	P.S.C. Ky. No3
	Cancels P.S.C. Ky. No2
	CUMBERLAND FALLS HIGHWAY WATER DISTRICT
	OF 7126 Cumberland Falls Highway
	Corbin, Kentucky 40701
	Rates, Rules and Regulations for Furnishing
	WATER SERVICES
	TA
	CENTRAL WHITLEY COUNTY WEST OF INTERSTATE HIGHWAY 75
	Filed with PUBLIC SERVICE COMMISSION OF
	KENTUCKY
	May 26, 19.92 EFFECTIVE May 26, 19.
SSUED	May 26, 19.92 EFFECTIVE May 26, 92
	PUBLIC SERVICE COMMISSION OF KENTUCKY
	(Name of Utility)STRIC
	IIIN 26 1994 HARSE MODIA
	PURSUANT TO 807 KAR 5: PHY. old Moses, Acting Chai:
	PURSUANT TO ON 9 (1) SECTION 9 (1)
	BY: <u>Compared Medice</u> PUBLIC SERVICE COMMISSION MANAGER

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Form for filing Rate Schedules

Environs of Cities of Corbin For and Williamsburg Community, Town or City

P.S.C. NO. 6 (Supplemental)

Revised SHEET NO. 1 (Supplemental)

<u>Cumberland Falls Highway Water District</u> Name of Issuing Corporation

CANCELLING P.S.C. NO. None

SHEET NO. None

cilla

CLASSIFICATION OF SERVICE

	RATE PER UNIT
APPLICABLE	
This supplemental rate per 1,000 gallons of water is applicable to all water sales of the Cumberland Falls Highway Water District until a total of \$36,429.00 in surcharge revenues is collected.	
AVAILABILITY OF SERVICES	
Available for General Domestic, Commercial and Industrial Service to Customers on existing mains or secondary lines of the District's water distribution system.	
SURCHARGE ADDITION TO EXISTING RATE SCHEDULE	
A rate of sixty six cents (\$0.66) per 1,000 gallons of water shall be charged for a period of approximately nine months commencing with water billings rendered on or about November 1, 1992 or until a total of \$36,429.00 has been collected.	66 cents/1000 ga
Said billings shall be shown separately on Customer's bills and total such revenues collected shall be recorded separately on the books of the District as well as reported to the Public Service Commission.	
This surcharge billing is to be made in accordance with the Public Service Commission Order dated September 21, 1992 in PSC Case No. 10494.	
PUBLIC SERVICE COMMISSION OF LET dated September 21, 1992 IN FSC case NO 10494. PUBLIC SERVICE COMMISSIO OF KENTUCKY EFFECTIVE	N
NOV 1 1992	1.1
PURSUANT TO 807 KAR 5:0 SECTION 9 (1)	11.
DATE OF ISSUE October 15, 1992 DATE DETECTIVE OMNOSCION MANA	GER 2 1, 1992
ISSUED BY Roy Petrey TITLE District Chairman	
Issued by authority of an Order of the Public Service Commission of in Case No. 10494 dated September 21, 1992 .	Kentucky

Form for filing Rate Schedules	For <u>Entire District</u> Community, Town or City
	P.S.C. NO3
	<u>Original</u> SHEET NO. 2
CUMBERLAND FALLS HWY. WATER DISTRICT	CANCELLING P.S.C. NO. N/A
Name of Issuing Corporation	N/A SHEET NO. N/A

-

		RATE
		PER UNIT
TAP ON FEES		
5/8"X3/4" Meter\$300.00		
One-Inch Meter\$325.00		
Two-Inch Meter\$400.00		
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	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	
	JUN 2 6 1992	
	PURSUANT TO 807 KAR 5:01	1.
DATE OF ISSUE $5 - 26 - 9.2$	DATE EFRECTIVE	6-92
SSUED BY Hawk Mose		H.
Name of Officer		

CLASSIFICATION OF SERVICE

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. ______ dated _____.

Form for filing Rate Schedules

CUMBERLAND FALLS HWY. WATER DISTRICT

Name of Issuing Corporation

For E	ntire Distri munity, Town	or City
	3	
Original	SHEET NO.	3
CANCELLING	P.S.C. NO	N/A
N/A	_SHEET NO	N/A

CLASSIFICATION OF SERVICE

		RATE PER UNIT
	SPECIAL CHARGES	
•	Penalty of 10% added to all unpaid bills after ¹⁰ days from date of bill.	
2.	A Deposit of not more than two-twelfths (2/12) of the custo- mer's estimated annual bill.	
3.	A Service Charge of \$'5.00 for a check returned for insuf- ficient funds by the bank.	
4.	A Service Charge of \$15.00 for reconnecting a meter after it has been turned off for (a) Non-payment or (b) at the Customer's request.	
5.	A Service Charge of $$_{15.00}$ for re-reading a meter if the original reading is found to be correct.	
6.	A Charge of \$25.00 for testing a meter at the customer's request unless the meter is found to be two percent fast or more, or has not been tested within the periodic test interval required by 807 KAR 5:066, Section 17.	
	PUBLIC SERVICE COMMIS OF KENTUCKY EFFECTIVE	SION
-	JUN 2 6 1992	
D	ATE OF ISSUE 5-26-92 DATE EFFECTIVE	0116-92
T	SSUED BY Harde Mosec TITLE SECTION 9 (1)	
-	Name of Officer BY: Mussustalle	
•	PUBLIC SERVICE COMMISSION MA	NAGER
I	ssued by authority of an Order of the Public Service Commission In Case No. dated	

Form for filing Rate Schedules	For <u>Entire District</u> Community, Town or City
CUMBERLAND FALLS HIGHWAY WATER DISTRICT Name of Issuing Corporation	P.S.C. NO. <u>3</u> Original SHEET NO. <u>4</u> CANCELLING P.S.C. NO. <u>N/A</u> <u>N/A</u> SHEET NO. <u>N/A</u>
CLASSIFICATIO	N OF SERVICE

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BLANK BILL CARD FORM	
Payment due on or before % PENALTY added after above date. Service will be discontinued, if payment not received by DATE PREVIOUS PRESENT GALLONS CODE AMOUNT	TO:
ACCOUNT METER AMOUNT NUMBER SIZE AMOUNT	DATE DUE AMOUNT DUE
NUMBER SIZE MUST MUST PAY BY PAY BY ODES: w-water GB-GARBAGE PN-PENALTY S-SEWER MS-MISC, CHARGES GS-GAS UB-UNPAID BALANCE	
KEEP THIS PORTION FOR YOUR RECORDS	RETURN THIS PORTION WITH PAYMENT PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
TE OF ISSUE 5-26-92 SUED BY HAMD MOSEN	DATE EFFECTIVE JUN 26 1992 2 TITLE A PUPSHANT TO 807 KAR 5:011 SECTION 9 (1)

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

7126 Cumberland Falls Highway

Corbin, Kentucky 40701

RULES AND REGULATIONS

PAGE NUMBER

SECTION NUMBER

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16	Monitoring of Customer Useage

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 26 1992

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>Horew Helle</u> PUBLIC SERVICE COMMISSION MANAGER

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P.S.(C. Ky. No3
Revise	<u>Sheet No. 1</u>
Cancell	ing P.S.C. Ky. No. 2
Origin	al Sheet No.(s) 2-10

These Rules and Regulations govern the furnishing of water service by Cumb.Falls Hwy. Water District hereinafter referred to as the District and apply to all service received from the District. No employee or individual commissioner of the District is permitted to make an exception to these Rates, Rules, or Regulations. These Rules and Regulations are to be in effect so long as they are not in conflict with the Kentucky Public Service Commission's Rules and Regulations (807 KAR 5:001-5:0076). The District is subject to all Rules and Regulations of the Kentucky Public Service Commission.

1. Scope

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

This Schedule of Rules and Regulations is a part of all contracts for receiving water service from the District, and applies to all service received from the District whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the District's Schedule of Rates and Charges shall be kept open to inspection at the office of the District. The rules are promulgated under direction and authority granted pursuant to Chapter 5 of Kentucky Administrative Regulations (807 KAR 5). The aforesaid rules and regulations are hereby adopted and included the same as if herein written.

2. Revisions

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time by either of the two (2) following methods:

- A. By order of the Kentucky Public Service Commission upon formal application by the District, and after hearing as provided by Commission Regulation set forth in 807 KAR 5:011.
- B. By issuing and filing on at least thirty (30) days notice to the Kentucky Public Service Commission and the public all proposed changes in the Rules and Regulations, as provided by Commission Regulations PUBLETSERVER COMMISSION 807 KAR 5:011. OF KENTUCKY EFFECTIVE

DATE OF ISSUE 5-26-92	DATE EFFECTIVE JUN 256-1992 92
ISSUED BY HANDLO MOSES	A.C. PURSUANT TO 807 KAR 5:011. SECTION 9 (1)
Name of Officer	Title BY: Hore Actiess PUBLIC SERVICE COMMISSION MANAGER

	FOR Entire District	
	P.S.C. Ky. No. 3	
	Revised Sheet No. 2	
UMBERLAND FALLS HIGHWAY WATER DISTRICT	Cancelling P.S.C. Ky. No. 2	
	Original Sheet No.(s) 2-10	
DIUTS AND PE	CIT ATIONS	

3. Conflict

In case of conflict between any provisions of any rate schedule and the schedule of rules and regulations, the rate schedule shall apply. Also, should the rules contained herein conflict with rules in effect under 807 KAR 5, the provisions of 807 KAR 5 shall take precedence over those contained herein.

4. Application for Service

Any person, firm, agency or governmental entity within the current boundary of the District may request service. Applications for service must be in writing on a form approved by the District.

Each applicant for service shall be required to execute and sign the District's standard application for water service before service is supplied by the District. A $5/8^{\circ}X3/4^{\circ}$ meter shall be the standard customer service meter and should be installed at all points of service unless the customer provides sufficient justification for the installation of a larger meter.

5. Point of Delivery

The point of delivery is the point where the meter or vault is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer. The District reserves the right to determine the location of point of delivery with full regard to those wishes of the prospective customer.

6. Non-Standard Service

Each prospective customer requiring a non-standard service (other than a 5/8"X3/4" meter) shall present to the District sufficient justification for same.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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ISSUED BY Hawle Moses	A C BY: <u>HERREY</u> COMMISSION MANAGER
Name of Officer	Title Address

	FOR Entire District
	P.S.C. Ky. No3
BERLAND FALLS HIGHWAY WATER DISTRICT	Revised Sheet No. 3
	Cancelling P.S.C. Ky. No. 2
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7. Customer's Service Line

All service lines beyond the metering point should be installed of material consisting of copper, galvanized, or PVC pipe with rating not less than 200 psi. The size of the service line beyond the point of delivery should not be less than 3/4" except under unusual circumstances which shall be clearly defined. The District will not set a meter at a point that does not deliver 30 psi at the meter.

Should an applicant desire a higher pressure due to his location or need, he may make provision for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the District. The District reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on District's system.

8. Ownership of Mains, Services & Appurtenances

All mains, fire hydrants, valves, crossings and other appurtenances are and shall remain the property of the District, whether installed by the District or the customer.

All service lines from main to meter with appurtenances shall be and remain the property of the District, whether installed by the District or the customer.

The customer shall install, own and maintain his service line from meter and/or point of delivery as defined herein.

9. Discontinuance of Service by District

Water service may be discontinued by the District for any violation of any rule, regulation, or condition and especially for any of the following reasons.

A. Misrepresentation in the application UBPC SERGORGONMUSSION to the property or fixtures to be supplicat KENFUCK additional use to be made of water. EFFECTIVE

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Name of Officer	Title PUBLIC SERVICE COMMISSION MANAGE

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P.S.	.C. Ky. No3	
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Origi	nal Sheet No.(s) 2-10	

B. Resale of water.

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

- C. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in a suitable state of repair.
- D. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others.
- E. Connection, cross-connection, or permitting the same, of any separate water supply to premises which receive water from the District.
- F. Non-payment of bills.
- G. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off or refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.
- 10. Billing

Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the "User's Agreement" unless a change of address has been filed in writing with the District; and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

Bills for water service are due and payable at the Office of the District, located at the intersection of 25W and Bee Creek Road. The past due date shall be the fifteenth day after the date of issue. Bills will be dated and mailed on or about the last day of each month, with payment due by fifteenth day of each month.

A bill not paid on or before the 15th shall be dementioned inquent. When a bill has been delinquent for a period of Eterriv(10) days,

DATE OF ISSUE 5-26-92	DATE EFFECTIVE JUN 2 6 1992 5-26-92	
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Entire District

P.S.C. Ky. No. 3	-
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Revised Sheet No. 5

Cancelling P.S.C. Ky. No. 2

Original Sheet No.(s) 2-10

RULES AND REGULATIONS

The District shall serve the delinguent customer a written final notice of said delinguency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice, the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinu-ance of service, there is delivered to the District, or its employee empowered to discontinue service, a written certificate signed by a physician, a registered nurse, or public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity of the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the District's receipt of said certification, whichever occurs first, service will never be terminated before 27 days after the mailing date of the original bill.

11. Discontinuance of Service by Customer

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

Any Customer having fulfilled his/her contract terms and desiring to discontinue the water service to his/her premises for any reason must give notice of discontinuance in writing at the business office of the District at least three (3) days prior to the date on which the customer desires to discontinue service. If such notice in writing is not given, a customer shall remain liable for all water used and service rendered to his premises by the District until said notice is received by the District.

12. Reconnection Fee

Where the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$15.00 will be made for reconnection of water service, but the reconcection will not be made until all delinquent bills and other chargesckyif any, owed by the customer to the District have been paid. EFFECTIVE

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		PURSUANT TO 807 KAR 5:011.	
TE OF ISSUE <u>5-26-92</u> Month Day Year	DATE EFF	SECTION 9 (1)	
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FOR Entire District		
P.S.C. Ky. No3		
Revised Sheet No. 6		
Cancelling P.S.C. Ky. No	2	
Original Sheet No. (s)	2-10	

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

DEPOSITS

The District may require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment recond for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the District. If the customer has no previous history with the District, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.

Whether the customer has an established income or line of credit.
Length of time the customer has resided or been located in the area.

4. Whether the customer owns property in the area.

5. Whether the customer has filed bankruptcy proceedings within the last seven years.

6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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	FOR Entire District
	P.S.C. Ky. No3
-	Revised Sheet No. 7
CUMBERLAND FALLS HIGHWAY WATER DISTRICT	Cancelling P.S.C. Ky. No. 2
	Original Sheet No. (s) 2-10
RULES AND REGUL	LATIONS

13. (Continued)

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DEPOSITS CONTINUED

at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the District may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

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ISSUED BY Halout Modes Name of Officer	Title PUBLIC SERVICE COMMISSION MANAGER

PUBLIC SERVICE COMMISSION

	FOR Entire District
	P.S.C. Ky. No3
CUMBERLAND FALLS HIGHWAY WATER DISTRICT	Revised Sheet No. 8
	Cancelling P.S.C. Ky. No
	Original Sheet No. (s) 2-10

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13. (Continued)

EQUAL DEPOSITS

RULES AND REGULATIONS

All Customers will pay equal deposits in the amount of \$40.00. This amount does not exceed the average bill of residential customers served by the District and is equal to 2/12 of the average annual bill.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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Name of Officer	Title	Address	

FOR Entire District	
P.S.C. Ky. No3	_
Revised Sheet No. 9	
Cancelling P.S.C. Ky. No. 2	-
Original Sheet No. (s) 2-10	_

14. Adjustment Relative to Erroneous Meter

CUMBERLAND FALLS HIGHWAY WATER DISTRICT

If a meter is inaccurate in excess of 2%, upon required periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustments shall be made in the customer's water bills as follows:

- A. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similiar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the commission shall determine the issue.
- B. In all instances of customer overbilling, the customer's account shall be credited or the overbilled amount refunded at the discretion of the customer within 30 days after the final meter test results. A utility shall not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.

C. If the result of such tests necessitates making a refund or

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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, , ,		P.S.C. Ky. No3
UMBERLAND	FALLS HIGHWAY WATER DISTRICT	Revised Sheet No. 10 Cancelling P.S.C. Ky. No. 2
		Original Sheet No. (s) 2-10

back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing, and the amount of charge or credit to be shown on the next customer billing.

15. Meters

All meters shall be installed, renewed, and maintained at the expense of the District, and the District reserves the right to approve the size and type of meter used. It shall be the policy of the District to test each water meter pursuant to Public Service Commission Regulation 807 KAR 5:066. In addition, upon written request of any customer, the meter servicing such customer shall be tested by the District, pursuant to Public Service Regulation.

16. Failure of Water Meter

Where a meter is found to be in error, the customer's bill will be adjusted in accordance with Section 14 herein per Kentucky Public Service Commission Regulations. Where a meter has ceased to register, the District will estimate the monthly bill of the customer for the month that the meter is replaced. The estimated bill will be based upon the previous six month's usage.

17. Right of Access

The customer must agree to permit the District to lay, maintain, repair, or remove its water lines that are located on the customer's property with the right of ingress-and-egress over customer's property. The District's duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling and testing in accordance with the provisions of these Rules and Regulations.

18. Interruption of Service

PUBLIC SERVICE COMMISSION

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The District will use reasonable diligence in supplying GAKENTUSKErvice, but shall not be liable for loss, injury, or damage EEFEPEVEsons

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THE WATER DISTRICT	Original Sheet No. 11
CUMBERLAND FALLS HIGHWAY WATER DISTRICT	Cancelling P.S.C. Ky. No. 2
-	N/A Sheet No. N/A
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or property resulting from interruptions in service, excessive or inadequate water pressure. The District does hereby explicitly state that its system is one for rural domestic consumption and that its allowance of connections to its system for fire protection whether by design or implication is only for such benefit as a customer may be able to derive from such connection.

The District system is not designed nor intended for use for fire protection in any manner whatsoever. Any customer using same for fire protection does so at his/her own full and sole responsibility.

The District shall in no event be held responsible for any claim made against it by reason of breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the District may be deemed necessary.

The District shall make all reasonable efforts to eliminate interruption of service and when such interruption occurs will endeavor to restore service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

19. Backflow Preventors

Special services and fire connections shall have backflow preventors of a type approved by the District, installed at the cost of the customer or applicant for service.

20. Cross-Connection

Kentucky Department of Health, Kentucky Public Service Commission and these Rules and Regulations do hereby explicitly state that cross-connection of the District's system with any other source is hereby prohibited.

21. Relocation of Water Facility

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

District may, at the request of a customer or other person relocate,

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4040	Name of Officer	Title	Address

	FOR Entire District
3	P.S.C. Ky. No. 3
	Original Sheet No. 12
CUMBERLAND FALLS HIGHWAY WATER DISTRICT	Cancelling P.S.C. Ky. No. 2
_	N/A Sheet No. N/A

change or modify existing District owned equipment, mains or appurtenances. Same shall reimburse District for such changes at actual cost including appropriate legal, administrative, engineering and overhead costs.

22. Damage to District's Water System

No person shall maliciously, willfully, or negligently break, damage destroy, uncover, deface, or tamper with any structure appurtenance, or equipment which is a part of the District's water works. Any person violating this provision shall be subject to immediate arrest and/or discontinuation of water service and shall pay the cost of repairing or replacing the pipe or appurtenance.

Any person, firm or organization involved in work around or near the District's distribution mains or appurtenances may request the District to indicate location of same. However, indication by the District of same does not relieve such person of complete responsibility and liability for any and all damages, liability and loss resulting from any act of such person or his assigns and/or agent.

23. Additional Load

The service connection supplied by the District for each customer has a definite capacity, and no addition to the equipment or load connected thereto will be allowed except by consent of the District. Failure to give notice of additions or changes in load, and to obtain the District's consent for same, shall render the customer liable for any damage to any of the District's lines or equipment caused by the additional or changed installation.

24. Notice of Trouble

The customer shall notify the District immediately should the service be unsatisfactory for any reason, or should there be any defects trouble or accidents affecting the supply of water.

25. Water Main Extension

Any person desiring an extension	on to the Di	OF KENTUCKY
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	FOR Entire District
	P.S.C. Ky. No3
	Original Sheet No. 13
JMBERLAND FALLS HIGHWAY WATER DISTRICT	Cancelling P.S.C. Ky. No. 2
-	N/A Sheet No. N/A

request in writing, in a form approved by the District, for such extension.

The District shall construct water main extensions under the authority and procedure stipulated in Public Service Commission Regulation 807 KAR 5:006 and any extension made under this option shall be subject to refund as outlined in said regulation.

The applicant must execute a contract and agreement for line extension on form approved by the District.

Extendor applicant is hereby notified that all other rules, rates and regulations pertaining to fees applicable to size and type of service requested shall be paid in addition to cost of extension.

26. Complaints

Complaints may be made to the operator of the system whose decision may be appealed to the District Managers. Such appeal shall be in writing within ten days of date of decision by operator, stating the nature of the complaint and supporting evidence. Decisions of the District's managers or operator may be brought before the Public Service Commission in accordance with 807 KAR 5. The Public Service Commission toll free number is 1-800-772-4636.

27. Sale of Water

Water furnished by the District may be used for domestic consumption by the customer's household or business, subject to special service agreements. The customer shall not sell, donate, give or allow use of such water to any authorized or unauthorized party.

28. Special Charges

Special charges may be assessed to the customer for returned checks, meter rereads, and meter tests at the specified charges shown below: A. A charge of \$2000 will be made for each check returned to the District by the bank.

B. A charge of \$20.00 will be made to reread a meteor with the customer's request unless such reread reveals that EFFECTIVE initial

DATE OF ISSUE 5-26-92	JUN 2 6 1992 DATE EFFECTIVE 5-26-92
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Name of Officer	Title BY:

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	P.S.C. Ky. No3
1 1	Original Sheet No. 14
CUMBERLAND FALLS HIGHWAY WATER DISTRICT	Cancelling P.S.C. Ky. No. 2
	N/a Sheet No. N/A

reading was erroneous. No charge shall be made if the initial reading was erroneous.

C. A charge of \$15.00 will be made for a meter test when such test is made at the customer's request unless the meter is found to be faulty. No charge shall be made for a faulty meter, but appropriate adjustments shall be made in accordance with Section 14 of these Rules and Regulations.

29. Special User Agreements for Non-Standard Service

Each applicant for non-standard service shall execute to the District an agreement for special service.

30. Fire Hydrants

Customers desiring installation of a fire hydrant may contract with the District for installation at the customer's expense.

A monthly charge for a fire hydrant is \$15.00.

Water mains not designed to carry fire-flows shall not have fire hydrants connected to them. The District is not responsible for, nor does it guarantee, any minimum pressure at these hydrants, other than the minimum pressure required by the Public Service Commission for distribution lines. Any damage to the distribution lines, resulting from excessive pumping pressure applied by any fire fighting unit will be the liability of that unit.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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SCHEDULE OF SPECIAL SERVICE CHARGES

The following charges for special services shall be made:

- Service Reconnection Charge A charge of \$ 15.00 shall be made for all service reconnections made during regular working hours, except that there shall be no connection charges made for service on the original installation of facilities.
- 2. <u>Meter Reading Recheck Charge</u>. A charge of: \$15.00 shall be made for a trip to recheck a meter reading when the customer requests the meter to be rechecked for a correct reading and meter was not missread.
- 3. <u>Meter Test</u>. Upon request and payment of \$'25.00 the customer may have his meter tested provided request by the customer is not more frequent than once each twelve months. If such test shows the meter to be more than two percent fast, a refund of \$15.00 charge shall be made and the bill adjusted accordingly. If the periodic testing requirement of 807 KAR 5 has not been met for the meter tested, no charge will be made for the test regardless of results of the test.
- 4. <u>PSC Meter Test Complaint</u>. Any customer of the District may request a meter test by written application to the Kentucky Public Service Commission.
- 5. <u>Contribution in Aid of Construction</u>. The established contribution fee is based on the size of the installed metering equipment as noted below:

5/8"X3/4" Meter-----\$300.00 One-Inch Meter----\$325.00 Two-Inch Meter----\$400.00

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

		JUN 2 6 1992
DATE OF ISSUE 5-26-92	DATE EFFECTIVE	5-26-92
Month Day Year		SECTION 9 (1)
SSUED BY Harold Moses	AC	BY: George Halle
Name of Officer	Title	PUBLIC SERVACE COMMISSION MANAGER

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P.S.C. Ky.	No	3	
Original	_Sheet	No.	16
Cancelling	P.S.C.	Ky.	No.
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CUMBERLAND FALLS HIGHWAY WATER DISTRICT

MONITORING OF CUSTOMER USEAGE

At least once annually the District will monitor the usage of each customer according to the following procedure:

- The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers no further review will be done.
- 3. If the annual usages differ by twenty percent or more and cannot be attributed to a readily identified common cause, the District will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- 6. The District will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of KENNUCS on-going meter reading or billing processes or customer inquiry.

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CONTRACT FOR WATER SERVICE

DATE		
NAME	ADDRESS	
PHONE	×.	

SOCIAL SECURITY OR OTHER I.D. NO.

Application for water service is accepted by and between the undersigned and the ______ Water District with the following stipulations and agreements:

1. Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.

2. The applicant agrees to pay a \$_____meter deposit, which will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full. In case of a new service a \$_____tap fee is paid in advance. Tap fees are not refundable.

3. One household may be served by one meter. The District reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.

4. Water District employees, possessing proper identification have right of egress and ingress for meter reading, maintenance and repair activities as they are warranted.

5. Water bills are due to be paid between the first and the tenth of each month at the District office. If not paid by the tenth, a ten percent penalty is added to the amount due. If not paid in full by the twentieth, service is subject for disconnection. An additional meter deposit may be required and a service charge must be paid before service may be restored.

6. The water customer is responsible for water service lines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the customer.

7. Customer service lines and connections must be inspected by Water District personnel to insure against cross-connections and inadequate materials for drinking water.

8. Customer service lines shall be of at least 3/4 inch pipe or larger, and shall be at least 160 pounds pressure with 200 psi preferred. Service line shall be buried at least 24 inches to prevent freezing.

9. No galvanized fittings may be used on customer lines.
10. A cut-off valve outside the meter box must be installed on the customer's service line for the customer's use.

11. A check valve to prevent back flow in case of water outage must be installed in customer's service line.

12. A permit from the local Health Department must be shown before installation of a meter.

13. The Water District agrees to supply potable water with adequate pressure to the customer meter. If water must be off for a planned outage customers will be notified. In case of emergency water line repair or unforseen water outage, the District will restore service as soon as possible.

14. Upon fulfilling contract terms and desiring to discontinue water service, the Customer must give written notice of discontinuance at the District office at least three days prior to the date on which disconnection is desired. If such notice is not given, the customer will remain liable for water used and service rendered to the premises by the District until said notice is received by the District office.

CONTRACT APPROVED BY:

Applicant/Customer

Water District Representative

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