REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO END–USER
COMMUNICATION SERVICES WITHIN
THE COMMONWEALTH OF KENTUCKY

West Kentucky Rural Telephone Coop. Corp. Inc.
237 North 8th Street
P.O. Box 649
Mayfield, KY 42066-0649

This Tariff replaces in its entirety West Kentucky Rural Telephone Coop. Corp. Inc. General Subscriber Services Tariff

RATES, RULES AND REGULATIONS FOR FURNISHING NETWORK TRANSMISSION SERVICE (INCLUDING DIGITAL CHANNELS) BETWEEN FIXED POINTS IN THE COMMONWEALTH OF KENTUCKY.

This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

Issue Date: December 1, 2017
Effective Date: January 1, 2018

Issued by: /s/ Trevor R. Bonnstetter
Trevor R. Bonnstetter, Manager

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TARIFF FORMAT

A. Sheet Numbering – Sheet numbers appear in the upper right comer of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers – Revision numbers also appear in the upper right comer of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated and shall appear in the right margin of the sheet:

C	–	To signify changed regulation.
D	–	To signify discontinued rate, regulation, or condition.
I	–	To signify increased rate.
K	–	To signify that material has been transferred to another sheet or place in the tariff.
M	–	To signify that material has been transferred from another sheet or place in the tariff.
N	–	To signify new rate, regulation, condition or sheet.
R	–	To signify reduced rate.
T	–	To signify a change in, text for clarification, but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services West Kentucky Rural Telephone Coop. Corp. Inc., hereinafter referred to as the Company, to customers within the Commonwealth of Kentucky.

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CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

Concurring Carriers:

None

Connecting Carriers:

None

Other Participating Carriers:

None

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DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Accessories: Devices that are mechanically attached to or used with, the facilities furnished by the Company and that is independent of and not electrically, acoustically or inductively connected to the communications path of the telecommunications system.

Advance Payment: Part or all of a payment required before the start of service.

Applicant: A person, firm, partnership, corporation, etc., requesting service from the Company.

Authorized Protecting Connecting Module "Protector": A unit provided by the Company for the interconnection between customer–provided equipment and Company's facilities that provides a level of protection to the Company equipment and facilities.

Authorized User: A person, firm or entity other than the customer who may communicate over the services of the customer.

Base Rate: A schedule rate for any form of exchange service or equipment that does not include mileage charges.

Base Rate Area: A specific area within an exchange service area as defined by Company Tariffs within which service is furnished at a uniform rate without additional mileage charges.

Bit: The smallest unit of information in the binary system of notation.

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DEFINITIONS (Cont'd)

Building (Same): A structure under one roof or two or more structures under separate roofs but connected by enclosed passageways in which wires or cables of the company can be safely run provided, however, that the plant facilities are comparable to what would be required if the buildings were under one roof. Should the plant facilities for multiple buildings not be comparable then the term "same building" will apply to each individual structure.

Call: An attempted or completed communication.

Central Office: A switching unit in a telephone system located in a building or outdoor cabinet that provides service to the general public that has the necessary equipment and arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in an exchange.

Central Office Line: See "Exchange Line"

Channel: A path for communications between two or more utility offices furnished in such a manner as the carrier may elect that may or may not be a single physical facility or route.

Class of Service: A description of telephone service furnished to a subscriber that describes the nature of the service provided. Such description may include the character of the service (residential or business), billing type (flat or usage variable), dialing method, etc.

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DEFINITIONS (Cont'd)

Commission: The Kentucky Public Service Commission.

Common Carriers: carriers as defined by part 21 of FCC rules that are engaged in the business of providing either a local or long distance message services.

Communication Services: The Company's intrastate toll and local exchange switched telephone services.

Company: West Kentucky Rural Telephone Coop. Corp., Inc., the issuer of this tariff.

Communications Systems: Channels or other facilities that are capable, when not connected to the telecommunications systems, of two-way communications between customer-provided terminal equipment or stations.

Connecting Company: A telephone company operating one or more exchanges and with which telecommunications services are interchanged.

Construction Charge: a separate non-recurring charge made to compensate for the construction of facilities in excess of those contemplated under the rates quoted in the Company's Tariff.

Contract: The arrangement between the customer and Company whereby services and facilities are provided pursuant to the applicable provisions of the Tariff.

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DEFINITIONS (Cont'd)

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Equipment ("CPE") or Terminal Equipment: Devices, apparatus, accessories, and their associated wiring provided by the customer that are connected pursuant to the terms of this Tariff with the Company's network.

Demarcation: The point at which the Company's facilities end and customer owned and / or maintained facilities begin.

Drop Wire: Wires or cables used to connect the circuits of aerial, buried or underground distribution facilities to the point where connection is made with the inside wiring.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Exchange: A determination established by the telephone utility for the administration of telecommunications service within a specific area to which a rate schedule applies.

Exchange Line: See "Network Access Line".

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DEFINITIONS (Cont'd)

Exchange Service: The general telephone service rendered pursuant to Tariff provisions.

Exchange Service Area: The territory served by an exchange within which local telephone service is furnished at applicable exchange rates.

Extended Area Service: A type of telephone service whereby customers of a given exchange may complete or receive calls without the application of long distance message charges, pursuant to tariff(s).

Facilities: All property, means, and instruments owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

Initial Service Period: The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment.

Installation Charge: A separate, non–recurring charge applied for the provision of service in addition to service connection charges.

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DEFINITIONS (Cont'd)

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the Charges for the service will be billed under a joint user arrangement as specified herein.

Kentucky Relay Center: The Kentucky Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf ("TDD") to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area: An area within which telecommunications service is furnished under a specific schedule without long distance charges.

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DEFINITIONS (Cont'd)

Local Exchange Service: Telecommunications service provided within local exchange service areas in accordance with the tariffs.

Local Message: A completed call between customer locations within the same exchange or local calling area.

Long Distance Message: A completed call between customer locations in which the parties are not within the same exchange or local calling area

Mbps: Megabits, denotes millions of bits per second.

Message: A communication between two stations.

Mileage Charge: A charge applied for the use of all or part of a channel. Mileage charges are applied between specific points, per the tariff, and are measured on an airline measurement, i.e., point-to-point; or on route miles, i.e., the actual length of the circuit.

Minimum Contract Period: The minimum length of time for which a customer is obligated to pay for a service or facilities regardless of whether or not the service is retained by the customer for that minimum length of time.

Mobile Telephone Service: A communication service provided by means of radio frequencies through land radiotelephone base stations. Such communications can be between a landline and wireline telephone or between two wireline telephones.

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DEFINITIONS (Cont'd)

Multi-Frequency ("MF"): An inter-machine pulse–type used for signaling between telephone switches or between telephone switches and PBX/key systems.

PBX Trunk: A network access line that terminates in a PBX switchboard or switching equipment.

Plant: Property necessary to provide service to the public as set forth in various fixed capital accounts of the Uniform System of Accounts in telephone companies.

Premises: The building or buildings together with the surrounding land at which service is provided that is not intersected by public corridor or the property of a farm operated as a single farm regardless of whether the property is intersected by a public corridor.

Private Line Service: Lines and equipment furnished between subscribers for the exchange of communications without the involvement of the company's exchange switching network.

Private Right-of-Way: A facility route granted to the Company over private property.

Rate Centers: Points upon which the airline distance for the determination of message toll telephone rates are based.

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DEFINITIONS (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use. If the Customer refuses to accept service due to nonconformity of the service to standards agreed upon pursuant to the Service Order and this tariff, the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Connection Charge: A nonrecurring charge applied to the establishment of basic telephone service and the addition of certain subsequent additions to existing service.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Tenant Service: Shared Tenant Service is a shared service arrangement that allows Business Basic Flat Local Exchange Service to be resold subject to regulations specified in this tariff.

Subscriber: Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

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DEFINITIONS (Cont'd)

Switch: A unit of dial switching equipment that equipment that provides interconnection between lines or trunks.

Tariff: The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

Telephone Number: A designation assigned to network access lines necessary for placing calls to the telephone or PBX for identification purposes.

Temporary Disconnection: An arrangement whereby service is discontinued or suspended without terminating the contract or removing the telephone equipment.

Temporary Service: For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the Company, that (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

Termination Charge: A charge that applies for the discontinuance of an item of service or equipment prior to the expiration of the initial service period.

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DEFINITIONS (Cont'd)

Toll Message: A communication between two stations in different exchanges for a toll charge may apply, pursuant to applicable tariffs.

Toll Service: Toll service is that part of the total telephone service rendered by the Telephone Company that is furnished between patrons in difference local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Line: A circuit over which a customer's messages are sent between two central offices or between a central office and a PBX system.

Two–Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used carry inbound calls to a central point for further processing.

Underground Service Connections: A customer drop wire that is run underground in conduit from a pole line or a buried distribution cable or an underground distribution cable.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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REGULATIONS (Cont'd)

2.1 Application of Tariff

The General Rules and Regulations contained in this Section apply to the service and facilities provided by the Company in the Commonwealth of Kentucky. These General Rules and Regulations are in addition to those contained in other state and federal tariffs that the Company may either issue or concur in.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

1. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of Companies' in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.

2. This Tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

3. Should there be any conflict between this Tariff and the General Rules and Regulations of the Public Service Commission of Kentucky (the Commission), the Commission's rules shall apply unless otherwise established by the courts.

4. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the service or facilities furnished by the Company.

5. Failure on the part of the customer to observe these General Rules and Regulations after due notice of such failure, gives the Company the right to discontinue service to that customer.

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REGULATIONS (Cont'd)

2.2 Availability of Equipment or Facilities

1. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required of the sole discretion of the Company.

2. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

3. The economical operation of the telephone business, for the benefit of the all customers of the Company and to the business itself may require changes in the wire center and base rate area boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved tariff methods of applying charges and the customer will be informed of any increase or decrease in rates at the time of the change.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company

2.3.1 General

1. The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one–way and /or two–way information transmission between points within the Commonwealth of Kentucky.

2. The Company will not transmit messages, but offers the use of its facilities, when available, and will not be liable for errors in the transmission or for failure to establish connections.

3. Where the Company transmits messages through the Kentucky Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving, or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Kentucky Relay Center, in the absence of gross negligence or willful misconduct.

4. Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided hereunder. The Company assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd)

3. The Company shall not be liable for any act or omission of any entity furnishing to the Company nor to the Company's customer facilities or equipment used for or with the services the Company offers.

4. The Company shall not be liable for any damages or losses due to the fault or negligence of the customer or due to the failure or malfunction of customer-provided equipment or facilities.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd)

5. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

6. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than sixty days after the alleged delinquency occurred.

7. The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment, installation or removal of instruments, apparatus and associated wiring furnished by the Company when defacement or damage is not the result of negligence of employees of the Company.

8. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.

2. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the customer.

4. Equipment and facilities furnished by the Company are the property of the Company.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities (Cont'd)

5. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

(a) the transmission of signals by Customer–provided equipment or for the quality of, or defects in, such transmission or

(b) the reception of signals by Customer–provided equipment.

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REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.4 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company injury or damage to Company employees or property might result from installation or maintenance by the Company.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer

2.4.1 Responsibilities of the Customer

The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff, regardless of whether such charges are associated with the customer's own usage or that of users authorized by the customer. For purposes of this tariff, authorization includes any user with access to the premises housing the customer's service.

2. Reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

3. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the customer from the cable building entrance or property line to the location of the equipment space described in Section 2.5.11. Any and all costs associated with obtaining and maintaining the rights–of–way described herein, including the costs of altering the structure to permit installation of the Company–provided facilities, shall be borne entirely by, or may be charged by the Company to, the customer. The Company may require the customer to demonstrate its compliance with this section prior to accepting an order for service;

4. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

4. (Cont'd)

and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any customer premises or the rights-of-way for which customer is responsible under Section 2.5.11; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

5. Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and

6. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which service is interrupted for such purposes.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.2 Claims

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. Any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.3 Unlawful Purpose

The customer will not use any service the Company offers for any unlawful purpose or for any use that the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.4.4 Unauthorized Attachments or Connections

1. The customer will not permit equipment, accessories, apparatus, circuit or device to be attached to or connected with the Company's facilities except as provided in this Tariff.

2. In case any unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of the unauthorized attachment or connection or to disconnect service. The customer shall be responsible for the cost of correcting any impairment of service caused by the use if such attachments or connections and shall be billed for each service call made to premises because of such attachments or connections.

3. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section 3 of the Tariff shall be applied.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.4 Unauthorized Attachments or Connections (Cont'd)

4. Customer-provided terminal equipment may be used and customer–provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided in Section 8 of this Tariff.

5. Accessories which aid a subscriber in the use of facilities of the Company in the service for which they are furnished under this Tariff are permissible provided that the use of any accessory does not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the company; or interfere with the proper functioning of such equipment or facilities.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.5 Transmission Interference

The customer, upon notification from the Company, will immediately shut down its transmission of signals if said transmission is causing interference to others.

2.4.6 Assignment or Transfer by Customer

The customer or other authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit the Customer to transfer the customer's existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non–recurring installation charges as stated in this Tariff will apply.

2.4.7 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.8 Taxes and Surcharges

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.4.9 Late Fees

A late payment charge equal to $10.00 applies to each customer's bill for any undisputed amount when that amount has not been paid in full prior to the due date shown on the bill. State agencies subject to KRS 45.454 shall be assessed a late payment charges in accordance with that statute.

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REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.10 Broadcast of Recordings of Telephone Conversations

The customer may broadcast a recording of a telephone conversation provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff, and pursuant to applicable law.

2.4.11 Recorded Public Announcements

Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

b. Private telephone numbers will not be furnished for use with recorded public announcements.

c. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.1 Application for Service

1. Upon request of an application for service, the Company will give its customer or prospective customer information necessary for the customer to secure safe, efficient and continuous service.

2. Application for service, or requests from the customer for additional service or changes in the grade or class of service become contracts when received by the Company and may be subject to a minimum contract term as specified at the time of ordering.

3. The Company reserves the right to require application for service to be made in writing in a format determined by the Company.

4. Applicants may be required to pay in advance; at the time application is made installation/service establishment charges, service charges, any other nonrecurring charges, and a deposit if required.

5. Generally, installation of an applicant's basic telephone service, not involving a line extension, will be completed within five (5) working days unless a different date is mutually agreed to between the applicant and the Company or otherwise specified in the Tariff.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

6. The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and the Company-approved General Rules and Regulations on file with the Commission governing the service applied for or for the following reasons:

   a. The applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be provided.

   b. The applicant is indebted to any Company for the same kind of service as that applied for;

   c. The applicant refuses to make a deposit if required under these rules.

   d. The applicant refuses or neglects to provide reasonable access to the premises for installation, operation, maintenance, or removal of Company property.

7. In the event that the Company refuses to serve an applicant under the provisions of these rules, the Company must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

8. The Company shall not refuse service to a present customer or applicant because of:

a. delinquency in payment for service by a previous occupant of the premises to be served;

b. failure to pay for merchandise, or charges for non–utility service purchased from the Company;

c. failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

d. violation of the Company's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others, or with other services such as communication services, unless the customer has first been notified and been afforded a reasonable opportunity to comply with said rules; and/or

e. failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Company as a condition precedent to service.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.2 Application of Residential Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section 5 in this Tariff. Residential rates apply to service furnished:

a. In private homes or apartments (including all parts of the customer's domestic establishment) for domestic use and not for substantial occupational use.

b. For service provided to individual members of the clergy at a church when business service is already established at the church and the purpose for the residential service is for personal use.

c. In college fraternity or sorority houses, convents and monasteries for domestic, rather than occupational use.

d. To the residential portion of a location used for both residential and business purposes, where the use of the service is for domestic purposes and where the business use is occasional.

e. To a volunteer fire department or other entity eligible for aid under KRS 95A.262.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.3 Application of Business Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section 5 in this Tariff. Business rates apply to service furnished:

a. In a residential location if the listing indicates a business or profession, unless otherwise provided in this Tariff;

b. In office buildings, stores, factories and all other places of a business nature;

c. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; in churches except when applied per Section 2.5.2.

d. At any location when the listing, public advertising, web site or display of a business sign indicates a business, profession or office unless otherwise provided in this Tariff;

e. At any location where the substantial use of the service is occupational, rather than domestic.

f. At any location where the service includes an extension that is at a location where business rates apply.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.4 Cancellation of Application for Service

1. Applications for service cannot be canceled without the Company's agreement. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing

1. The subscriber is responsible for the payment of all charges in conjunction with the service furnished to the subscriber including, but not limited to, toll charges that have been accepted at the subscriber's location.

2. Monthly recurring charges are billed in advance and usage–based charges are billed in arrears.

3. Special billing arrangements may be established for services provided to Government agencies.

4. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

5. For billing purposes each month is presumed to have 30 days.

6. A sample subscriber invoice is included as Attachment A of this Tariff.

7. Billing of the Customer by the Company will begin on the Service Commencement Date. The Commencement Date is the first day following the date on which the Company notifies the Customer that the service or facility is available for use.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing (Cont'd)

8. The Service Commencement Date may be postponed by mutual agreement of the parties or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

9. If service is disconnected by the Company in accordance with Section 2.5.7 following and later restored, restoration of service will be subject to all applicable installation charges.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing (Cont'd)

10. Existing subscribers with overdue bill balances that are unable to pay all charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their service and make monthly payment arrangements with the company. Repayment of the outstanding balance may be made in up to six (6) monthly installment payments provided the minimum monthly repayment amount is no less than $20. Subscribers requesting such restriction will receive the full toll restriction service at no charge until all past due amounts are paid in full. Failure by the subscriber to provide timely payment of all new charges and balance payment arrangements are subject to service suspension for nonpayment pursuant to the terms of this Tariff.

11. Late payment charges described in Section 2.4.9 will not be applied on past due payment balances while payment arrangements are met. Late payment charges will apply on unpaid new service charges not paid in full prior to the due date on the customer's bill.

2.5.6 Resolution of Disputes

Upon receiving a complaint from a customer at the Company's office, either by telephone, in writing or in person, the Company will make a prompt and complete investigation and advise the complainant of its findings.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company

1. A violation of any of the regulations contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

2. The Company may with or without notice either suspend or terminate the subscriber's service without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises under the following:

   a. Abandonment of the Service

   b. Failure of a subscriber to make suitable deposit as required by this Tariff.

   c. Impersonation of another with fraudulent intent.

   d. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed so such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

2. (Cont'd)

e. Abuse or fraudulent use of service; such abuse or fraudulent use includes:

1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

2) The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through another fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

4) The use of profane of obscene language;

5) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

6) Any other violation of the Company's regulations.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

3. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

4. The Company may terminate the service and remove its equipment for non–payment of any sum due for exchange, long distance, or other services with notice as follows:

   a. Written notice shall be sent to the customer no less than 10 days prior to the termination date.
   b. Disconnection shall not occur on the day preceding a Saturday, Sunday and legal holidays.

5. When the Company terminates service to a subscriber due to a violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

6. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.8 Termination of Service at the Subscriber's Request

1. Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or application termination charges, or both.

2. In the case of directory listings where the listing has appeared in the directory charges apply through the end of the directory period. In the following cases, however, charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge of one month.

   a. The contract for the main service is terminated.
   b. The listed party becomes a subscriber to some class of exchange service.
   c. The listed party moves to a new location.
   d. The listed party dies.

3. Contracts for periods of longer than one month for services requiring line extension may be terminated upon payment of all charges that would accrue to the end of the contract period; or, the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.9 Suspension of Business or Residence Service

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.

2. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange by subscribing to Remote Call Forward Service.

3. The charge for the total suspension period may be collected in advance.

4. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

5. The charge for network access service during the period of suspension is 50 percent of the rate regularly charged, except as specified in Section 2.5.9 preceding.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.10 Transfer of Service between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation there under, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

2. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgment of the Company a change in the telephone number is not required.

3. When a relationship exists, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

4. Service order Charges as specified in Section 3 apply for all transfers of service unless otherwise noted.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.11 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

2. Except as may be specified elsewhere in this tariff, all operating conditions required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. The Subscriber will furnish commercial power on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

   a. Endanger the safety of Company employees or the public;

   b. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

   c. Interfere with the proper functioning of such equipment or facilities;

   d. Impair the operation of the communication system;

   e. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

   a. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

   b. Such device does not interfere with its proper functioning or damage it in any way.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in this Tariff.

2.5.13 Maintenance and Repairs

1. All ordinary expenses of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, are borne by the Company on Company provided leased equipment.

2. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.14 Company Facilities at Hazardous or Inaccessible Locations

1. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company.

2. All customer–provided equipment and facilities must be constructed and maintained in a manner satisfactory to the Company and must be in compliance with all the regulations set out in this Tariff for the connection of customer–provided terminal equipment and communications systems. Failure of the customer to comply with these regulations will result in the disconnection of the service.

2.5.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

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REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.16 Access to Subscriber Premise for Inspections

The company reserves the right to access of the subscriber's premise and property to inspect its facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff.

Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can at its sole option, disconnect the service of the subscriber.

There upon, the subscriber permits the Company to make its inspection after disconnection of service, and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately reconnected.

2.5.17 Telephone Numbers

1. The subscriber has no property rights to the telephone number or any right to continuance of service through any particular central office.

2. The Company reserves the right to change the subscribers' telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

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REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances

2.6.1 Establishment of Credit

1. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

2. In order to insure the payment of all charges due for its service, the Company may require a subscriber to establish and maintain his credit in one of the following ways:

   a. By furnishing reference suitable to the Company;

   b. By providing a suitable guarantee in writing, in form prescribed by the Company;

   c. By means of cash deposit; or

   d. By having been a satisfactory subscriber of the Company.

2.6.2 Advanced Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and /or installation charge as applicable, and any applicable taxes or franchise fees in addition to any special construction and installation charges that may also apply.

2. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

3. Federal, state or Municipal governmental agencies may not be required to make advance payments.

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REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits

1. Any applicant who is unable to establish a satisfactory credit standing with the Company or any subscriber whose credit standing has become impaired may be required to deposit a sum up to an amount equal to either the charge for two months local service or the charge for estimated toll messages during a similar period, or both.

2. Any deposit made may be held during the continuance of service as a security for the payment of any and all amounts accrued for the service.

3. Service may be refused or discontinued for failure to pay the requested deposit.

4. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payment and the prompt payment of bills on presentation or constitutes a waiver or modification or the regular practices of the company providing for the discontinuance of service for nonpayment of any sum due the company.

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REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits (Cont'd)

5. Interest will accrue on all deposits Pursuant to KRS 278.460. Interest accrued will be refunded to the customer or credited to the customer's bill on either an annual or monthly basis.

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REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.4 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within 10 days after the company has served or mailed notice requiring the subscriber to do so, except in extreme cases.

2.6.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, a restoration charge equal to the Company's tariffed charges will be made and collected by the Company.

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REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.6 Allowances for Interruptions in Service

1. Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in this section for the part of the service that the interruption affects.

2. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

3. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted.

4. For calculating credit allowances, every month is considered to have 30 days.

5. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

6. A daily credit allowance will be given upon request from the Customer for interruptions of service lasting in excess of 24 hours from the time it is reported to the Company to time service is operative.

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REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.7 Limitations on Allowances

No credit allowance will be made for:

1. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;

2. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer (or other common carriers connected to the Company's facilities;

3. interruptions due to the failure or malfunction of non–Company equipment;

4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

6. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

7. interruption of service due to circumstances or causes beyond the control of Company; or

8. interruptions of service less than 24 hours.

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REGULATIONS (Cont'd)

2.7 Reserved for Future Use

2.8 Kentucky Lifeline Surcharge

On November 16, 1998 (PSC Case 360) the Kentucky Public Service Commission found that a surcharge per month per access line on all incumbent and competitive local exchange carriers and wireless bills should be applied. The surcharge is effective January 1, 1999 and is identified on the monthly bill as "Kentucky Lifeline Surcharge"

The Commission from time to time will adjust the amount of the surcharge according to the needs of the program. The Company will apply the surcharge as Ordered by the Commission.

Surcharge per access line per month: Pursuant to Commission Order

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REGULATIONS (Cont'd)

2.9 Kentucky Telecommunications Relay Service for Hearing–Impaired or Speech–Impaired Persons in Kentucky

Pursuant to KPSC Administrative Case No. 333 and 372, a monthly surcharge shall be imposed on all local exchange access lines to fund the Kentucky Telecommunications Relay Service. This service provides telephone communications between deaf and hearing / speech–impaired customers who use telecommunications devices for the deaf and customers who use standard voice telephones.

2.9.1 Regulations

1. Recovery of state costs associated with the Telephone Relay Service ("TRS") and Telecommunications Access Program ("TAP") is based on a fixed monthly charge per access line.

2. For purposes of application of the surcharge, access lines are defined as facilities that provide access to and from the telecommunications network for toll service and for local calling. WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Company Official Accounts are excluded from this category.

3. The monthly surcharge will appear in customer invoices labeled "TRS/TAP Surcharge."

2.9.2 Surcharge Amount
- Monthly Recurring Charge

TRS	$0.01
TAP	$0.02
TRS / TAP Surcharge	$0.03

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REGULATIONS (Cont'd)

2.10 Special Promotions (Cont'd)

The Company may offer approved special promotions of new or existing services upon thirty (30) days' notice to the Commission. These promotions are a temporary waiver of certain recurring, nonrecurring and/or usage charges or a one-time credit to a customer's account. Promotions will be offered on a non-discriminatory basis to all customers meeting the eligibility requirements for the promotion offered. Eligibility requirements may include class of service, serving area or other such determinations by the Company. Promotion notification will include terms and conditions and the time period in which the promotion is in effect.

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SERVICE CHARGES

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SERVICE CHARGES (Cont'd)

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Company. Service Charges apply in addition to installation and construction charges incurred because of unusual costs encountered in the provision of service.

3.1 Categories of Service Charges

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

Service Order Charge applies for the acceptance and processing of a request for service for which no additional installation activity, such as programming or dispatch, is required.

Service Connection Charge applies for the ordering and installation of telephone exchange service including order processing, programming and database updates, and dispatch.

Reconnect Charge applies to any service temporarily disconnected by the Company for non-payment. Services disconnected for non-payment that remain disconnected for ninety (90) days or more, will be treated as a full termination of service and the subscriber must reapply as a new customer and all rates and charges for new service, including deposit and advanced payment requirements, if applicable, will apply.

Premise Visit Charge applies for the processing and completion of a service request that requires dispatch to the subscriber's location but does not require any programming or database updates.

Switch and Service Charge applies for the processing and completion of a service request that requires programming or database updates but does not require dispatch to the subscriber's location.

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SERVICE CHARGES (Cont'd)

3.1 Categories of Service Charges (Cont'd)

Returned Check Charge applies for each returned check or moneys not honored by a bank or depository.

Trip Dispatch / Trouble Isolation Charge applies when a service outage or other trouble report, is submitted by the subscriber or the subscriber's agent and the trouble is isolated to non-Company equipment, or, if the subscriber or agent requests a support service, such as line tagging, and the Company is required to dispatch a technician to complete the service request.

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SERVICE CHARGES (Cont'd)

3.2 Application of Charges

1. Charges specified in this Section do not apply to services furnished under the concurrence provisions of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all private line services and channels and access services provided. Nonrecurring charges for these services are stated as exceptions or additions to concurring provisions of this Tariff.

2. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.

3. Payment of service charges at the time of application for service may be required.

4. The Company performs work only during normal working hours from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. All work performed during other than normal hours at the customer's request may be provided at the sole discretion of the Company at rates based on time and material costs.

5. Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided.

6. Additional installation or other non-recurring charges indicated elsewhere in this Tariff may be required.

7. The Company reserves the right to honor number change requests to a number not specifically requested by the subscriber.

8. The Company reserves the right to refuse a name or number change if it believes the intent is to avoid Company charges or to otherwise mislead the public as to the identity of the subscriber.

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SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

9. The Company reserves the right to refuse a business name change, in both its subscriber records and directory listings, if the subscriber, upon request from the Company, fails to provide evidence satisfactory to the Company that subscriber has lawful authority to the requested name.

10. In the event the Company is notified that a requested name and / or number change, including directory listings, is the subject of a dispute, it reserves the right to suspend pending orders or reverse orders already completed, until it has received notice that the dispute has been resolved. In the event that the subscriber makes a change request that the subscriber lacked standing to request, the Company may charge the subscriber for any orders processed by the Company due to the request.

11. The service charges described in this tariff are not applicable for:

    a. Normal maintenance and repair of the Company's equipment and service.

    b. Deregulated connection of telephone sets or other terminal equipment by the customer when no line connection or central office access work is required. Such services will be subject to the company's deregulated fees.

    c. Conversion of existing service to or from Lifeline Service.

    d. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

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SERVICE CHARGES (Cont'd)

3.3 Schedule of Charges

	Residential	Business
Service Order Charge	$ 3.50	$ 3.50
Service Connection Charge	$18.50	$18.50
Reconnect Charge	$35.00	$35.00
Premise Visit Charge	$11.00	$11.00
Switch and Service Charge	$11.00	$11.00
Returned Check Charge (not to exceed)	$30.00	$30.00
Trip Dispatch / Trouble Isolation Charge	$40.00	$40.00

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges

The Company does not currently assess Construction Charges for local services.

4. 2 Temporary Service Charges

1. When construction is required for temporary service and there is, in the opinion of the Company, no immediate prospect of re–using the plant involved, the customer may be required to pay all or a portion of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

2. Under "unusual" conditions station installations, including drop wire, protector, inside wiring, telephone sets, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decisions made by the Company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Underground Service

When underground service connections are desired by the customer as initial installation in places where aerial or buried drop wires would ordinarily be used to reach the customer's premises, or when aerial or buried facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial or buried drop wire.

2. Aerial or buried service entrance facilities will be furnished without a construction charge where aerial or buried service wire or aerial or buried cable would normally be provided by the Company for service entrance; unless agreements between the Company and a contractor or customer have been made prior to land development.

3. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground service including the cost of installing less the estimated cost to the Company of installing such aerial or buried facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

4. The duct or ducts required in the underground conduit by the company to furnish service shall be reserved for its exclusive use.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Underground Service (Cont'd)

5. Where armored cable is laid in a trench, the trench shall be constructed and back–filled by or at the expense of the customer. In addition, the customer shall pay the cost of the armored cable, including the cost of installation, less the estimated cost of installing such aerial or buried drop as would be required to furnish the same service.

6. Where facilities are changed from aerial or buried to underground in addition to the above, the customer is charged the cost of dismantling and removing the aerial or buried facilities.

4.4 Special Services and Facilities

Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

4. 5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments

4.6.1 Definitions

Single family development: Five or more adjoining lots in a recorded plan for the construction of single family residences, including mobile homes, intended for year round occupancy.

Duplex development: Three or greater acre lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

Multi–family development: One or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. Included in this category are apartment complexes, apartment buildings and condominiums.

Speculative development: Development of a tract of land, where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

Non–speculative development: Development of a tract of land where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term "non-speculative" is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments (Cont'd)

4.6.2 General Conditions

1. Where requests are made of the Company by the developer of a residential development, the company will require the developer, at the developer's own expense, to do the following:

   a. Provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations;

   b. Provide the Company with easement satisfactory to the Company for occupancy and maintenance of and related facilities, except service lines in public places the Company has the right to occupy;

   c. Clear easements for the aforementioned facilities clear of tree stumps and other obstructions.

2. Should the developer make changes in the plot plan after the Company has completed engineering or begun construction that creates additional expense for the Company, the developer shall bear the cost of these additional expenses.

3. Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.2 General Conditions (Cont'd)

4. At any time during the completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines costs herein defined as labor, material and applicable charges at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

4.6.3 Conditions – Speculative Development

If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in Section 4.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.
2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.
3. The Company will then begin work on detailed engineering and construction of facilities required by the developer.
4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance if the costs exceed the amount originally posted.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.3 Conditions – Speculative Development (Cont'd)

5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The prorated amount will be determined by dividing the total number of lots and dwelling units in the total development by the total cost of construction.

7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed three years, subject to the conditions specified herein.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.7 Franchise and Municipality Taxes

4.7.1 General

When any municipality charges, collects or receives from the Company any license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed or may be billed if less than three (3) per cent, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

4.7.2 Commission Approval

Except for state, county or municipal taxes, all proration of fees and other charges mentioned in the above paragraph will be approved by the Commission before being applied to the subscriber bill as a line item.

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BASIC LOCAL EXCHANGE SERVICE

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.1 Exchange Service
The Company provides one-party service throughout its service area.

5.1.1 Description of Service

Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block ("protector") at the Customer's premises.

Each Exchange Access Service enables users to:

1. Receive calls from other stations on the public switched telecommunications network;
2. Access other services offered by the Company as set forth in this tariff;
3. Access (at no additional charge) the Company's local numbers for repair or business offices for service related assistance;
4. Access (at no additional charge) emergency services by dialing 0- or 911; and
5. Access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.1 Exchange Service (Cont'd)

5.1.2 Area of Operations

The following exchanges are included in the Company's Local Exchange Tariff:

Cunningham	Fairdealing
Fancy Farm	Farmington
Folsomdale	Hardin
Hazel	Kirksey
Lowes	Lynn Grove
Lynnville	New Concord
Sedalia	West Plains
Wingo	

5.1.3 Maps

Maps that indicate and define the exchange limits of the respective exchanges are filed with the Kentucky Public Service Commission and are included as Attachment B of this Tariff.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.2 Local Calling Areas

5.2.1 General

1. The rates in this Tariff entitle callers to receive local calling (i.e., toll-free) to its own exchange and the local calling areas indicated in Section 5.2.2, following. Calls to areas not listed in Section 5.2.2 will be subject to applicable long distance charges by the long distance provider.

2. The rates specified herein are for periods of one month, are payable in advance.

3. Services are for normal residential and business use, exclusive of autodialing, telemarketing, or other similar services that would generate unusually high volumes of outbound traffic. The Company reserves the right to identify and modify the terms of service to subscribers identified as exceeding typical usage including the introduction of usage caps, if necessary.

5.2.2 Local Calling Areas

All Company exchanges will receive local calling to the areas listed below:

Exchange	**Local Calling to**
Cunningham	Bardwell, Fancy Farm, Lowes
Fairdealing	Benton, Hardin
Fancy Farm	Cunningham, Folsomdale, Lowes, Mayfield, West Plains
Farmington	Lynnville, Mayfield, Sedalia, Wingo
Folsomdale	Fancy Farm, Lowes, Mayfield, West Plains
Hardin	Benton, Fairdealing, Murray
Hazel	Lynn Grove, Murray, New Concord, Cottage Grove TN, Puryear TN
Kirksey	Lynn Grove, Murray
Lowes	Cunningham, Fancy Farm, Folsomdale, Mayfield, West Plains
Lynn Grove	Hazel, Kirksey, Murray, South Hazel
Lynnville	Farmington, Mayfield, Sedalia, Wingo
New Concord	Hazel, Murray, South Hazel
Sedalia	Farmington, Lynnville, Mayfield, Wingo
West Plains	Fancy Farm, Folsomdale, Lowes, Mayfield
Wingo	Farmington, Lynnville, Mayfield, Sedalia

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.3 Basic Exchange Line Service

5.3.1 Description

Basic Line Service provides a Customer with a single voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network.

Each Basic Line is provided with touchtone feature.

5.3.2 Rates

Rates do not include a charge for instrument or other customer premises' wiring or equipment. Rates for additional services, including installation charges, are shown elsewhere in this Tariff.

	Monthly Rate All Exchanges
a. Residential	$18.00
b. Business	$21.06

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline

5.4.1 Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

2. Lifeline is supported by the Federal Universal Service Fund (USF) support mechanism and the state portion by a surcharge on access lines.

3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber.

4. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.2 Regulations

1. One low–income credit is available per Household and is applicable to the primary residential connection only.

2. A Lifeline customer may subscribe to any local service offering available to other residence customers.

3. CCR options with Full Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

4. The deposit requirement is not applicable to a Lifeline customer who subscribes to full toll blocking. If a Lifeline customer removes full toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

5. A Lifeline subscriber's local service will not be disconnected for non–payment of regulated toll charges. Local service may be denied for non–payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

6. Lifeline is not available for resale.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.3 Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following assistance programs or have income at or below 135 percent of the Federal Poverty Guidelines.

1. Supplemental Security Income (SSI)
2. Supplemental Nutrition Assistance Program
3. Medicaid
4. Federal public housing / Section 8
5. Veterans Pension Benefits
6. Survivor Pension Benefits

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.4 Certification

1. Proof of eligibility in any of the qualifying low–income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state and/or federal agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.5 Application of Rates and Charges

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

2. Service charges may be applicable for installing or changing Lifeline service.

3. Service charges do not apply for converting existing service to Lifeline.

4. Life credits are limited to one per Household.

5.4.6 Credit Amount

The Lifeline credit passed through to the customer consists of:
Credit, one per Lifeline per Household, limited to the total amount of charges.

The State and Federal Credit, one per Lifeline.

	Federal	State
Lifeline Credit	*	$3.50

* Pursuant to applicable FCC rules.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.5 Exchange Trunk Services

5.5.1 Description

Basic Exchange Trunk Service provides a Business or Residence Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Trunks are provided for connection of Customer-provided key systems ("KEY") or private branch exchange ("PBX") to the public switched telecommunications network.

911 Exchange Trunk Service provides connectivity to a PSAP for the completion of emergency calls dialed on a 9-1-1 basis. 911 Exchange Trunks receive first priority repair and restoral.

Tie Lines connect two PBX or equivalent equipment and are furnished at rates specified in Duo County Telephone Access Tariff PSC 2A Private Line Service Tariff.

5.5.2 Monthly Service Rates

Rates do not include a charge for instrument or other customer premises wiring or equipment. Rates for additional services are shown elsewhere in this Tariff.

	Monthly Rate	Installation
Key / PBX	$50.73	$530.00 [Note 1]
911 Trunks	$54.06	$437.79

Note 1: Rate subject to contract pricing.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct Inward Dialing ("DID") Trunk Service

5.6.1 Rules and Regulations

1. DID service permits calls incoming to a PBX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate company intra- and inter- exchange rates.

2. Rates are in addition to the rates shown for Basic Exchange Trunk Service and other Company tariffs for the services and equipment with which this offering is associated.

3. The service includes central office switching equipment necessary for inward dialing from the network directly to station lines associated with customer premises switching equipment.

4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.

5. Facilities and operational characteristics of interface signals between the Company–provided connecting arrangements and the customer–provided switching equipment must conform to the rules and regulations the company considers necessary to maintain proper standards of service.

6. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section 6 of this Tariff.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct Inward Dialing ("DID") Trunk Service (Cont'd)

5.6.1 Rules and Regulations (Cont'd)

7. The customer shall be responsible for providing interception of calls to vacant and non–working assigned DID numbers by means of attendant interceptor recorded announcement service.

8. DID numbers are provided in blocks consisting of a maximum of 20 consecutive numbers, as available, which may be assigned to station lines at rates specified herein. The Company does not guarantee to provide consecutive numbers or consecutive number blocks.

9. The customer shall order and maintain sufficient number of trunks as to prevent blockage in the network.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct Inward Dialing ("DID") Trunk Service (Cont'd)

5.6.2 Rates and Charges

	Installation Charge	Monthly Rate
1. DID Service		
All exchanges	$530.00 [Note 1]	$54.13
2. Group of 20 DID numbers		
a. Working Numbers, each block	*	$ 3.40

Note 1: Rate subject to contract pricing.

* Installation charges pursuant to Section 3 of this Tariff may apply.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance

5.7.1 General

1. Directory Assistance service does not provide listing information on non-published number (private) listings but does furnish listing information on unlisted number (semi-private) listings.

2. The customer will be charged for each call to Directory Assistance after the monthly allowance up to the maximum number of requests per call as noted in Section 5.7.2.

3. Charges are not applicable to customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap, however this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees.

4. The company shall not be liable for any errors or omissions in the company's database information or from other DA provider's database(s), whether through negligence or otherwise, in the listing information furnished or not furnished; and the customer shall indemnify and save the company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

5. Customers provided with incorrect or no listings will receive credit for such listings upon request.

6. The customer will be charged for each call to Directory Assistance beyond the monthly call allowance.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance (Cont'd)

5.7.2 Rates and Charges

Directory Assistance service – request of a listing (maximum of two requests per call)

Rate	
Per call	$1.75
Monthly Allowance	0

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service

5.8.1 General

1. Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.

2. When in the judgment of the Company it is deemed necessary, or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available. Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (Cont'd)

5.8.1 General (Cont'd)

3. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes, and office and industrial parks. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale area may be served by only one central office.

4. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps, if appropriate.

5. Private line services may be provided to tenants of resellers under the rules and regulations specified in the applicable sections of this Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.

6. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.

7. All other rules and regulations specified in other sections of this Tariff will apply.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (Cont'd)

5.8.2 Regulations and Application of Rates

1. Resale of Basic Local Exchange Service is available on a business flat rate basis. Other business services will be provided at the rates specified in other sections of this tariff.

2. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in the directory listings portion of this Tariff. Charges for Listings will not be separately billed.

3. The service establishment charge shown in Section 5.8.3 applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.

4. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.

5. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine–month notice is required prior to termination of service by the reseller. If a nine–month notice is not received, the reseller will be required to continue to provide access services until the Company can provide individual access facilities. But, in no case will this requirement extend beyond nine months from the date the notice of termination is received.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (Cont'd)

5.8.2 Regulations and Application of Rates (Cont'd)

6. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non–resale basis, or when Company or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services.

7. At the Company's option, the owner/developer will make either cable pairs or their equivalents available, and provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

8. The STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the Company to any tenant upon the tenant's request. This is a condition for provisioning service for this Tariff.

9. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.

10. Suspension of service as described in this Tariff is not applicable to this service.

11. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (Cont'd)

5.8.2 Rates

Service Establishment Charge
– Per application

		Monthly Rate	Nonrecurring Charge
(a)	Each	$–	$34.50

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.9 Extended Local Calling Services

Services provided for here in are available only to existing subscribers and are no longer available for subscription.

5.9.1 Description of Services

1. Extended Local Calling Services are optional services that allow subscribers in a given exchange to originate calls to one or more Optional Exchanges, in addition to the Local Calling Area, without the application of long distance message telecommunications charges.
2. Subscribers may choose between Basic Area Calling or Premium Area Calling.
3. Rates for Extended Local Calling Services apply in addition to the monthly recurring line for residential and business service and are found in Section 5.9.3, following.
4. Calls to Extended Local Calling Areas will be completed using the standard local dialing pattern, i.e., without a preceding 1 or 0 normally associated with toll calling.
5. Subscribers to Extended Local Calling Services will receive extended calling between locations shown in Section 5.9.2, following.
6. Basic Calling Area Service allows subscribers of the plan to complete calls to Optional Exchanges for a monthly fee and a metered (per minute) rate that varies based on distance and time of day.
7. Premium Calling Service allows subscribers of the plan to complete calls to Optional Exchanges for a monthly fee with no metered call fee.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.9. Extended Local Calling Services (Cont'd)

5.9.1 Description of Services (Cont'd)

8. Optional Exchanges are defined as:

Exchange	Optional Exchanges
Cunningham	Arlington, Folsomdale, Milburn, Paducah
Fairdealing	Aurora, Calvert City, Gilbertsville, Murray, Paducah, Symsonia
Fancy Farm	Bardwell, Clinton, Farmington, Lynnville, Milburn, Paducah, Sedalia, Symsonia, Water Valley, Wingo
Farmington	Fancy Farm, Folsomdale, Kirksey, Lowes, Lynn Grove, Murray, Paducah, Symsonia, Water Valley, West Plains
Folsomdale	Cunningham, Farmington, Lynnville, Paducah, Sedalia Symsonia, Water Valley, Wingo
Hardin	Aurora, Calvert City, Gilbertsville, Hazel, Kirksey, New Concord, Paducah, Symsonia
Hazel	Hardin, Kirksey, Paducah
Kirksey	Benton, Farmington, Hardin, Hazel, Mayfield, New Concord, Paducah
Lowes	Farmington, Lynnville, Paducah, Sedalia, Symsonia, Water Valley, Wingo
Lynn Grove	Aurora, Farmington, Lynnville, New Concord, Paducah
Lynnville	Fancy Farm, Folsomdale, Fulton, Lowes, Lynn Grove, Paducah, Symsonia, Water Valley, West Plains
New Concord	Aurora, Hardin, Kirksey, Lynn Grove, Paducah
Sedalia	Fancy Farm, Folsomdale, Lowes, Murray, Paducah, Symsonia, Water Valley, West Plains
West Plains	Benton, Farmington, Lynnville, Paducah, Sedalia, Symsonia, Water Valley, Wingo
Wingo	Clinton, Fancy Farm, Folsomdale, Fulton, Lowes, Paducah, Symsonia, Water Valley, West Plains

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.9. Extended Local Calling Services (Cont'd)

5.9.2 Application of Rates

1. All rates are in addition to the rate for the local exchange access service.

2. Mileage rates are calculated as measured between exchanges using "airline mileage" as calculated via National Exchange Carrier Association Tariff F.C.C. No. 4. Mileage is rounded up to the nearest whole mile.

3. Standard rates apply 8 a.m. to 7:59 p.m. Monday through Friday, except Holidays. Discount rates apply remaining time periods.

4. Calls begun during one time period will be billed at the time period for the duration of the call.

5. All usage is measured in whole minutes and rates billed are rounded up to the nearest whole cent on a per call basis.

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BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.9. Extended Local Calling Services (Cont'd)

5.9.3 Service Rates [note 1]

1. Rates are in addition to the local exchange service line rate.
2. Premium Calling Service

	Monthly Rate
Residential	$16.80
Business	$34.00

3. Basic Calling Service
   a. Fixed Rate

	Monthly Rate
Residential	$2.75
Business	$5.50

   b. Per Minute Rate

	Standard		Discount	
Mileage	Initial	Additional	Initial	Additional
0-10	0.050	0.030	0.025	0.015
11-16	0.070	0.050	0.035	0.025
17 +	0.100	0.080	0.050	0.040

Note 1: Services provided for here in are available only to existing subscribers and are no longer available for subscription.

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DIRECTORY LISTINGS

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DIRECTORY LISTINGS (Cont'd)

6.1 Regulations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, one directory per access line/trunk or as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. The Company bears no responsibility in any dispute that may arise as a result of the publication or non–publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its sole judgment the clearness of the listing and the identification of the subscriber is not impaired thereby.

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DIRECTORY LISTINGS (Cont'd)

6.1 Regulations (Cont'd)

7. Street numbers, followed by the names of streets and/or community, will be used in identifying the location of the subscriber. The use of corner addresses, PO Box, Rural Route, floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

8. Listings are not provided in connection with Public Telephone Service. Listings of Exchange Access Line Service used for the provision of Public Telephone Service are pursuant to rules, regulations and charges for additional business listings.

9. If in the judgment of the Company, indented or additional listings are warranted for better identification of the subscriber or governmental offices, such listings may be provided without charge.

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DIRECTORY LISTINGS (Cont'd)

6.1 Regulations (Cont'd)

10. Whenever any question arises to the authorization of a subscriber to list the name of a business or to use a listing that includes the trade name of another business, the Company, at its discretion, may require the subscriber to provide proof of such authorization. Such proof may include, but is not limited to, written authorization from the owner of such name addressed to the Company specifically to permit the listing requested by the subscriber. The Company may refuse or delete a listing when the owner either does not provide appropriate written authorization or withdraws previous authorization in a written letter to the Company.

11. The length of contract period for directory listings is from the time the listing is appears in information records to the end of the directory period. The directory period is from the day the directory is published to the day the succeeding directory is published. When the listing appears in information records only, the period is one month.

6.2 Primary Listings

1. A primary listing is provided without charge as follows for each separate access line/trunk for Residence, Business, Key, PBX and one primary listing for each ISDN BRI/PRI service group, one way DID Trunk group, Distinctive Alert Service number or Remote Call Forwarding service.

2 When two or more access lines or KEY or PBX trunks are operated with line hunt service, the first number of the group is considered the primary listing. When two or more access lines/trunks are in a hunt group, a primary listing may be made for each access line/trunk if requested by customer without charge.

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DIRECTORY LISTINGS (Cont'd)

6.2 Primary Listings (Cont'd)

3. Additional primary listings will be indented under the main primary list for residence or business customer located at same location. Name of other person at same premise or word phrase is permitted on the indented listing.

4. Examples:

Doe John 123 Main St, Mayfield……555–2222
Teen Line……555–4444

South Lumber Co 123 Main St……555–1234
FAX……555–4444

6.3 Unlisted Number Service

1. Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator. Subscribers requesting such arrangements agree to hold the Company harmless from any damages that might result from the unlisted number including the failure to receive calls.

2. The Company is not liable for damages resulting from the inadvertent listing of an unlisted number in a telephone directory.

3. Unlisted number service does not preclude the Company from supplying the customer's name, address and telephone number to the 911–service administrator or name and number for Calling Number Delivery or Calling Name Delivery Service.

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DIRECTORY LISTINGS (Cont'd)

6.4 Non-Published Number Service

1. Non-published number service is the withholding of a customer's listing from both the telephone directory and directory assistance records. Subscribers requesting such arrangements agree to hold the Company harmless from any damages that might result from the non–published listing including the failure to receive calls.

2. The Company is not liable for damages resulting from the inadvertent publication of a non–published number in a telephone directory or for refusing to disclose a non-published number to any party.

3. Non-published number service does not preclude the Company from supplying the customer's name, address and telephone number to the 911-service administrator or name and number for Calling Number Delivery or Calling Name Delivery Services.

4. Non-published Number Service may be provided at no charge for Line Hunt Service– hunt numbers, Public Telephone Access Line numbers, Distinctive Alert Service, and DID numbers, or additional residence access line numbers located at same location as one residence access line with a main primary residence listing.

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DIRECTORY LISTINGS (Cont'd)

6.5 Business Listings

Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or

2. The name under which the subscriber or joint user is actually doing business as evidence by signs on the premises by letterheads, and by name under which a bank account is carried, or

3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use, or

4. The individual names of the officers, partners or employees of the subscriber, or

5. The names of department or service when such listings are deemed necessary from public reference viewpoint may be provided on indented additional listing under a main primary listing.

6. One professional designation such as: MD, CPA may be provided on each business listing at no charge. Those, in excess of one, may be provided at Regular Additional Listing rate.

7. A title such as: Mrs., Rev, Dr. may be included in the listing at no additional charge.

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DIRECTORY LISTINGS (Cont'd)

6.6 Residence Listings

Residence listings in the directory listings shall be limited to the following:

1. A residence listing may consist of surname, given name or initials, the address, and the telephone number.

2. The listing name may be of other party residing at the address where service is provided if so designed by the subscriber

3. A title such as: Mrs., Rev, Dr. may be included in a listing.

4. Examples:
   Doe JT 123 Main St, Folsomdale……555–1234
   Doe Jane Mrs. 123 Main St, Folsomdale……555–1234

6.7 Regular Additional Listings

1. Business additional listing may include the following:

   (a) the names of partners or members of a firm if the subscriber or joint user is a partnership of the firm;
   (b) the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment;
   (c) the names of associates or employees of the subscriber or joint user.

2. Residence additional listings may be the names of members of the subscriber's family or other persons residing in the customer's household as part of the family unit.

3. Additional listings that are designed to give publicity to a commodity or service are not accepted.

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DIRECTORY LISTINGS (Cont'd)

6.7 Regular Additional Listings (Cont'd)

4. Unless otherwise provided herein, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings.

5. If, in the sole opinion of the Company to aid the use of the directory and satisfactory service can be furnished, a listing may be permitted under the address of a PBX installed on premises of the subscriber but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

6. Additional Listing charges date from the time the listing is posted on the information records to end of the directory period. Information records are posted at the time application for the listing is made.

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DIRECTORY LISTINGS (Cont'd)

6.8 Emergency Service Listings

A 911 telephone number listing must be included with the emergency and/or non–emergency listings for emergency agencies. No charges apply to either listing.

6.9 Shared Tenant Services Listings

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to client's listings. Clients listing charges will be billed to the reseller at Regular Additional Listing rates (customer of record) and will not be billed separately.

2. A client of a reseller who does not require a directory listing is required that a telephone number be accessible for E-911 or other similar services, must be listed as an Unlisted Number (Private) listing. The unlisted directory number charge will apply per section 6.3, preceding.

6.10 AutoCron

Subscribers who disconnect service may request a transfer of calls recording be added to their terminated number directing callers to an alternative number. The monthly fee applies for the recording and ownership of the number is retained by the Company. The Company may choose to discontinue AutoCron as needed to control use of its numbering resources.

6.11 Rates

		Monthly Rate	
		Residential	Business
1.	Primary Listings, each	No Charge	No Charge
2.	Additional Listings, each	$0.35	$0.45
3.	Unlisted Number, each	$0.35	$0.35
4.	Non-published Number, each	$0.35	$0.35
5.	Emergency Service Listings		No Charge
6.	AutoCron	$8.92	$8.92

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MISCELLANEOUS SERVICES

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7.1 Touch-Tone / Pushbutton Telephone Service

All Subscriber services are provisioned with Touch-Tone.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features

7.2.1 Feature Description

CLASS features are available to subscribers of Basic Exchange Line on an "a la carte" basis where service capabilities are available. The Company may not offer all services described here in any / all of its exchanges at this time. Available features will be added to the rate schedules when offered.

Call Waiting with Cancel Call Waiting
Call Waiting – Provides the user, busy on a call, with a private signal that alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Cancel Call Waiting – Allows the Customer to cancel the Call Waiting or Call Waiting Deluxe feature on an in–bound call on a per call basis. This can be done before the Customer places a call. If customer also subscribes to 3–Way Calling capability, Calling can be done during a conversation. Furnished at no charge for all customers with Call Waiting features.

Call Waiting Deluxe – This service allows a called customer to control the treatment applied to incoming calls while the customer is off–hook on a call. Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call disposition options.

Call disposition options are: (a) answer the incoming call, placing the existing call on hold; (b) answer the incoming call, dropping the existing call; (c) direct the incoming call to hold via a recording, (d) forward the incoming call to another location, (e) Conference the incoming call with the existing call and, if desired, drop either party of the conference call.

The customer must have Calling Name Enhanced feature for the calling ID data of the waiting call to be provided following the Call Waiting Deluxe alerting tone.

The customer must have Call Forwarding Don't Answer feature in order to forward a waiting call to other location.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Call Forwarding All Calls
Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

Three–Way Calling
Permits an existing call to be held, and by dialing a second telephone, call can be established and added to the connection. Two toll points may be connected on Three–Way Calling. Normal transmission performance cannot be assured on all calls.

Speed–Calling
Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8–code) and thirty (30 code) number capacity.

Call Forwarding Busy
This CFB feature provides for calls terminating to a customer's busy number to be forwarded to another number. The customer can control via dialing codes the activation or deactivation of the service or reprogram the forward to number.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Call Forwarding Don't Answer
This CFDA feature provides for calls terminating to a customer's idle number to be forwarded, after a customer–preselected number of rings, to another number. The customer can control via dialing codes the activation or deactivation of the service and the forwarded–to number and number of rings.

Call Forwarding Fixed
This feature provides for all calls terminating to customer's number to be forwarded to another number. The customer can control via dialing codes the activation or deactivation of the service. The forwarded–to number is specified by the customer at time order is placed and can only be changed via a service order.

Call Forwarding Multipath
This feature provides customer who subscribe to Call Forwarding, Call Forwarding Busy, Call Forwarding Don't Answer, or Call Forwarding Fixed services the capability to specify a limited number of additional access paths that will be forwarded to another number.

One (1) access path will be provided at no charge with each Call Forwarding feature listed above.

Call Forwarding Remote Activation
Capability to remotely activate call forwarding features by calling a switch assigned number other than number to which feature is assigned and enter pin number assigned by the Telephone Company.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Conference Calling
Permits existing call(s) to be held, and by dialing additional telephone numbers allows the establishment and connection of up to 6 additional connections, including toll points. Normal transmission performance cannot be assured on all calls.

Three Way Calling with Transfer
Permits a subscriber to the service to connect an existing call to a third party allowing that call to be added to the existing connection or transferred to that third party connection. Upon transfer, the subscriber who established the connection may terminate from the call without terminating the connection between the two connected parties. Connection of any calls initiated on a toll basis by the subscriber will remain the responsibility of the subscriber. Service is not intended to provide arbitrage or resale of toll services and the Company may discontinue the provision of service to those subscribers deemed in violation of the intent of the service. Normal transmission performance cannot be assured on all calls.

Automatic Call Back (ACB) – By dialing the ACB activation code, a subscriber directs the switch to recall the dial number of the last outgoing call from his set. The switch will set up the call to that number whether or not the called party answered the original call. Therefore, without having to redial the number, the subscriber can use ACB either to contact a party he has been unable to reach or continue an interrupted discussion If the called line is busy, the switch queues the ACB request and delays processing of the call until both the called and calling parties are idle. Once both lines are idle, the switch first applies distinctive ringing to the calling line to alert the subscriber that the requested call back is ready to be set up.

When the calling subscriber goes off–hook in response to the distinctive ring the switch processes the call and applies normal ringing to the called line. An ACB request is removed from the queue when the switch successfully sets up the call (i.e., rings the called party) or when the request times out (after 30 minutes) or cancel callback code is dialed.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Automatic Recall – This feature enables a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the customer receives an automated voice response message stating the number of the party who called and is given the option of returning the call. If the called line is found to be busy, a 30-minute queuing process begins.

The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Selective Call Forwarding – Selective Call Forwarding allows the customer to transfer selected incoming calls to another telephone number. A screening list containing a Company–specified dialed number is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded only if the calling number can be obtained and is found to match a number on the screening list.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Selective Call Acceptance – Allows the customer to accept calls from a list of calling numbers. Callers not on the list (or of unknown origination) will be routed to a recording that the caller is not accepting calls and the call will be rejected. The Company will specify the number of calling numbers allowed on the list.

Selective Call Rejection– This feature allows the subscriber to have the switch automatically reject calls from incoming numbers on the customer's pre–designated screening list when a call is placed to the customer's number from a number on the screening list. The caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls. The Company will specify the number of screening numbers allowed.

Distinctive Ring/Call Waiting Tone – This feature provides special treatment for call received from customer–specified telephone numbers. The customer creates a screening list containing a Company-specified quantity of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers the customer is alerted with a distinctive ringing pattern or call waiting tone, for subscribers with call waiting service. Calls from telephone numbers not include on the screening list will produce a normal ringing pattern or call waiting tone.

Customer Originated Trace – Customer Originated Trace (COT) allows a subscriber to initiate a trace of a harassing or obscene call without first having to obtain legal authorization or telephone company assistance. The subscriber starts the trace by dialing the COT activation code. The switch retrieves the Telephone number of the last incoming call. The switch immediately outputs the telephone number to a terminal at the Company. An announcement will be provided to the subscriber informing him of the successful trace.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Customer Originated Trace (Cont'd)
The customer using this feature is required to have contacted their servicing law enforcement agency and presented to the Telephone Company a Court Order (police order/bureau report) authorizing results of traces initiated by the customer to be released directly to the proper legal authorities for legal handling. There is a charge to the customer for each annoyance call-bureau report provided. The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer.

Calling Name and Number Delivery – displays the name and number of the calling party on a special display telephone or display unit. In addition to the caller's telephone number, the first 15 digits of the calling subscriber's first name will also appear.

Calling Number Delivery ("Caller ID") – With Calling Number Delivery, the subscriber can view the telephone number of an incoming call before answering. After the first ring to alert the subscriber, the switch sends the ten-digit calling telephone number and the current month, day, hour, and minute

Any customer subscribing to Calling Number Delivery will be responsible for the provision of a display device that will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Calling Number Delivery is not available on operator-handled calls.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Calling Name Enhanced (Delivery on Call Waiting) – Allows the receipt of calling party name/number/date/time display information on a customer provided CPE-special display telephone or display unit on idle line or busy line with the activation of call waiting. The customer receiving the call may choose to then place the original call on hold by depressing the switch hook and may toggle between the two calls or may choose not to respond to the call. This feature includes Anonymous Call Rejection (ACR) and Call Waiting at no additional charge.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Calling Number Delivery Blocking (Per Call) – For outgoing calls, a subscriber to this feature can prevent delivery of his telephone number to the called party. On a per–call basis the subscriber blocks display of his telephone number by dialing the feature activation code. Upon receiving the code, the switch returns dial tone again, and the subscriber enters the telephone number to be called. If the call is completed (i.e., the called party's line is rung), the terminating CLASS office sends a "P" (indicating private number) to the called party's terminal in place of the calling telephone number.

This feature will be available without pre–subscription and at no charge.

Operator services, Customer Originated Trace (COT) and 9-1-1 service takes precedence over Calling Number Delivery Blocking – Per Call and Per Line service with all calling numbers available regardless of the privacy status.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Directory Number and Number Delivery Blocking – allows Customer to prevent his/her number from appearing on the called party's Caller ID telephone or display unit. Calls from users with this feature activated will appear as "private" in the calling party's display unit.

Per call activation of this feature is available to all Company subscribers without presubscription. Customers with this feature activated on a per line basis may deactivate that blocking should per call activation be attempted.

Use of this feature will not prevent disclosure of calling information to E911 services or the serving end office of the calling party. The called party may have the ability to activate call return, call trace, and call screening capabilities.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Anonymous Call Rejection – Allows the subscriber to automatically reject calls from lines which have the calling number information blocked. Anonymous callers will receive a recorded announcement directing them to unblock the line to complete the call.

Find Me / Follow Me – Allows an incoming call to be routed according to a subscriber-defined list of numbers. The numbers may be called simultaneously or sequentially, either in a preferred order or in accordance with the subscriber's scheduled activities and locations. Once the list has been called and no connection made, the system will terminate the call to voice mail or no answer.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.2 Provision of Service

1. The services are limited to those areas served by central offices equipped to provide services described in this Section. All services may not be available in all offices.

2. The services are furnished only in connection with individual line service.

3. Compatibility with other services and customer provided end user and station equipment is not guaranteed.

4. Call Forwarding All Calls, Call Forwarding Busy, Call Forwarding Don't Answer, Call Forwarding Fixed services are furnished with 1 call forwarding access path. Customers requiring a greater number of forwarding paths may purchase a limited number of additional paths on an individual case basis.

5. Customers Subscribing to Call Waiting or Call Waiting Deluxe will automatically receive access to Cancel Call Waiting Service at no additional charge.

6. Satisfactory transmission levels cannot be assured on calls completed outside of the local calling area or to non-wireline numbers.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.2 Provision of Service (cont'd)

7. Services provided herein may require customer premise equipment to be used. Such equipment is not provided by the Company and is solely the responsibility of the subscriber.

8. All terms and conditions, including rates, for the other features associated with the line are described in the feature–specified section of this Tariff. Such features must be ordered separate from the Call Waiting Deluxe.

9. Customers subscribing to Calling Name and Number Delivery Services will receive Anonymous Call Rejection service at no additional charge.

10. Operation of service between the company and other telephone service providers dependent on deployment of such services capabilities by the other telephone service providers. All features will not work from all locations.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.2 Provision of Service (cont'd)

11. CLASS features are optional service offerings in addition to the regular exchange service subscribed to by the customer.

12. CLASS features rely on the telephone number of the called party as relayed to the Company via the Signaling System 7 as part of the call itself. The Company takes no responsibility for the operation of features provided herein nor the use of such features by the subscriber for features that require accurate, unaltered (i.e., "non-spoofed") transmission of telephone numbers.

13. The Company is not liable for the delivery or failure to deliver of any CLASS feature or name and telephone number.

14. CLASS features operate via the use of the Signaling System 7 network. CLASS features may not perform as described based on the serving telephone company or equipment of the called / calling party.

15. CLASS features are limited residential and business exchange line services.

16. Installation of CLASS features are subject to charges specified in Section 3 of this Tariff.

17. The Company will deliver all numbers/names, subject to technical limitations, including those on non-published or unlisted telephone numbers unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.

18. Subscribers to features requiring customer premise equipment to operate are responsible for the provision of that equipment. The Company assumes no liability for the operation of any customer provided equipment.

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MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (cont'd)

7.3.2 Regulations (Cont'd)

19. Advanced Calling Services (CLASS) may not be available on certain trunk facilities (i.e., business groups that exist in multiple offices interconnected by tie trunks).

20. The services are provided subject to the availability of facilities and technical limitations and limited to the Company's central offices specifically equipped to provide such service.

21. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of these services, including without limitation, the delivery or non–delivery of calling numbers.

22. Telephone numbers transmitted via Calling Number or Name Delivery Services are intended solely for the use of the Calling Number Delivery subscriber, and resale of this information is prohibited by this Tariff. Operator assisted calls may override the operation of CLASS features.

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or additional Feature(s)

Monthly Rates		Residential	Business
1.	Call Waiting with Cancel Call Waiting	$ 1.50	$ 2.25
2.	Three-Way Calling	$ 1.50	$ 2.25
3.	Speed Calling		
	- 8–code	$ 1.50	$ 2.25
	- 30-code	$ 2.00	$ 3.00
4.	Call Forwarding Don't Answer		
	- Fixed	$ 1.50	$ 2.25
	- Variable	$ 1.50	$ 2.25
5.	Call Forwarding All Calls/Variable	$ 1.50	$ 2.25
6.	Call Forward Busy/Don't Answer		
	- Fixed	$ 1.50	$ 2.25
	- Variable	$ 1.50	$ 2.25
7.	Delayed Call Forwarding	n/a	n/a
8.	Remote Activation to Call Forwarding	$ 1.50	$ 2.25
9.	Conference Calling	n/a	n/a
10.	Three Way Calling with Transfer	n/a	n/a

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.3 Rates (Cont'd)

Monthly Rates		Residential	Business
11.	Automatic Call Back / Call Return	$ 3.00	$ 4.00
12.	Automatic Recall / Repeat	$ 3.00	$ 4.00
13.	Selective Call Rejection	$ 1.50	$ 2.25
14.	Selective Call Forwarding	n/a	n/a
15.	Customer Originated Trace	$ 2.00	$ 3.00
	Per Trace Activated	$ 1.00	$ 2.00
16.	Selective Call Acceptance	n/a	n/a
17.	Calling Number Delivery Blocking	$ 0.00	$ 0.00
	per call (blocking or unblocking)	$ 0.00	$ 0.00
18.	Anonymous Call Rejection (ACR)	$ 2.00	$ 2.00
19.	Calling Number Delivery	$ 5.50	$ 7.00
20.	Calling Name and Number Delivery	$ 6.50	$ 8.00
21.	Calling Number w/ Call Waiting	$ 7.50	$ 9.00
22.	Calling Name and Number w/ Call Waiting	$ 8.50	$10.00
23.	Distinctive Ring		
	First Line	$ 3.00	$ 3.00
	Second Line	$ 2.00	$ 2.00
	Three Line Package	$ 7.00	$ 7.00
24.	Find Me / Follow Me	n/a	n/a

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MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling and Custom Local Area Signaling Service ("CLASS") Features (Cont'd)

7.2.4 Feature Discounts [1]

Subscribers to multiple discounts are eligible multi-feature discounts. Only those features subscribed to at their full tariffed rates contained in Section 7.2.3 of this tariff qualify in determining the feature discount. Features that are rated at zero do not qualify in determining the applicable discount. Upon termination of one or more qualifying features, the discount will be recalculated.

▪ 2 features	$ (1.00)
▪ 3 features	$ (1.75)
▪ 4 features	$ (2.50)
▪ 5 features	$ (3.25)
▪ 6 features	$ (4.00)
▪ 7 features	$ (4.75)
▪ 8 features	$ (5.50)
▪ 9 features	$ (6.25)

[1] Feature discounts only available to current subscribers to discounts.

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MISCELLANEOUS SERVICES (Cont'd)

7.3 Special Promotions

1. During selected periods, special promotion of Custom Calling and CLASS Services the Service ordering Charge (premises visit not required) does not apply to any order on which either or both of these services are being established and for which that charge is the only service charge which would have normally applied on the order.

2. Notice shall be given to all subscribers to whom the specially promoted services are available. The notice shall state the length of the special promotion period that shall extend a minimum of two consecutive months. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the services during the special promotion period.

3. All specially promoted service orders under these tariff provisions shall be installed during the special promotion period or within a normal installation Interval thereafter or for any period thereafter only as long as the installation interval must be extended for reasons not the fault of the subscriber.

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MISCELLANEOUS SERVICES (Cont'd)

7.4 Off Premise Extension ("OPX")

7.4.1 Definitions

1. For the purposes of definition, Off Premise Extension ("OPX") is any line extended off-premise by use of service wire or cable pair or equivalent, but does not interconnect or "bridge" with other cable pairs or equivalent in the central office. Should bridging be necessary, rates for bridging service are in addition to off-premise service rates.

2. Bridging is used to connect two separate cable pairs or equivalent to the same line at the central office or equivalent.

3. OPX service is intended to support secondary or after hours answering of business service and is not intended to substitute for basic service subscription.

7.4.2 Regulations

1. Off Premise Extension service can be furnished provided facilities are available and technical limitations in each specific case permit.

2. Separate telephone numbers or other distinctive designations are not assigned to OPX service nor is distinctive ringing permitted on any service ties to an OPX.

3. Intercommunication between the main service and OPX is not permitted.

4. The Company reserves the right to deny or to limit the number of OPXs permitted at any end user location.

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MISCELLANEOUS SERVICES (Cont'd)

7.4 Off Premise Extension (Cont'd)

7.4.2 Regulations (Cont'd)

5. OPX service is not permitted on any end user location where the end user does not have at least one Company business exchange line for each OPX ordered

6. Mileage charge will be based upon measured route mileage from the main service to the end user premise.

7. Interoffice facilities, pursuant to Duo County Telephone Access Tariff PSC 2A apply for OPX service between central offices.

8. Minimum mileage per OPX circuit segment is ¼ mile.

9. As separate fee applies for any OPX circuit for which an additional ONT is required.

7.4.3 Rates

		Monthly	Installation
1.	Fiber Off Premise Extension – all mileages	$ 8.00	*
2.	ONT	$ 24.00	*
3.	Cable pair (copper) – 1 mile	$ 4.25	*
4.	Each additional (copper) ¼ mile	$ 1.06	n/a

* Installation rates contained in Section 3 apply.

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MISCELLANEOUS SERVICES (Cont'd)

7.9 Seasonal and Vacation Service

7.9.1 General

Seasonal and Vacation Service is basic local exchange service temporarily suspended at the request of the subscriber. This service is provided to customers in all the Company's exchanges, except Public Telephone Access lines, KEY, PBX and ISDN customers.

7.9.2 Conditions

Seasonal and vacation service will be furnished at the Company's discretion under the following conditions:

1. Service is available where the usage is of a seasonal nature.

2. During the period when the customer is billed at the reduced rate, no installation, moves, the Company will provide changes or maintenance.

7.9.3 Rates

1. The monthly rate will be 50% of the total Local Exchange Service including all optional services and features billable at the point of conversion to seasonal / vacation service.

2. Service may be suspended for a minimum of thirty (30) days and a maximum of one hundred and eighty (180) days.

3. Regular service charges will apply for the suspension and subsequent reconnection of service.

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MISCELLANEOUS SERVICES (Cont'd)

7.10 Line / Trunk Hunt Service

7.10.1 General

Line / Trunk Hunt Service allows a basic business exchange line configured with the feature to over flow (hunt) to another line or trunk in a sequence according to the subscriber's choosing.

7.10.2 Rate

	Monthly Rate
Line/Trunk Hunt Service Line	$2.00

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MISCELLANEOUS SERVICES (Cont'd)

7.11 Call Screening and Restriction Services

7.11.1 Description

Customized Code Restriction (CCR)
Customized Code Restriction is a service that enables customers to restrict certain types of outgoing/incoming calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks.

Toll Blocking
Prevents the completion of calls to any numbers designated as "non-local" i.e., for calls to exchanges that would normally be expected to include a long distance charge from either the Company or a third-party long distance carrier, including "900" and similar dialed area codes. Toll Blocking excludes calls to toll free numbers.

Miscellaneous Blocking
Prevents the completion of calls to numbers that are not local but for which a billable fee might otherwise apply. The Company does not warrant that its identified list is exhaustive.

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MISCELLANEOUS SERVICES (Cont'd)

7.11 Call Screening and Restriction Services (Cont'd)

7.11.2 Regulations

1. The charges quoted herein are in addition to the regular monthly rates for the respective types of service as provided for elsewhere in this tariff.
2. Service order charges apply as set forth in Section 3 for each service order to add Toll or Call Restriction Services unless otherwise indicated here.
3. Service order charges for Restricted Codes – NPA 900 do not apply in the following cases:
   a. a new subscriber when they first obtain telephone service; and
   b. to all subscribers who dispute or question a 900 – service charge for the first time.
4. Toll Blocking and Restricted Codes will be established and provided at no charge for customers receiving Lifeline Service pursuant to Section 5.4 of this Tariff.
5. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines / trunks.
6. CCR / Toll blocking does not provide restriction of calls to public emergency service numbers (911).
7. Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.
8. It is the responsibility of the customer to notify all station users of their service that an operator cannot be reached if access to an operator is blocked.

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MISCELLANEOUS SERVICES (Cont'd)

7.11 Call Screening and Restriction Services (Cont'd)

7.11.2 Regulations (Cont'd)

9. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes specified.

10. On the first occurrence of adjustment due to unauthorized or mistaken 900 service calls blocking shall be offered the customer at no charge. However, on the second occurrence of adjustment or customer refusal to pay the 900 service charges, company initiated blocking may be imposed at no charge. The customer will be notified at the time the request is made.

11. Screening feature enables the customer's line to pass information requiring special operator handling. Database and/or information digits are passed to other carriers for use by such carriers at the carrier's discretion. Use and compliance with such codes by the carrier is not guaranteed.

12. The codes shown for CCR options are not exhaustive. Options may be changed and new or different options may be added as deemed appropriate by the company.

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MISCELLANEOUS SERVICES (Cont'd)

7.11 Call Screening and Restriction Services (Cont'd)

7.11.3 Description and Charges

	Rate per Month	
	Residential	Business
International Toll Block	$0.00	$0.00
All Toll	$0.00	$0.00
Screened Billing-No Collect or 3rd	$0.00	$0.00
Screened Billing-No 3rd # Billing	$0.00	$0.00
Screened Billing-No Collect Calls	$0.00	$0.00
Toll Restriction to local and 800	$3.00	$3.00
Toll Control with PIN	$7.00	$7.00
Directory Assistance Block	$0.00	$0.00
Usage Activated Feature Block	$0.00	$0.00
Area or Office Code Restriction	$0.00	$0.00

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MISCELLANEOUS SERVICES (Cont'd)

7.12 Remote Call Forwarding ("RCF")

7.12.1 General

Remote Call Forwarding ("RCF") automatically redirects an incoming call to a Customer's number to a pre-designated terminating number. Forwarding is always activated and not controlled by customer. No access line is associated with the dialed number from which the forwarding occurs. Customer specifies the forwarded-to number at the time the order for service is placed and a service order is required to change it.

7.12.2 Provision of Service

1. The RCF service is offered subject to the availability of suitable facilities.

2. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient features and facilities to adequately handle the calls to the terminating number without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF features or facilities are required to support the forwarding of calls, the customer will, where appropriate, be required to subscribe to such features/facilities. If the customer refuses to do so and/or until adequate facilities are added, said customer's RCF service shall be subject to termination.

3. Where calls are forwarded to phone service other than that of the RCF customer, it shall be responsibility of the RCF customer to obtain permission of that customer and to determine a mutually acceptable number of access paths with that customer and the company.

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MISCELLANEOUS SERVICES (Cont'd)

7.12 Remote Call Forwarding (Cont'd)

7.12.2 Provision of Service (Cont'd)

4. The Company will not knowingly permit RCF to a terminating number that is itself forwarded to another number.

5. RCF is not presented as suitable for the transmission of data.

6. Transmission levels on RCF service are not guaranteed.

7. Service is provided with one forwarding path. Additional forwarding paths may be available for an additional charge.

8. Optional Calling Plans are not allowed with RCF service.

7.12.3 Rates

– Per Feature per Month

1. Initial Service

	Per Month
Per service per month	$18.50

2. Per additional path per month (subject to availability)

Residential	ICB
Business	ICB

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

8.1 Regulations

1. Customer–provided terminal equipment or wiring may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer–provided equipment or wiring will be constructed, maintained and operated to work satisfactorily with the facilities of the Company, and to meet all published standards of the Federal Communications Commission (FCC).

2. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus, equipment or wiring of the Company except upon the consent of the Company.

3. Where telecommunications service is available under this Tariff for use in connection with customer–provided equipment and wiring, the operating characteristics of such equipment or wiring shall not interfere with any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment or wiring does not endanger the safety of the Company's employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer–provided equipment or wiring is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charge in Section 3, "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer–provided equipment or wiring.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems. When such equipment or facilities are connected to the Company facilities, the Customer is responsible for telecommunications service and the maintenance and operation of customer provided facilities in a manner proper for telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer–provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer–provided equipment or system.

5. The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

6. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or connection with the use of facilities of customers and not caused solely by the negligence of the Company.

7. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. Following the receipt of written notice from the Company, the customer shall either discontinue use of the equipment or system or correct the violation. Confirmation of corrective action must be provided in writing to the Company within 10 days. Failure of the customer to take corrective action and provide written confirmation to the Company within the time stated above may result in termination of the customer's service.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

8. Customer–provided systems that provide service to a location deemed by the Company to be impracticable to serve because of hazard(s) or inaccessibility may be connected with the telecommunications service by means of connecting equipment furnished by the Company.

9. The customer indemnifies and saves the Company harmless against claims for infringements of patents rising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

10. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate service.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria:

8.2.1 Customer Premises Requirements

Where the customer–provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and crosstalk in the network, the power of the signal at the central office must not exceed 12 db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power that approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's location, but in no case shall it exceed one milliwatt.

2. To protect other services the signal that is applied by the customer–provided equipment located on the customer's premises must meet the following limits:

   a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in 8.2.1 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.1 Customer Premises Requirements (Cont'd)

2. (Cont'd)

c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the customer–provided equipment located on the customer's premises at no time may have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and cross-talk in the network the power of the signal that is applied by the customer-provided equipment located on the customer premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three–second interval.

2. To protect other services the signal that is applied by the customer–provided equipment located on the customer's premises must meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

   a. The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 db below the power of the signal as specified above in 8.2.2 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

   d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

   e. The power in the band above 40,000 Hertz shall not exceed 50 db

   f. below one milliwatt.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output (Cont'd)

3. To prevent the interruption or disconnection of a call, the signal applied by the customer-provided equipment located on the customer's premises must be limited so that the signal at the input to the Company line shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.3 Customer-Provided Communications Systems

Customer-provided systems may be connected, at a service point of the customer, on a voice grade basis with telecommunications service furnished by the Company, through customer-provided equipment which affects such connections externally to the Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Section 8.2

8.4 Entrance Facilities

All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements approved by the Company. Customer, by use of its own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

8.5 Connection of Customer-Provided Communications Systems with Instruments Furnished by the Company

The Company does not provide instruments solely for use on customer–provided communications systems.

8.6 Maintenance Service Charge

The customer shall be responsible for the payment of the charges indicated in Section 3 "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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PUBLIC TELEPHONE SERVICE

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PUBLIC TELEPHONE SERVICE (Cont'd)

The Company provides Public Telephone Access Line Service for the provision of Public Telephone Service to Payphone Services Providers ("PSPs") including the non-regulated operations of the Company.

9.1 General

1. Public Telephone Access Line Service is provided for use with PSP provided coin or non–coin operated Public Telephones.

2. Third number and collect calls to Public Telephone Access Line Service for PSP Public Telephones are not allowed.

3. The operator cannot perform coin-collecting functions.

4. The multi–line business subscriber line charge, found in the interstate access tariff, is applicable to all Public Telephone access lines.

5. Public Telephone Access Line Service is provided on a flat-rate basis with touchtone feature.

6. PSP Public Telephones must be connected to the Company network in compliance with Part 68 of FCC Rules and Regulations.

7. Public Telephone Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.

8. Public Telephone Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

9. Public Telephone Service is not subject to concessions.

10. Public Telephone Service may not be suspended at a reduced rate.

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PUBLIC TELEPHONE SERVICE (Cont'd)

9.1 General (Cont'd)

11. Public Telephone Service for PSP Public Telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location per Public Telephone Access Line.

12. The Company is not responsible for refunds of coins deposited in PSP Public Telephones.

13. PSP Public Telephones may not be attached to other types of access lines.

14. The subscriber to Public Telephone Service will be responsible for any and all toll charges billed to the subscriber's account.

15. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.

16. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.

17. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.

18. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

19. PSPs shall not charge for calls not completed.

20. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.

21. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument, and the use of letter-less keypads is prohibited.

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PUBLIC TELEPHONE SERVICE (Cont'd)

9.1 General (Cont'd)

22. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.

23. PSPs that provide access to long-distance service shall offer access to all certified long–distance carriers through 1-700, 1-800, 1-888 (etc.), 1-950, or 101XXXX dialing.

24. PSPs shall offer toll–free access to 1-800/888 (etc.) numbers.

25. PSP Public Telephones shall not be connected behind a PBX.

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PUBLIC TELEPHONE SERVICE (Cont'd)

9.2 Service Options

At the request of the subscriber, certain options may be added to the access line for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing Telephone Company switching equipment.

9.2.1 Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access line Service to a trunk terminating at the PSPs operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option requires a special central office line card that differs from the standard access line card and will be provided where facilities exist.

9.2.2 Public Telephone Screening/Blocking

Screening/Blocking for Public Telephone access lines includes Company provided services necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Company's facilities and also includes coordination between the Company and connecting Company databases.

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PUBLIC TELEPHONE SERVICE (Cont'd)

9.3 Rates and Charges

		Monthly	Installation
1.	Public Telephone Access Line - Per Access Line	*	*
2.	Coin Supervision Additive Service	Note 1	Note 1
3.	Public Telephone Screening/Blocking	Note 1	Note 1
4.	COCOT Coding Digit Provision	Note 1	Note 1

Note 1: Rate to be developed following a request for service.

* Basic Business Exchange Line Service found in Section 5 of this Tariff applies.

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FOREIGN EXCHANGE (FX) SERVICES

Concurrence

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing intrastate Foreign Exchange (FX) Service as filed by Duo County Telephone Cooperative Corp., Inc. in its PSC KY Tariff No. 2A. The Company concurs in this tariff as it now exists, or as may be revised, added to, or supplemented by superseding sheets or issues, for Foreign Exchange (FX) Service furnished by the issuing utility and hereby makes itself a party thereof.

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PRIMARY RATE INTERFACE (PRI)

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PRIMARY RATE INTERFACE (PRI)

12.1 General

1. Integrated Services Digital Network ("ISDN") – Primary Rate Interface ("PRI") Service is a local exchange offering supported by the ISDN architecture.
2. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel.
3. These channels may be used to connect the customer's CPE to the Public Circuit Switched Network (i.e., outward, inward, and two-way trunks).
4. ISDN-PRI Service provides circuit switched communication paths providing the end user with access to a variety of circuit switched services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications.
5. Unless specified, the regulations for ISDN-PRI Service apply in addition to the general regulations set forth in Part I of the Company's tariff.
6. ISDN-PRI Service and its optional features and functions are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Charges Applicable under special conditions may apply as specified in Section 8 of the Company's tariff.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.2 Regulations

1. The customer is responsible for providing Customer Premises Equipment ("CPE") that is compatible with ISDN-PRI Service.
2. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
3. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
4. Suspension of service at the customer's request, as defined in Section XXXX of the Company's tariff, does not apply to ISDN-PRI Service.
5. Service Charges Section 3 the Company's tariff apply unless specific Service Connection Charges are otherwise stated herein.
6. The minimum service period for ISDN-PRI Service is six months.
7. Verification and Emergency Interrupt Service is not available for ISDN-PRI Service.
8. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service subscriber. Resale of this call identification information is prohibited by this tariff.
9. If a customer requests ISDN-PRI Service from an alternative central office other than that designated by the Company, then all charges applicable to Interexchange special access services pursuant to the Company's intrastate access tariff, will apply in addition to the rates and charges included in this section. Under this arrangement, the customer will be provided with a foreign NXX and the local calling area (e.g., Extended Area Service) becomes that applicable to the foreign NXX.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.2 Regulations (Cont'd)

10. Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from the emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

11. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Company has electrically compatible facilities available, or where existing facilities can be made electrically compatible when regenerated or extension service is provisioned.

12. In order to maintain the quality of ISDN-PRI Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:

    i. Scheduled Maintenance is used to perform such functions as hardware and software upgrades, and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.

    ii. Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the mature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

13. One Directory Listing will be provided per D-Channel. Additional Listings are available as specified in Section 6 of the Company's tariff.

14. Voice calls may be completed to both ISDN and non-ISDN lines.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.2 Regulations (Cont'd)

15. Data Transmission on the B-Channels will be circuit switched at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

16. The customer may choose to subscribe to additional non exchange based services. Initial choices for these services will be 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

17. With any ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and a D-Channel.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.3 Features

12.3.1 Standard Features

a) Dynamic Allocation of Bandwidth
Allows the circuit switched voice and data services to share B-Channels and arrange them as a single trunk group. This allows incoming and outgoing circuit switched voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

b) Incoming Call Identification (Caller ID)
Provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

c) Clear Channel Capability
The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information.

d) Digital Voice Transmission
All voice calls are transmitted using digital signaling.

e) Direct Inward Dialing Signaling
Permits incoming dialed calls from the exchange network to reach a specific number served by CPE without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will out-pulse digits to the CPE that can further process the calls as desired.

f) PBX Station ID Capability
Allows the station users number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.3 Features (Cont'd)

12.3.2 Optional Features

i. D-Channel Backup

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

ii. Network Ring Again

Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

iii. Incoming Call Identification (Caller ID Name and Number)

Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX. Caller ID Blocking is available as stipulated in Part I1 of the Company's tariff.

iv. 2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two B-Channels between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the B-Channels going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient CPE configuration.

v. Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger hunting groups than the standard ISDN-PRI packages. With Circular Hunt, an incoming call is completed to the next available B-Channel in sequence starting from the last B-Channel selected.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.3 Features (Cont'd)

12.3.2 Optional Features (Cont'd)

vi. National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's ISDN equipment and the telephone network. This protocol is more advanced than the original ISDN-PRI protocol technology. National ISDN-2 Protocol requires CPE that is capable of using the ISDN-2 Protocol.

vii. E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location of the callu7g station on a customer's premises where a 911 call originates. This optional feature is available only in communities where local emergency authorities support E911 Call Screening in conjunction with the Company's Private Switch Automatic Location Identification (PSALI) Service associated with E911 Service. This feature requires National ISDN-2 Protocol.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.4 Service Components

The components for ISDN-PRI Service will be as follows:

1. Primary Rate Access Line – Provides a four-wire access loop from the customer premises to the serving central office. The transmission of this loop supports Clear Channel Capability

2. Primary Rate Interface – Provides the multiplexing to support up to twenty- three (23) B Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps.

3. Primary Rate Channels – Provides unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.

12.5 Application of Rates

1. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.
2. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.
3. Rates and charges for optional features and functions are applied to each Primary Rate Interface for which the option is ordered.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.6 Rates and Charges (Cont'd)

a. ISDN-PRI Primary Rate Access Line
Primary Rate Access Line is finished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

	Month Rate	Non-Recurring
Month to month	$207.00	$300.00
Term Discount	ICB	ICB
Volume Discount	ICB	ICB

b. Primary Rate Interface
Per ISDN-PRI Primary Rate Access Line

	Month Rate	Non-Recurring
Month to month	$199.00	$230.00
Term Discount	ICB	ICB
Volume Discount	ICB	ICB

c. PRI 2-Way B Channel Charge
Applies per each active B Channel, typically 23 for a single PRI.

	Month Rate	Non-Recurring
Month to month	$19.00	$5.00
Term Discount	ICB	ICB
Volume Discount	ICB	ICB

d) D-Channel Charge
Applies per active D channel.

	Month Rate	Non-Recurring
Month to month	$19.00	$5.00
Term Discount	ICB	ICB
Volume Discount	ICB	ICB

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.6 Rates and Charges (Cont'd)

d. Optional Features

	Month Rate	Installation
1) D-Channel Backup [1] - each channel	$ 50.00	$ 20.00
2) Network Ring Again (Available with Two-way Primary Rate Interface only) - Per Primary Rate Interface [2]	$160.00	$ 0.00
3) Incoming Call Identification (Caller ID Name and Number) - Per Primary Rate Interface	$100.00	$ 0.00
4) 2 B-Channel Transfer [2] - Per Primary Rate Interface	$ 75.00	$100.00
5) Circular Hunt [2] - Per Primary Rate Interface	$ 25.00	$100.00
6) National ISDN-2 Protocol [2] - Per Primary Rate Interface	$ 0.00	$ 0.00
7) E911 Call Screening [2] (up to 100 station numbers) - Per Primary Rate Interface	$125.00	$150.00
8) Remote Call Forwarding	$ 25.00	$ 0.00
9) Overflow Routing	$ 25.00	$ 0.00
10) Call by Call Services	$ 15.00	$125.00
11) Outbound ANI over T1	$ 50.00	$ 0.00

[1] Available only to customers subscribing to more than one Primary Rate Interface.
[2] Certain equipment restrictions apply.

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.6 Rates and Charges (Cont'd)

e. Optional Feature Packages

	Month Rate	Installation
1) Premium Package [1] - Per Primary Rate Interface Includes: National ISDN-2 Protocol [1] E911 Call Screening [2], Incoming Call Identification (Caller ID Name and Number), and 2 B-Channel Transfer [2]	$115.00	$285.00

[1] Requires a Term Discount Plan
[2] Certain equipment restrictions apply

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.6 Rates and Charges (Cont'd)

f. Additional Non Recurring Charges

1) A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charges, and Premise Visit Charge as specified in Section (4), below.

2) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge) as specified in Section (4), below.

3) Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time as specified in Section (4), below.

4) Additional Non-Recurring Charge Rates

	Non-Recurring Charges
(a) Service Change Charge per Primary Rate Access Line	
i. Physical, per PRI interface	$165.00
ii. Programming, per PRI interface	$ 35.00
(b) Premises Visit Charge per Primary Rate Access Line or for an inside move	$125.00

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PRIMARY RATE INTERFACE (PRI) (Cont'd)

12.6 Rates and Charges (Cont'd)

g. Termination Liability Charges

1. If a customer chooses to disconnect all or a portion of the Term Discount Plan ("TDP") period, Termination Liability Charges will apply to those circuits that are disconnected. If a customer disconnects any portion of the TDP service prior to the end of month six, the customer will be liable for 100% of the payments remaining for the first six months and 50% of the payments remaining for the rest of the Plan. If a customer disconnects any portion of the TDP Service after the end of the sixth month, the customer will be liable for 50% of the payments remaining for the rest of the plan.

2. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes a customer's rates to exceed the original rates in effect at the beginning of the TDP; the customer may cancel the TDP without incurring termination liability charges.

3. The customer may extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.

4. At the end of the TDP Service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the prevailing rates applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI services installed under the expired TDP. Additional ISDN-PRI services installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing month to month rates unless the customer selects a TDP for those services.

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ATTACHMENT A

Exchange Maps

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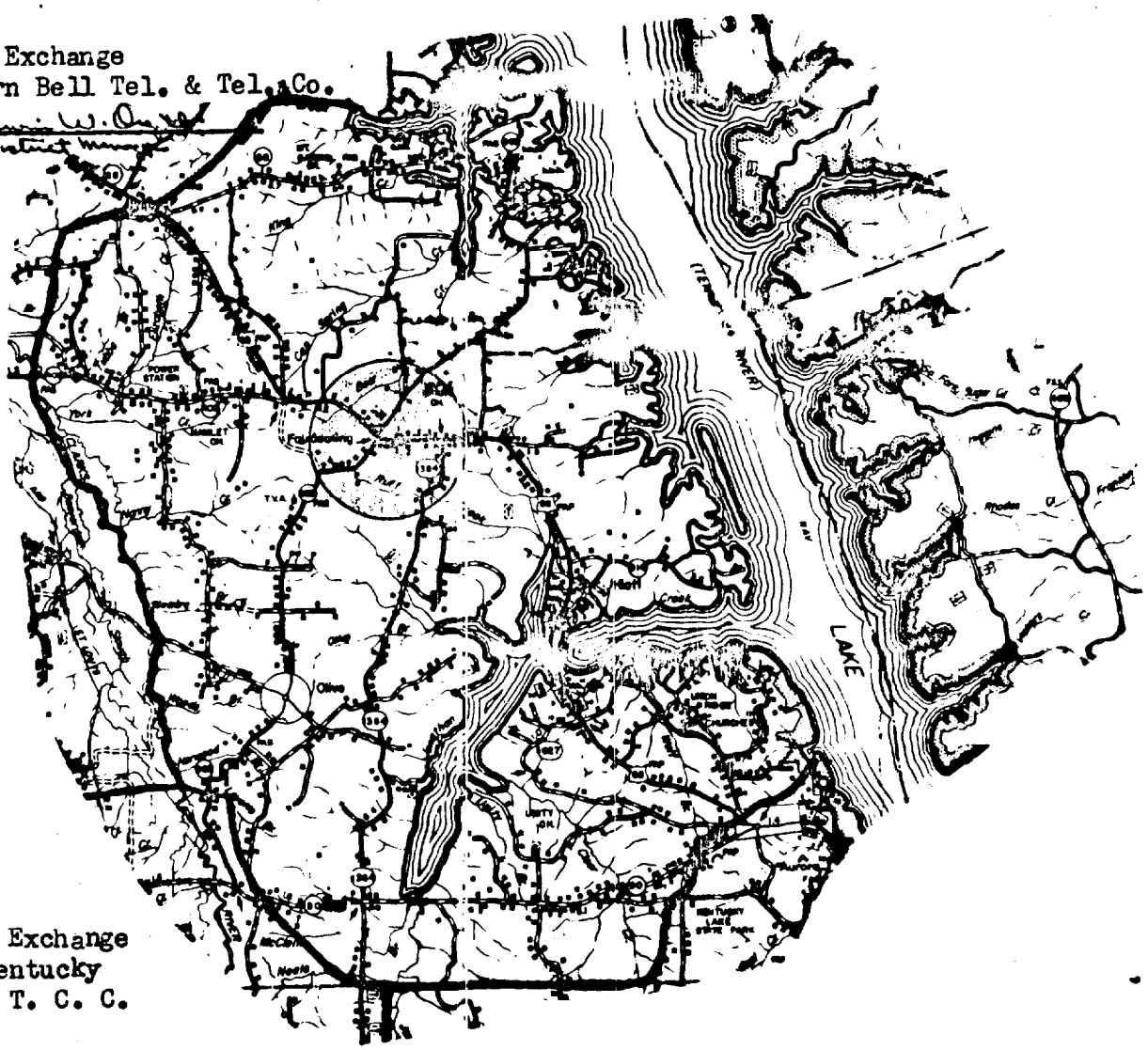
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Fairdealing Exchange

Benton Exchange
Southern Bell Tel. & Tel. Co.
By: Morris W. Owen
District Manager



Hardin Exchange
West Kentucky
R. T. C. C.

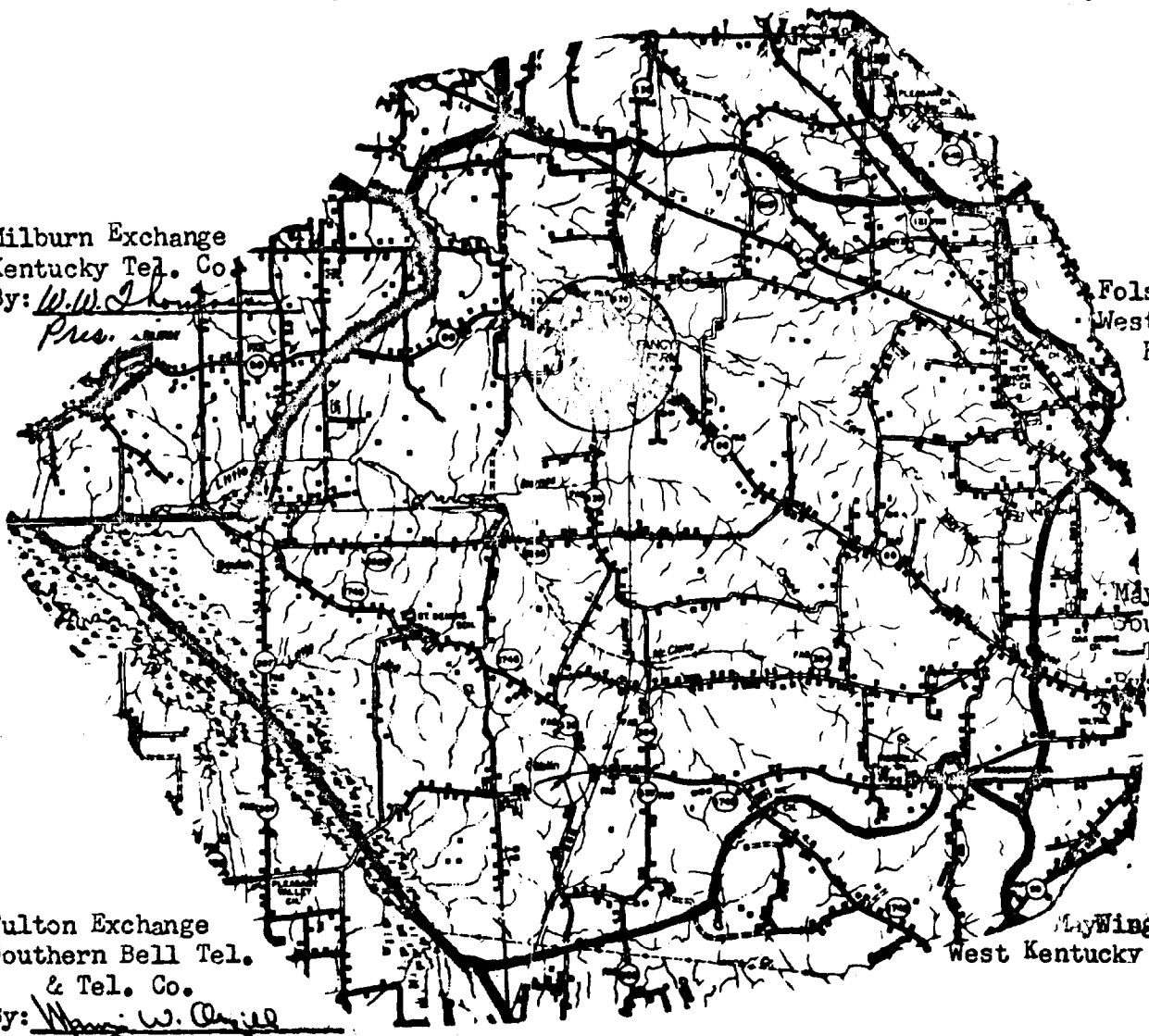
F. D.

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Fancy Farm Exchange

Cunningham Exchange
West Kentucky R. T. C. C.

Lowes Exchange
West Kentucky R. T. C. C.



Milburn Exchange
Kentucky Tel. Co.
By: W. W. [illegible]
Pres.

Folsomdale Ex.
West Kentucky
R. T. C. C.

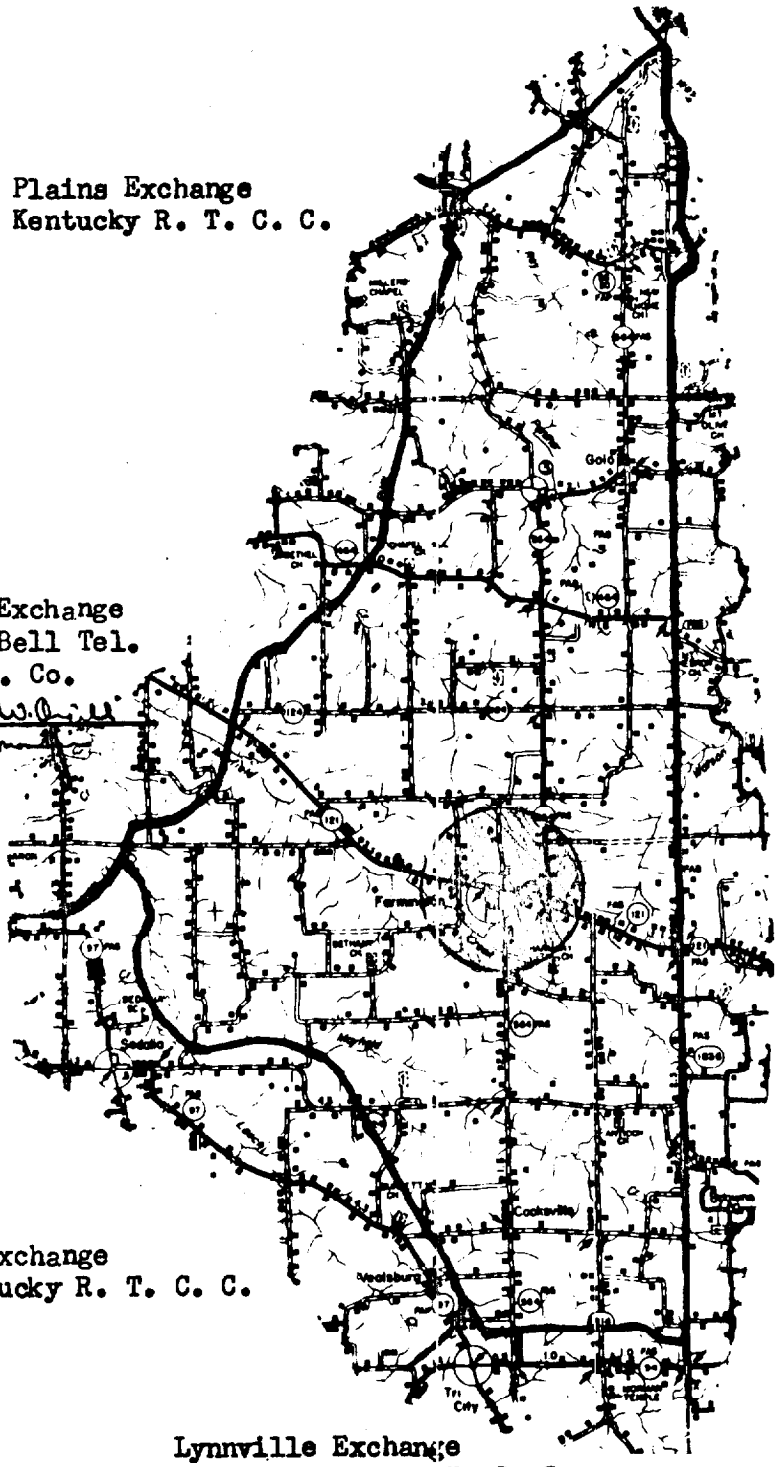
Mayfield Ex.
Southern Bell
Tel. & Tel. Co.
By: [illegible]
District Manager

Fulton Exchange
Southern Bell Tel.
& Tel. Co.
By: [illegible]
District Manager

Wingo Exchange
West Kentucky R. T. C. C.

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Farmington Exchange



West Plains Exchange
West Kentucky R. T. C. C.

Benton Exchange
Southern Bell Tel. & Tel. Co.
By: Marvin W. Orgill
District Manager

Mayfield Exchange
Southern Bell Tel.
& Tel. Co.
By: Marvin W. Orgill
District Manager

Kirksey Exchange
West Kentucky R. T. C. C.

Sedalia Exchange
West Kentucky R. T. C. C.

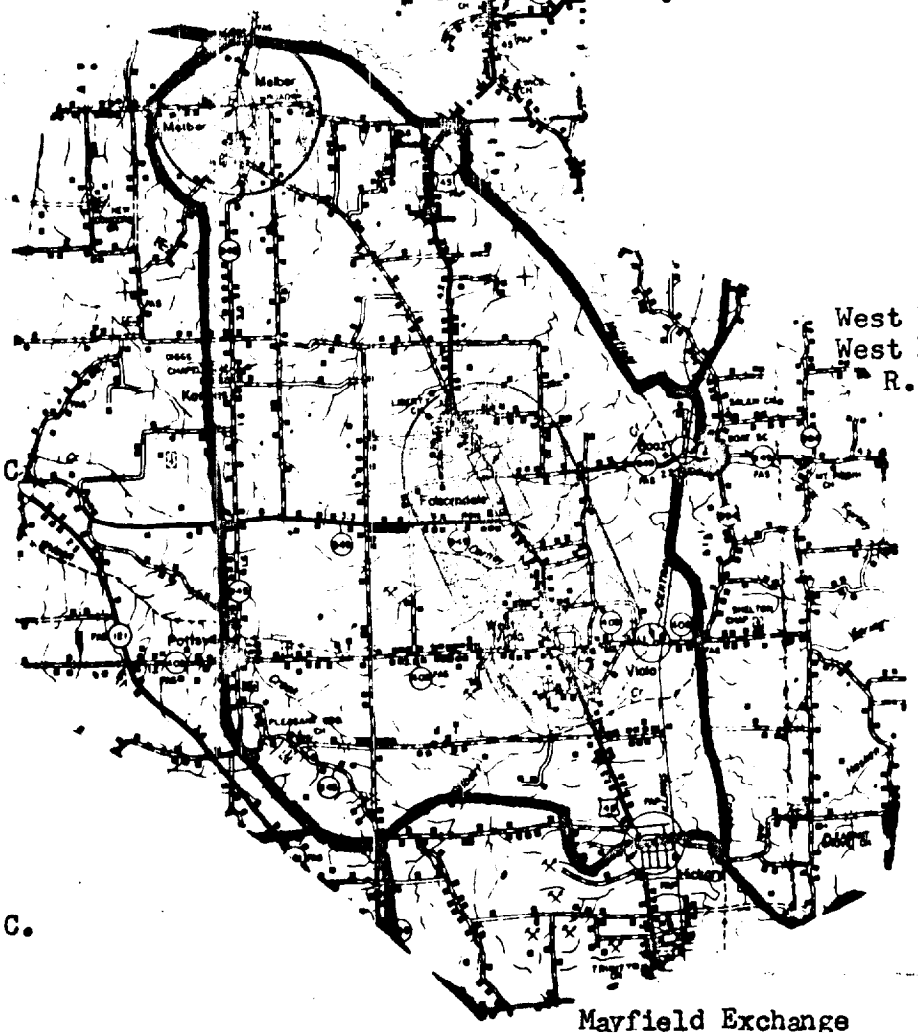
Lynnville Exchange
West Kentucky R. T. C. C.

FARM.

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Folsomdale Exchange

Paducah Exchange
Southern Bell Tel. & Tel. Co.
By: Marvin W. Owen
District Manager



West Plains Ex.
West Kentucky
R. T. C.C.

Lowes Exchange
West Kentucky R. T. C. C.

Fancy Farm Exchange
West Kentucky R. T. C. C.

Mayfield Exchange

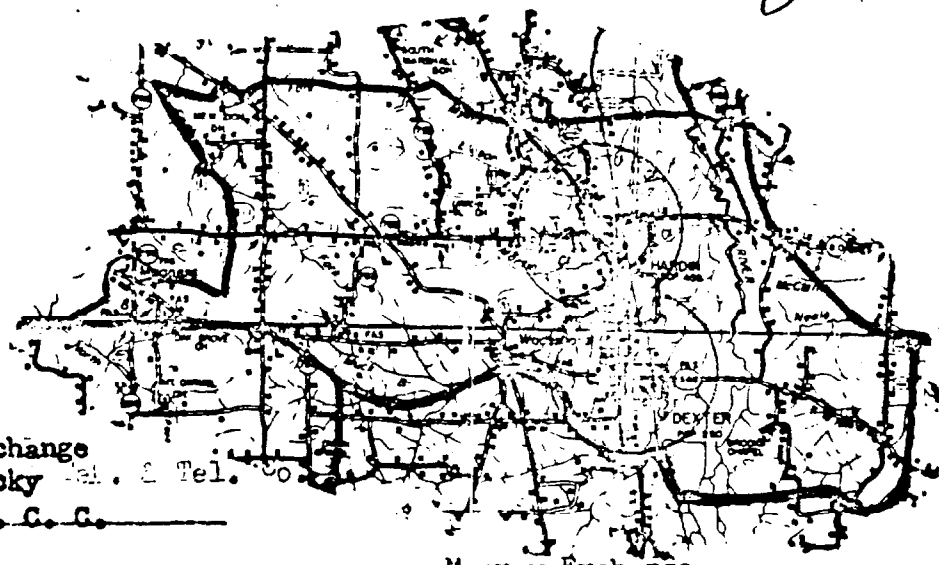
D

FOLSOM

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Hardin Exchange

Benton Exchange
South Central Bell Telephone Co.
By: Fred Glenn



Fairdealing Exchange
West Kentucky
R. T. C. C.

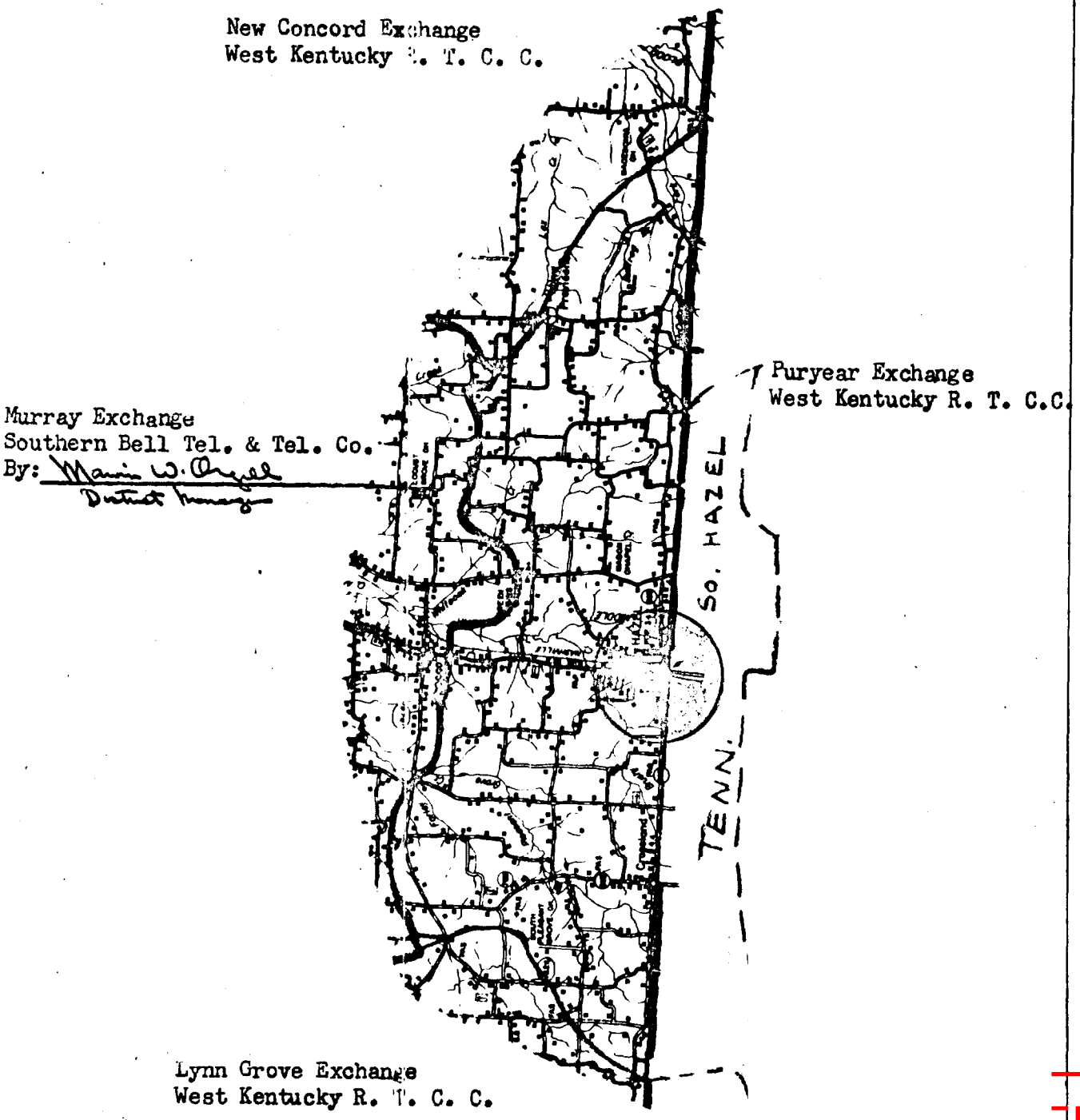
Kirksey Exchange
West Kentucky
By: R. T. C. C.

Murray Exchange
South Central Bell Telephone Co.
By: Fred Glenn

D

West Kentucky R. T. C. C.
Mayfield, Kentucky

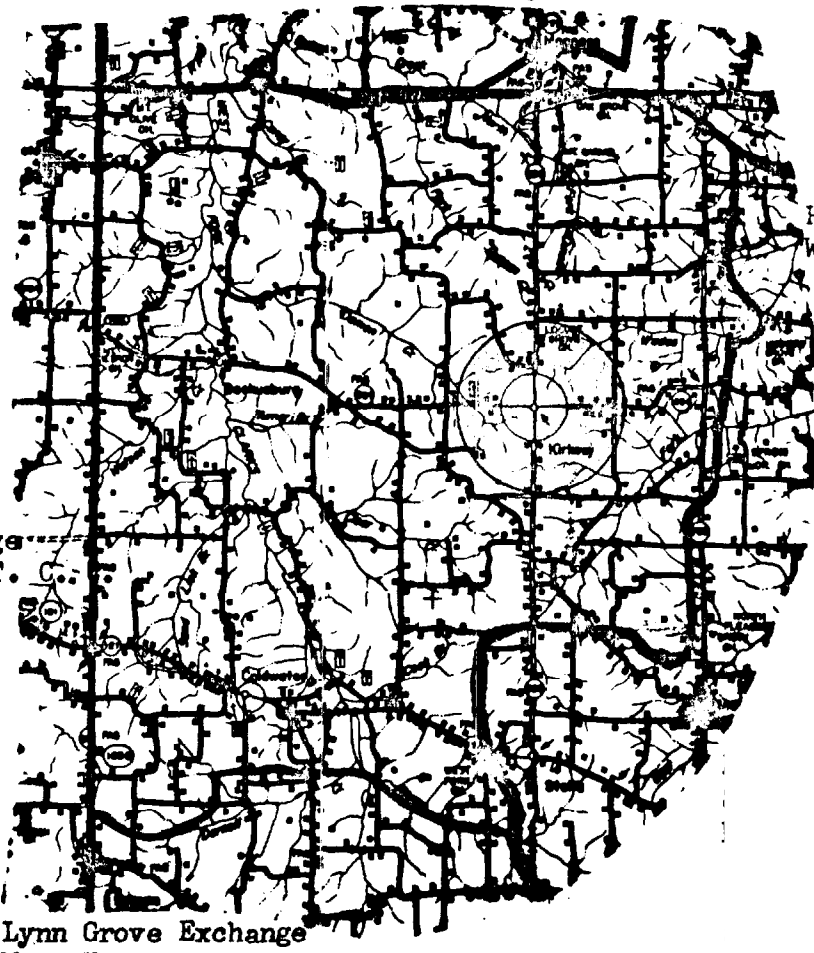
Exchange Service Area Map
Hazel Exchange



West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Kirksey Exchange

Benton Exchange
Southern Bell Tel. & Tel. Co.
By: District Manager



Hardin Exchange
West Kentucky R. T. C. C.

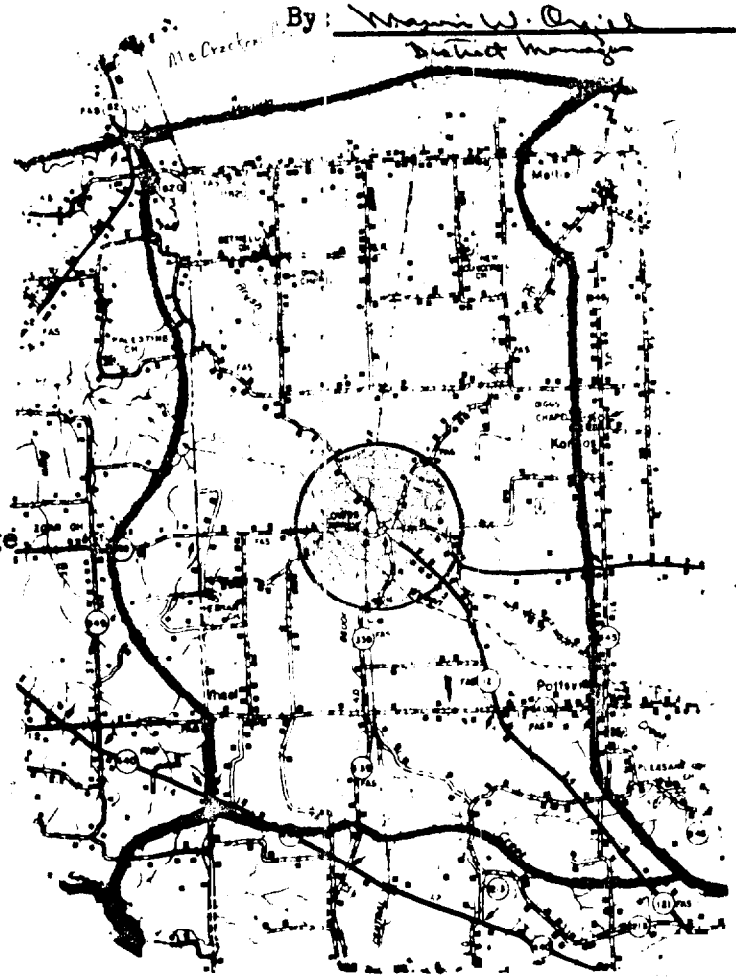
Farmington Exchange
West Kentucky R. T. C.

Lynn Grove Exchange
West Kentucky R. T. C. C.

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Lowes Exchange

Paducah Exchange
Southern Bell Telephone & Tel. Co.
By: Wayne W. Boyd
District Manager



Cunningham Exchange
West Kentucky
R. T. C. C.

Folsomdale Exchange
West Kentucky R. T. C. C.

Fancy Farm Exchange
West Kentucky R. T. C. C.

LOWES

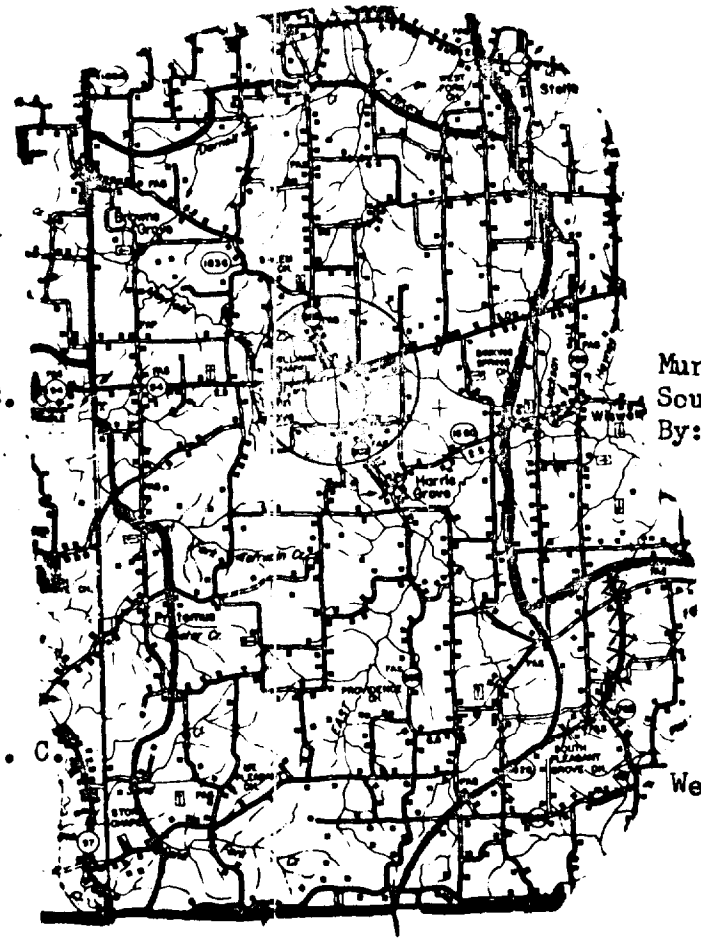
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Lynn Grove Exchange

Kirksey Exchange
West Kentucky R. T. C. C.

Farmington Exchange
West Kentucky R. T. C.

Murray Exchange
Southern Bell Tel. & Tel. Co.
By: Marvin W. Argill
District Manager



Lynnville Exchange
West Kentucky R. T. C. C.

Hazel Exchange
West Kentucky R. T. C. C.

D

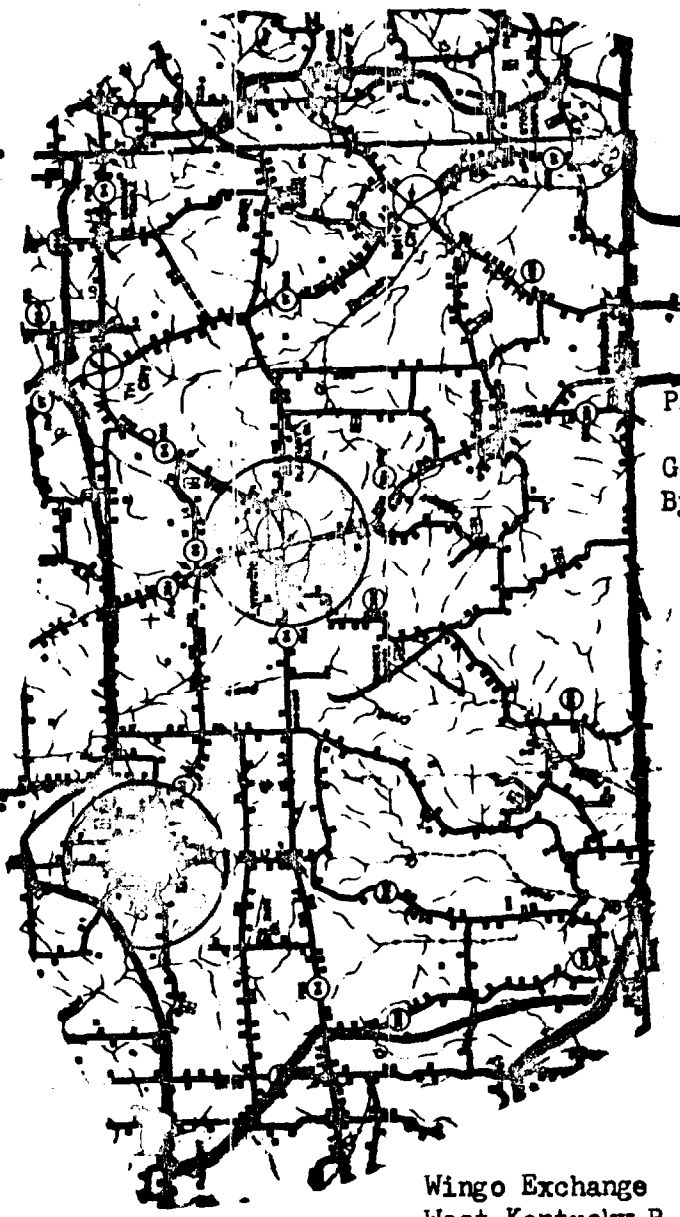
LYNN GROVE

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Lynnville Exchange

Lynn Grove Exchange
West Kentucky R. T. C. C.

Farmington Exchange
West Kentucky R. T. C. C.



Palmersville, Tenn.
Exchange
General Tel. Co.
By:_____

Sedalia Exchange
West Kentucky R. T. C. C.

Wingo Exchange
West Kentucky R

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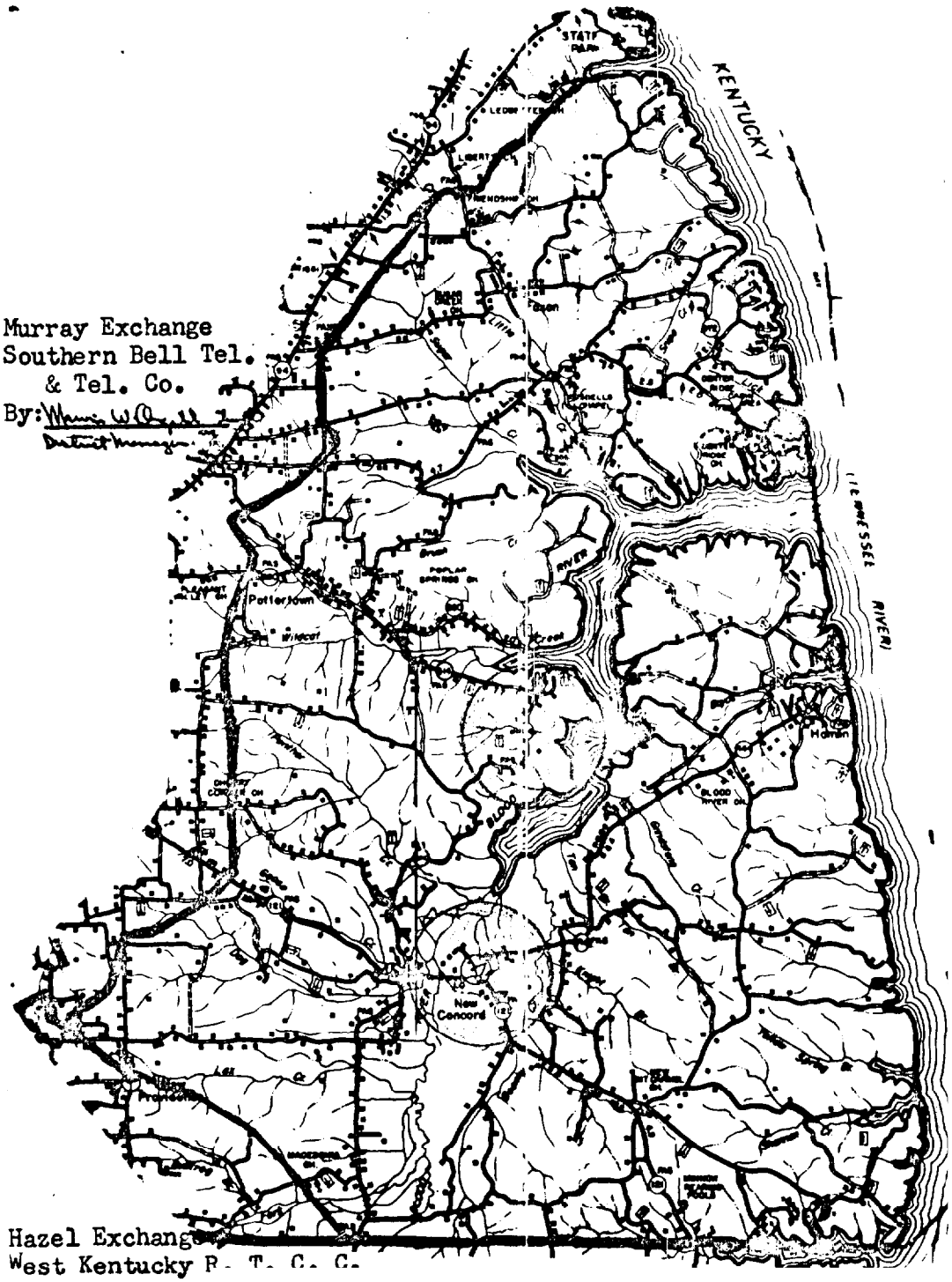
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
New Concord Exchange



Murray Exchange
Southern Bell Tel.
& Tel. Co.
By: [signature]
District Manager

Hazel Exchange
West Kentucky R. T. C. C.

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N. C.

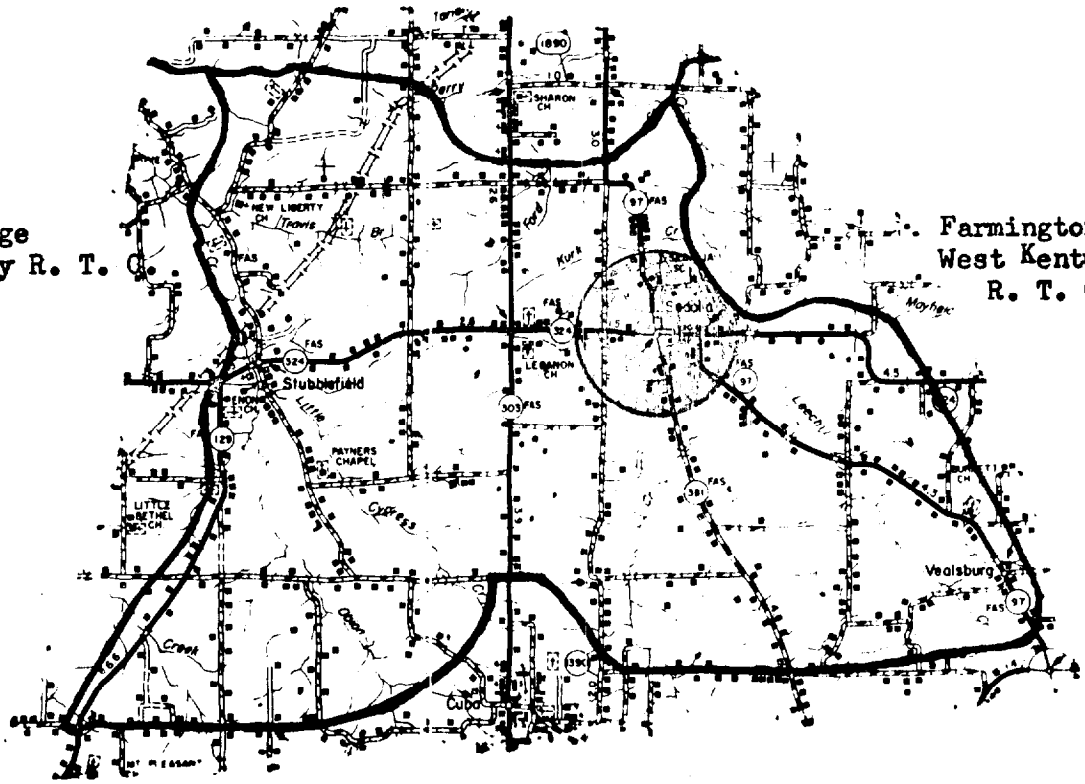
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Sedalia Exchange

Mayfield Exchange
Southern Bell Tel. & Tel. Co.
By: Marvin W. Cagle
District Manager

Wingo Exchange
West Kentucky R. T. C.

Farmington Ex.
West Kentucky
R. T. C. C.



Lynnville Exchange
West Kentucky R. T. C.

ED

SEP

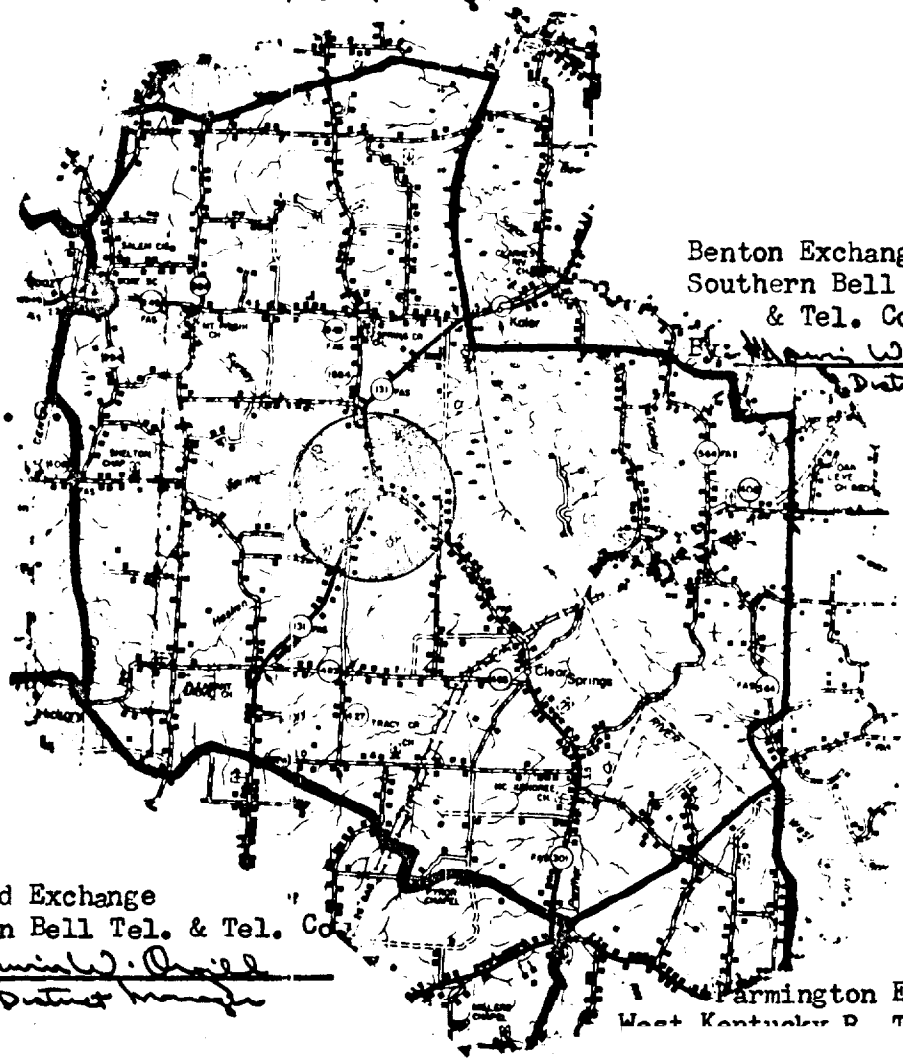
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
West Plains Exchange

Paducah Exchange
Southern Bell Tel. & Tel. Co.
By: [illegible]
District Manager

Benton Exchange
Southern Bell Tel.
& Tel. Co.
By: [illegible]
District Manager

Folsomdale Exchange
West Kentucky R. T. C.



Mayfield Exchange
Southern Bell Tel. & Tel. Co.
By: [illegible]
District Manager

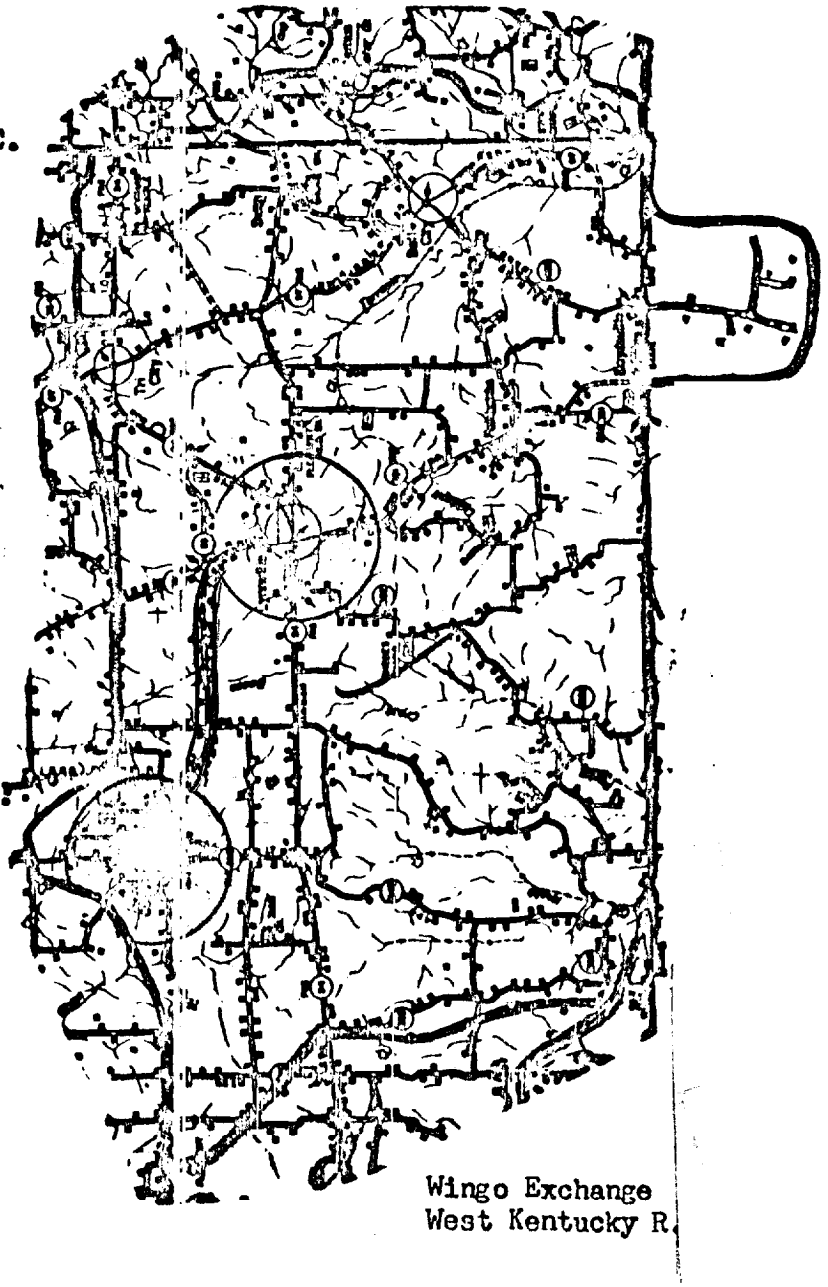
Farmington Exchange
West Kentucky R. T. C. C.

West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Lynnville Exchange

Lynn Grove Exchange
West Kentucky R. T. C. C.

Farmington Exchange
West Kentucky R. T. C. C.

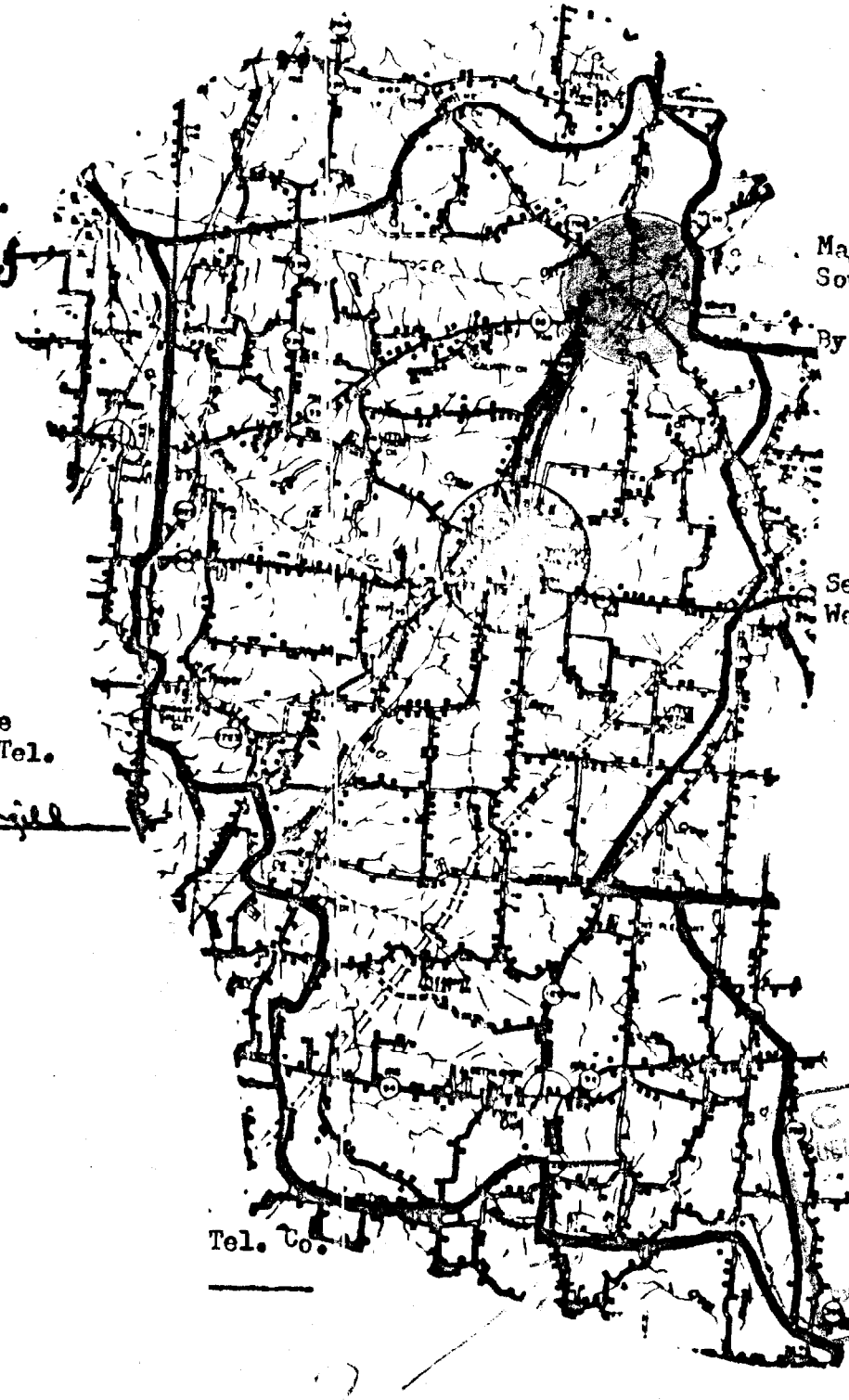


Sedalia Exchange
West Kentucky R. T. C. C.

Wingo Exchange
West Kentucky R.

West Kentucky R. T. C. C.
Mayfield, Kentucky

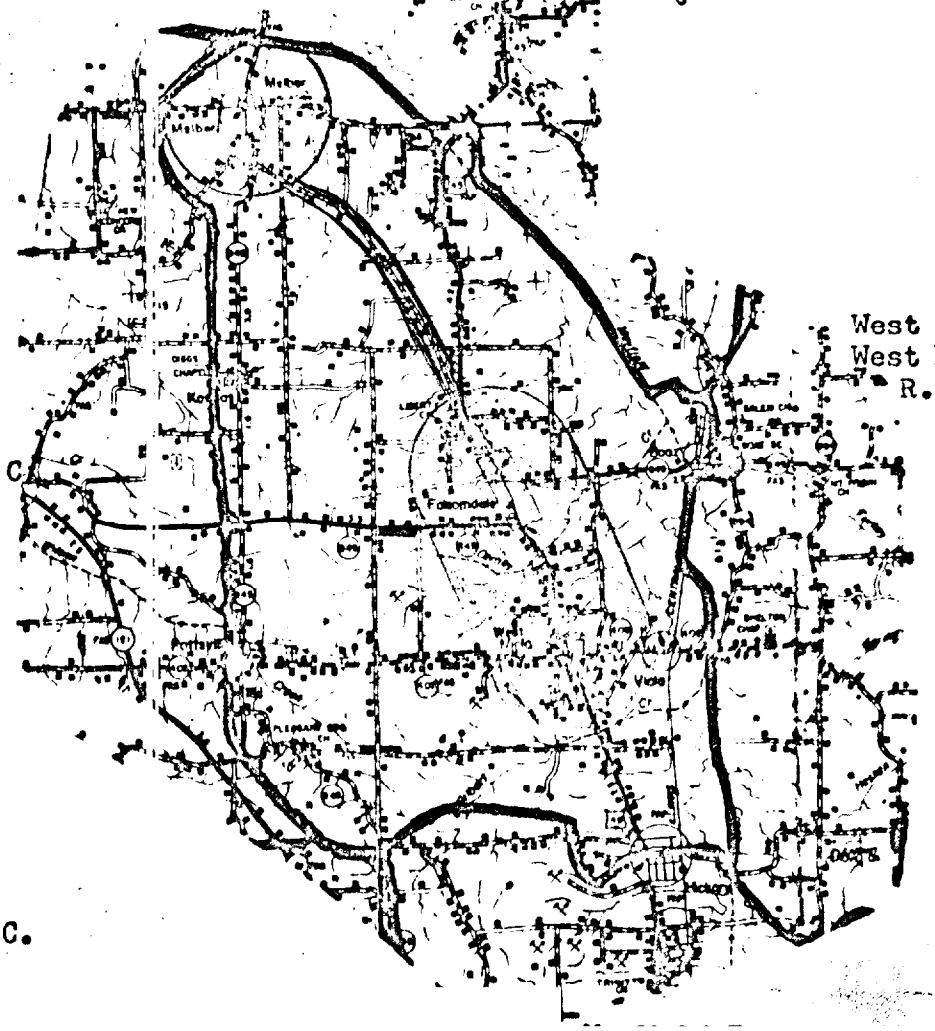
Exchange Service Area Map
Wingo Exchange



West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Folsomdale Exchange

Paducah Exchange
Southern Bell Tel. & Tel. Co.
By: _____



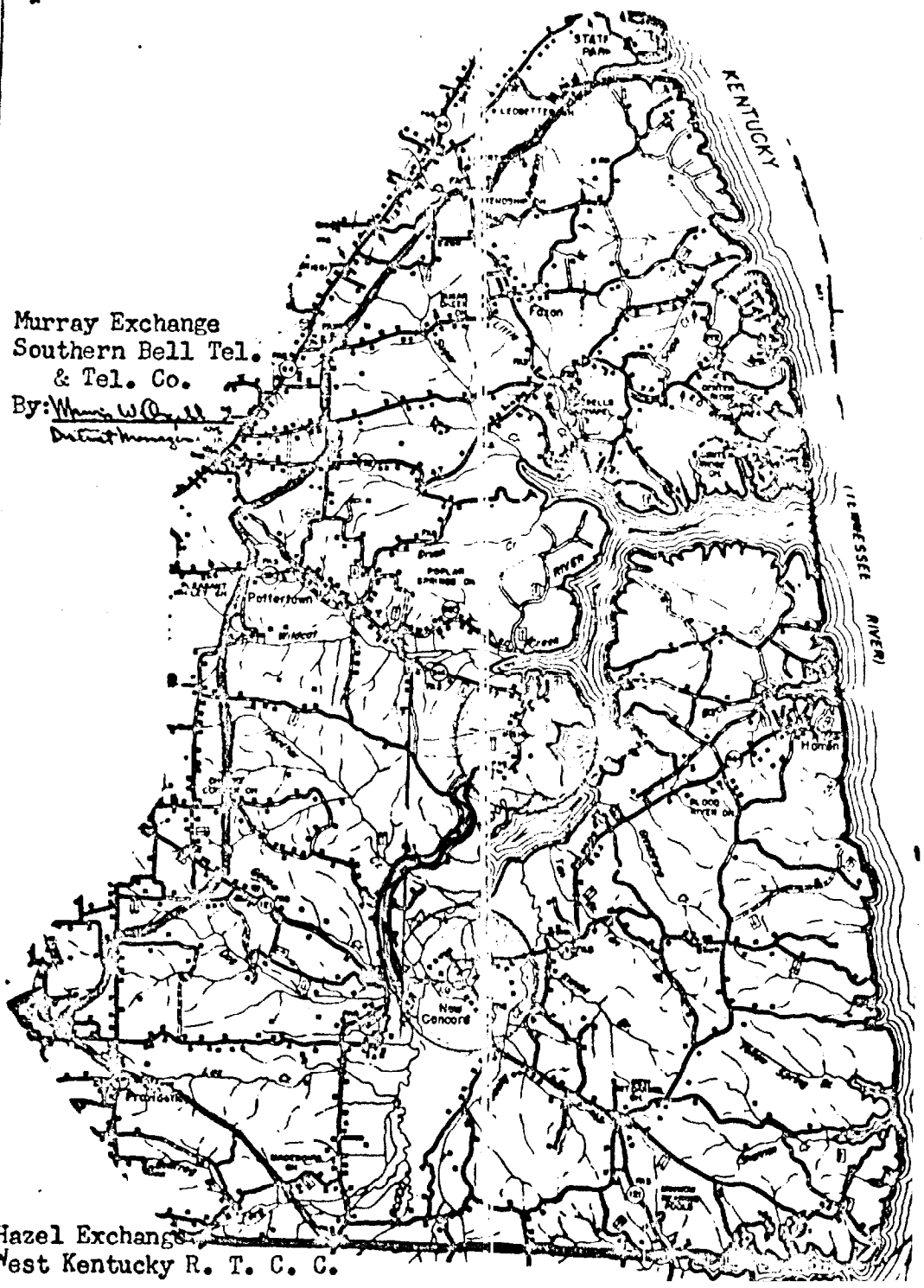
West Plains E
West Kentucky
R. T. C.C.

Lowes Exchange
West Kentucky R. T. C. C.

Fancy Farm Exchange
West Kentucky R. T. C. C.

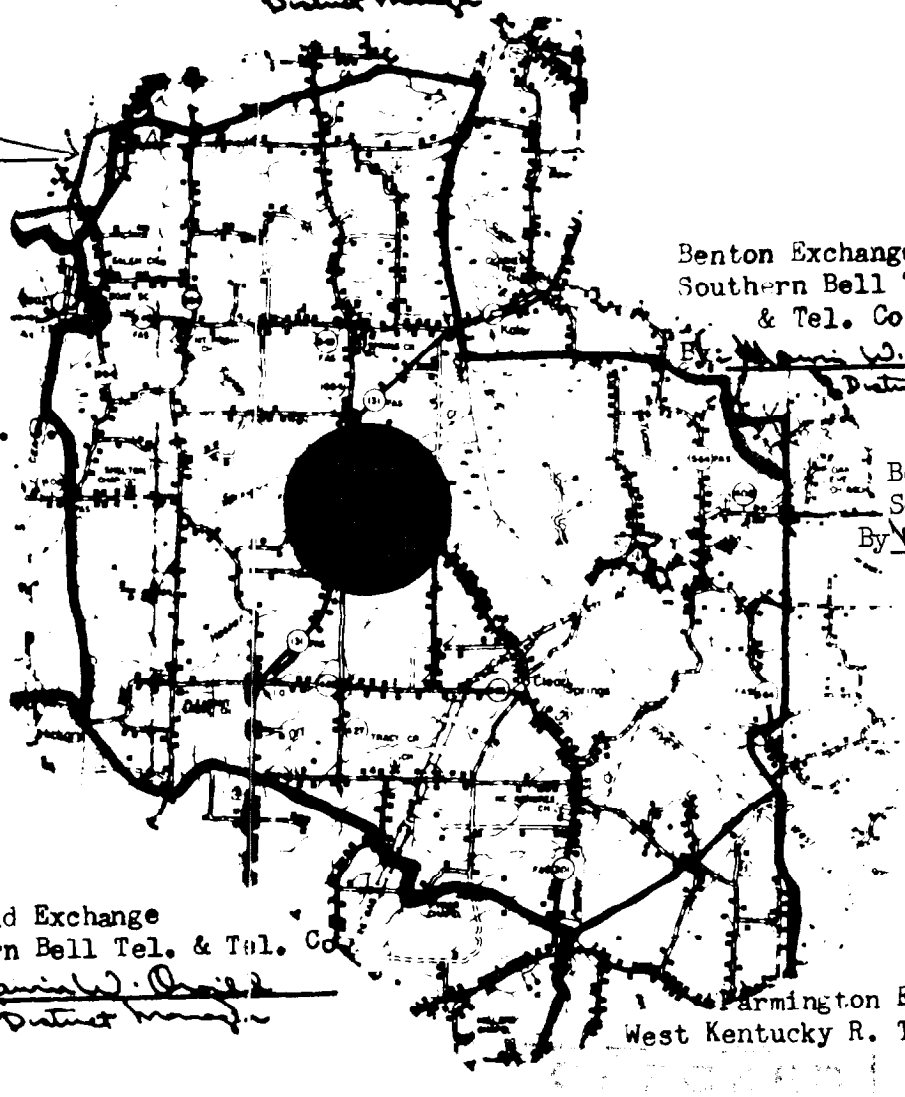
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
New Concord Exchange



West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
West Plains Exchange



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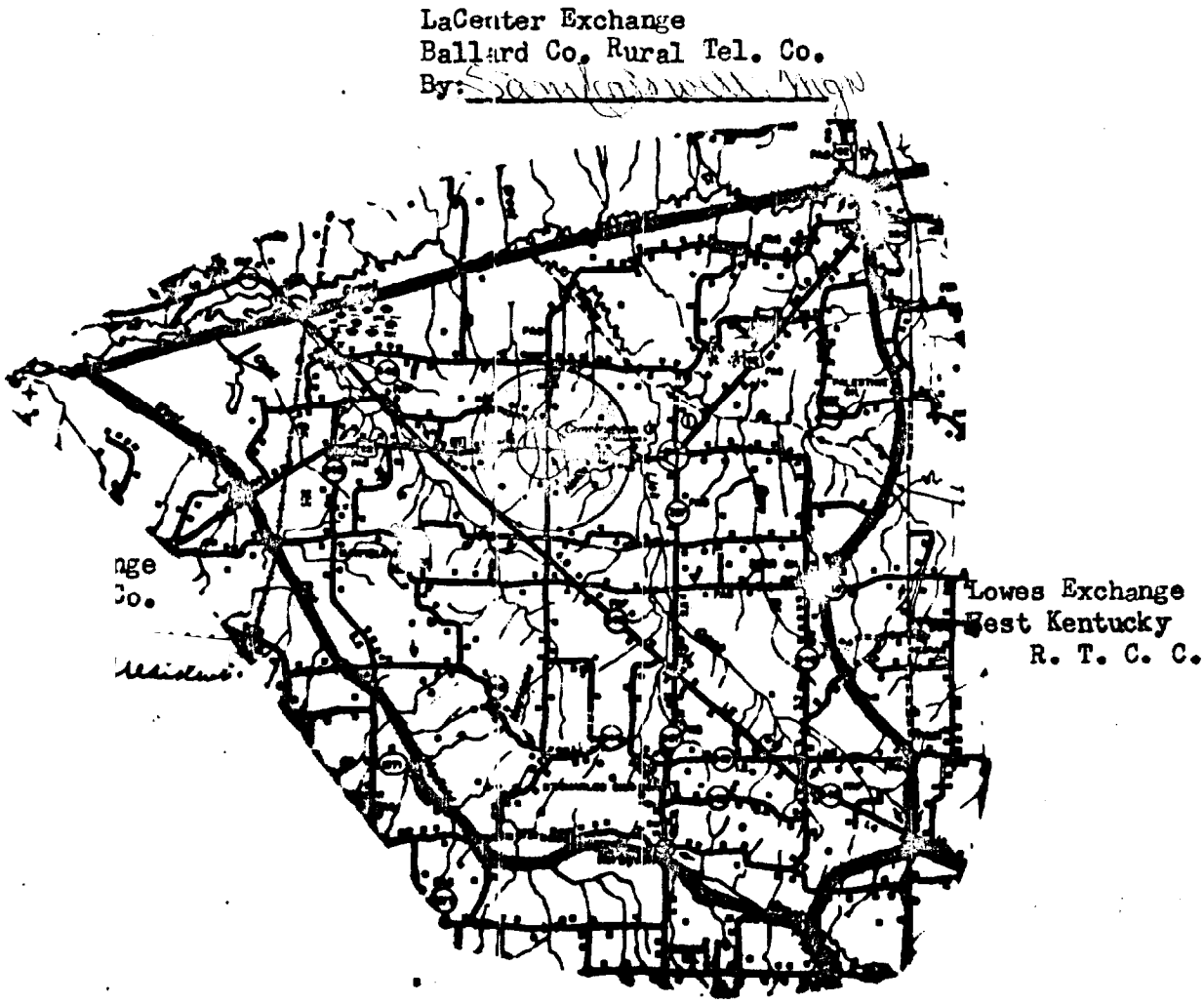
West Kentucky R. T. C. C.
Mayfield, Kentucky

Exchange Service Area Map
Cunningham Exchange