FOR Entire Area Served

P.S.C. Ky. No. 1

Tariff for

HARDIN COUNTY WATER DISTRICT No. 1

of

1400 Rogersville Road, Radcliff, Kentucky, 40160

Providing Water Service For

Radcliff, Kentucky
Portions of Hardin and Meade Counties and Surrounding Area as Recorded on Page 19 in the Order Book of the County Court Clerk of Hardin County dated July 15, 1952 and Amended by Additional Territory by the Judge Executive of Hardin County in 2000

Filed with the

PUBLIC SERVICE COMMISSION of KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 11 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephanie Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

(Canceling: Third Revision, Sheet No. 1; Second Revision, Sheet No. 2; First Revision, Sheet No. 3; Sixth Revision, Sheet No. 4; First Revision, Sheet No. 5A; Second Revision, Sheet No. 6; First Revision, Sheet No.8 and First Printing, Sheet No. 9

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
GENERAL RULES AND POLICIES

1. **Applicability:** These rules and policies will apply to all customers of the Hardin County Water District No. 1 ("District") and will be in affect until changed and approved by the District's Board of Commissioners and the Kentucky Public Service Commission ("PSC"). There are other rules, policies and levels of service that are required by the PSC and are available from the PSC offices (phone 1-800-772-4636 or TDD at 1-800-648-6056) or may be reviewed upon request at the District offices.

2. **Basic Account Policies:** The following rules and policies apply to all District accounts; (N)(R)(T)

   a. When any person, firm or corporation desires water service from our District, they must apply at the District offices by making an application for service which will state the purposes for which water can be used upon their premises.

   b. To open an account, information such as valid drivers license, a social security number, date of birth, home and business telephone numbers may be required. A deposit is also required. The person (or firm) who applies for and receives water service to any property served by the District shall be liable for the water charges prescribed for their particular type of connection.

   c. Any change in the identity of the contracting customer at premises will require a new application at the District. The District may after reasonable notice as provided in Administrative Regulation 807 KAR 5:006, Section 14, discontinue the water supply until such new application has been made. The previous applicant of water service shall remain liable for water furnished to said premises until he/she has given notice to the District to discontinue the service for this account. The new resident may avoid having service turned off it they agree to terms of establishing a new account, make payment of any required deposit and pay for any services they have received while residing at that service address.

   d. No District customer (individual, corporate, or municipal) shall receive free water service or any water service without being charged the full rates prescribed for customers of the class in which customers fall.

   e. Water service maybe discontinued by the District for violation of any rule, regulation or condition of service or for other actions which include;

      i. Any person who maliciously, willfully or negligently breaks, damages, destroys, uncovers, defaces or tampers with any structure, appurtenance or equipment which is part of the District's water system will be subject to a misdemeanor or felony citation under KRS 514.060 and/or discontinuance of water service and shall pay the actual costs associated with repairing and replacing the District's facilities.

      ii. When the District believes that a cross connection may occur because the customers service does not meet state or national plumbing codes or regulations. A cross connection exists when there is a connection between the customers plumbing and the

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
GENERAL RULES AND POLICIES

District's public mains and where under certain conditions, contaminated water can flow backwards into the public system.

iii. Any threats of physical harm to a District employee or agent which must be reported to the local Police or law enforcement agency.

3. **Customer Rights;** As a residential customer of a regulated public utility in Kentucky, you are guaranteed the following rights subject to Kentucky Revised Statutes and the provisions of the Kentucky PSC Administrative Regulations. These include but may not be limited to; (T)(N)

a. You have the right to inspect and review the District's rates and operating procedures approved by the PSC during the District's normal office hours.

b. You have the right to be present at any routine utility inspection of your service conditions or during a requested meter test.

c. You must be provided a separate, distinct disconnect notice alerting you to a possible disconnection of your service if payment is not received.

d. You have the right to dispute the reasons for any announced termination of your service.

e. You have the right to negotiate a partial payment plan when your service is threatened by disconnection for non-payment.

f. You have the right to maintain your utility service for up to thirty (30) days upon presentation of a medical certificate issued by a health official.

g. You have the right to contact the PSC regarding any dispute that you have been unable to resolve with your utility (phone 1-800-772-4636 or TDD at 1-800-648-6056).

h. You have the right to service, provided yourself, or a member of your household whose debt was accumulated at your address, are not indebted to the District.

4. **Buying A Tap and Installing a New Service;** Before starting service, a new Service Connection and Meter must be installed. Depending on the type of facility being served (house, school, business) and the meter size, other valves, back-flow prevention devices or devices may be required to be installed by the builder or owner. Once installed, these facilities become the property of the District who maintains, tests and replaces them for the rest of the life of that service. Meter Connection Fees must be paid before a new service can be installed. These fees and the rules and policies related to Meter Connections are on Sheet No. 7 (Fifth or latest revision) in this tariff.

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
GENERAL RULES AND POLICIES

5. **Starting A New Account:** The following rules and policies apply to New Accounts;

a. DEPOSITS: A refundable deposit will be charged to customers who do not have established good credit with the District. Deposits will earn interest at a rate no greater than the District earns on its investments and shall not exceed 6% annually on the water portion only. Interest accrued shall be credited to the customers bill on an annual basis. The deposit amount can be recalculated annually without prior customer notice, but at no point will the deposit exceed two-twelfths (2 / 12ths) of the average residential bill. The District is also under contract with the City of Radcliff to provide billings services related to the City's Wastewater Utility. Additional deposit amounts may be required by the City to establish a new sewer account.

b. DEPOSIT WAIVER: New Customers will be offered an option to perform a credit check. Customers must receive a credit score of 624 or higher in which case the water deposit will be waived. Additional charges and/or fees, as set forth in the Non-Recurring Charges and Miscellaneous Fees section of this tariff, may apply when opening a new account.

c. If you should move out of our service area, your deposit will be credited to your final bill. After deducting any outstanding charges, a check for the difference will be mailed to you. Due to the cost of postage, printing and mailing, the District reserves the right to not return any amount of $1.00 or less to a customer for a deposit refund or overpayment refund. Any amount kept by the District will be credited against the District's uncollected payments account to help hold down operating costs for all customers.

d. If a request is made for new service before 2 PM, the District will make an attempt to turn on service that same day. Water service is activated once applicant has completed application and any required deposits, fees, charges or previous balances are paid.

e. Customers may make an appointment to have water service activated. However, if the customer chooses not to be at the address when service is turned on, and happens to leave a plumbing fixture open or there is a large leak, the District reserves the right not to activate service at that time to avoid damage to the customers property or incurring a large water bill. Additional service calls back to a customers address may result in additional fees as provided for under Sheet 5B (First or latest revision) of this tariff.

6. **Billing:** The following rules and policies apply to all Billing;

a. The District will bill each customer once monthly bill for any services provided. All monthly charges for water shall be due on the final date shown on the bill plus any other obligations. If the due date falls on Saturday, Sunday or any holiday when the District is closed, the next business day following will become the due date. If remittance is made by mail, the date received will be the date of payment.

b. There are three billing cycles and the location of your address determines your billing cycle. The District reserves the right to change billing cycles to improve efficiency of the billing process without prior approval of the PSC;

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
GENERAL RULES AND POLICIES

Cycle	Mail Date	Due Date
1	Twelfth	Twenty-Seventh
2	Twenty-Second	Seventh
3	First	Fifteenth

c. Bills are due upon receipt and become past due 15 days after the statement due date. A delinquent fee (penalty) is assessed at the close of business fifteen days day after the statement due date. Failure to receive a bill does not prevent service interruption or a delinquent fee from being charged so it is important for customers to remember what day of the month their bill is due on.

d. Service will be disconnected for failure to pay the delinquent balance in full by the disconnect date that appears on the shut-off notice. To restore service, all delinquent charges together with a reconnect fee must be paid in full.

7. **Paying Your Bill;** Once a water bill is received, you have 27 days to make payment. Fifteen (15) days until the due date, after which a 10% late penalty is added, and another twelve days before service is turned off if payment is not received before the cut off date that appears on the shut-off notice. Payments may be made in the following manner:

a. Payments may be paid through your checking/saving account when you sign up for the Automatic Bank Draft payment option.

b. Payments may be mailed directly to: Hardin County Water District No. 1, P.O. Box 489, Radcliff, KY 40159 in the envelope provided with your bill.

c. Payments may be hand delivered to: Hardin County Water District No. 1, at 1400 Rogersville Road (at the corner of Rogersville Road and Joe Prather Highway (313).

d. Putting payment in one of two payment drop boxes: 409 W. Lincoln Trail Blvd and 1400 Rogersville Road. Payments may be dropped at any time but will not be processed until the next business day.

e. Payments may be charged by using an active Visa, MasterCard, Discover or American Express.

8. **Transferring Accounts:** The following rules and policies apply to all Transfer Accounts;

a. If you move to a new location in our water service area, you can transfer your deposit to the new account. There will be a service charge to terminate service and a service charge to turn on water at new location. If your new location changes your billing cycle, you will need pay current bill at previous location before we can transfer your services.

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
GENERAL RULES AND POLICIES

9. **Stopping Service;** If you are moving and wish to discontinue service please notify our Customer Service Center and provide the requested date of disconnection. You will need to provide a forwarding address to ensure we get the final bill and/or any remaining deposit mailed to you properly. If a customer moves but does not notify the District that they are no longer at that address, they will still be required to make payment for services provided at that address until the District is notified that a new person or company has taken responsibility for payment of services at that location.

10. **Non-Payment and Service Termination:** The following rules and policies apply to Non-Payment and Service Termination;

    a. When payment has not been received by due date, a Past Due and Shut Off notice is mailed to the customer that shows a cut-off date whereby service will be disconnected if the bill remains unpaid. The District may terminate service only after five (5) days after which a written notice of termination has been mailed and twenty (20) days have elapsed since the mailing date of the original unpaid bill.

    b. If it has been necessary to discontinue water service to any premises because of a violation of the Rules and Policies or on account of non-payment of any bill, a charge will be made to recover the expense of turning off and then back on service as set fort on Sheet 5B (First or latest revision) of this tariff. This charge, together with any past due amounts that may be owed to the District, and any service deposit required by the District, must be paid before the water service will be turned back on.

    c. When water service to a premises has been terminated for any reason other than temporary vacancy, it will be renewed only after conditions, circumstances or practices which caused the water service to be discontinued are corrected to the satisfaction of the District, and upon payment of all charges due and payable by the Customer in accordance with the Rules and Policies.

    d. The District has received approval to add other non-recurring charges which are set out on Sheet 5B (First or latest revision) of this tariff. Other fees as applicable may also be required to be paid in full before service is restored.

    e. Tampering with a meter after it has been turned off for non-payment may result in a misdemeanor or felony citation under KRS 514.060 and the District may refuse service to that customer until all fines, charges and fees have been paid.

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ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

HARDIN COUNTY WATER DISTRICT NO. 1

CLASSIFICATION OF SERVICE

Non-Recurring Charges and Miscellaneous Fees

Applicable: Within the service area of Hardin County Water District No. 1, 1400 Rogersville Road, Radcliff Kentucky 40160.

Availability: All Customers who request or require these services

1. General: These fees and charges apply whenever a customer requests the related services, or causes additional services to be provided. The fees may be combined and billed to the customers account which may increase the balance on the account. Full payment for these charges, in addition to a regular monthly bill, would need to be paid by the required due date in order to avoid service interruption or additional penalties. These charges are only for customers of the District, however additional charges for customers of the City of Radcliff, Wastewater Utility, may be imposed and added to a customers account by the City for the same services and said charges may be added under contract requirements by the District for providing billing services for the City's Wastewater Utility.

2. Specific Charges and Application;

a. **$37.00 - Delinquent Off / Reconnect Fee** (N) (I)

This fee is added to any outstanding balance when an account is not paid by the due date or the payment extension date, and after proper notice to the customer of the amount due and due date when payment must be received, and service has been turned off. The amount must be paid in full before service will be turned back on. The fee may be added to the account where service is provided, regardless of who had been paying for services at that address in the past. Depending on past history of checks returned due to insufficient funds, the District reserves the right to require cash payment only of this fee and other outstanding charges before service is turned back on.

b. **$25.00 - Returned Check Fee** (N) (I)

This fee is assessed for each check returned by the bank without payment, typically, the reason is insufficient funds, but may also be due to a closed account or any other reason that the customer's bank refused to transfer funds to the District. It may also be added when a customer has agreed to make payment by Automatic Bank Draft, and the customers bank does not agree to wire the funds for any reason, other than an error on the District's part. The District reserves the right to charge this fee regardless of the reason that the bank did not honor the check, which may include an error on the banks part or other reasons beyond the District's control. Depending on past history of checks returned due to insufficient funds, the District reserves the right to require cash payment only of this fee and other outstanding charges before service is turned back on.

c. **$17.00 - New Account Activation Fee** (N) (I)

This fee is charged to an account when a person requests an account with the District which requires the District to establish a new account, perform a credit check for a possible deposit waiver when requested by the customer, calculate a deposit amount and other charges to add to the account, explain rules and

DATE OF ISSUE April 26, 2001 DATE EFFECTIVE June 1, 2001

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JUN 23 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephanie Bell
SECRETARY OF THE COMMISSION

ISSUED BY: Jim Bruce

Mr. Jim Bruce, General Manager, Hardin County Water District No. 1, Radcliff, Kentucky

HARDIN COUNTY WATER DISTRICT No. 1

CLASSIFICATION OF SERVICE

Non-Recurring Charges and Miscellaneous Fees

procedures to the customer about payment of monthly charges and send a vehicle to the address to obtain the first meter reading and turn service on. The fee is charged for each new account established, regardless of whether the customer has other service address accounts existing with the District. The charge may be billed to the customer as part of their first bill.

a. **$5.00 - Administrative Fee**

This fee is charged to an account when a customer requests to change the name on an account, and transfer a balance to another account or process a Final Bill. It may also be charged for other services which require office personnel to make changes to an account which are beyond a normal bill preparation or collection. This fee does not include any costs or services requiring a Field Service Call or sending a Representative to a service location and may be in addition to other charges.

b. **$11.00 - Field Service Call Fee**

This fee is added anytime a customer requests service which requires a trip to the customers service location which would be in addition to a normal monthly meter reading for routine charges. The reasons may include but are not limited to; Obtain meter reading for final bill preparation, turn on or off service when requested by the customer, making additional visits to obtain a meter reading when access to the meter was denied for reasons beyond the control of the District, replacing or correcting a meter when it has been tampered with or modified by the customer, check for leak (not charged if leak is found on the District's side of the meter), pull water meter for requested test by customer or emergency turn off of service due to leak on customers plumbing. This fee may be charged in addition to other applicable charges listed on the District's tariff.

c. **$46.00 - After Hours Service Call Fee**

This fee is added when a customer requests service after District offices are closed. The reasons may include but are not limited to; emergency valve locate and turn off, turn water on for new account, turn water on after reconnect fee and past due charges have been paid, check for plumbing leak and location of service lines or water mains for repairs or construction. The person requesting service must have an established account with the District and must be current on their payments.

d. **$1.20 - Internet / Web Payment Fee** (N)

A customer may choose to pay their pay their bill "on-line" through the District's website (or internet method) by credit card, debit card or an e-check (electronic draft directly from their checking account). When choosing to make an on-line payment a customer will be advised that they are leaving the District's website and entering a secure on-line account system hosted by a third party website, compliant with the Payment Card Industry Data Security Standard (PCI DSS). A customer will have to choose by positive option to continue with the payment process, or, cancel to return to the District's website.

This fee will be added to any outstanding balance (water and or sewer bill) or their requested payment amount, once they complete the website payment option. The fee recovers the costs to the District by the processing company to process each transaction, as well as web site development and support costs.

If on the bill due date an attempt to pay by a credit/debit card or an e-check is made and the transaction is declined for any reason, any payment due will still be un-paid on that date and will be considered late after close of business on that date. All late charges and penalties or service interruptions (turn off's) will be applied or carried out due to the un-paid balance. If a customer is paying on a disconnect day and the transaction is declined, the same rules as above apply.

KENTUCKY
PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
EFFECTIVE
9/28/2011
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

DATE OF ISSUE October 29, 2010 DATE EFFECTIVE 1

ISSUED BY Mr. Jim Bruce TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO: 2010-00459 DATED August 29, 2011

(Canceling: Third Revision, Sheet No. 1; Second Revision, Sheet No. 2; First Revision, Sheet No. 3; First Revision, Sheet No. 5A; Second Revision, Sheet No. 6; First Revision, Sheet No.8 and First Printing, Sheet No. 9

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
GENERAL RULES AND POLICIES

1. **Payment Extensions Beyond of Due Date:** When a customer has a financial emergency, they may request a Payment Extension (also known as a "Payment Plan"). This is intended to postpone part or all of a due water bill, until the customer can catch up their bill and avoid service interruption. The District does provide Courtesy Payment Extension Coupons for emergency situation when a customer cannot pay their bill by the due date. In order to obtain and use these coupons, a customer will need to understand and follow these guidelines:

   i. A customer requesting an extension for the first time will need to come to the District office to receive four (4) coupons. The customer will need to sign the Payment Extension Agreement to show they have read and agree with the extension policy.

   ii. A total of four (4) extensions may be requested in any twelve (12) month period. Extensions may not be given two months in a row. An Administrative Fee will be added in accordance with Sheet 5B (First or latest revision) of this tariff.

   iii. Coupons and extensions will not be granted to balances caused by returned checks, previously charged off accounts at a different address or for a bill you still owe that is over a month past due.

   iv. All coupons must be stamped or validated by a District employee and on coupon forms provided by the District. Hand written or duplicated coupons will not be accepted.

   v. An extension coupon must be received BEFORE the final due date on the Late Notice. Coupons may be dropped off by 4:30 PM on that date. Mailed in coupons must be received at the District the day before the Late Notice due date. The District cannot be responsible for slow mail service or if a coupon was mailed but not received at the District before the final extension date.

   vi. Coupons received after these times will not be applied to the account and service may be discontinued. Again, it is up to the customer to make sure the coupon is at the District before the final due date. Using the mail does not guarantee it will arrive at the District office in time to avoid service shut off.

   vii. These coupons will allow a customer to extend a due date, but do not pay the bill or eliminate any charges.

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DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

CLASSIFICATION OF SERVICE:
METER CONNECTION FEES

A. The following rules and policies apply to all Meter Connections;

~~1. All meters and related materials must be approved by the District and in accordance with the District Standard Construction Specifications as approved by the Kentucky Division of Water, approval dated September 12, 1994 or revised approvals of later date~~ (D)

1. In accordance with Kentucky Revised Statutes chapter 318.165, a permanent water supply and meter cannot be sold or installed until the building's interior plumbing has been installed and inspected according to State Plumbing Codes, The District is required to obtain proof of plumbing permit, when required, before installing a new water connection

2. The location of the meter will be at a location on or near the street right of way or property line most accessible to the District's water main. When selecting a location, access to and efficiency of reading of meters shall be considered before the property owners preference

3. New water taps will be installed only for properties which adjoin an existing District water main. Taps will not be installed where the customers water service line must travel across or in front of other private property to reach the water main Meters will not be installed on private property but must be located in a utility easement or public right of way

4. Additional taps to the same property may require payment of additional Meter Connection Fees, depending on what materials are required

5. Where existing vaults or other equipment can be re-used at an address, the District may choose to reduce the published Meter Connection Fees by the value of the materials that would not be needed

6. If an applicant changes the finished grade around an already installed meter installation, that applicant will be required to pay additional labor and equipment charges if the meter must be raised or adjusted after the initial Installation

7. Meter installations must be installed individually for each dwelling unit and each property with a separate deed or legal parcel

8. All costs related to installing a service line from the meter to the building shall be paid by applicant and the service line installation must meet all applicable state and local building codes

9. The District reserves the right to deny service or meter activation if a cross connection exists on the property between the public water supply and a suspect or untreated water source.

CLASSIFICATION OF SERVICE:
METER CONNECTION FEES

B. Table of Meter Connection Fees:

METER SIZE	CONNECTION FEE	
5/8" X ¾"	$1,150	(I)
1"	$1,484	(I)
1 ½ Inch and Larger	Actual Cost of Installation	(T)

PERIOD OF USE. Customer shall be ready to connect onto the water utility main within two (2) years of the date of a new Water Tap Application or the application shall be deemed void and any connection fee will be refunded to the Customer at their last known mailing address. No interest shall be paid on a refunded connection fee. Any future request for a meter connection must then be made by a new Water Tap Application in accordance with the rules and fees in place at that time (N)

B. 1 ½ Inch and Larger Meters. For meters larger than 1 inch diameter the cost will be the actual cost of materials, labor, shipping, equipment, labor overhead and other administrative or related costs included in other published and approved tap fees. An estimate of cost shall be paid in advance by the applicant prior to installation and any over payment refunded to the applicant, and any under-payment to actual costs shall be paid by the applicant before the water service is activated. (T)

(D)

(Creating new policies which have not previously been approved. Related tariff sections; Sheet 5A, Non Payment and Service Termination, Sheet No. 8, Customer Classifications and Qualifications for Same, Sheet No. 7, Meter Connection Fees

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
MASTER METER BILLING

(N)

1. **Applicability;** These rules and policies apply to any existing mobile home park ("MHP") property which as of the effective date of this tariff has an installed master meter available, and which also has individual meters located on lots within the MHP property that are billed for water and sewer services by the District.

2. **Purpose of Policy:**

   a. To ensure that the District is paid for all water it delivers to MHP's.

   b. To provide that tenants or residents on existing individually metered lots and account holders within the MHP continue to be billed based on their own metered consumption, subject to other approved rules and regulations of the District's tariff, and other regulations and statutes of the Public Service Commission, and

   c. To limit setting of water meters, or activation of individual lot meter accounts, to only those lots in the MHP which on the effective date of this tariff, have an existing meter pit. Lots where there has not been a meter pit or metered account as of the effective date of this tariff, the District will not be obligated to set future or new meter pits and meters. Within 15 days of the effective date of this tariff, the MHP owners will provide the District a list of any vacant lots where a meter pit presently exists.

3. **Basic Account Policies; The following rules and policies apply to only those customers which this section is applicable:**

   a. All MHP property that has a master meter available and which also has individual meters in the MHP will be required to open an account for the master meter billing, or will have an account opened for it within fifteen (15) days after the effective date of this tariff.

   b. The District will bill the MHP property account for all un-billed water and sewer services provided that is not billed to an individual lot meter. The District will to the extent possible simultaneously read the master meter and individual meters within the MHP on the same day.

   c. Service to individual lots shall not be discontinued due to the failure of a MHP owner to pay its master meter bill.

4. **Transition to Master Meter Billing:**

   a. In order to continue to receive service after the effective date of this tariff, each MHP owner owning property to which this tariff is applicable will need to provide the District with the information required for all new customers to open an account. If an applicable property owner does not provide the required information, the District will open the account with known information of public record, and the MHP owner will be billed for all un-billed water use and

KENTUCKY
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EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
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1/1/2011
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

DATE OF ISSUE: December 23, 2009 DATE EFFE 1, 2011

ISSUED BY Jim Bruce
Jim Bruce, General Manager Radcliff, Kentucky

(Creating new policies which have not previously been approved. Related tariff sections; Sheet 5A, Non Payment and Service Termination, Sheet No. 8, Customer Classifications and Qualifications for Same, Sheet No. 7, Meter Connection Fees

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
MASTER METER BILLING

sewer charges used within the MHP property that is not billed to individual lot meters in said MHP.

b. Any water loss resulting from leaks after the effective date of this tariff on MHP property, which is not billed to individual lot meter accounts, will be billed to the MHP owners account. It will be the responsibility of the MHP owner to repair said leaks.

5. **Meter Access / Inability to Read Meter:**

a. If a meter is not accessible or free from contaminated water, or otherwise presents a health hazard or danger to District employees attempting to read the meter, the District agrees to promptly notify the MHP owner or representative of such condition. Once notified, it will be incumbent upon the MHP owner to make such meters readily accessible or correct the problem.

b. Access to meters and the decision not to read a meter shall also comply with the provisions of 807 KAR 5:006.

c. In the event a meter is not made accessible or free from contaminated water after notification to the MHP owner, or within a reasonable time thereafter, then the District will not be obligated to read such meter during that billing period and water use and billings for that lot shall be included and billed with the master meter for that MHP.

d. If during the next billing period the meter accessibility problem has been corrected, then the MHP owner shall be given a credit for any amounts it paid for water and sewer service attributed to that lot address and individual account. If however, during the billing cycle immediately following the cycle the meter could not be read by the District, and the MHP owner was notified of such, and the meter continues to be inaccessible or contaminated, then the MHP owner will not be given any credit for amounts subsequently billed to the tenant.

6. **Alternative to Master Metering:**

a. Any MHP property owner to which this section is applicable will be provided an option to avoid being billed through a master meter account and allow the District to individually bill his/her tenants or occupants within his/her property. Said option or exception shall be executed or approved only as follows;

i. The property owner will be required to repair or replace and or install new water and or sewer mains within the MHP property that comply with current construction standards of the District, and the Division of Water. Said plans will require review and approval by both the District and the Division of Water.

ii. All costs, including design, inspection, materials and construction will be borne by the MHP property owner.

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PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
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Bunt Kirtley
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1/1/2011
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

DATE OF ISSUE: December 23, 2009 DATE EFFE 1, 2011

ISSUED BY Jim Bruce
Jim Bruce, General Manager Radcliff, Kentucky

(Creating new policies which have not previously been approved. Related tariff sections; Sheet 5A, Non Payment and Service Termination, Sheet No. 8, Customer Classifications and Qualifications for Same, Sheet No. 7, Meter Connection Fees

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
MASTER METER BILLING

iii. Once installed and accepted by the District, and a one year warranty period has passed during which time the property owner will be responsible for all repairs, the owner will then transfer ownership of the facilities to the District. After transfer occurs, the District will then be responsible for all repair, maintenance and replacement of subject facilities.

iv. Upon transfer of the facilities to the District, the District will then deactivate the master meter and no further billing will occur to the MHP property owner based upon master meter readings.

v. If the facilities being installed lie within a non-public right of way, or within a private road or private property, then the owner will also be required to dedicate a public utility and access easement, which shall be recorded with the County Clerk. Said easement shall allow the District to access, work within and maintain all facilities within the easement.

vi. Once the new facilities are installed, including the installation of water meters within the public easement, then the District will agree to open individual water and sewer accounts direct with each individual dwelling unit, renter, tenant or resident living within the MHP property. The District will then bill that individual account for all water and sewer charges recorded by that individual meter / customer.

END OF SECTION

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FOR Entire Area Served

P.S.C. Ky. No. 1

First Revision Sheet No. 8

(Canceling: Sixth Revision, Sheet No. 4; Sixteenth Revision, Sheet No. 5; Second Revision, Sheet No. 6; First Revision, Sheet No. 8; First Revision, Sheet No. 5A and First Printing, Sheet No. 9)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

1. Customer Classifications and Qualification for Same;

a. **Residential;** This class applies to any house or address where the primary use is a living structure or residence. The normal Customer Meter Charge and Volume Rate shall apply in addition to any state required taxes or fees and any other contractual franchise fees

b. **Commercial;** This class applies to a building which is used for business purposes and is required to obtain a business license at same address. The normal Customer Meter Charge and Volume Rate shall apply in addition to any state required taxes or fees and any other contractual franchise fees

c. **Wholesale;** This class applies only to other water systems that have been assigned a Public Water System Identification number and operate as an independent water system purveyor and re-sell water to their own customers. The wholesale rate shall apply in addition to any state required taxes or fees and any other contractual franchise fees. In order to purchase water under the Wholesale Rate, the customer must first sign a Wholesale Customer User Agreement as set forth in this tariff and must pay any Meter Connection Fees, System Development Charges or other improvement costs as required in the User Agreement

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APR 11 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephen O Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

(Canceling: Sheet No.)

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
LEAK ADJUSTMENT

A. **Leak Adjustment Policy:** PSC Rules and Regulations do not require a utility to offer a leak adjustment although a utility may choose to offer such a policy. A leak adjustment is a financial adjustment to water and/or waste water (sewer) usage charges on a customer's bill caused by a leak on the customer's side of the meter. This utility chooses to offer a leak adjustment under the following conditions: (N)

1. The customer must request a leak adjustment by notifying the District in writing at 1400 Rogersville Rd. Radcliff, KY 40160 or by email to CustomerService@hcwd.com.

2. The customer must provide a plumber's statement, invoice or other proof showing the leak has been repaired or the cause of the leak no longer exists. A customer can qualify for a sewer adjustment if the leak did not directly enter the sewer system. Leaks that occur inside the structure and directly enter into the buildings plumbing drainage, such as a toilet leak or a faucet leak, do not qualify for a sewer adjustment.

3. If it is determined by the District that the increase in usage was caused by the customer's negligent or intentional acts, such as leaving on a yard hose or a faucet running while gone, an adjustment shall not be granted.

4. Filling a swimming pool, fishpond, irrigation system, power washing or other items deemed as normal use by the District shall not be used as a reason for an adjustment.

5. The adjusted customer bill will be based on two calculations. The first step will be to calculate the customer's average monthly usage for the twelve (12) months billing period immediately prior to the leak. The second step will be to deduct the non-leak usage, based on the first calculation, which resulting amount will be billed at the District's regular rates. The balance which is calculated to be the leaked amount will then be billed at the District's wholesale water rate for a water leak adjustment, or 44% of the District's retail sewer volume rate, for a sewer leak adjustment.

6. If a twelve (12) month usage history is not available, the District will use the available usage history or other factors such as customer class averages to determine a reasonable estimate of the customer's normal usage. A customer may be required to provide documented previous usage from another water utility to determine an average per month usage.

7. The Leak adjustment amount volume credited to the customer's bill will still be billed at the District's current approved Wholesale rate. Other non-volume charges such as Customer Meter Charge, late fees, franchise fees or taxes will not be reduced or refunded.

8. The maximum adjustment given by the District regardless of the results of the calculations shall be $1,500.

9. Each adjustment may only cover up to the first two (2) billing periods after the leak first occurred.

10. Only one (1) leak adjustment will be made for any single service location, in a twenty four (24) month period.

11. Wholesale and commercial customers, as defined in the Districts tariff, are not eligible for a Leak Adjustment.

12. If payment of the adjusted bill will cause a great financial burden to the customer, the District will allow the adjusted bill to be paid in installments that are mutually agreed upon.

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Aaron D. Greenwell
ACTING EXECUTIVE DIRECTOR
TARIFF BRANCH
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6/1/2016
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(I)

2. **Rates and Charges;**

a. **Customer Meter Charge:** Each customer shall pay this charge monthly for each month in which part of the month the account was active. This charge applies to all customer classes including Wholesale accounts. The full charge shall apply regardless of how many days in that month the account was active. The charge is required to recover all costs associated with providing a customer meter and service connection, testing the meter periodically, obtaining a meter reading monthly, preparing a bill and presenting to the customer and collecting payment of the current bill amount. The charge recovers all costs of service including overhead amounts such as payroll taxes, personnel benefits, capital equipment, depreciation on capital equipment and debt service to finance equipment. The charge varies by the meter size and the charges per month are;

Meter Size	Monthly Charge
5/8 Inch	$5.02
3/4 Inch	$7.53
1.0 Inch	$12.55
1.5 Inch	$25.10
2.0 Inch	$40.16
3.0 Inch	$75.30
4.0 Inch	$125.50
6.0 Inch	$251.00

i. **Customer Requested Change in Meter Size:** A customer may request a smaller or larger size meter. The customer will be required to pay any additional charges for Meter Connect Fees as shown on Sheet No. 7 in this tariff. The customer requesting a smaller size meter must accept the reduced flow volume at the service address and the District will not be responsible to know or calculate the impact to the customers plumbing demands or fixture flow rates.

b. **Private Fire Line or Hydrant:** Customers who require a dedicated fire protection main or fire hydrant for their address for fire protection purposes must pay a monthly charge for this service. This charge recovers the cost to the District to pay for larger facilities than would normally be needed for potable, domestic water use and ensure that higher flow rates are available for those customers that demand stand-by fire protection. The charge also recovers

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6/1/2012
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

the cost for the District to maintain, test and replace any meters, valves, vaults, hydrants, back-flow prevention devices or other appurtenances which are required by District or state or national plumbing codes to provide a private fire service line or hydrant. The following rules and conditions apply;

i. The line or hydrant must be installed in a location that only provides fire protection to a private structure or building and is not available to the general public or to the local fire department for general public use

ii. The District may require certain valves, meters or other devices to be installed in new construction and said facilities shall be paid in entirety by the building owner. Said facilities outside of the building shall become the property of the District for maintenance, repairs, testing and replacement.

iii. The monthly charge shall apply to each private line or hydrant and shall be charged in full for each month an account is active at that service address, regardless of how many days of the month that the service is activated. The monthly charge shall be;

Hydrant or Line Size	Monthly Charge
1.5 Inch	$0.64
2.0 Inch	$1.37
3.0 Inch	$4.00
4.0 Inch	$8.51
6.0 Inch	$24.70
8.0 Inch	$52.67

c. **Volume Charge;** Except for Wholesale customers, a volume charge shall apply for all water used during a billing period. The rate shall be based on each 1,000 gallons used and shall be rounded for amounts smaller than 1,000 gallons depending on the capabilities of the District's billing software. The volume rate shall be a declining block rate and shall be split into two rates depending on the volume that applies. The rates are as follows;

(I)

i. **First 15,000 gallons = $4.50 per 1,000 gallons**

ii. **All above 15,000 gallons = $3.24 per 1,000 gallons**

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8/1/2013
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(I)

d. **Wholesale Rate;** The wholesale rate shall apply to all water used and shall be based on each 1,000 gallons used and shall be rounded for amounts smaller than 1,000 gallons depending on the capabilities of the District's billing software. The rate are as follows;

i. **All water used = $2.00 per 1,000 gallons**

ii. All other terms and conditions for a Wholesale Customer are included in the Wholesale Users Agreement which a sample of is included in this tariff. Each wholesale customer must sign the agreement which shall also include the rate and volume of water that will be provided and what are the responsibilities of both the customer and the District.

e. **Late Penalties;** All customers who do not pay the amount due by the due date will be assessed an additional ten (10) percent as a late charge to the previous outstanding balance. Said late charge shall apply to all charges, fees or prior penalties included in the outstanding balance on the due date. In order to avoid a late penalties being added, the payment must be received at the District office on the due date shown on the customer bill. If the due date falls on a holiday when District offices are closed, the payment must be received on the first business day prior to the due date. The District cannot be responsible for slow mail delivery, lost mail or other causes beyond the District's control which may make the payment arrive after the due date.

3. **Estimated Bills;** If a meter reading cannot be obtained because the meter is not working, or access to the meter has been denied due to weather or customers causes, the District may determine the customers water use and prepare a bill using an estimated use. The method of estimating will normally use a three (3) month average, however the District reserves the right to use other methods or calculations. If a bill is estimated, it will be noted on the bill.

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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

5. **Free Water Use for Fire Departments;** Any city, county, fire protection district or volunteer fire protection district ("Department") may withdraw water from the District's water distribution system for fighting fires or training firefighters within the District's territory at no charge on the condition that the Department signs a written agreement with the District and maintains estimates of the amount of water used for fire protection and training during each calendar month and reports the amount of this water usage to the District no later than the 15th day of the following calendar month.

a. Any Department that withdraws water and fails to submit the required report on water usage in a timely manner shall be assessed a penalty of $100 for each failure to submit a report. If a Department fails to timely report its estimated water usage for two (2) consecutive months, then the District may also suspend the Department's privilege of using free water from the District's fire hydrants for any purpose other than fighting and controlling an actual fire event.

b. Should the District notify the Department after a declared stage for water reduction during a water shortage event or extended drought, the Department will take action to reduce or curtail any unnecessary water use, including water used for training, until such time the water restriction notice is lifted or cancelled.

c. Any Department which damages the utility's water distribution system or hydrant device or valves due to negligence or un-trained personnel shall reimburse the District for the repair costs, including materials, applicable administrative or billing fees, equipment and labor.

d. A Department shall not use this free water to wash vehicles, fill swimming pools, irrigate gardens or lawns, for construction of Department facilities or for other domestic use unrelated to the suppression of fires or in the training of the act of putting out fires. The only water which shall be provided for free without cost shall be as that described in this tariff and the written agreement between the parties.

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12/1/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

DATE OF ISSUE October 29, 2010 DATE EFFECTIVE December 1, 2010

ISSUED BY: Jim Bruce, Mr. Jim Bruce General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

BY AUTHORITY OF ORDEROF THE PUBLIC SERVICE COMMISSION
IN CASE NO._____DATED_____

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

(SPECIMEN AS APPROVED BY PSC)

FIRE DEPARTMENT FREE WATER USE AGREEMENT

(Pursuant to KRS 278.170)

1. **Applicability;** This agreement shall be required to be signed and entered into between any City, county, fire protection district or volunteer fire protection district ("Department") which has a formally recognized organization created to suppress and prevent fires, and which has a station or equipment at any location which generally may need to withdraw water from the water system, hydrants or tanks owned by Hardin County Water District No. 1 ("District"). This agreement shall apply to full or part-time employees of each Department and active, volunteers providing services to any Department.

2. **Term;** The Department which has agreed to the conditions and terms of this agreement may continue to do so until such time the District withdraws its approval, the District has its tariff revised and approved by the Public Service Commission, or, until such time that free water use for Fire Departments is no longer allowed by Kentucky Statute or regulation of the Public Service Commission or Division of Water.

3. **General District Policy;** It is the policy of the District that it is expressly forbidden for any person or entity to tap, convert, steal, or utilize water without prior authorization from District though any fire line, fire hydrant, water main, meter, or other equipment or lines of the District, unless occurring in compliance with the terms of this agreement. Uses of water from any hydrant or part of the District system not allowed under the terms of this agreement will be considered unlawful taking of water or theft of service subject to fine and penalties under KRS 514.060.

4. **Fire Protection & Fire Demand;** While the District's water system includes oversizing of many mains to provide flows for fire protection, and has fire hydrants installed along many of its water mains, and, portions of the District's system provide some level of fire protection, the District is not obligated or required to provide fire protection from any portion of its water system. The District uses fire hydrants for flushing water mains and improving drinking water quality. For new water mains added, the District will require that the developer, or itself, size new mains to provide minimum flows and pressures required by the Public Service Commission and Division of Water, and shall be designed by a licensed professional engineer. Fire flows required by the developer or a new customer beyond these requirements may require additional investment and system improvements which costs must be borne by the party requesting the higher flows, unless the District and its Board authorize partial or full investment by the District

5. **The District Agrees;**

   a. To provide the Department free water with no meter charges or volume charge as long as the Department complies with the terms of this agreement.

   b. To notify the Department within 24 hours of any hydrant that is out of service or not useable, for those caused by District activity, or, when the District becomes aware of an unuseable hydrant caused by an event beyond the District's control. Notification shall be by phone call, electronic mail or facsimile to nearest Police / Public Safety Dispatch office.

   c. To notify the Department after it has failed to receive monthly water use reports from the Department and also to provide thirty (30) days notice before it starts to charge the Department the $100 monthly penalty fee for failure to report.

   d. To provide training to the Department once annually (or more often based on number of requests) for no charge on the proper use for opening and closing a fire hydrant, the risks of

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12/1/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

DATE OF ISSUE October 29, 2010 DATE EFFECTIVE December 1, 2010

ISSUED BY: Jim Bruce, Mr. Jim Bruce General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

BY AUTHORITY OF ORDEROF THE PUBLIC SERVICE COMMISSION
IN CASE NO._____DATED_____

improper operation and other training regarding the District's water system and fire fighting capabilities.

e. To notify the Department anytime that the District has issued notice to curtail or restrict water use due to a water shortage event or drought conditions.

6. **The Department Agrees;**

a. That before a new tanker truck is put into service, to allow the District to inspect and advise the Department of any modifications or devices needed to provide cross-connection protection of the water system to prevent back-siphonage of water from the tank into the water system.

b. To provide the District monthly reports showing the amount of water used during that month by the Department for fire suppression or fire fighting training. Report shall be made to the District no later than the fifteenth (15th) day of each month, for water used during the previous month. Report shall include daily use on forms provided by the District (if available). Water use shall be metered or when meters are not in place, shall be estimated based on size of tanks used or estimated water flow from hydrant and period used.

c. To only use water for the intended and allowed purpose for free fire department water use. The Department agrees and understands that any other use not provided free that it will be responsible to pay for that water under the District's current approved tariff rates.

d. To provide training annually to all its personnel, and for new volunteers or fire fighters within six (6) months of joining the Department on the proper operation of a fire hydrant.

e. To notify the District of any hydrants it finds to be inoperable or broken which require service or repairs.

7. **Signatures and Certification;** The following representatives certify that they are authorized by their Department to enter into this agreement and will notify other employees and members of the Department the requirements of this agreement, and will cause the reporting and other notifications to begin within thirty (30) days after execution of this agreement;

Department Information;

	Date of Signature
Name of Fire Department	Street Address (Main Station / Business Office)
Printed Name - Authorized Individual	City, State, ZIP
Title	Signature

(NOTARY FOLLOWS)

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12/1/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(SPECIMEN AS APPROVED BY PSC)

Wholesale User Agreement

1. **Applicability:** Any customer who qualifies as a Wholesale Customer based on the approved tariff and rules and regulations of the Hardin County Water District No. 1 ("District") shall qualify as a Wholesale Customer and will be eligible for a reduced water rate.

2. **Term:** Any qualifying Wholesale Customer may continue to purchase water from the District but may be limited in volume or flow rate as agreed to herein. If a Wholesale Customer reaches the agreed upon volume or flow rate, the District shall reserve the right to limit flows into the customers system in an amount that will reduce the volume to the agreed upon amount.

3. **Metering and Service Connections:** All new metering points, interconnects or pump stations shall comply in materials and construction standards to those adopted by the District and the Kentucky Division of Water and PSC. All metering equipment, vaults, valves, piping and backflow devices shall be specified by the District and shall become the property of the District who shall maintain and replace said equipment. The customer shall be responsible to pay for all costs to connect to the District's system including all infrastructure, equipment, engineering and permit costs. Prior to beginning construction, engineering plans prepared by a Professional Engineer shall be submitted to the District for review and approval. The customer will also be responsible for obtaining other permits as required from other local, state or federal agencies.

4. **Meter Testing and Accuracy:** The District shall be responsible to test and maintain any meters in accordance with PSC regulations and standards. If a meter is found to be inaccurate, the District shall bill or credit the customers account based on the difference between the inaccurate reading(s) and the averaged monthly amount for three accurate readings, or a prior year actual amount. The customer will have the right to be present during any meter test or field maintenance. In the event a large billing error has occurred due to an inaccurate meter, the customer shall have the option to re-pay the amount owed for a period of up to six (6) months after being notified of the additional amount owed.

5. **Billing Procedures:** All approved customer billing policies of the District and those listed in the District's approved tariff shall apply to the wholesale customer with the exception of a service discontinuance by the District for non-payment by the customer or violation of any other rules. If a qualifying event or action occurs which the District believes should result in service interruption, the District shall notify the customer in writing no less than 30 days before the cut-off date. The customer shall have 30 days to respond to the notice providing any reasons why the interruption should not occur. The response from the customer shall be presented to the District's Board of Commissioners who shall make a final decision on whether to proceed with the interruption, or take other action.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Should the Board decide to proceed with service interruption, the cut-off date shall be no less than 15 days after the Board's decision and said date shall be given to the customer.

6. **Rates and Charges;** The District shall charge the customer all rates and charges as approved by the PSC and included in the District's tariff. All changes to rates shall be based on a cost of service analysis and shall be approved by the PSC prior to implementation. Prior notice of rate changes shall follow PSC regulations and wholesale customers will be provided full rights prescribed by the PSC to object or intervene in any rate filing.

7. **System Development Charges;** The wholesale customer is advised that the District's Board of Commissioners by resolution 2000-03 dated June 1, 2000, has formally supported the use of System Development Charges (SDC's) as a method to recover capital costs for system expansion from new customers or existing customers increasing their service demand or size. While the District has not formally submitted a request and method to the PSC to begin charging SDC's, all wholesale customers are advised that a future increase in demand or requested guaranteed volume may require payment of future SDC's before the District will agree to increase capacity or volume above the amount or rate specified herein.

8. **Water Quality;** Water provided by the District shall meet all state and federal standards for water quality. The customer may request Monthly Operating Reports or any other test results which the District will provide within 15 days after a request is presented. The wholesale customer is also entitled to advance water quality data required for Consumer Confidence Reports as required under the Kentucky Natural Resources and Environmental Protection Cabinet - Division of Water, 401 KAR 8:075. The wholesale customer agrees that any new connections will require a back-flow prevention device, as specified by the District, and will be paid for by the customer.

9. **Release of Liability;** As a wholesale customer, the wholesale customers agrees to release and discharge the District from all claims or liability related to water quality or interruption of service and the customer agrees that it shall maintain its own testing, sampling, system flushing and system maintenance as required by state laws and regulations applying to public water systems. This waiver shall not be construed to release either party from any claim brought against either by a third party or to waive other legal rights or remedies allowed by state or federal laws.

10. **Volume and Quantity;** The Wholesale Customer agrees to limit their demand from the District to the following amounts which are measured by flow rate (gallons per minute) and maximum day in a calendar year. Except for the City of Vine Grove and the Meade County Water District who had previous contracts specifying a set quantity, future wholesale customers, or existing customers requesting additional taps or connecting points, may be denied a tap or limited to a specified volume by the District. The only reason the District may deny a future connection is when the District has completed a hydraulic analysis of its system capacity by a Professional Engineer, and has found that;

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BY: Stephanie Bell
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Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

a. The District's existing customers will be harmed by a decrease of service levels at or below those required by the PSC or Division of Water, or

b. The District's system capacity is not able to meet the additional demand placed on the system by the new connection without an additional and significant capital expense and investment which is deemed excessive or burdensome by the District's Board of Commissioners

The amounts agreed to be provided by the District under the terms of this agreement are;

c. _____ Gallons per minute which amount will be determined by the District when observing the total flow rate at one or multiple connection points at any given time. The actual flow rate must continue for at least fifteen (15) minutes before that rate will qualify to be limited to this amount or rate.

d. _____ Maximum day in a calendar year. This amount will be determined from the customers daily records which they agree to provide to the District if requested. The calculation of a maximum day amount will be determined by taking the sum of 70 percent of the highest day, plus 15 percent of the amounts delivered on the day prior to and after the maximum day of the year. If daily records are not available, the District and the customer agree to use coincidental demand factors or the District's own system demand characteristics and apply those to the customers monthly water use to estimate the maximum day demand.

e. Certain temporary maintenance or hydraulic conditions may cause the District to decrease or increase the above committed volumes. These may include required and scheduled maintenance of District facilities, unscheduled equipment breakdowns or flows available on off-peaks periods or times of the year which may provide additional flows to the customer. The District will make every effort to give all wholesale customers as much advance notice as possible of when flows may be reduced or interrupted so they may be prepared. The District will also attempt to plan scheduled maintenance during off season and off peak periods to minimize down time impacts to wholesale customers. Special conditions which apply to this specific agreement are provided for below;

i. (LISTED SPECIAL CONDITIONS IF ANY)

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: Stephan O Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

f. If the customer demand in a year reaches or exceeds the agreed maximum day demand, the District and the customer agree to meet to determine if the customer will be able to limit future demand, locate a different or additional supplier or to cooperate with the District in financing or expanding its capacity.

g. The District reserves the right to divide the total quantity disproportionately between two connection points or taps based on the available flow at any given point. The pressure delivered to a connection point shall meet levels regulated by the PSC and Division of Water and shall be measured as static against a closed valve.

h. During a water shortage or drought, the District may reduce deliveries or flow rate to the Wholesale Customer in an amount as directed by regulatory agencies having authority to require said reduction, or the amount may be reduced by an amount or method as prescribed in the District's Water Shortage Response Plan which has been approved by the PSC or Division of Water. The District agrees to provide a reasonable notice of any reduction required to the Wholesale Customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 11 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

11. **Execution and Signatures;** The following representative(s) of the Wholesale Customer have been authorized to sign and execute this agreement and have read and agreed to its terms and conditions. A formal approval by the customer's governing body is required and the date of said approval shall be written below. This agreement is not valid until it has been reviewed and agreed to by the District's Board of Commissioners who will direct its representatives to sign and execute the agreement only after approval first by the customer and then by the District;

Wholesale Customer;

Signature of Authorized Representative — Date

Attest Signature of Authorized Representative — Date

Date of Approval action by Wholesale Customer's governing body

Hardin County Water District No. 1;

Signature of Authorized Representative — Date

Attest Signature of Authorized Representative — Date

Date of Approval action by District's Board of Commissioners

(WITNESS AND NOTARY STATEMENTS AS REQUIRED)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 11 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephanie Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE March 13, 2002

ISSUED BY: Jim Bruce, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

ATTACHMENT A
BILL FORMAT
REGULAR BILL
(Follows this Sheet)

DATE OF ISSUE April 1, 2005

ISSUED BY: _____, Mr. Jim Bruce, General Manager
Hardin County Water District No. 1, Radcliff, Kentucky

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
4/30/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

Hardin County 1 Water District

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160

If Paying By Credit Card, Please Fill Out Below:

Card Number _____

Print Name _____ Amt. Paid _____

Signature _____ Exp. Date _____

YOUR ACCOUNT NO: **3100118201**

AMOUNT DUE	TO AVOID LATE CHARGES PAY BY
$93.40	2/15/2005
10% LATE CHARGE IF NOT RECEIVED	**AMOUNT DUE IF PAYING LATE**
$2.83	$96.23

ADDRESSEE:

[redacted]

RADCLIFF KY 40160-8931

SEND PAYMENTS TO:

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160-9343

To ensure proper credit,detach TOP portion and return in the enclosed envelope.

ACCOUNT NO:
CUSTOMER NAME: [redacted]
SERVICE ADDRESS:

NUMBER OF UNITS BILLED: 1.00
SERVICE DATES FROM: 12/21/2004 THRU 1/24/2005

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160

Hardin County 1 Water District

Phone: (270) 351-3222
Hours: Mon., Tues., Wed., & Fri. 8am to 4:30pm
Thurs. 8am to 4pm

WATER SERVICE	AMOUNT
Water Residential	$6.63
Customer Charge	$4.70
Questions about your water charges? Please call (270) 351-3222	$11.33

City of Radcliff
411 W. Lincoln Trail Blvd.
Radcliff KY 40160

CITY OF RADCLIFF EST. 1956

Phone: (270) 351-4714
Hours: Mon.-Fri. 8am to 5pm

SEWER SERVICE	AMOUNT
Water Franchise Fee	$0.34
Sewer-Radcliff	$17.04
Questions about your sewer charges? Please call (270) 351-4714	$17.38

METER READING

Previous	Current	Gallons Used
834000	835700	1700

1

Previous Balance	$27.35
School Tax	$0.34
Other	$37.00

Make Checks Payable To: HCWD#1

Pay This Amount **$93.40**

cut off date for current charges 02-28-2005

Automatic Bank Draft is available--sign up today !

Payment drop boxes are at our main office and the drive through lane at 409 W. Lincoln Trail Blvd in Radcliff (next to City Hall).

Payments must be received IN THE OFFICE before closing to avoid late charges or service interruption.

Allow 4-5 days for mail delivery. The district cannot be responsible for slow or late mail delivery or lost mail.

Failure to receive a bill does not exempt you from late or shut off charges.

For emergency, service outage or after hours call 351-3222, 877-5375 or 270-862-4340.

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE
4/30/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By _____
Executive Director

1174

Hardin County Water District No. 1

CLASSIFICATION OF SERVICE:
RATES, SURCHARGES AND MONTHLY CHARGES

ATTACHMENT B
BILL FORMAT
PAST DUE - SHUT OFF NOTICE
(Follows this Sheet)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
4/30/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

Hardin County 1 Water District

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160

If Paying By Credit Card, Please Fill Out Below:

☐ VISA ☐ MasterCard ☐ DISCOVER ☐

Card Number _____

Print Name _____ Amt. Paid _____

Signature _____ Exp. Date _____

AMOUNT DUE	$46.83
YOUR ACCOUNT NO:	

ADDRESSEE:

[redacted]

RADCLIFF KY 40160-8800

SEND PAYMENTS TO:

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160-9343

To ensure proper credit,detach TOP portion and return in the enclosed envelope.

PAST DUE - SHUT OFF NOTICE

YOUR ACCOUNT NO: **12090423**

We have not received your payment due of $46.83. If we do not receive payment by 3/28/2005 your WATER SERVICE WILL BE SHUT OFF.

Additonal charges will be added to your account if service is interrupted. These charges may include a $37.00 Delinquent off/Reconnect fee.

Our phone number is 270-351-3222. Your prompt attention will be appreciated.

If you have already paid this amount, please disregard this notice.

Pay This Amount

Make Checks Payable To: HCWD#1 **$46.83**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
4/30/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By _____
Executive Director

Hardin County Water District No. 1
1400 Rogersville Road
Radcliff KY 40160

Phone: (270) 351-3222
Hours: Mon., Tues., Wed., & Fri. 8am to 4:30pm
Thurs. 8am to 4pm

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Failure to receive a bill does [illegible] nthly payment, late or shut off charges.

For emergency, service outage or after hours call 351-3222, 877-5375 or 270-862-4340.

580

Final Bill

Hardin County Water District # 1
1400 Rogersville Road
RADCLIFF, KY 40160

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 21 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

E'TOWN, KY 42701

Account Number	:		
Service Location	:	3787 DEER HAVEN	**Statement Date** : 12/10/99
Transfer To	:		

Group	Read Date	Previous Read	New Read	Usage
Water	11/16/99	101400	108900	7500

Income Center	Charge Amount	Adjustment Amount	Total
Sewer	36.43	0.00	36.43

Previous Balance	:	$50.82			
Previous Balance for this Location	:	$43.32	**Deposit Refund To Check**	:	$0.00
Misc. Previous Balance	:	$7.50			
Final Charges	:	$36.43			
Final Adjustments	:	$0.00			
Other Adjustments	:	$0.00			
Deposit Refund Applied	:	$0.00			
New Balance	:	$87.25			
Pay This Amount	:		$87.25 **by** 12/27/99		

Account Number : 1230081606

Amount Due : $87.25

Amount Paid :

E'TOWN, KY 42701