FOR Southern Laurel County & West Knox County
Community, Town or City

KENTUCKY PUBLIC

Laurel Co. Water District #2 Name of Issuing Corporation	5th revision SHEET NO. CANCELING P.S.C. NO. SHEET NO.	
	CLASSIFICATION OF SERVICE	
	RULES AND REGULATIONS	RATE PER UNIT

certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certified party, discontinuance of service will aggravate an existing illness or infirmity of the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the Water District's receipt of said certification, whichever occurs first.

## 11. <u>Discontinuance of Service by Customer</u>

Any customer having fulfilled their contract terms and desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in writing, by telephone, or in person at the business office of the Water District at least three (3) days prior to the date on which the customer desires to discontinue service, If such notice is not given, a customer shall remain liable for all water used and service rendered to his premises by the Water District until said notice is received by the Water District.

### 12. Reconnection Fee

When the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$20.00 will be made until all delinquent bills and other charges, if any, owed by the customer to the Water District have been paid.

# 13. Deposits

The Water District may require a minimum cash deposit of \$30.00 (Residential) and \$60.00 (Commercial) or other guaranty to secure payment of bills or service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment EFFECTIVE

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DATE OF ISSUE DAT	E EFFECTIVE
ISSUED BY C. S. Sunsabaugh Name of Officer	E PU Chairman 807 KAR 5:011
Name of Officer	SECTION 9 (1)
Issued by authority of an Order of the Public Service Commission of Kentucky ir	1 BY: Stephand Bul
Case No Date	d // SECRETARY OF THE COMMISSION

Form for filing Rate Schedules

FOR Southern Laurel County & West Knox County Community, Town, or City

P.S.C. NO.		
5th revision	SHEET NO. 19	
CANCELIN	G P.S.C. NO.	
	SHEET NO.	

<u>Laurel Co. Water District #2</u> Name of Issuing Corporation

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RATE

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PER UNIT

- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Water District will contact the customer by telephone or in writing to determine whether there have been changes such as different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the Water District will test the customer's meter to determine whether it shows an average error greater than 2 percent (2%) fast or slow.
- 6. The Water District will notify the customer of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006 Section 10 (4) and (5).

In addition to the annual monitoring, the Water District will immediately investigate usage deviations brought to its ttention because of its on-going meter reading or billing processes or customer inquiry.

## 35. Equal Deposits

All customers will pay equal deposits in the amount of \$50.00 (Residential). This amount is equal to 2x's standard 5000 gal. water usage and \$150.00 (Commercial). This amount is equal to 2x's standard 20000 gal. water usage.

APR 1 3 2014

Interest on Deposits

The deposit will be placed in an interest bearing account by the Water District labeled Meter Deposits and the Water District will pay interest to the customers according to the rate of interest accrued on the account.

### Leak Adjustment

The Water District provides one leak adjustment per every five years for its customers.

A Customer who has met the permit requirements for installation and maintenance of their water system and has an unusually high water bill due to a leak can option at their discretizant of the customer. Tucky recurring leak within the five year period will be the full responsibility of the customer. Tucky

	ELLECTIVE
	8/11/2009
DATE OF ISSUE 08-14-2009	DATE EFFECTION 9 (1)
ISSUED BY Noz Warme Canter	Time

Name of Officer

Issued by authority of an Order of the Public Service Commission of Kentuc

Core No. 2000, 00102

Case No.2009-00192

Dated OS - Executiv

Form for filing Rate Schedules

FOR Southern Laurel County & West Knox County
Community, Town or City

Laurel Co. Water District #2 Name of Issuing Corporation	P.S.C. NO. <u>5th revision</u> SHEET NO  CANCELING P.S.C. NO  SHEET NO	
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The Water District will not allow the absence of responsible behavior on the part of a customer to be adjusted. For example, allowing a known leakage to continue for an extended time period and then requesting a leak adjustment.

The adjustment is calculated by the cost of water over the amount of the average bill to be equally shared by the customer and the Water District.

The customer shall be responsible for the proper documentation of the circumstances surrounding the need for a leak adjustment to assist in the prevention of recurring leaks.

### 38. Customer Communications

The Water District utilizes telephone communication to notify its customers of scheduled interruptions of service. Each customer shall be responsible to provide the Water District with a phone number that can be used for notification. If a customer does not want to release their number to the Water District they will assume the responsibility of any inconveniences or damage done due to the lack of communications.

CANCELLED

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KENTUCKY PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

		JUL 09 1997
DATE OF ISSUE	DATE EFI	FECTIVE
Name of Officer	TITLE	CRATTO 807 KAR 5:011,
Name of Officer		SECTION 9 (1)
Issued by authority of an Order of the Public Service Commission	n of Kentucky in	BY: Stephand Buy
Case No.	Dated	- U SECRETARY OF THE COMMISSION

### Form for filing Rate Schedules

LAUREL County Water District #2
Name of Issuing Corporation

Commun	nity, Town	or City
P.S.C. NO.		
10 to 100	SHEET NO.	
CANCELLING	P.S.C. NO. SHEET NO.	

### CLASSIFICATION OF SERVICE

\*BILL FORMAT\*

RATE PER UNI

THIS BILL IS NOW DUE AND PAYABLE. PAY IN PERSON OR MAKE CHECKS PAYABLE TO:

LAUREL WATER DISTRICT #2 3910 S. LAUREL RD. LONDON, KY 40741

OFFICE HOURS 8 A.M. TO 4:30 P.M.
MONDAY THRU FRIDAY
OFFICE PHONES: (606) 878-2494
(606) 523-5579
EMERGENCY: (606) 878-2448

A LATE CHARGE WILL BE ADDED TO ALL BILLS PAID AFTER 15TH OF THE MONTH.

LAUREL WATER DISTRICT #2 3910 S. LAUREL RD. LONDON, KY 40741

> OFFICE HOURS 8 AM TO 4:30 PM MONDAY THRU FRIDAY

#### RATES

FIRST 1,000 GALLONS NEXT 4,000 GALLONS NEXT 5,000 GALLONS OVER 10,000 GALLONS \$5.50 (MINIMUM BILL) \$2.20 PER 1000 GAL. \$1.95 PER 1000 GAL. \$1.75 PER 1000 GAL.

A LATE CHARGE WILL BE ADDED TO ALL BILLS PAID AFTER 15TH OF THE MONTH.

CANCELLED

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KEN MICKY PUBLIC SERVICE COMMISSION

**EFFECTIVE** 

PUBLIC SERVICE COMMISSION MANAGER

LAUREL WATER DISTRICT #2
3910 S. LAUREL RD. LONDON, KY 40741 LAUREL WATER DISTRICT #2 3910 S. LAUREL RD LONDON, KY 40741 PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID LONDON, KY 40741 PERMIT NO. 15 DORESS CORRECTION REQUESTED ACCOUNT TO SERVICE AT TYPE PRESENT PREVIOUS ! USAGE : CHARGES WATER BILL MAIL TO ACCOUNT : DUE DATE AMOUNT DUE ON OR BEFORE DUE DATE CLASS DUE DATE SAVE THIS PUBLIC SERVICE COMMISSION OF KENTUCKY

DATE OF ISSUE DATE EFFECTIVE TITLE Manager ISSUED BY Name of Officer by authority Officer Issued of an Order of the Public Serphing And Proprint Spin AR 5511. Kentucky SECTION 9 (1) in Case No. dated