

Form for filing Rate Schedules

FOR Southern Laurel County & West Knox County
Community, Town or City

Laurel Co. Water District #2
Name of Issuing Corporation

P.S.C. NO. _____
5th revision SHEET NO. 15
CANCELING P.S.C. NO. _____
SHEET NO. _____

CLASSIFICATION OF SERVICE

RULES AND REGULATIONS

RATE
PER UNIT

27. Complaints

C 8/11/09

Complaints may be made to the operator of the system whose decision may be appealed to the Water District's Commissioners. Such appeal shall be in writing, in person or by telephone within ten (10) days of date of decision by operator, stating the nature of the complaint and support evidence. Decisions of the Water District's Commissioners or operator may be brought before the Public Service Commission in accordance with 807 KAR 5:001, Section 11 and 12.

28. Sale of Water

Water furnished by the Water District may be used for domestic consumption by the customer's household or business, subject to special service agreements. The customer shall not sell, donate, give or allow use of such water to any authorized or unauthorized party.

29. Special Charges

Special charges may be assessed to the customer for returned check, meter rereads, and meter tests at the specified charges shown below:

- A. A charge of \$15.00 will be made for each check returned to the Water District by the bank.
- B. A charge of \$10.00 will be made to reread a meter at the customers request unless such reread reveals that the initial reading was erroneous. No charge shall be made if the initial reading was erroneous.
- C. A charge of \$15.00 will be made for a meter test when such test is made at the customer's request unless the meter is found to be faulty. No charge shall be made for a faulty meter, but appropriate adjustments shall be made in accordance with Section 14 of these Rules and Regulations.

30. Special User Agreements for Nonstandard Service

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Each applicant for nonstandard service shall execute to the Water District an agreement for special service.

JUL 09 1997

DATE OF ISSUE _____
ISSUED BY C. D. Sensabaugh
Name of Officer

DATE EFFECTIVE _____
TITLE Chairman
SECRETARY TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan Bee
SECRETARY OF THE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky in
Case No. _____

Dated 11 - 17 - 97

Laurel Co. Water District #2
Name of Issuing Corporation

P.S.C. NO. _____

5th revision SHEET NO. 16

CANCELING P.S.C. NO. _____

SHEET NO. _____

CLASSIFICATION OF SERVICE

RULES AND REGULATIONS

RATE
PER UNIT

SCHEDULE OF SPECIAL CHARGES

△ 8/11/09

The following charges for special services shall be made:

- A. Service Reconnection Charge. A charge of \$20.00 shall be made for all service reconnections made during regular working hours and a \$30.00 charge for reconnections requested and made during overtime hours and Holidays, except that there shall be no connection charges made for service on the original installation of facilities.
- B. Additional Trip Charge. A charge of \$10.00 shall be made for a trip to recheck a meter reading when the customer requests the meter to be rechecks for a correct reading and the meter was not misread, incorrect address given, to collect a bill, reinspection, etc.
- C. Meter Test. Upon request and payment of \$15.00 a customer may have his meter tested provided request by the customer is not more frequent than once each twelve months. If such test shows the meter to be more than two percent (2%) fast, a refund of the R15.00 charge shall be made and the bill adjusted accordingly. If the periodic testing requirement of 807 KAR 5:066 (17) has not been met for the meter tested, no charge will be made for the test regardless of the results of the test.
- D. PSC Meter Test Complaint. Any customer of the Water District may request a meter test by written application to the Kentucky Public Service Commission.
- E. Late Payment Penalty. A 10% penalty will be assessed to all bills not paid by the due date.
- F. Contribution in Aid of Construction. The established contribution fee is based on the size of the installed metering equipment as noted below:

5/8" x 3/4" meter - \$300.00

1" and larger meters - Actual Cost of Installation

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE _____
ISSUED BY C. O. Sensabaugh
Name of Officer

DATE EFFECTIVE JUL 09 1997
TITLE Chairman
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Bell
Dated 11-4-97
SECRETARY OF THE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky in
Case No. _____

Laurel Co. Water District #2
Name of Issuing Corporation

P.S.C. NO. _____
5th revision SHEET NO. 19
CANCELING P.S.C. NO. _____
SHEET NO. _____

CLASSIFICATION OF SERVICE

RULES AND REGULATIONS

RATE
PER UNIT

- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Water District will contact the customer by telephone or in writing to determine whether there have been changes such as different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the Water District will test the customer's meter to determine whether it shows an average error greater than 2 percent (2%) fast or slow.
- 6. The Water District will notify the customer of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006 Section 10 (4) and (5).

In addition to the annual monitoring, the Water District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

C 8/11/09

35. Equal Deposits

All customer will pay equal deposits in the amount of \$30.00 (Residential) and \$60.00 (Commercial). This amount is equal to 2/12 of the average annual bill.

36. Interest on Deposits

The deposit will be placed in an interest bearing account by the Water District labeled Meter Deposits and the Water District will pay interest to the customers according to the rate of interest accrued on the account.

37. Leak Adjustment

The Water District provides a one time leak adjustment for its customers. This adjustment allows a customer to choose a worst case adjustment.

A Customer who has met the permit requirements for installation and maintenance of their water system and has an unusually high water bill due to a leak can option at their discretion to use their one time leak adjustment. A recurring leak will be the full responsibility of the customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE 11
ISSUED BY C.O. Densabough
Name of Officer

DATE EFFECTIVE JUL 09 1997
TITLE Chairman
BY: Stephan Bue
SECRETARY OF THE COMMISSION

Issued by authority of an Order of the Public Service Commission of Kentucky in
Case No. _____ Dated _____

807 KAR 5:011,
SECTION 9 (1)