

FOR Fleming County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

1<sup>st</sup> Revised SHEET NO. 13

Fleming County Water Association  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 1

Original SHEET NO. 13

RULES & REGULATIONS

E. Credit Cards, Debit Cards, E-checks. All customers may pay their bill by credit card, debit card, or e-check. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay by credit card, debit card, or e-check, is made and the transaction is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the transaction is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, debit card, or e-check, the utility will assess a fee equal to that charged to the utility by the processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

ACH / Bank Drafts. All customers may pay their bill by ACH or Bank Draft. The charge for using this method is 15 cents per transaction.



DATE OF ISSUE August 31, 2011

Month / Date / Year

DATE EFFECTIVE September 30, 2011

Month / Date / Year

ISSUED BY J. E. Smith  
(Signature of Officer)

TITLE Pres.

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN  
EXECUTIVE DIRECTOR**

TARIFF BRANCH

*Brent Kirtley*

EFFECTIVE

**9/30/2011**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)