

**SECTION XIII-A – SERVICE CONNECTION MAINTENANCE**

1. The District shall retain possession of and be responsible for the service connection from the distribution main to the point of service (curb stop), if applicable, or any piping material within the meter vault.
2. Where a curb stop is applicable and the District determines that a leak is on the customer’s service line beyond the point of service by shutting the curb stop off, the cost to repair such leak will be the responsibility of the customer.
  - a. For service connections installed by a non-jurisdictional utility, which have been acquired by the District and for service connections installed by the District or its predecessors through July 18, 2008 for which the point of service is other than the curb stop or is inside a building, the customer shall be responsible for the costs of repair or replacement of the customer’s service line from the meter inside the building or other location to the curb stop.
  - b. For any service connection installed by the District after July 18, 2008, which requires the customer’s meter to be placed inside a building, the District shall be responsible for any maintenance or replacement of the service line from the distribution main to the customer’s meter, unless the District has received a deviation from 807 KAR 5:066 section 12(1)(a).
3. Where a meter vault is applicable and the leak appears to be inside the meter vault, the District will be responsible to repair the leak. Where the leak appears to be beyond the point of service, the responsibility to repair the leak will be with the customer.
4. The District shall have the right to maintain its service connection to customer’s point of service. In the event the service connection needs to be repaired or replaced, the District will reconnect to the customer’s point of service. If the District is unable to reconnect to the customer’s service line at the point of service, due to its condition, the District will notify the customer. The District will allow the customer reasonable time to make repairs to the service line, which will enable the District to reconnect its portion of the service connection. The District will make a temporary connection to the customer’s service branch provided leaking water does not cause damage to personal or public properties and in no way causes a health or safety problem. If the customer does not make the repairs within seven (7) calendar days of notification, the water is subject to be shut off.
5. If a customer notifies the District that they are replacing their service line from the point of service to the structure, the District may elect to replace its service connection, if it is lead or galvanized steel, from the distribution main to the service point at no cost to the customer.

**CANCELLED**

August 29, 2019

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN  
EXECUTIVE DIRECTOR**

TARIFF BRANCH

*Brent Kirtley*

Date Effective: January 17, 2011

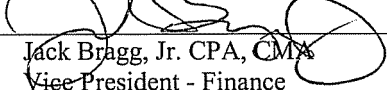
**EFFECTIVE  
1/17/2011**

2835 Crescent Springs Road, Erlanger, KY 41018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Date of Issue: June 4, 2010

Date Effective: January 17, 2011

Issued by: 

Officer & Title Jack Bragg, Jr. CPA, CMA  
Vice President - Finance

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