FOR _

Community, Town or City

P.S.C. KY. NO. _____

_____SHEET NO.______

CANCELLING P.S.C. KY. NO._____

SHEET NO._____

RULES AND REGULATIONS

CANCELLED

November 6, 2020

KENTUCKY PUBLIC SERVICE COMMISSION

- 4. All bills are due by the last day of each month, bills paid after the last day of each month will be carried forward to the next month's bill and will be subject to a penalty.
- 5. A 10% penalty will be added to past due amounts.
- 6. A minimum charge is billed to customers each month as long as water meter is installed, whether any water is used or not.
- 7. The water meter may be removed upon request to avoid the monthly minimum charge and upon request be re-installed for a service charge of \$ 7.00.
- 8. Delinquent notices will be sent out once each month to customers who are one month behind on their bill. The customer will be given seven (7) days notice by mail to pay the over due balance.

DATE OF ISSUE	<u>/0 - 29 - 20/0</u> Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	10-29-2010	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY	(Signature of Officer)	Bunt Kirtley
TITLE <u>hank</u>	man	EFFECTIVE
	ER OF THE PUBLIC SERVICE COMMISSIONDATED	10/29/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Hyden-Leslie County Water District (Name of Utility)

FORCommunity, Town or CityP.S.C. KY. NO.
SHEET NO
CANCELLING P.S.C. KY. NO
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If the customer has not paid the over due balance at the end of the seventh (7^{th}) day, service to the customer will be discontinued. If prior to discontinuance of service, a written certificate is filed, signed by a physician, a registered nurse, or public health officer stating that, in the opinion of the person making the certification that discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until affected resident can make other living arrangements, or until thirty (30) day elapse from the time of the Utility's notification. Accordance with PSC regulations 807 KAR 5:006, section 14, (2)(c).

- 9. If water service is discontinued for non-payment, the customer will be required to pay the past due amount plus a \$ 15.00 re-connection fee before water service can be restored.
- 10. Adjustments for water bills will be made in accordance with 807 KAR 5:006, section 10.
- 11. The customer is responsible for all leaks, breaks, etc., beyond the water meter. The Hyden-Leslie County Water District is responsible up to and through the meter.
- 12. The customer is responsible for any damage to the meter, resulting from misuse or abuse.
- 13. There will be no multiple hook-ups. Each family/dwelling will have an individual meter. All existing multiple hook-ups will be required to have an individual meter installed for each family/dwelling, or be billed at a commercial rate.
- 14. There will be a \$ 300.00 Installation Fee (Tap-on Fee) for all new Tap-ons for ³/₄" meters. Meters larger than ³/₄" will be the actual cost of materials, labor and equipment expense for that particular installation.
- 15. The Hyden-Leslie County Water District may refuse or discontinue service to a customer for non-compliance with its Rules and Regulations in accordance with 807 5:006 Section 14 (1) (a).
- 16. All customers of the Hyden-Leslie County Water District will pay equal deposits in the amount of \$ 30.00. This amount does not exceed the average bill of a residential customer served by the Hyden-Leslie County Water District and is equal to 2/12 of the annual bill. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460 will be paid annually either by refund or credit to the customer's account, except no

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ISSUED BY(Signature of Officer)	Bunt Kirtley
TITLE Charpman	EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	10/29/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)