice from the District, water service shall be disconnected for failure to allow access as required by the District’s Rules and Regulations and not turned on until the meter is moved outside. Should the meter be damaged, the District will replace the meter at a charge of the cost of the meter and time and material, and the customer will be billed per the District’s Invoice Billing Policy. If the customer fails to pay the invoice by the stated date, water service will be discontinued until payment is received. The customer will also be required to pay the service charge as outlined in Section IV.
2. In the event that an outside meter is blocked by a parked vehicle or other object, including but not limited to a car, truck, trailer or boat, the District has the right to have the object moved or towed. The District may require the customer to pay for all costs associated with moving the object. (N)
3. Where the meter is located within a building, the District’s responsibility is the meter and meter connection nut only, and at no time will the District be responsible for any piping making connection to the meter. (N)
4. If a bypass pipe is installed in a building by the District in relation to an interior water meter relocation, the District shall only be responsible for maintenance, repair and/or replacement of the bypass pipe for a one-year period commencing from the date that the bypass pipe is installed. After the one-year period, any maintenance, repair, and/or replacement costs shall be borne by the property owner of the building where the bypass pipe is located. (N)

**SECTION XI – METER TEST**

1. All District meters will be tested at least every ten years as required by the Public Service Commission.
2. The meter testing procedure and equipment will conform and be in accordance with all regulations set by the Public Service Commission.
3. Meters will be removed and tested for accuracy when requested by any customer provided that the customer or a representative of the customer accompanies the meter to the District testing location to witness the test or the customer fills out the form stating they do not want to witness the test. This form must be submitted to the office before the test is done. If the meter is within the allowable + or – 2% accuracy, the customer will be charged for the cost of the test. For a 1" meter or smaller, the charge is \$30.00 per test. For meters larger than 1", the charge is the actual cost to the District for the test. In the event the meter accuracy varies more than two percent, the cost of the testing shall be borne by the District and a new or reconditioned meter will be installed at no cost to the customer. If the meter is more than two percent fast, a refund shall be computed on the basis of the percentage fast that the meter tested for a period not exceeding the previous 12 months.

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 TITLE: Vice-President of Finance & Support Services

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director

*Gwen R. Pinson*

**EFFECTIVE**  
**8/29/2019**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)