

**CANCELLED**

August 4, 2021

**KENTUCKY PUBLIC SERVICE COMMISSION**

Hyden-Leslie County Water District  
(Name of Utility)

FOR \_\_\_\_\_  
Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RULES AND REGULATIONS**

The following Rules and Regulations are subject to change by the Hyden-Leslie County Water District Commissioners at any time, subject to the approval of the Public Service Commission of Kentucky.

1. Water meters are read each month beginning on the twentieth (20<sup>th</sup>), by Hyden-Leslie County Water District personnel.
2. All bills are in the mail by the fifth (5<sup>th</sup>) day of each month.
3. The Hyden-Leslie County Water District shall use the following Post Card type billing forms for monthly billing:

FIRST-CLASS MAIL  
U.S. POSTAGE  
PAID  
PERMIT NO.

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

CUSTOMER		DUE DATE
ROUTE	ACCOUNT	
NET AMOUNT TO BE PAID		

MAIL THIS STUB WITH YOUR PAYMENT

METER READ			NET AMOUNT TO BE PAID
MONTH	DAY	CLASS	

DATE OF ISSUE 10-29-2010  
Month / Date / Year

DATE EFFECTIVE 10-29-2010  
Month / Date / Year

ISSUED BY Fred R. Riddick  
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
EXECUTIVE DIRECTOR

TARIFF BRANCH

*Brent Kirtley*

EFFECTIVE  
**10/29/2010**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR \_\_\_\_\_  
Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Hyden-Leslie County Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

RULES AND REGULATIONS

**CANCELLED**  
  
August 4, 2021  
  
**KENTUCKY PUBLIC  
SERVICE COMMISSION**

Items marked through in accordance with  
November 6, 2020 Order in Case No. 2020-00141.  
Marked through provisions are cancelled effective  
November 6, 2020.  
DEH 12/23/20

4. All bills are due by the last day of each month, bills paid after the last day of each month will be carried forward to the next month's bill ~~and will be subject to a penalty.~~
5. ~~A 10% penalty will be added to past due amounts.~~
6. A minimum charge is billed to customers each month as long as water meter is installed, whether any water is used or not.
7. The water meter may be removed upon request to avoid the monthly minimum charge and upon request be re-installed for a service charge of \$ 7.00.
8. Delinquent notices will be sent out once each month to customers who are one month behind on their bill. The customer will be given seven (7) days notice by mail to pay the over due balance.

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ISSUED BY *Frederick P. ...*  
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>10/29/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Amounts marked through on this page were done so in accordance with the November 6, 2020 Order in Case No. 2020-00141. Amounts are cancelled effective November 6, 2020. See Original Sheet No. 1.1 for new amounts. DEH 12/23/20

Hyden-Leslie County Water District  
(Name of Utility)

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Community, Town or City  
August 4, 2021  
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SHEET NO. \_\_\_\_\_  
**KENTUCKY PUBLIC SERVICE COMMISSION**  
CANCELLING P.S.C. KY. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

RULES AND REGULATIONS

If the customer has not paid the over due balance at the end of the seventh (7<sup>th</sup>) day, service to the customer will be discontinued. If prior to discontinuance of service, a written certificate is filed, signed by a physician, a registered nurse, or public health officer stating that, in the opinion of the person making the certification that discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until affected resident can make other living arrangements, or until thirty (30) day elapse from the time of the Utility's notification. Accordance with PSC regulations 807 KAR 5:006, section 14, (2)(c).

9. If water service is discontinued for non-payment, the customer will be required to pay the past due amount plus a \$ ~~15.00~~ re-connection fee before water service can be restored.
10. Adjustments for water bills will be made in accordance with 807 KAR 5:006, section 10.
11. The customer is responsible for all leaks, breaks, etc., beyond the water meter. The Hyden-Leslie County Water District is responsible up to and through the meter.
12. The customer is responsible for any damage to the meter, resulting from misuse or abuse.
13. There will be no multiple hook-ups. Each family/dwelling will have an individual meter. All existing multiple hook-ups will be required to have an individual meter installed for each family/dwelling, or be billed at a commercial rate.
14. There will be a \$ ~~300.00~~ Installation Fee (Tap-on Fee) for all new Tap-ons for 3/4" meters. Meters larger than 3/4" will be the actual cost of materials, labor and equipment expense for that particular installation.
15. The Hyden-Leslie County Water District may refuse or discontinue service to a customer for non-compliance with its Rules and Regulations in accordance with 807 5:006 Section 14 (1) (a).
16. All customers of the Hyden-Leslie County Water District will pay equal deposits in the amount of \$ ~~30.00~~. This amount does not exceed the average bill of a residential customer served by the Hyden-Leslie County Water District and is equal to 2/12 of the annual bill. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460 will be paid annually either by refund or credit to the customer's account, except no

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ISSUED BY [Signature]  
(Signature of Officer)  
TITLE Chairman  
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY PUBLIC SERVICE COMMISSION**  
**JEFF R. DEROUEN**  
EXECUTIVE DIRECTOR  
TARIFF BRANCH  
[Signature]  
EFFECTIVE  
**10/29/2010**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**CANCELLED**

August 4, 2021

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

Hyden-Leslie County Water District  
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\_\_\_\_\_ SHEET NO. \_\_\_\_\_

RULES AND REGULATIONS

refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit. The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after 18 months if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Hyden-Leslie County Water District may require a deposit in addition to the initial deposit if the customer has a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the customers account with any remainder being refunded to the customer. In determining whether a deposit will be required or waived, the following criteria will be considered:

Previous payment history with the Hyden-Leslie County Water District. If the customer has no previous history with the Hyden-Leslie County Water District, a statement from other Utilities may be presented by the customer as evidence of good credit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$ 10.00 for a residential customer or 10% for a commercial customer, the Hyden-Leslie County Water District may collect any underpayment and shall refund any overpayment by check or credit to the customers account. No refund will be made if the customer's account is delinquent at the time of the recalculation.

17. Monitoring Customer Usage. At least once annually, the Hyden-Leslie County Water District will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12-months immediately proceeding that period.

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ISSUED BY \_\_\_\_\_ [Signature] \_\_\_\_\_  
(Signature of Officer)

TITLE \_\_\_\_\_ Chairman \_\_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN  
EXECUTIVE DIRECTOR**

TARIFF BRANCH

[Signature]

EFFECTIVE

**10/29/2010**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**KENTUCKY PUBLIC SERVICE COMMISSION**

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**RULES AND REGULATIONS**

2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usage differs by 25% or more and can not be attributed to a readily identified common cause, the Hyden-Leslie County Water District will compare the customers monthly usage record for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Hyden-Leslie County Water District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in customer's service line.
5. Where the deviation is not otherwise explained, the Hyden-Leslie County Water District will test the customer's meter to determine whether it shows an average error greater than 2% fast or slow.
6. The Hyden-Leslie County Water District will notify the customer of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the annual monitoring, the Hyden-Leslie County Water District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

18. The principle place of business is at the Hyden-Leslie County Water District office located at 325 Wendover Road, Hyden, Kentucky 41749. Office open Monday through Friday, 8:00am to 4:30pm (closed for lunch 12:00 noon to 12:30pm for lunch).

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(Signature of Officer)

TITLE \_\_\_\_\_ CHAIRMAN \_\_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH <u>[Signature]</u>
EFFECTIVE <b>10/29/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**RULES AND REGULATIONS**

19 Any Leslie County Volunteer Fire Department may withdraw water from the District's water distribution system for the purpose of fighting fires at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the District no later than the 15<sup>th</sup> day of the following month.

Any Leslie County Volunteer Fire Department that withdraws water from the District's distribution system for fire protection or training and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to be 0.3 percent of the District's total water sales for the calendar month. A non reporting user may present evidence of its actual usage to rebut the presumed usage. The District shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting VFD shall be billed for this usage at the lowest usage block rate regardless of customers classification that the District charges.

A non-reporting VFD shall also be assessed a penalty of \$50.00 for each failure to submit a report in a timely manner.

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TITLE Chairman

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**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN  
EXECUTIVE DIRECTOR**

TARIFF BRANCH

[Signature]

EFFECTIVE

**1/1/2011**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)