

Form for filing Rate Schedules

FOR Entire Area Served
 Community, Town or City
 P.S.C. NO. 4
 original SHEET NO. 8
 CANCELLING P.S.C. NO. all
 SHEET NO.

North Marshall Water District
 Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
 PER UNIT

SCHEDULE OF SERVICE CHARGES

WATER RATES

Bimonthly Customer Charge:	5/8" meter	\$9.41
	1" meter	14.86
	1 1/2" meter	23.96
	2" meter	34.88
	3" meter	60.36
	4" meter	96.76

Water Charge: all usage billed at \$1.92 per 1000 gallons

TAP-ON FEE:	5/8" meter	\$500
	1" meter	700
	1 1/2" meter and larger	actual cost of installation

SERVICE RECONNECTION	\$20
AFTER-HOURS SERVICE RECONNECTION	\$35
METER REINSTALLATION	\$40
METER TEST (if less than 2% error)	\$40
REREAD METER (if original reading correct)	\$10
LATE PAYMENT	10 % of balance after 17 days
RETURNED CHECK	\$20
MINIMUM DEPOSIT-RESIDENTIAL	\$40
MINIMUM DEPOSIT-COMMERCIAL	\$50

BILLING FORMAT-attached
 SECOND NOTICE FORMAT-attached
 SERVICE AGREEMENT-attached
 COMPLAINT FORM-attached
 PAYMENT PLAN FORM-attached

Water Haulers \$2.00 per 1,000

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

JUN 17 1994

PURSUANT TO 807 KAR 5.011,
 SECTION 9(1)

BY: Jordan C. Neal
 FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE July 15, 1994
 ISSUED BY Roy C. Brian Roy C. Brian
 Name of Officer TITLE Chairman
 DATE EFFECTIVE June 17, 1994

Issued by authority of an Order of the Public Service Commission of
 Kentucky
 in Case No. 94-003 dated _____

C11/99

NORTH MARSHALL WATER DISTRICT

**P.O. BOX 850
BENTON, KY 42025
Phone 502-527-3208
Fax 502-527-3039**

WATER LOSS ADJUSTMENT POLICY

In the event of water loss, which the **system** deems beyond the reasonable control of the consumer, their bill may be adjusted as follows:

- A. Water loss will be adjusted using the following formula:
1. The average usage of the consumer for the previous twelve months shall be determined, and the excess of the current period shall be charged at the current wholesale rate, with the difference credited to the consumers account.
 2. If a twelve month history is not available for the consumer, the average usage will be determined by the average usage for all consumers in the same class and then calculated as above.
- B. Such an adjustment will only be made **one (1) time in a given twelve month period**. If more than one break occurs within the same period, any additional adjustment must be approved by the governing body of the Water System.
- C. In order to qualify for a water loss adjustment the consumer must meet the following:
1. Verification by system authorized field representative that has met with consumer and can verify a line loss, and,
 2. If repair work is performed by the homeowner, a copy of the receipt for purchased parts should be submitted at the office, or,
 3. If repair work is performed for hire, a copy of the billing invoice must be submitted at the billing office.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 10 1999

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

C. 8/99

For Entire Area Served
Community, Town or City

P.S.C. NO. 4

SHEET NO. 5

CANCELING P.S.C. NO. All

SHEET NO. _____

North Marshall Water District
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

LEAKS

34) The District is responsible for leaks up to the meter. The customer is responsible for all water that flows through the meter, regardless if whether or not a leak is present in the customer's piping. The District does not adjust bills due to a customer's leak.

FIRE PROTECTION

35) The North Marshall Water District is not certified as a fire protection district. Therefore, it will not guarantee any flow or pressures at any hydrant, regardless of size. Flush valves are installed at the end of mains per Division of Water regulations. These are for District personnel use only.

CUSTOMER COMPLAINTS

36) The District has customer complaint forms available to log any problems a customer may have. The complaint will be addressed as soon as possible and kept on file for 2 years. If the complaint is not resolved to the customer's satisfaction, the District will advise the customer of their right to file a complaint with the Public Service Commission.

METER TESTING

37) The District's computerized billing system flags usage which is at least 25% higher than normal. The District will attempt to determine the cause but cannot guarantee any reading. If the cause cannot be determined after customer notification, the meter will be tested. The following format will be used for customer notification of test results:

On (date) the meter bearing identification no. _____, installed in your building located at (street and number) in (city) was tested (on premises, or elsewhere) and found to register (percent fast or slow). The meter was tested on (periodic, request, complaint) test.

Based upon this we herewith (charge or credit) you with the sum of \$ _____, which amount has noted on your regular bill. If you desire a cash refund rather than a credit to your account of any amount overbilled, you must notify this office in writing within seven (7) days of the date of this notice.

CUSTOMER BILL OF RIGHTS

38) A copy of the Customer Bill of Rights will be prominently displayed in the District office. The customer will be given a copy when they sign up for water service.

PAYMENT AGREEMENTS

39) The District is obliged to accept partial payments from customers who show appropriate need. Service will not be disconnected if partial payments are made before a bill becomes delinquent.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 15 1994

DATE OF ISSUE July 15, 1994
ISSUED BY Roy C. Buem
Name of Officer

DATE EFFECTIVE _____
TITLE Chairman

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky
in Case No. _____ dated _____

C3/99

Account# _____ is PAST DUE in the amount of \$ _____.

Your service will be disconnected on _____ if the account has not been paid in full. A \$20.00 reconnect fee will be added if service is disconnected.

If you have questions, please call the office 8:00 am to 4:30 pm, Monday thru Friday, 527-3208.

NORTH MARSHALL WATER DISTRICT



FOR THE PUBLIC SERVICE COMMISSION
BY: *Golden C. Neal*
SECTION 9 (1)
PURSUANT TO 807 KAR 5:011,

NOV 15 1994

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NORTH MARSHALL WATER DISTRICT

Route 7, Box 184
Benton, Kentucky 42025

Place
Stamp
Here

CANCELLED
DEC 1999

LEON DICK & SON 502-247-3069 3901

Payment due on or before						% PENALTY
added after above date. Service will be discontinued, if payment not received by						
DATE FROM	DATE TO	PREVIOUS READING	PRESENT READING	GALLONS USED X 100	CODE	AMOUNT
ACCOUNT NUMBER		METER SIZE		AMOUNT NOW DUE		
				MUST PAY BY		
CODES: W - WATER GB - GARBAGE TX - STATE TAX ST - SCHOOL TAX PN - PENALTY S - SEWER E - ELECTRIC MS - MISC. CHARGES GS - GAS UB - UNPAID BALANCE						

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	
NOV 15 1994	
PURSUANT TO 807 KAR 5.011, SECTION 9(1)	
DATE DUE	AMOUNT DUE
BY: <u>Jordan C. Neal</u>	
FOR THE PUBLIC SERVICE COMMISSION	
PAST DUE	GROSS AMOUNT

KEEP THIS PORTION FOR YOUR RECORDS

RETURN THIS PORTION WITH PAYMENT

Account# _____ is PAST DUE in the amount of \$ _____.

Your service will be disconnected on _____ if the account has not been paid in full. A \$20.00 reconnect fee will be added if service is disconnected.

If you have questions, please call the office 8:00 am to 4:30 pm, Monday thru Friday, 527-3208.

NORTH MARSHALL WATER DISTRICT

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

NOV 15 1994

PURSUANT TO 807 KAR 5.011, SECTION 9(1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Place Stamp Here

NORTH MARSHALL WATER DISTRICT

Route 7, Box 184
Benton, Kentucky 42025

C3/99