

CANCELLED

June 2, 2025

GREEN-TAYLOR WATER DISTRICT
(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

For: GREEN-TAYLOR WATER DISTRICT

PSC KY Number: _____

1st Revised Sheet No. 12

Cancelling PSC KY Number: _____

Original Sheet No. 12

Rules and Regulations

4. It shall be the duty of the User to read his own meter on the day the bill is received every month and submit same to the District for billing purposes, not later than the 10th day of the month. Failure of the User to submit a meter reading by the due date will result in an estimated meter reading being imposed by the District. If a reading is not received for three (3) consecutive months, the meter will be read by Water District personnel and said reading will be used for billing. There will be a service charge each time the meter is read by District personnel because of no reading being submitted by the customer.
5. Related Information.
- a) Bills and notices related to the utility's business will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.
 - b) Water service will be billed monthly between the 1st and 3rd of each month.
 - c) Bills are payable and due on the date of issuance.
 - d) Payment must be received, not postmarked, before the close of business on the twentieth day of the month; otherwise, the delinquent bill will be assessed the late payment penalty

DATE OF ISSUE _____
Month / Day / Year

DATE EFFECTIVE _____
Month / Day / Year

ISSUED BY K. Ferguson
(Signature of Officer)

TITLE _____ Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Talina R. Mathews
EXECUTIVE DIRECTOR

Talina R. Mathews

EFFECTIVE

7/1/2017

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

June 2, 2025

GREEN-TAYLOR WATER DISTRICT

(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Greensburg, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. 16

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

amount of the bill, less taxes, and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.

- d) Meter Relocation Charge: Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified.
- e) Meter Re-read Charge: Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
- f) Meter Test Charge: Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
- g) Reconnection Charge: Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.
- h) Returned Check Charge: Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault. Any payment posted to an account by a returned check will be reversed and the account will be considered delinquent for the amount due. If not paid by the 15th of the following month, the account is subject to

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ISSUED BY Wm M. McDaniel
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
8/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By Stephanie Dumb
Executive Director

CANCELLED

GREEN-TAYLOR WATER DISTRICT

(Name of Utility)

June 2, 2025

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Greensburg, Kentucky

Community, Town or City

P.S.C. KY. NO. _____

SHEET NO. 17

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

RULES AND REGULATIONS

disconnection, and any applicable service charges.

- i) Rejected Bank Draft Charge: Will be assessed when a customer's bank draft payment is rejected, either due to insufficient funds or other reason due to customer fault. Any payment posted to an account by a rejected bank draft will be reversed and the account will be considered delinquent for the amount due. If not paid by the 15th of the following month, the account is subject to disconnection, and any applicable service charges. If a customer's bank draft payment is rejected two (2) consecutive months the District will discontinue this option for said customer
- j) Service Call / Investigation Charge: Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

- F. Customer Complaints to the Utility: Upon complaint to the utility by a customer at the utility's office, by telephone, or in writing, the utility will make a prompt and complete investigation and advise the complainant of its findings. The utility's operator/manager will make a decision within ten (10)

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ISSUED BY Wm. M. McDaniel
(Signature of Officer)

TITLE Chairman

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IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
8/1/2008
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By Stephanie Dumb
Executive Director