SECTION XV – SPECIAL CONTRACTS

The District reserves the right to provide special services for a user on a contract basis.

SECTION XVI - LINE LOCATION POLICY

The District requires that all water main location requests be made in accordance with KRS 367.4901 to 367.4917. The District does not belong to a one call center and handles all locate requests in-house. The District's normal hours for calling in locations are Monday through Friday 8:00 AM to 4:30 PM. If an emergency request is required after hours, the District provides an after-hours number that should be contacted.

SECTION XVII – ABANDONED DISTRIBUTION MAINS/SERVICE CONNECTIONS

In cases where the distribution main to which the customer's service connection and point of service is tapped is replaced or abandoned due to obsolescence, age or deterioration, the District shall install a new service connection and point of service to another distribution main which abuts the customer's premises. The location of the point of service will be located behind the curb or an area determined by the District as to be placed in a manner that is safe to perform maintenance to District said responsibilities. It may be the customer's responsibility to install a service line from the point of service to the place of consumption.

An abandoned service connection is to apply to a service connection that is disconnected from the main line or when no water is available at the point of service. If no point of service is located, it will be assumed that the service connection is abandoned. The District may abandon any inactive service that has been inactive for a period of three (3) or more years.

In cases where the service connection has been requested in writing to be abandoned at the distribution main, the service connection will be abandoned at no cost to the customer.

If the customer requests that an abandoned service connection be reconnected, the customer will pay the reconnection charges per the District's Invoice Billing Policy, not to exceed the cost of a new service connection installation, for the District to bring the service up to current District standards.

CANCELLED	
August 29, 2019	
KENTUCKY PUBLIC SERVICE COMMISSION	KENTUCKY PUBLIC SERVICE COMMISSION
	JEFF R. DEROUEN EXECUTIVE DIRECTOR
	TARIFF BRANCH
Date of Issue: June 4, 2010	Date Effective: Januar Bunt Kirthy
Ssued by: Difficer & Title (Jack Bragg, Jr. CPA, CMA) Vice President - Finance	EFFECTIVE 2835 Crescent Springs Road, Erlanger, KY 41018 177/2011 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)