

AREA Bracken County, Ky

PSC KY NO. 1

Third Revised SHEET NO. 21

CANCELLING PSC KY NO. 1

Second Revised SHEET NO. 21

CANCELLED

Bracken County Water District

June 10, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

RULES AND REGULATIONS

LEAK ADJUSTMENTS

a. Any Customer, except a customer purchasing water to provide wholesale water service, may request a bill adjustment for water usage resulting from service line leaks after the meter, hidden internal structural piping failures, and plumbing equipment failures.

b. A request for leak adjustment must be in writing on a Leak Adjustment Request Form. The District will review the request and, if it determines that the request complies with the provisions of this Policy, will adjust the Customer's bill consistent with paragraph d of this Policy. If an adjustment is granted, it will relate back to the bill for which the adjustment is requested.

c. A Customer must show the existence and repair of the leak and that the leak caused the above-average water usage by providing at least one of the following with customer's application: a plumber's statement, invoices for materials and labor, or sworn affidavits from persons with knowledge of the leak's existence and repair. The Customer is encouraged to provide all available information that supports the request for adjustment. The District will review the application and verify the existence of the leak and repairs. Pipe for repair of underground water service lines must be certified to withstand a working pressure of 160 pounds per square inch or greater.

d. Except as provided in paragraph e, water usage resulting from a leak will be determined by comparing the Customer's usage during the leak billing period to the Customer's average usage for the previous twelve (12) billing periods. Water usage in excess of the average customer usage will be billed at a rate equal to the District's purchased water cost rate for period of the leak plus its average pumping and distribution cost per 1,000 gallons of water. (The pumping and distribution cost rate will be determine using the Transmission and Distribution-Operation Expense and number of gallons sold as reported in the District's most recently filed annual report with the Public Service Commission.) If a customer applying for a leak adjustment has not been a customer of the District for twelve (12) consecutive months, the average residential usage will be used to determine the amount of the adjustment.

(T)

DATE OF ISSUE March 2, 2023

MONTH / DATE / YEAR

DATE EFFECTIVE February 10, 2023

MONTH / DATE / YEAR

ISSUED BY /s/Diana Moran

SIGNATURE OF OFFICER

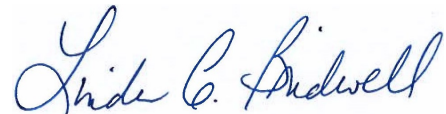
TITLE Office Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. 2022-00313 DATED February 10, 2023

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

2/10/2023

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Bracken County, Ky

PSC KY NO. 1

Original SHEET NO. 21.1

Bracken County Water District

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

e. If a requested adjustment relates to usage occurring during a summer month (May through September), usage resulting from the leak will be determined by comparing the Customer's usage during the leak billing period with the monthly average for the previous year's summer months (May – September).

f. An adjustment shall cover only one billing period.

g. A customer may receive a leak adjustment only once during an eighteen (18) month period.

h. Adjustments to reflect seasonal changes in usage (for example, the filling of a swimming pool) are not eligible for billing adjustments.

i. A customer account shall be considered to be current while the leak adjustment request is being reviewed if the customer continues to make undisputed payments and stays current on subsequent bills.

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