CANCELLED	
February 1, 2016	FOR <u>Crittenden, Kentucky</u> Community, Town or City
KENTUCKY PUBLIC SERVICE COMMISSION	P.S.C. KY. NO1
ck Pen Water District (Name of Utility)	CANCELING P.S.C. KY. NO

RULES AND REGULATIONS

- V. <u>Underground Leak Adjustments</u>. A customer may make a request for a bill adjustment in the event of a leak under the following conditions:
 - 1. The customer must request a leak adjustment in writing to the utility.
 - 2. One adjustment in a twelve-(12) month period shall be allowed upon proof of unintentional cause of the leak and correction of said problem. Proof that the repair has been made such as meter reader verification, plumbing receipt or materials for customer repair will be required. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a twelve-month period. (A lesser consumption history may be used if a twelve-month period is not available). The second step will be to deduct the customers average monthly usage (as calculated in the above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be billed at the District's wholesale rate.
 - 3. If meter readings are not available for an entire twelve-month period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a twelve-month average of actual meter readings can be calculated.
 - 4. If the amount of the adjusted bill shall be in excess of one hundred dollars (100), the customer shall have ninety (90) days to pay the entire bill. If the bill is under the (100) the customer must pay same in sixty (60) days from the date of the calculation.

W. <u>Ownership of Mains, Services, and Appurtenances:</u>

1. All mains, fire hydrants, valves, crossings, and other appurtenances are and shall remain the property of the utility, whether installed by the utility or the customer.

DATE OF ISSUE	
Month / Date / Year	
DATE EFFECTIVE January 1, 2010	KENTUCKY PUBLIC SERVICE COMMISSION
ISSUED BY John Survey of Officer)	JEFF R. DEROUEN EXECUTIVE DIRECTOR
	TARIFF BRANCH
TITLE Chairman BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00170 DATED December 10, 2009	Bunt Kirtley
	EFFECTIVE
	1/1/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)