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RULES AND REGULATIONS

The following Rules and Regulations were adopted by the Board of Directors of the Harrison County Water Association, Inc., at a regularly held meeting on December 8, 1982, at which six of the seven members of the Board of Directors were present. Resolution passed by unanimous vote. Number 1A was adopted by the Board of Directors at a regularly held meeting on May 8, 1985, and January 22, 1986, and passed by unanimous vote.

RULES AND REGULATIONS

1. All taps and connections to the mains of the Association shall be made by and/or under the direction and supervision of Association personnel.

All meters will be located near Association mains. Extension of service from the meter shall be at the expense of customer and by the customer's arrangements, subject to Association approval, and in accordance with the Associations' Rules and Regulations and the regulations of the Department of Health. In addition, the customer shall be responsible for maintenance of the service line from the meter to the point of use. Extension of service to new customers shall be in accordance with the connection fee approved by the Public Service Commission.

A. All future line extensions shall be funded by loan and/or funds similar to those used in the past. In the cases of a short line extension when loan funds or grants are not available, they shall be considered on a case by case basis, however, these expansions will be funded by the private individuals desiring the extensions that exceed 50 feet in length as set forth in 807 KAR 5:066 Section 12. An extension of 50 feet or less shall be made by the Water Association to its existing distribution main without charge for a

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BY: J. Desghegan

Harrison County Water Association, Inc.

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FOR Harrison & Bourbon County

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RULES AND REGULATIONS

prospective customer who shall apply for and contract to use water for 18 months or more and provides a guarantee for such service. When an extension of the Water Associations' main to serve an applicant or a group of applicants amounts to more than 50 feet per applicant, the Water Association shall require the applicant to pay the full amount of the installation over 50 feet per customer, however, the Water Association will consider up-grading the line size to meet its master plan as established and shown by map in the Association's offices on U.S. 27 South, Cynthiana, Kentucky, and paying the difference therefor. Each customer receiving service under such extension will be reimbursed under the following plan:

Each year for a period of no less than ten years, which for the purpose of this regulation, shall be the refund period, the Water Association shall refund to the customer or customers who pay for the excessive footage, the cost to them of 50 feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed. The customers initially extending the line shall supply to the Association a list of the contribution of each and for each additional customer, the 50 foot cost of the extension that is reimbursed to the initial extenders or their successors in interest shall be paid to them on a pro-rata basis. After the end of the refund period, no refund will be required to be made.

If, within ten years of its installation, the Water Association extends from the main installed with private funds for a distance of over 50 feet in order to expand the total system of the Water Association,

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- then the Water Association will repay the individuals who installed the initial extension or their successors in interest, the entire amount of money which they invested, less any amounts already reimbursed to them as a result of new customers hooking on as set forth above. Under no circumstances shall any individual or individuals installing a line at his expense be reimbursed beyond the cost that they have put into the system.
- Water service may be discontinued by the Association for any violation of any rule regulation, or condition of service and especially for any of the following reasons:
 - A. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
 - B. Failure to report to the Association additions to the property or fixtures to be be supplied or additional use to be made of water.
 - C. Resale of water.
 - D. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep in suitable state of repair.
 - E. Tampering with meter, meter seal, service, or valves or permitting such tampering by others.
 - F. Connection, cross-connection, or permitting the same, of any separated water supply to premises which receive water from the Association.

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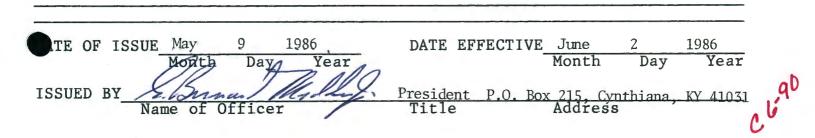
G. Non-payment of bills.

Harrison County Water Association, Inc.

3. Each meter will be read monthly by the Association unless weather conditions prevent such reading in which case the customer will be billed on an estimate based on past usage.

Bills will be dated and mailed the first of each month and shall cover the 30 day period of usage to the 15th day of the previous month. Said bills will state that they are due by the 10th day of the month mailed and they are delinquent and past due if not paid within 10 days of the mailing date. Written notice shall be given that service will be discontinued when a bill becomes delinquent. Ten days after written notice is given but not less than 30 days after the mailing date of the original bill, service may be discontinued in conformity with applicable KRS and KAR sections, unless the amount of the delinquent bill is paid in full to the Association.

- A. The mailing address of the Association shall be P.O. Box 215, Cynthiana, Kentucky 41031.
- B. Water bills may be paid by mailing remittance to Harrison County Water Association, Inc., P.O. Box 215, Cynthiana, Kentucky 41031, or by delivering remittance to the home office of the Association or other designated depositories.
- C. Bills and notices relating to the conduct of the business of the Association will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the Association and the Association shall not otherwise be responsible for delivery.





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- D. the water supply to the customer has been ected for non-payment of delinquent bills, Where disconnected for violations of rules and regulations of the the Association or at the customers request, a charge of \$25.00 will be made for reconnection of water service, the reconnection will not be made until all but delinquent bills and other charges, if any, owed by the customer to the Association have been paid, and the customer has complied with all rules and regulations of Also, \$10.00 will be charged when a the Association. trip is made to collect a delinquent bill, this trip may be made only after a written notice has been sent to a customer stating that if the bill is not paid by a certain date, the services will be disconnected.
- 4. Any customer desiring to discontinue the water service to his premises for any reason must give notice of discontinuance at the business office of the Association; otherwise, a customer shall remain liable for all water used and service rendered by the Association until said notice is received.
- 5. Where a meter has ceased to register, or meter reading could not bed obtained, the quantity of water consumed for billing purposes will be based upon an average of the prior six months consumption and the conditions of water service prevailing during the period in which the meter failed to register.
- 6. The Association shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to to reestablish service with the shortest possible delay. When the service is interrupted all customers affected by such interruption will be notified in advance whenever it is possible to do so.

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RULES AND REGULATIONS

- 7. The Association shall in no event be held responsible for any claim made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the Association may be deemed necessary.
- 8. Customers having boilers, water heaters and/or pressure vessels receiving a supply of water from the Association should have a check valve on the water supply line and a vacuum valve on the steam line to prevent collapse in case the water supply from the Association is discontinued or interrupted for any reason, with or without notice.
- 9. The premises receiving a supply of water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all reasonable hours be subject to inspection by the Association after reasonable notice.
- 10. If any loss or damage to the property of the Association or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of the customer, member of his household, his agent or employees, as determined by a court of law having jurisdiction over the parties, the cost of the necessary repairs or replacements shall be paid by the customer to the Association and any liability otherwise resulting shall be that of the customer.
- 11. Water furnished by the Association may be used for domestic consumption or in operation of the business of the customer, member of his household, and employees only, except for water obtained from an authorized bulk loading station. The customer shall not sell the water to any other person.

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Harrison County Water Association, Inc.

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- 12. Upon complaint to the Association by a customer either at its office or in writing, the Association shall make a prompt and complete investigation and advise the complainant It shall keep a record of all such complaints thereof. concerning its water service which shall show the name and address of the complainant, the date and nature of the and the adjustment or disposition thereof. complaint, Complaints shall be initially handled by the operating manager of the Association whose decision may be appealed to the Board of Directors of the Association within 10 days by appearing at a scheduled meeting of the Board or by giving written notice of an intent to the Board. Otherwise, the operating manager's decision will be final. Any final decision of the operating manager or of the Board of Directors of the Association may be appealed to the Public Service Commission pursuant to applicable laws of the Commonwealth.
- 13. Deposits will be required from:
 - A. All members requesting water service who have not previously paid for 18 consecutive months of water usage with the Association.
 - B. Members who are disconnected for non-payment and who do not presently have a deposit.
 - C. Members who fraudulently or illegally receive water service.
- 14. Deposits shall be made in an amount of two twelfths (2/12) of the estimated annual bill.
- 15. Deposits will be applied to the final bill of any member who discontinues service and the remaining balance of the deposit, if any, will be refunded.

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- 16. Deposits will earn 6% simple interest annually pursuant to KRS 278.460.
- 17. Every deposit and interest earned thereon shall be refunded to the paying member after three years, provided said member has had no delinquencies of the payment of any bill during that period. Where there are delinquencies, refunds shall be made only after three consecutive years without delinquencies.
- 18. All persons desiring to become a new member and to have a meter installed for the first time shall be required to sign Exhibit "C" which is attached hereto, unless such new member is joining the Association as a result of a project funded by the Farmers Home Administration in which case said member shall also be required to sign Exhibit "A" which is the standard Water User's Agreement of the Farmers Home Administration.

Where the line and service is already in existence but where there has not been 18 consecutive months paid on said service, then any member desiring to have connection to said service, shall be required to sign Exhibit "C".

Otherwise, a user requesting service at services where 18 consecutive months have been previously paid by another user, shall be required to sign Exhibit "B".

19. Testing: Testing of water meters for the water customers for the Harrison County Water Association shall be conducted in accordance with the specifications set forth in 807 K.A.R. 5:066 Section 15. The Harrison County Water Association shall, from the date hereof, comply with all testing facility and equipment requirements, with all

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| BY: J. Leoghegan | | | | | | |
| Harrison County Water Association, Inc. | Cancelling P.S.C. Ky. No. 1,283 | | | | | |
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| accuracy requirements and wi requirements set forth in 807 K.A. I, Harrison County Water Association, this is a true and exact copy of t Board of Directors on the 8th day of day of May, 1985, and on the 22nd day | R. 5:066 Sections 15 - 17. , Acting Secretary of the Inc., hereby certify that the Resolution passed by the December, 1982, on the 8th | | | | | |
| Witness my hand, this the $\underline{/3}$ da | y of <u><i>tvg</i></u> , 1986. | | | | | |

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Acting Secretary Harrison County Water Association, Inc.

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