FOR Entire Area Served
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 11

Garrison-Quincy-Ky-O-Heights Water District
(Name of Utility)

SHEET NO. SHEE

## RULES AND REGULATIONS

- 3. Meter readings. Registration of each meter shall read in the same units as used for billing unless a conversion factor is shown on the billing form.
- 4. Frequency of meter reading. Unless prevented by reasons beyond the utility's control, meter readings will be taken <u>every month</u>. Records will be kept by the utility to insure that this information is available to Public Service Commission staff and any customer requesting this information. If, due to reasons beyond its control, the utility is unable to read a meter in accordance with this subsection, the utility will record the date and time the attempt was made, if applicable, and the reason the utility was unable to read the meter.
- 5. Related Information.
  - a) Bills and notices related to the utility's business will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.
  - b) Water service will be billed monthly between the 1st and 3rd of each month. LLED
  - c) Bills are payable and due on the date of issuance.
  - d) Payment must be received, not postmarked, before the close of business on the tenth day after the date of issue; otherwise, the unpaid bill will be deemed delinquent and will be assessed the late payment penalty approved and on-file with the Public Service Commission

NOV 2 4 2012

- e) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
- f) With the exception of existing connections, the existence of a special contract, or unusual circumstances requiring approval of the utility contract contract on more than one residential or commercial unit on and after the tive date of this tariff.

	JUL 1 7 2002
DATE OF ISSUE	DATE EFFECTIVE PURSUANT TO 807 KAR 5:011.
Monthy Date / Year	3-2 By Technology Light Year
ISSUED BY (Signature of Officer)	TITLE /// AVSTOCKETARY OF THE COMMISSION
ADDRESS PABOX 279 Same	uson Ky 4/141