Ρ	P.S.C. KY. NO	2
С	ANCELLING P.S.C. K	(Y. NO. <u>1</u>
BUFFALO TRAIL WATER ASSOCIATION, INC.		
41135 HIGHWAY 62 - MAYS LI	CK	

P.O. BOX 6026

MAYSVILLE, KENTUCKY, 41056

**RATES & CHARGES** 

AND

**RULES & REGULATIONS** 

FOR FURNISHING

# WATER SERVICE

IN

ROBERTSON COUNTY

AND PORTIONS OF BRACKEN, HARRISON, MASON, NICHOLAS, AND PENDLETON COUNTIES

KENTUCKY

FILED WITH THE

KENTUCKY

PUBLIC SERVICE COMMISSION

DATE OF ISSUE	12 / 22 / 2009	
	Month / Date / Year	
DATE EFFECTIVE	02 / 10 / 2010	
, i ta i D	Month / Date / Year	
ISSUED BY William L	Wich Clary	
	(Signature of Officer)	
TITLE_ President	-	

KENTUCKY PUBLIC SERVICE COMMISSION		
JEFF R. DEROUEN EXECUTIVE DIRECTOR		
TARIFF BRANCH		
Bunt Kirtley		
EFFECTIVE		
2/10/2010		
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)		

	AREA Buffalo Trail Water Association
	PSC KY NO. 4
	3rd Revised SHEET NO. 1
Buffalo Trail Water Association	CANCELLING PSC KY NO. 3
(NAME OF UTILITY)	2nd Revised SHEET NO. 1

5/8" x 3/4" Meter First 1,000 Gallons Next 4,000 Gallons Next 5,000 Gallons Over 10,000 Gallons

<u>3/4 Inch Meter</u> First 5,000 Gallons Next 5,000 Gallons Over 10,000 Gallons

<u>1 Inch Meter</u> First 10,000 Gallons Over 10,000 Gallons

<u>1 1/2 Inch Meter</u> First 15,000 Gallons Over 15,000 Gallons

<u>2 Inch Meter</u> First 20,000 Gallons Over 20,000 Gallons

<u>4 Inch Meter</u> First 40,000 Gallons Over 40,000 Gallons

<u>Wholesale Rates</u> Mt. Olivet Water Company Nicholas County Water District

DATE OF ISSUE	December 10, 2021	
	MONTH / DATE / YEAR	
DATE EFFECTIVE	December 10, 2021	
	MONTH / DATE / YEAR	
ISSUED BY	/s/ Dick Clary	
	SIGNATURE OF OFFICER	
TITLE	President	

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2021-00205 DATED October 27, 2021 \$17.43 Minimum Bill 0.00778 per Gallon 0.00575 per Gallon 0.00524 per Gallon

48.53 Minimum Bill 0.00575 per Gallon 0.00524 per Gallon

77.26 Minimum Bill 0.00524 per Gallon

103.44 Minimum Bill 0.00524 per Gallon

129.62 Minimum Bill 0.00524 per Gallon

252.30 Minimum Bill 0.00524 per Gallon

0.00304 per gallon 0.00372 per gallon

V

KENTUCKY PUBLIC SERVICE COMMISSION		
Linda C. Bridwell Executive Director		
Ande C. Andwell		
EFFECTIVE		
12/10/2021		

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	FOR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 1.1
Buffalo Trail Water Association (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO

#### Credit/Debit Card Payments

All customers may pay their bill by credit or debit card. This method of payment may be (N) made online, by phone or at the association's office located at 41135 US 62 Mayslick, KY 41055.

The processor (not the association) will assess a convenience fee for providing this service.

If on the bill due date an attempt to pay be credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges will be applied. If a customer is paying on our disconnect date and the card is declined, the same rules as above apply, in addition to service being disconnected.

DATE OF ISSUE May 6, 2019	
Month / Date / Year DATE EFFECTIVEJune 6, 2019	KENTUCKY PUBLIC SERVICE COMMISSION
ISSUED BY William P. Oay (Signature of Officer)	Gwen R. Pinson Executive Director Stuven R. Punson
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>6/6/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>	
	P.S.C. KY. NO2	
	Original SHEET NO. 2	
<u>Buffalo Trail Water Association</u> (Name of Utility)	CANCELLING P.S.C. KY. NO	
	SHEET NO	

The provisions of this tariff are in addition to and subject to Commonwealth of Kentucky statutes and Public Service Commission regulations.

This tariff will uniformly apply to all customers of the utility, and no employee or commissioner of the utility is permitted to make any exception to any portion of this tariff without PSC acceptance and/or approval.

#### General Information.

- 1. All customers must grant, convey, or cause to be granted or conveyed to the utility a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the utility's facilities in order to provide service.
- 2. Each prospective customer desiring water service must sign the utility's Water Service Contract before service is supplied by the utility.
- 3. No customer may resell water except under the terms of a special contract executed by the utility and accepted or approved by the PSC.
- 4. A customer shall notify the utility immediately if there is problem with the service or if an accident occurs that affects the water system.
- 5. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills.
- 6. Bills and notices from the utility will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice, nor will the customer be excused from the payment of any bill or any performance required in the notice.

7	Billing Cycle	Water service will be billed:	Xŕ	every month
1.			· · · · · · · · · · · · · · · · · · ·	JUGI Y HIOHUH

every two months

\_\_\_\_\_ every three months

DATE OF ISSUE12 / 2009	KENTUCKY
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE <u>02 / 10 / 2010</u>	JEFF R. DEROUEN
Month / Date / Year	EXECUTIVE DIRECTOR
ISSUED BY William J. Dick Clary (Signature of Officer)	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR Counties in Northeastern Kentucky	
	P.S.C. KY. NO2	
	Original SHEET NO. 3	
<u>Buffalo Trail Water Association</u> (Name of Utility)	CANCELLING P.S.C. KY. NO.	
	SHEET NO	

## Deposits.

- 1. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customers, not to exceed 2/12 of the average annual bill when billed monthly, 3/12 when billed every 2 months, and 4/12 when billed every 3 months.
- 2. Deposit amount(s) shall be as follows:

\$70.00 for all customers.

- 3. Service will be refused or discontinued if payment of deposit is not made.
- 4. Deposits may be waived for a customer showing satisfactory credit or payment history with the following criteria being considered: (a) Previous history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc., may be presented by the customer as evidence of good credit; (b) Whether the customer has an established income or line of credit; (c) Length of time the customer has resided or been located in the area; (d) Whether the customer owns the property to be served; (e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit
- 5. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.
- 6. Deposits will be refunded to customers:
  - \_ upon termination of service.
  - X after <u>12</u> months if customer has established a satisfactory payment history or upon termination of service.

DATE OF ISSUE Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 02 / 10 / 2010 Month / Date / Year	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William L. Dick Clary (Signature of Officer)	TARIFF BRANCH
TITLE_President	EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	<b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 4
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

# Multiple Connections on a Single Meter.

With the exception of existing connections, the existence of a special contract or unusual circumstances requiring approval of the utility, a single meter can serve no more than one residential or commercial unit on and after the effective date of this tariff.

For existing connections, special contracts, or other utility approved situations, where two or more units are being served by one meter, the following rules will apply:

- 1) One bill per meter will be sent to the customer that signed the Water Service Contract.
- 2) The bill will consist of a charge in the amount of the utility's minimum bill multiplied by the number of units the meter serves. The amount of water included with a minimum bill will be multiplied by the number of units and deducted from the total amount of consumption. The remaining consumption will be evenly distributed among each unit, added to each unit's minimum bill, with the charges calculated according to currently approved rates.
- 3) The customer that signed the Water Service Contract will be fully and solely responsible for the charges associated with the connection including payment for all water passing through the meter, regardless of which unit is responsible for the water consumption.

DATE OF ISSUE 12 / 22 / 2009 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 02 / 10 / 2010	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William & Dick Clary (Signature of Officer)	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	AREA Buffalo Trail Water Association	ι
	PSC KY NO. 3	
	2nd Revised SHEET NO. 5	
Buffalo Trail Water Association	CANCELLING PSC KY NO. 2	
(NAME OF UTILITY)	1st Revised SHEET NO. 5	_
		_
Special Nonrecurring Charges - Meter Related.		
<u>1. Meter Connection /Tap-On Charge:</u> Will be assessed to hook up a new 5/8" x 3/4" meter meter connection/tap-on will be at actual cost.	\$1176.00 (I) connection/tap-on. Any larger size	
2. Meter Turn-On Charge: Will be assessed for new service turn-ons, seasonal turn of service. The charge will not be made for initial ins connection/tap-on charge is applicable.		
	(D)	
3. Meter Test Charge:\$ 74.80Will be assessed when a customer requests the utility perform a test on the customer's meterto check for accuracy and the test shows the customer's meter is not more than two percent(2%) fast. The utility will perform such test on any meter upon written request ofany customer if the request is not made more than once every twelve (12) months		
4. Meter Re-read Charge: Will be assessed when a customer requests the utility t the re-read proves that the original meter reading was con		

DATE OF ISSUE	December 10, 2021 MONTH/DATE/YEAR	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	December 10, 2021	Linda C. Bridwell Executive Director
ISSUED BY	/s/ Dick Clary SIGNATURE OF OFFICER	Lide G. Andwell
TITLE	President	Shale Q. Arhanney
BY AUTHORITY OF ORD IN CASE NO. 2021-00	ER OF THE PUBLIC SERVICE COMMISSION 205October 27, 2021	EFFECTIVE <b>12/10/2021</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(D)

	AREA Buffalo Trail Water Association
	PSC KY NO. 3
	2nd Revised SHEET NO. 6
Buffalo Trail Water Association (NAME OF UTILITY)	CANCELLING PSC KY NO. 2
	1st Revised SHEET NO. 6

Special Nonrecurring Charges - Service Related.

1. Service Call/Investigation Charge:\$ 16.80(R)Will be assessed when a customer requests the onsite presence of utility personnel<br/>to investigate a service problem and the problem is a result of the customer's own plumbing<br/>facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any<br/>maintenance and repair of facilities beyond the utility's delivery point is<br/>the responsibility of the customer.

2. Service Reconnection Charge: \$21.00 (R) Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations.

(D)

(D)

DATE OF ISSUE	December 10, 2021 MONTH / DATE / YEAR	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	December 10, 2021 MONTH / DATE / YEAR	Linda C. Bridwell Executive Director
ISSUED BY	/s/ Dick Clary SIGNATURE OF OFFICER	Lude C. Andwell
TITLE	President	Char C. Marine
BY AUTHORITY OF ORD IN CASE NO. 2021-00	ER OF THE PUBLIC SERVICE COMMISSION 205October 27, 2021	EFFECTIVE <b>12/10/2021</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Buffalo Irail Water Association
PSC KY NO. <u>3</u>
2nd Revised SHEET NO. 7
CANCELLING PSC KY NO. 2
1st Revised SHEET NO. 7
\$ 10.00
\$ 9.00 (R)

CC 1 T 1 W

10%

\$ 22.00

(R)

Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.

# 3. Late Payment Penalty:

Will be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

# 4. Lock Removal Charge:

Will be assessed when a customer removes a lock from a meter that has been locked by the district. In addition to this charge, the customer will also be responsible far any damage to utility's property resulting from the lack removal.

	D 10, 2021	KENTUCKY
DATE OF ISSUE	December 10, 2021 MONTH / DATE / YEAR	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE	December 10, 2021	Linda C. Bridwell Executive Director
	MONTH / DATE / YEAR	
ISSUED BY	/s/ Dick Clary	(
	SIGNATURE OF OFFICER	Vil Charles
TITLE	President	Shale Q. Handwerg
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION		EFFECTIVE
IN CASE NO. 2021-00	0205October 27, 2021	<b>12/10/2021</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR Counties in Northeastern Kentucky
	P.S.C. KY. NO2
	Original SHEET NO. 8
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

#### Leak Policy.

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, this utility chooses to offer a leak adjustment under the following conditions:

- 1. The customer must request a leak adjustment in writing to the utility, and must provide a plumber's statement or other proof showing the leak has been repaired.
- 2. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over the prior three-month period. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be charged at the per thousand gallon leak adjustment rate. All water passing through the meter must be accounted and paid for by the customer. Therefore, the customer will owe the amount of his/her average bill plus the per thousand gallon leak adjustment rate for the remainder of the water that passed through the meter.
- 3. If the meter or customer is so new that usages are not available for an entire threemonth period, the water bill will be estimated by the utility and adjusted upward or downward when a three-month average of actual meter readings are available.
- 4. Wholesale customers are not eligible for this Leak Policy.
- 5. The leak adjustment rate shall be:

The per thousand gallon rate the utility pays Western Fleming County Water District for water.

6. Leak adjustments will be limited to:

One per calendar year and no adjustments shall be made for less than \$25.00

DATE OF ISSUE 12 / 22 / 2009	KENTUCKY
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE $02 / 10 / 2010$	JEFF R. DEROUEN
Month / Date / Year	EXECUTIVE DIRECTOR
ISSUED BY William & Dich Clary (Signature of Officer)	Bunt Kutley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 9
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

## Bill Adjustments.

- 1. Fast or Slow Reading Meters
  - a) If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
  - b) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the utility will immediately determine the period during which the error has existed, and will re-compute and adjust the customer's bill to either provide a refund to the customer or collect any under-billed amount.
  - c) The utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated. In all instances of customer over-billing, the customer's account will be credited or the over-billed amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any under-billing to be made over a period shorter than a period coextensive with the under-billing.
- 2. Meter Read Failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the bill.

DATE OF ISSUE 12 / 22 / 2009 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 02 / 10 / 2010	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William J. Wick Clary (Signature of Officer)	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

OR <u>Counties in Northeastern Kentucky</u>
P.S.C. KY. NO2
Original SHEET NO. 10
CANCELLING P.S.C. KY. NO
SHEET NO

# Utility Initiated Refusal of Service and Termination of Service With Advance Notice.

The utility may refuse or terminate service to a customer if the following conditions exist provided the customer has been given proper written notice pursuant to PSC laws and regulations along with notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the utility may pursue, and the utility is not required to restore service until the customer has complied with the utility's tariff and PSC laws and regulations.

- 1. For noncompliance with the utility's tariff or PSC laws and regulations, the utility may refuse service or terminate service with proper advance notice.
- 2. For dangerous conditions, the utility may refuse service until any and all dangerous conditions have been properly corrected.
- 3. For refusal of access, the utility may refuse service or terminate service with proper advance notice.
- 4. For outstanding indebtedness, the utility may refuse service until the customer has paid the outstanding debt.
- 5. For noncompliance with state, local, or other codes, the utility may refuse service or terminate service with proper advance notice.
- 6. For non-payment of bills, a utility may terminate service with proper advance notice.

DATE OF ISSUE 12 / 22 / 2009	KENTUCKY
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE $02 / 10 / 2010$ (1 / 10) $(1 / 10)$ $(1 / 10)$	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William J. Dick Clary (Signature of Office)	TARIFF BRANCH
TITLE J/USIdent	EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	2/10/2010
IN CASE NODATED	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 11
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

# Utility Initiated Refusal of Service or Termination of Service Without Advanced Notice.

The utility may refuse or terminate service to a customer if the following conditions exist without an advance termination notice. Within 24 hours after termination, the utility shall send written notification to the customer stating the reason(s) for termination and providing notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the utility may pursue, and the utility is not required to restore service until the customer has complied with the utility's tariff and PSC laws and regulations.

- 1. For dangerous conditions relating to the utility's service.
- 2. Unauthorized service by illegal use or theft.
- 3. Extensions or additions to an existing service connection that have not been approved by the utility.
- 4. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
- 5. Resale of water except under the terms of a special contract executed by the utility and approved by the PSC.
- 6. Waste or misuse of water due to improper, imperfect, or deteriorated service pipes.
- 7. Tampering with the meter, meter seal, valves, or other system facilities, or permitting such tampering by others.
- 8. Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the utility.

DATE OF ISSUE 12 / 22 / 2009 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE $02 / 10 / 2010$	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William J. Dick Vary (Signature of Officer) TITLE President	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	ORCounties in Northeastern Kentucky
	P.S.C. KY. NO2
	Original SHEET NO. 12
<u>Buffalo Trail Water Association</u> (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO

Utility Initiated Termination of Service - Exceptions.

The utility will not terminate service to a customer if the following conditions exist:

- 1. If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the utility prior to the actual termination of service.
- 2. If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
- 3. If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.

DATE OF ISSUE <u>12 / 22 / 2009</u> Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 02 / 10 / 2010	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William I. Dich Clary (Signature of Officer)	
TITLE_President	Bunt Kirtley EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	2/10/2010
IN CASE NODATED	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	ORCounties in Northeastern Kentucky
	P.S.C. KY. NO 2
	Original SHEET NO. 13
Buffalo Trail Water Association (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO

## Customer Requested Termination of Service.

Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period.

#### **Emergency Termination of Service.**

If a dangerous condition relating to the utility's service which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises the service will be terminated immediately.

#### Access to Property.

The customer shall allow the utility at all reasonable hours access to meters, service connections, and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of its property at the time service is terminated.

DATE OF ISSUE12 / 22 / 2009	KENTUCKY
Month / Date / Year	PUBLIC SERVICE COMMISSION
DATE EFFECTIVE <u>02 / 10 / 2010</u>	JEFF R. DEROUEN
<u>Month / Date / Year</u>	EXECUTIVE DIRECTOR
ISSUED BY William & Lick Clary (Signature of Officers) TITLE President	TARIFF BRANCH Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO 2
	Original SHEET NO. 14
<u>Buffalo Trail Water Association</u> (Name of Utility)	CANCELLING P.S.C. KY. NO.
	SHEET NO

Monitoring of Customer Usage.

At least once annually the utility will monitor the usage of each customer according to the following procedure:

- 1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- 2. If the annual usage for the two periods is substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
- 3. If the annual usages differ by 50 percent or more and cannot be attributed to a readily identified common cause, the utility will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the utility will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the utility will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- 6. The utility will notify the customers of the investigation, its finding, and any refunds or back-billing in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the utility will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

DATE OF ISSUE 12 / 22 / 2009 Month / Date / Year	KENTUCKY PUBLIC SERVICE COMMISSION
DATE EFFECTIVE 02 / 10 / 2010	JEFF R. DEROUEN EXECUTIVE DIRECTOR
ISSUED BY William J. Wick Clary (Signature of Officer)	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 15
Buffalo Trail Water Association (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO

## Service Connections.

- 1. The connection between its distribution main and the customer's premises, including the meter and meter box, shall be furnished by and installed at the expense of the utility, which will recoup this expense by assessing the customer a charge approved by the PSC.
- 2. All taps and connections to the mains of the utility must be made by or under the direction and supervision of the utility.
- 3. In areas where the distribution system follows well-defined streets and roads, the customer's point of service shall be located at that point on or near the street right-of-way or property line most accessible to the utility from its distribution system.
- 4. In areas where the distribution system does not follow streets and roads, the point of service shall be located as near the customer's property line as practicable. Prior to installation of the meter the utility shall consult with the customer as to the most practical location.
- 5. The utility will own and be responsible for the maintenance of all meters and reserves the right to approve the size and type of meter used.
- 6. The utility strictly prohibits a cross connection of its system with any other source.
- 7. The utility requires a visual inspection by utility personnel of any connection before being covered. The utility may substitute its inspection with an inspection by the appropriate state or local plumbing inspector, if proof of inspection is presented to the utility by the customer.

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DATE EFFECTIVE 02 / 10 / 2010	JEFF R. DEROUEN
Month / Date / Year	EXECUTIVE DIRECTOR
ISSUED BY William J. Wick Clary	TARIFF BRANCH
(Signature of Officer)	A 1/ 10
TITLE President	Bunt Kirtley
	EFFECTIVE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE	E COMMISSION 2/10/2010
IN CASE NODATED	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>		
	P.S.C. KY. NO2		
	Original SHEET NO. 16		
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO		
(Name of Utility)	SHEET NO		

#### Service Lines.

- 1. The service line is the pipe from the outlet side of the water meter to the point of usage. The applicant/customer owns and is responsible for the service line from the outlet side of the water meter (or point of service) to the point of usage, must furnish and lay the necessary pipe of the service line, and is financially responsible for all costs associated with the installation and maintenance of the service line plumbing.
- 2. The service line shall be laid at least thirty (30) inches in depth, shall not be less than three-fourths (3/4) inch in size, and shall be installed, maintained, and repaired in accordance with all applicable statutes, regulations, and codes.
- 3. The service line trench shall be left open and the pipe uncovered to allow the utility to visually inspect the connecting line. The utility may substitute for its inspection an inspection by the appropriate state or local plumbing inspector, if proof of that inspection is presented to the utility by the applicant/customer.
- 4. If the applicant/customer has a point of usage at a higher elevation than the meter, he/she shall consult with an engineering firm to properly size the service line from the meter to the point of usage.
- 5. If the applicant/customer desires a higher than normal pressure, he/she shall make provisions for an individual pressure booster system for the service line, subject to approval by the utility. The utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the utility's system.
- 6. If the applicant/customer has boilers and/or pressure vessels that receive water from the utility, he/she shall provide a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility be interrupted on discontinued.
- 7. If the applicant/customer has used or is using a well, he/she shall provide the utility access to perform an inspection to verify the well is properly separated from the system.

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ISSUED BY William	J. Clay	TARIFF BRANCH
	(Signature of Officer)	A . 1/ 10
TITLE President		Bunt Kirtley
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	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 17
<u>Buffalo Trail Water Association</u> (Name of Utility)	CANCELLING P.S.C. KY. NO.
	SHEET NO

#### Fire Departments.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15<sup>th</sup> day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a 25.00 penalty for each failure to submit a report in a timely manner.

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TITLE_President	TARIFF BRANCH
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	Bunt Kirtley
IN CASE NODATED	EFFECTIVE
	<b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	ORCounties in Northeastern Kentucky
	P.S.C. KY. NO2
	Original SHEET NO. 18
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

#### Legal Disclaimers.

- 1. The utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No person shall be entitled to damages or for any portion of a payment refunded for any system failure or interruption of service which is deemed necessary.
- 2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance or equipment which is a part of the utility's water system. Any person violating this provision will be subject to discontinuance of water service and shall be assessed the cost of repairing or replacing the utility's facilities.
- 3. If any loss or damage to the property of the utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, then the cost of necessary repairs or replacements shall be paid by the customer of the utility and any liability otherwise resulting shall be that of the customer.
- 4. For purposes of fire protection, including any customer's fire protection system, the utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.

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ISSUED BY William I. Wick Uny (Signature of Office)	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>	
	P.S.C. KY. NO2	
	Original SHEET NO. 19	
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO	
(Name of Utility)	SHEET NO	

# Water Main Extensions.

- 1. Normal extension. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.
- 2. Other extensions.
  - a) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility will require the total cost of the excessive footage over fifty (50) feet per applicant/customer to be deposited with the utility by the applicant/customer(s), based on the average estimated cost per foot of the total extension.
  - b) Each year, for a refund period of not less than ten (10) years, the utility shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions or laterals therefrom. Total amount refunded shall not exceed the amount paid the utility. No refund shall be made after the refund period ends.
- 3. The utility may make extensions under different arrangements if such arrangements have received prior approval of the PSC.

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ISSUED BY William L. Lick Clary (Signature of Office) TITLE_President	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NODATED	EFFECTIVE <b>2/10/2010</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

	OR <u>Counties in Northeastern Kentucky</u>		
	P.S.C. KY. NO2		
	Original SHEET NO. 20		
_	CANCELLING P.S.C. KY. NO		
	SHEET NO		

Buffalo Trail Water Association (Name of Utility)

# SAMPLE BILL.

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IN CASE NO	DATED	- 2

	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	Original SHEET NO. 21
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO.
(Name of Utility)	SHEET NO.

# DISCONTINUANCE OF WATER SERVICE FOR NON-PAYMENT OF SEWER SERVICE.

This water utility has entered into an agreement that authorizes the water utility to refuse or discontinue service to an applicant or customer of the sewer utility for non-payment of sewer service for the following sewer utilities:

Mt. Olivet Water Company

Any agreement(s) for such authorization is on file with the Public Service Commission.

When the water utility discontinues water service for non-payment of sewer service, the customer shall be given at least 5 days' written notice of termination, separate from the original bill, and cut-off shall not be made less than 20 days after the mailing of the original sewer bill.

If prior to discontinuance of water service a residential customer presents to the water utility a written certificate signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises in which case discontinuance may not be made until the affected resident can make other living arrangements or until at least thirty (30) days elapse from the date of the utility's notification.

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TITLE President	Dunt rully
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	OR <u>Counties in Northeastern Kentucky</u>
	P.S.C. KY. NO2
	OriginalSHEET NO22
Buffalo Trail Water Association	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO

# ADDITIONAL ITEMS.

The following rules and regulations are subject to change by the Association Board of Directors at any time subject to acceptance and/or approval by the Public Service Commission.

- 1. Complaints may be made to the operator of the system or the Public Service Commission, while appeals of the operator's decision may be made to the Association Board of Directors and/or the Public Service Commission.
- 2. Except in special circumstances, all meters will be located on the property to be served. Exceptions must be approved by the Association Board of Directors.
- 3. Failure to pay water charges duly imposed results in these penalties:
  - a) Non-payment by the 20<sup>th</sup> day of month will result in the assessment of a late payment penalty charge on the delinquent account.
  - b) Non-payment 30 days from due date will result in water service will being shut off.
  - c) Non-payment 30 days from due date may result in the Association purchasing a member's membership certificate and terminating his/her membership.
  - d) A reconnection charge will be assessed if water service is shut off to the member/customer for delinquency or violation of any of the rules or regulations of the Association or the Public Service Commission
  - e) No member/customer will be reconnected at any location without first being paid up to date on all indebtedness to the Association, including all non-recurring charges.
- 4. A reconnection charge will be assessed for service to be reconnected at any premises subsequent to the initial installation or connection to the Association's service lines.
- 5. The Association will not furnish or be responsible for any repairs beyond its water meters.
- 6. Water bills may be paid in person at the Association's office at 41135 Highway 62 in Mays Lick, or by mailing the bill and remittance to Buffalo Trail Water Association, P.O. Box 6026, Maysville, Kentucky, 41056.

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TITLE President	Bunt Kirtley
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. DATED	2/10/2010
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