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GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
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ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

ADDITIONAL LISTING

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ANSWERING SERVICE LINES

Lines of patrons of a telephone answering service which terminate in the telephone answering facilities on the premises of the answering service so as to permit the answering service attendant to answer incoming calls on such lines.

APPLICANT

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed and manufactured under the control of telephone company quality assurance procedures, which unit is to be incorporated in a conforming device.

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS

Auxiliary Intercommunications Systems provide internal voice communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside toll telephone facilities even though they may be connected internally to a telephone system.

AUXILIARY LINE

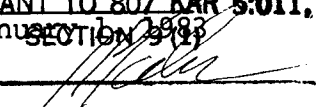
An additional individual line main station used for one-way service to the subscriber) service.

BASE RATE

A schedule rate for any form of exchange service or equipment which does not include mileage charges.

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BASE RATE AREA

A specific area within an exchange service area as set forth in the telephone utilities tariffs, maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BASIC TELEPHONE SERVICE

For the purpose of establishing rate and charges, basic telephone service is 1, 2, or 4 party business or residential local line service. Instrumentation supplied for basic telephone service are those instruments offered where no additional recurring charges apply.

BASIC TERMINATION CHARGE

See "Termination Charge"

BUILDING (Same)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater, than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE

Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted or completed communication.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

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CENTRAL OFFICE LINE

See "Exchange Line"

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A path for communication between two or more utility offices, furnished in such a manner as the carrier may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT

See "Route Measurement" under MILEAGE CHARGES.

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- 1) For Exchange Service:
 - A. Grade of Line: Individual Line, 2-Party Line, 4-Party Line, etc. (See also "Primary Class of Service").
 - B. Type of Rate: Flat rate or message rate.
 - C. Character of Use: Business or Residence.
 - D. Dialing Method: Touch or Rotery.
- 2) For Long Distance Service:
 - A. Type of Call: Station to Station or Person to Person.
- 3) For Wide Area Telephone Service:
 - A. Type of Rate: Full time or measured time.

COIN TELEPHONE

A station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Kentucky Public Service Commission

COMMUNICATIONS SYSTEMS

Communications Systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminal equipment and stations. PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

CONNECTING ARRANGEMENT

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The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE

A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER

An person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

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DEMARCATIION POINT

The term "DEMARCATIION POINT", when used in connection with customer-provided communications systems, denotes the point on the customer's premises where network access lines provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with customer-provided terminal equipment.

DIAL SWITCHING EQUIPMENT

A unit of electro-mechanical or electronic or digital switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS

The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

1. Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.
2. Foreign Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
3. Free Listing: A directory listing for which no specific charge is made.
4. Indented Listing: A directory listing indented under another listing.
5. Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

EXCHANGE

A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central

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offices together with associated plant facilities used in furnishing telecommunication services in that area.

EXCHANGE LINE

See "Network Access Line"

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

1. Flat and Message Rate Service

A. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

B. Message Rate Service: A classification of non-coin box business exchange service which is charged for on the basis of amount of use.

2. Individual and Party Line Service

A. Individual Line Service: A classification of exchange service which provides that only one subscriber shall be served by the line connecting such subscriber with the central office.

B. Party Line Service: A classification of exchange service which provides that two or more subscribers may be served by the same central office line. Party line service is further classified by the grade of line, as follows:

a. Two-Party Line Service: The same central office line serving no more than two main subscribers.

b. Four-Party Line Service: The same central office line serving no more than four main subscribers.

c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

f. Semi-Public Service: A classification of exchange service furnished at locations reasonably accessible to the public but not suitable for the installation of public telephone and generally including a coin box.

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g. Public Service: A classification of exchange service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box.

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION STATION

See "Telephone Instrument"

EXTENSION RINGER

An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the telephone instrument location. Extension ringer are of two types:

1. Extension Bell (ordinary type): An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.
2. Extension Gong (loud ringing type): A loud sounding bell connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE

The term used in describing network access service with respect to the number of subscribers telephones which may be connected to a central office line.

(One-Party, Two-Party, Four-Party, Multi-Party).

HEADSET

A hands-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally

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worn on the head of the user for close talking, which provides 2-way transmission of live human speech.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to a network access line.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

JACK AND PLUG EQUIPMENT

Equipment designated to give access to inside wire at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the inside wire.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the mounting, which provides access to two or more lines from the service instrument.

KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephone to any one of a limited number of exchange, PBX, intercommunicating or private lines. Line indicating, signaling, holding features, etc., are, or may be, incorporated.

LEFT-IN-INSTRUMENT

An instrument left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-place."

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LOCAL CALLING AREA

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The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL

That portion of channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

LOCAL MESSAGE

A completed communication between customers' station located within the same Exchange Area or Local Service Area.

LONG DISTANCE MESSAGE SERVICE

The furnishing of facilities for telecommunication between persons in different local service areas in accordance with the regulations and system of charges specified in this tariff.

1. Person-to-Person Call - A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

2. Station-to-Station Call - A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX system which is reached directly rather than through a PBX attendant, or give only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile telephone to be reached through a Miscellaneous Common Carrier attendant, nor a particular telephone, department, or office to be reached through a PBX or Centrex attendant.

MESSAGE

A communication between two stations. Messages may be classified as follows:

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1. Local Message—a communication between stations within the same local service area.
2. Toll Message—a communication between stations in different exchange areas for which a toll charge is made.

MILEAGE CHARGES

A charge applying for the use of part or all of a channel furnished by the Company.

1. Airline Measurement; The shortest distance between two points.
2. Extra Exchange Line Mileage: A charge applying in addition to the base rate for service when a customer's location is outside the base rate area but is located within the exchange area.
3. Off-Premise Exchange Mileage: The measurement applying on a line, for use of which a circuit charge is made in accordance with tariff provisions.
4. Foreign Exchange Mileage: The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.
5. Route Measurement: The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE

A communication service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established

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between a wire telephone and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS LINE

A central office or exchange line, less instrumentalities, to provide access to the local and national telecommunications network.

NEW SUBSCRIBER

Applicants having no basic monthly service or those subscribers changing service premises.

NON-LISTED TELEPHONE

a subscriber who has the telephone number listing omitted from the telephone directory but listed in the directory assistance records, available from the directory assistance operator.

NON-PUBLISHED TELEPHONE

A subscriber who has the telephone number listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX TRUNK

An individual network access line terminated in a PBX switchboard or switching equipment.

PARTY LINE

A network access line designed for the connection of more than one subscriber to the same network access line.

PERSON

An corporation, company, person, partnership, firm, association or any cooperative, non-profit membership corporation or mutual association now or hereafter created.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE

A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES

The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

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1. The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by other; or,
3. The continuous property operated as a single farm whether or not intersected by a public road.
4. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

1. A type of service providing an arrangement of switching equipment and telephone instruments for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers.
2. Line (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:
 - A. Telephone Instruments
 - B. Trunk: A network access line connecting a PBX system with a central office.
 - C. Tie Line: A circuit connecting PBX switchboards.
 - D. Trunk Termination: Equipment necessary to terminate each PBX trunk in the common switching equipment of a PBX system.
 - E. Line Termination: Equipment required for the provision of each PBX number associated with expandable PABX system.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to lines and equipment furnished to a customer for direct communication between various offices without access to the Company's exchange switching network.

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PRIVATE RIGHT-OF-WAY

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A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

A telephone installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

1. Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the desired connection is established.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE

Service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE

An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "rotary lines."

SEMI-PUBLIC TELEPHONE SERVICE

An instrument generally including a coin box, furnished at locations reasonably accessible to the public, but not suitable for the installation of public telephones for which subscribers to this service guarantee minimum local revenue to the Company.

SERVICE

The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment or basic telephone service for a subscriber and certain subsequent additions to that service.

PUBLIC SERVICE COMMISSION
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SINGLE ENDED TERMINAL DEVICE

A terminal device which terminates only one line or channel at given time (e.g., headsets).

MAR 30 1983

PURSUANT TO 807 KAR 5:011.

Issued: January 1, 1983

Effective: January 1, 1983

BY: *[Signature]*

By: *[Signature]*
Issued under authority K.P.S.C. No _____

General Manager
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section A
Original Sheet 17

SUBSCRIBER

Any person, firm partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH

A unit of dial switching equipment which provides interconnection between lines or trunks.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

TELEPHONE NUMBER

A designation assigned to a network access line necessary for placing calls to the telephone or PBX and for identification in the assessment of message charges, etc.

TELEPHONE INSTRUMENT

Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used, when connected to the Company's local network, for the purpose of transmitting and receiving information.

TEMPORARY SERVICE

For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

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Effective: Pursuant to 1982 KAR 5:011,
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By: *William H. Bostick*
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BY: *[Signature]*
General Manager
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2
Section A
Original Sheet 18

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TIE TRUNK

A circuit connecting two PBX systems for the purpose of inter-communicating between the stations connected with such PBX switching apparatus.

TOLL CENTER

A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE

A message from a calling party to party in a different local service area.

TOLL RATE

The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

TRUNK LINE

A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTIONS

a customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UTILITY TELEPHONE

Any person, firm, partnership or corporation engaged in the business of furnishing telecommunication services to the public is under the jurisdiction of the Kentucky Public Service Commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

WIDE AREA TELEPHONE SERVICE (WATS)

Issued: January 1, 1983

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PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

By: Muller G. Butler
Issued under authority K.P.S.C. No _____

General Manager
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2
Section A
First Revised Sheet 19

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

WIRING PLAN

An arrangement of wiring for connecting primary and extension stations, PBX stations and intercommunicating stations.

CUSTOMER PROVIDED PUBLIC TELEPHONES

A. Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.

1. This access line service is provided on a flat rate basis.
2. This access line service is provided for use with customer provided noncoin-operated public telephones or customer-provided coin-operated public telephones.
3. Completion of local and IntraLATA Toll Messages are provided by the Company or authorized WATS resellers.
4. The subscriber shall be responsible for the installations, maintenance and operation of customer-provided public telephones used in connection with this service.
5. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
6. The service is furnished subject to the condition that all applicable regulations in this Tariff will be adhered to, with the exception of D3 which restricts the use of service and prohibit payment to the customer by another for the use of the service.
7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
8. This service is not subject to concessions.
9. This service may not be suspended at a reduced rate.
10. Access line service for customer-provided public telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1986

PURSUANT TO 007 KAR 5:011,
SECTION 9 (1),

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER
December 31st., 1986

ISSUED December 31st., 1986 EFFECTIVE _____

BY William D. Butler
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2
Section A
Original Sheet 20

CUSTOMER PROVIDED PUBLIC TELEPHONES - Continued:

11. The Company is not responsible for refunds of coins deposited in customer provided coin-operated public telephones.
12. Customer-provided public telephones may not be attached to other types of access lines.
13. The following access line feature charge is applicable in addition to the monthly flat rate charges.
 - a. Unrestricted outward each 2.00
 - b. Unrestricted two way each 2.00
 - c. Restricted outward each 4.00
 - d. Restricted two way each 4.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1987

PURSUANT TO KRS 5:011,
SECTION 9(1)

BY: *James Miller*
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY *William G. Butler*
President & Manager

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
Second Revised Sheet: 1
Cancels First Revised Sheet: 1

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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ISSUED: October 15, 2019
EFFECTIVE: November 4, 2019

BY:  Vice President

RECEIVED

11/4/2019

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COMMISSION
OF KENTUCKY

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
Fifth Revised Sheet: 2
Cancels Fourth Revised Sheet: 2

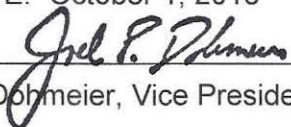
GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

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EFFECTIVE: October 1, 2018


BY: Joel Dohmeier, Vice President

RECEIVED
9/10/2018
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OF KENTUCKY

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
First Revised Sheet: 3
Cancels Original Sheet: 3

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE

A. General

The general terms and conditions of this Tariff apply to local voice services and facilities furnished by Salem Telephone hereinafter referred to as the Telephone Company or Company, or in part by other companies. Failure to observe these terms and conditions could result in discontinuance of service.

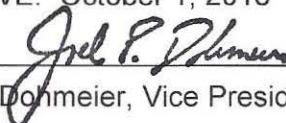
B. Applications

- 1) Requests for telephone service and facilities made verbally, in writing, or electronically will become contracts upon the establishment of the service or facilities.
- 2) An application shall be deemed to be a notice to the Company that the applicant desires service and an expression of a willingness to conform to the terms and conditions set forth in this Tariff.
- 3) The Company reserves the right to refuse service to an applicant or customer who has not paid for prior telephone service rendered by a telephone company in the same or different location, and furnished to the same person, member of the same household, or legal entity until satisfactory arrangements have been made for payment of the indebtedness.
- 4) The Company reserves the right to refuse to furnish or continue to furnish service when service is applied for in the name of another person or legal entity, or a fictitious name of other member of the same household, for the purpose of avoiding payment of or for illegal purposes.
- 5) The Company does not take deposits or advanced payments unless stated elsewhere in this tariff.
- 6) Any change in the service terms, conditions, offerings, and/or rates modifies the terms of contracts to the extent of such change.
- 7) Although, in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.
- 8) Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable portion of such costs as stated elsewhere in this Tariff. See Construction Charges.

(C)

(C)

ISSUED: September 10, 2018
EFFECTIVE: October 1, 2018


BY: Joel Donmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
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First Revised Sheet: 4
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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (cont'd)

C. Business Use

- 1) Business rates apply whenever the use of service is primarily or substantially for any business, trade or professional use including, but not limited to, clubs or lodges, public or parochial schools and colleges, hospitals, libraries, churches, municipal emergency fire and police, government building and other similar institutions.
- 2) Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business or the extension is located in a shop, office, or other place of business, the business rate shall be charged for telephone installed in the residence.
- 3) Business rates apply for service in churches when:
 - a) The telephone is located in the church and used in the administration of the church and its activities.
 - b) A telephone is located in an outer office of the study for the use of a secretary or others.
 - c) The telephone in the church includes a type of telephone intercommunicating system or a signaling system, (excluding hold only feature).
 - d) Service is furnished in a residence of a clergyman and one or more extension telephones connected to the service are located in the church where business rates would normally apply.

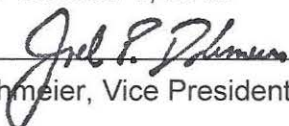
D. Residence Use

- 1) Residence rates apply when the use of service will be primarily for personal, social and domestic purposes and only incidental for business purposes. Residence rates apply to an individual or family, (such as single residence), or a private dwelling, apartment, rooming or boarding or sorority house, college dorm rooms, or a trailer, where service will be used by the customer or members of the customer's family.
- 2) Residence telephone numbers must not be advertised or listed in connection with any business.
- 3) Residence rates apply to churches when:
 - a) A telephone is located in the clergyman's residence.
 - b) The telephone is located in the church hall or kitchen and its use is for social or domestic purposes.
 - c) The telephone is located in the clergyman's residence and an extension is located in the church where residence rates would apply.

(C)

(C)

ISSUED: September 10, 2018
EFFECTIVE: October 1, 2018


BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
First Revised Sheet: 5
Cancels Original Sheet: 5

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

D. Residence Use (cont'd)

- 4) When conditions in 1, 2, or 3 preceding are met, the residence telephone may be listed in the alphabetical section of the directory in the name of the church or Pastor. An additional alphabetical listing which lists either the name of the Pastor or the church may be provided at the rates shown under Directory Listings in this Tariff. Residence rate treatment does not entitle the Church to a listing in the classified section of the telephone directory without additional charges.
- 5) When it is determined that a customer of residence service is using the service in such a manner that it should be classified and charged for as a business service under the above provisions, the Company will either revised the applicable rates charged to the customer or discontinue the service.

E. Minimum Contract Period

- 1) Unless otherwise specified elsewhere in the Company's tariffs, the minimum contract period for voice service offerings is one month from the date service is established at the same location.
- 2) The Company may require a contract period longer than one (1) month at the same location in connection with special facilities, or for unusual construction necessary to meet special demands, and involving extra costs.
- 3) Customer termination of service prior to the expiration of the minimum contract period of service may result in payment for work already began to provide service and/or termination charges.

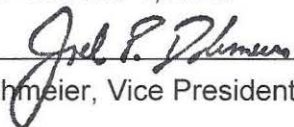
F. Provisioning of Telecommunication Service

- 1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary company facilities such as pole lines, buried lines, circuits and other equipment.
- 2) The Company will determine the type of outside plant facilities to be provided for the furnishing of service.
- 3) The Company will provide and install a connecting device as part of telephone service at no additional charge that will be installed on the customer's premises in a location determined by the Company that is accessible to the customer and the Company as a part of telecommunications service and at no charge, unless specified elsewhere in this tariff.
- 4) The rates and charges listed in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

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(C)

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BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
First Revised Sheet: 6
Cancels Original Sheet: 6

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

1. ESTABLISHMENT OF SERVICE (Cont'd)

F. Provisioning of Telecommunication Service (cont'd)

- 5) When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section VI, "Construction Charges".
- 6) The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards.
- 7) The Company shall make the following services available to all its customers where technically feasible:
 - a) Voice grade access to the public switched network including unlimited minutes for local service at no charge
 - b) Access to 911 emergency service and 9-1-1 operating ability where requested by local authorities.
 - c) Connectivity with all public toll, local wireline and wireless networks, and with various internet service providers.
 - d) Free access to toll restriction for qualifying lifeline customers.

G. Installation in Hazardous Locations

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Company may refuse to install and maintain such service and, if such service is furnished, may require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installations and maintenance of such service.


H. Directories

- 1) The Company will provide access to directory information to its customers. The Company will furnish a printed directory annually as well as providing access to directory information on-line to its customers. The directory information will include listings of names, addresses and telephone numbers of customers. In addition, the directory will contain other information as required by KY Administrative Regulations 807-005-061 Section 5.
- 2) In the event of an error in the listed number of any customer or whenever any customer's telephone number is changed after a directory is published, the Company will intercept all calls (for 90 days) to the error no.to inform the caller of the correct no.
- 3) The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication in the directory.

(C)

(C)

ISSUED: September 10, 2018
EFFECTIVE: October 1, 2018


BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
Second Revised Sheet: 7
Cancels First Revised Sheet: 7

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES

(C)

A. General

- 1) The Company shall be responsible for the installation, operations, and maintenance of any company facilities.
- 2) The Company will be responsible for testing the circuit from the main frame to the connecting device on the customer premises.
- 3) The Company does not undertake to transmit messages but offers the use of its facilities when available for communications between its customers.
- 4) Customers who furnish telephone service to guests or patients may recover billed charges of the guests or patients. Hotel customers who charge a surcharge on guests' telephone usage must post such rates and surcharge by each telephone.

B. Ownership of Facilities

All facilities up to and including the point of termination on the customer's premises will be owned by the Company, except where such facilities are situated, in the judgement of the Company, in hazardous or inaccessible locations.

C. Access to Customer Premises

Company employees and agents shall be allowed access to company facilities located on customer premises at any reasonable hour for the purpose of installing, inspecting, testing, maintaining, repairing, or upgrading the lines and facilities.

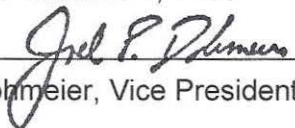
Customers may be required to furnish, at no charge, equipment space and electrical power for Company facilities located inside the customer's building in order to provide services.

D. Installation, Maintenance, and Repairs

- 1) All work associated with installation, relocation, changing, repairing, and maintenance of Company provided equipment and facilities on the Customer's premises is performed by the Company or an authorized agent unless agreed upon by the Company.
- 2) The Company will maintain and repair the equipment and facilities which it furnishes to customers, for as long a period as replacement components are available from the manufacturer or from stock. When the manufacturer will no longer provide the required components, and none are available from stock, components required will be provided at charges based on cost when the Company is able, by special manufacture or procurement from outside sources, to procure the required components.
- 3) The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or negligence of the customer.

(C)

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BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
First Revised Sheet: 8
Cancels Original Sheet: 8

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

2. USE AND CARE OF COMPANY FACILITIES (Cont'd)

(C)

E. Service Interruptions

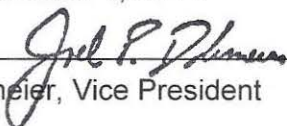
- 1) The Company cannot guarantee the uninterrupted working of its services and facilities. The Company will make reasonable effort to notify customers of any known service interruptions.
- 2) The Company will make reasonable effort to re-establish service within the shortest possible time when service interruptions occur. In the event of national emergency or local disaster resulting in disruption of service, the Company will give priority based on instructions or requests from duly authorized emergency agencies.
- 3) When there is a general interruption of service lasting 24 hours or more, which is not due to the negligence or willful act of the customer or force majeure; a prorated credit for all monthly recurring services based on the number of days that portion of the service is rendered useless or inoperative will be provided to the Customer.

F. Telephone Numbers

- 1) The customer has no property right in telephone numbers or any right to the establishment of continuous service through any particular central office.
- 2) The Company reserves the right to, and may at its sole discretion; change either the customer's telephone number, the central office associated with such number, or both, as may be required for the proper conduct of its business in compliance with state and/or federal requirements, and not as an accommodation to another customers..

(C)

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BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
Section: B
First Revised Sheet: 9
Cancels Original Sheet: 9

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE
A. General

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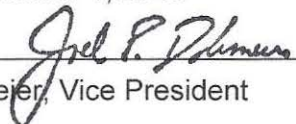
- 1) Service is furnished for use by the customer as long as the following conditions do not exist:
 - a). When there is danger to company facilities, company employees, or to other customers; service;
 - b). When service is used for any unlawful purpose presented by:
 - (1) A government law enforcement agency, acting within its jurisdiction, advises the Company that such service is being used or will be used unlawfully or for an unlawful purpose, or
 - (2) A court order; or
 - (3) A regulatory authority order; or
 - (4) The Company having other information, which reasonably causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.
 - c). When a customer uses equipment in a manner that adversely affects the company's equipment, or interferes with another customer's service, or prevents another person from using the service, or otherwise impairs the quality of service to other customers.
 - d). When a customer tampers with company facilities.
 - e). When service is not obtained fraudulently or without authorization or is used in a fraudulent manner or with malicious intent.
 - f). When a customer does not complies with the terms and conditions of the Company or with contractual obligations.
 - g). When a customer does not allow the Company reasonable access to its equipment and property for the purpose of installation, maintenance, repair, and upgrades.
- 2) If any of the above conditions exist, the Company may refuse to furnish service to an applicant or may disconnect the service of a customer.
- 3) The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B. Resale

The resale of any local service provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.

(C)

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BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

PSC 2
Section B

SALEM TELEPHONE COMPANY
Kentucky

Fourth Revised Sheet 10
Cancels Third Revised Sheet 10

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

(C)

C. Customer Responsibility

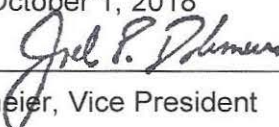
- 1) The customer subscribing to telephone service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used.
- 2) The customer or authorized user may not rearrange, disconnect, remove or attempt to repair any company provided facilities except upon the written consent of the Company. The customer agrees to notify the Company at least 90 days in advance to request rearrangement of Company's facilities located on the customer's premises. The customer may be charged for such changes.
- 3) The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer or authorized user.
- 4) The customer will be solely responsible for any loss or damage, or for any impairment or failure of the service, arising from or in connection with the use of customer-premise equipment or facilities.
- 5) The Company does not monitor recordings of telephone conversations between its subscribers and other end-users or the use of automatic recording devices. Any customer recording telephone conversations or using automatic recording devices is responsible for the proper use and for adhering to the regulations governing such use.

D. Customer Provided Equipment and Inside Wire

- 1) The customer shall be responsible for the installation, operation, or maintenance of any customer-provided equipment and inside wire. The customer-premises equipment and inside wire would be connected to the general exchange network facilities of the Company by means of suitable connecting arrangements.
- 2) Any customer-premises equipment connected to the Company's facilities shall not interfere with any of the services offered by the Company.
- 3) The use of customer-premises equipment shall not
 - a) endanger the safety of the Company employees or the public
 - b) damage, require changes, or alter the equipment or facilities of the Company
 - c) interfere with the proper functioning of such equipment or facilities
 - d) impair the operation of the telecommunications system
 - e) injure the public in its use of the Company's services

(C)

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BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

PSC 2
Section B

SALEM TELEPHONE COMPANY
Kentucky

First Revised Sheet 10.1
Cancels Original Sheet 10.1

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

D. Customer Provided Equipment and Inside Wire (cont'd)

- 4) Upon notice from the Company that the customer-premises equipment is causing or is likely to cause hazard or interference, the customer shall make the necessary change(s) to remove or prevent such hazard or interference or be subject to temporary discontinuance of service as long as the condition exists.
- 5) Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
- 6) Customer Premises Equipment is not to be used for performing any part of the work of transmitting, delivering or collecting any messages where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company. Customers, who furnish telephone service to guests or patients, may recover billed charges of the Telephone Company for local and toll messages placed by guests or patients.

E. Change in Responsibility or Occupancy

- 1) At least 3 working days advance notice must be provided to the Company to discontinue service or to change occupancy or to change account responsibility.
- 2) The customer whose service is being rendered shall be responsible for all Company services provided and/or consumed up to the scheduled date of service discontinuance.
- 3) Existing service may be transferred for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company is made to pay all outstanding charges against the service.
- 4) Change of responsibility on an account shall occur only in those cases where both parties previously shared service or when it is mutually agreed upon and acceptable to the Company.

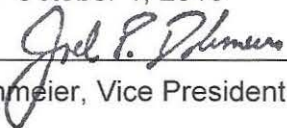
F. Customer Complaints

- 1) When there is a customer complaint, the Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - c) Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 2 year. and in accordance with state rules.
 - e) The Company will inform the customer of the right to appeal the results of the investigation with the appropriate regulatory authority.

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GENERAL EXCHANGE TARIFF

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Kentucky

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)

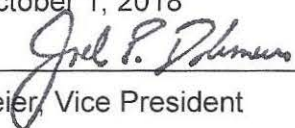
G. Company Liability

- 1) The Company is not responsible for the actions of one end-user customer upon another end-user customer. Such actions will be left for the legal authorities to handle.
- 2) The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.
- 3) The Company is not liable for damages for any accident, injury, or death from its facilities and apparatus when such accident, injury, or death is not due to the negligence of the Company.
- 4) When suitable arrangements can be made, the Company will connect with other companies to provide service outside the local exchange area. The Company is not liable, for the operations of other companies with which its facilities are connected in order to provide service to the customer.
- 5) The Company's liability, if any, with respect to any other claims or suits by a Customer or by any others for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the Customer under this Tariff as an allowance for interruptions.
- 6) The Company is not liable for any defacement or damage to the customer's premises or claims for infringement of patents arising or resulting from the furnishing of service or the attachment of its equipment and associated wiring furnished by the Company on such premises.
- 7) The Company shall not be responsible to the customer or otherwise if changes in the criteria or in any of the facilities, operations or procedures of the Company render any customer provided facilities obsolete or require modification or alteration of such facilities or otherwise affect its use or performance.

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GENERAL EXCHANGE TARIFF

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Kentucky

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

3. USE OF SERVICE (cont'd)


G. Company Liability (cont'd)

- 8) The customer indemnifies and saves the Company harmless against any accident, injury or death caused through the use of telephone apparatus which fail to meet the dielectric requirements as established by the Company when such apparatus is provided by the customer. The Company has the right of refusing to, or ceasing to, render telephone service to a customer if at any time any of the telephones, appliances, lines or apparatus on the customer's premises shall be considered unsafe by Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.
- 9) The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion to use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by persons accessing 911 service thereunder, and which arises out of the negligence or other wrongful act of the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- 10) Under no circumstances shall the Company or its officers, directors, employees or agents have any liability to the county, a person placing an emergency call on the system or to any other person or entity for any loss, damage, injury or liability which they may suffer, sustain, incur or become subject to, arising out of, based upon or resulting from any negligence on the part of the telco or its officers, directors, employees or agents in preparing or furnishing, or any delay in preparing or furnishing any E911 listings and/or updates to the county and/or in responding to an emergency call, including but not limited to any death or bodily injury or any direct, indirect, incidental, special, consequential or other damages.
- 11) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur.
- 12) The Company shall not be liable for damages or statutory penalties in any cases where a claim is not presented in writing within thirty days after the alleged delinquency occurs.

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GENERAL EXCHANGE TARIFF

PSC 2
Section B

SALEM TELEPHONE COMPANY
Kentucky

First Revised Sheet 13
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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS

A. General

- 1) Charges for service commence when the service is installed and connection is made, whether used or not.
- 2) The Company will collect from the customer the prevailing amount of taxes, surcharges, and other imposed fees upon them by local, state, or federal governments and regulatory authorities.
- 3) All service connection charges, recurring monthly charges, taxes, surcharges, fees, etc. will be billed in one month in advance. All long distance per message and per minute charges (if applicable) will be billed in arrears.
- 4) Charges for a fractional part of a month are prorated and computed on the basis of a 30-day month.
- 5) Bills to customers will be rendered monthly and will contain a clear listing of charges.
- 6) The customer is responsibility for all charges in conjunction with the services furnished including originating toll calls and accepted collect calls at the customer's access line. Failure to receive bills or notices which have been properly sent shall not prevent such bills from becoming delinquent nor relieve the customer of the obligations therein.
- 7) Customers will not be held responsible for the nonpayment of another customer's bill unless the customer superseded the service or was a co-applicant or guarantor for the service of the nonpaid account.
- 8) Bills are due when rendered unless otherwise specified and are payable to the Company or to any agency duly authorized to receive such payments.
- 9) The Company will not bill the customer for delinquency in payments by a previous occupant of the premises other than a member of the same household residing at the same premises.

B. Overtime Work or Work Performed Outside Regular Working Hours

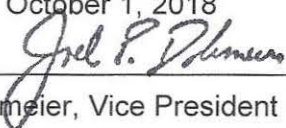
Unless specified elsewhere in this tariff, the rates and charges contemplate that all work for installations, moves or changes of service, equipment, facilities, or instrumentalities is performed during regular business hours. If the customer requests the work to be performed during non-business hours or the time allowed is insufficient to permit completion during regular business hours or the customer interrupts work once it's begun, the customer may be required to bear any additional costs incurred.

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GENERAL EXCHANGE TARIFF

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Kentucky

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Cancels First Revised Sheet 14

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

C. Promotions

From time-to-time, the Company, may offer temporary price reductions on monthly charges or waive non-recurring charges to promote certain services.

D. Notice of Service Changes and Rate Increases

The Company will follow the applicable rules for notifying customers of service changes and rate increases.

E. Electronic Billing

Customers may elect to view and pay their monthly telephone bill electronically via the Internet. The bill will include a summary of the current charges as well as totals by section/service. Customers who choose this option will stop receiving paper bills after two months. They may choose to resume receiving paper bills at any time without incurring a service charge.

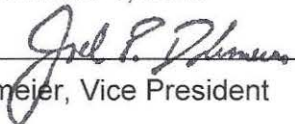
F. Billing Errors and Adjustments

- 1) If the Company determines that the character of use of a service is not in accordance with the class of service contracted for, the Company may require the customer to contract for the proper class of service and retroactively bill for the appropriate class of service.
- 2) When billing errors are brought to the attention of the Company, the Company will provide retroactive billing adjustments to customers as follows:
 - a) *Over billed:* The Company will provide either a credit applied to the next available bill or a reimbursement for charges that were over billed to the customer, including any applicable taxes, surcharges, etc. from the preceding 2 years that the billing error had occurred, unless customer obtained service thru fraud, theft or deception.
 - b) *Under billed:* The Company will add the additional charges that were under billed or missing, including any applicable taxes, surcharges, etc. from the preceding 2 years that the billing error had occurred to the customer's next available bill. The Company may provide an option to pay the additional charges in equal monthly installments not to exceed 2 months.

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GENERAL EXCHANGE TARIFF

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SALEM TELEPHONE COMPANY
Kentucky

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

G. Billing Disputes

- 1) Unless the Company receives a dispute within 60 days of the bill date, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer.
- 2) When a customer disputes a charge or charges on the bill, in no way does this relieve the customer from obligation of paying the undisputed charges.
- 3) The Company will do the following:
 - a) Promptly investigate each customer complaint it receives;
 - b) Report the findings of the investigation to the customer within a reasonable time;
 - c) Make a good faith effort to resolve the complaint within a reasonable time dependent on the urgency of the complaint; and
 - d) Retain a record of the complaint for 2 year.
 - e) The Company will inform the customer of the right to appeal the results of the investigation with the appropriate regulatory authority.
- 4) If the results of the Company investigation indicate the customer is obligated to pay, the customer shall submit payment within five (5) working days to the Company or its duly authorized agents for the disputed amounts. Failure to make full payment shall be grounds for termination of service.
- 5) If the results of the Company investigation indicate the Company is obligated to credit the customer for any portion of the disputed bill, the Company will apply the appropriate adjustment on next available bill.

H. Late Payment Charge

- 1) A Late Payment charge applies to all past due balances. Late Payment charges will not apply to previous Late Payment charges or other unpaid penalty charges. (T)
- 2) Customers with a past due balance that sign up for electronic payments will receive a one-time waiver of the late payment charge.
- 3) Final collection procedures and temporary disconnection of service are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

- 4) Charges

a) Residential	Per Month
b) Business	\$10.00 ⁽¹⁾
	1.5%

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⁽¹⁾ This rate will be effective on the Company's November bill cycle date.

(M) Material now appears on Sheet 16 of this Section

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EFFECTIVE: November 4, 2019

Joel P. Dohmeier

BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

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Fifth Revised Sheet: 16
Cancels Fourth Revised Sheet: 16

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

4. CUSTOMER BILLING AND PAYMENTS (Cont'd)

I. Non-Sufficient Funds (NSF) Charge

A charge of \$15.00 per incident will be assessed when a customer's payment for service becomes dishonored, is not valid, or is rejected.

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J. Service Restoration

The Company will restore service that has been temporarily disconnected for non-payment upon payment of all applicable charges including a Reconnect for Non-Payment Charge. Service that has been fully disconnected will be restored upon payment of applicable charges and on the basis of a new application.

K. Deferred Payment Arrangements

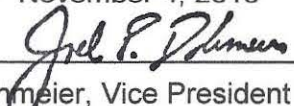
- 1) A Deferred Payment Agreement is available to residential customers unable to pay an outstanding bill in full. The Company will negotiate and accept a reasonable, mutually agreed upon payment plan in accordance with the state's Administrative Regulations, not to exceed 6 months.
- 2) No finance charges apply.
- 3) Any payment made by a customer in compliance with a Deferred Payment Agreement will be applied to payment of the previous outstanding bill with any remainder credited to the current bill.
- 4) If a customer fails to fulfill the terms of a Deferred Payment Agreement, the Company shall have the right to disconnect service upon at least five (5) calendar days written notice and under such circumstances the Company shall not be required to offer subsequent negotiation of a Deferred Payment Agreement prior to disconnection.

L. Contractual Service Arrangements

- 1) The Company may offer unique Contract Service Arrangements for services not available through this tariff or for deviations to the rates or conditions for services contained in this tariff.
- 2) Unless specified differently in the contract, the regulations listed in this tariff will apply.
- 3) Specific rates, charges, and terms may be provided at a Company standard or developed on a non-discriminatory individual case basis.

(M) Material previously appeared on Sheet 15 of this Section

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SALEM TELEPHONE COMPANY
Kentucky

PSC: 2
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Second Revised Sheet: 17
Cancels First Revised Sheet: 17

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE

A. Termination By the Customer

A customer terminating service must notify the Company prior to the termination date, and is responsible for the payment of all charges incurred up to the termination date.

B. Termination By the Company For Cause

- 1) Except in case of danger to life or property, no disconnection shall be accomplished on Saturdays, Sundays, legal holidays, or on any other day in which the Company cannot reestablish service on the same or following day.
- 2) The Company may terminate service to a customer *without* providing a written notice in the following instances:
 - a) When there is existence of immediate danger or a condition that is hazardous to life, physical safety, or property.⁽¹⁾
 - b) When a customer uses equipment in such manner as to adversely affect the company's equipment or the company's service to others.
 - c) When a customer tampers with company facilities.
 - d) When there is knowledge that the service is being or will be used for unlawful purposes, or upon order by any court, the Commission, or any other duly authorized public authority.
 - e) Obtains service fraudulently or without authorization or uses services and/or facilities for fraudulent purposes such as, but not limited to, avoiding payment.⁽²⁾
 - f) Engages in unauthorized resale of equipment or service
- 3) The Company may either temporarily deny service or terminate service to a customer after the Company provides (10 days) written notice to the customer to comply with the violation listed below, but the customer does not comply:
 - a) Fails to provide the Company reasonable access to its equipment and property.
 - b) Fails to comply with the terms and conditions of service offerings and/or violation of Commission rules.
 - c) Fails to comply with contractual obligations.

(1) Company must notify customer immediately in writing following termination.
 (2) Company must notify customer within 24 hours of termination.

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Cancels Third Revised Sheet: 17.1

GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE (Cont'd)

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C. Disconnect for Non-Payment

- 1) When a customer does not pay an entire bill by the due date, excluding charges that are in the process of being disputed, or made payment that was rejected for insufficient funds, the Company will temporarily disconnect service and send a written notice regarding full disconnect. To avoid termination of service, a customer must pay all charges due including Non-Sufficient Funds charge, Late Payment Fee plus any applicable Reconnection charges or negotiate a Deferred Payment Arrangement within 5 days after the date of the written notice and not prior to 20 days after the main date on the original unpaid Bill.
- 2) The Company may attempt to make at least one telephone call to the customer prior to disconnecting service.
 - 1) If the customer does not pay the entire bill or contact the company to make payment arrangements by the termination date, service will be fully terminated. Any payment received after service has been fully terminated, will be considered a new application for service and installation charges may apply.
 - 2)
 - 4) Partial Payments:
The Company may terminate service, other than basic service, when a customer pays less than the entire bill, excluding charges that are in the process of being disputed, after the Company provides the required written notice. To avoid termination of service, other than basic service, a customer must pay all charges due or negotiate a Deferred Payment Arrangement within 5 days after the date of the written notice.

D. Contract Termination

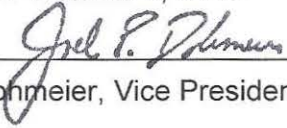
- 1) Unless specified elsewhere, contracts for service or facilities may not be terminated except upon advance notice, written or verbal, to the Telephone Company, at which time all unpaid charges or guarantees for the period the service or facilities have been furnished plus all applicable minimum and termination charges are due and payable, or a deferred Payment Plan has been mutually agreed upon.
- 2) The customer is required to pay only the charges for the period during which service or facilities have been furnished. Minimum or termination charges will not apply when the use of the service or facilities is terminated because of the condemnation, destruction, or damage or property by fire or other cause beyond the control of the customer which renders the premises unfit for occupancy.

E. Medical Emergency

The Company will postpone disconnecting local exchange residential service for 30 days for non-payment, if the customer submits certification from a qualified medical professional, who is licensed to practice in the state, stating that disconnection would create a life threatening situation for the customer or other permanent resident of the customer's household.

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GENERAL PROVISIONING OF SERVICE TERMS AND CONDITIONS

5. TERMINATION OF SERVICE (Cont'd)

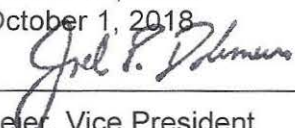
F. Prohibitions Against Disconnection

- 1) Service may not be refused because of a delinquent account if the customer or applicant agrees to a Deferred Payment Agreement.

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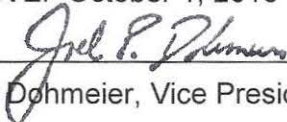
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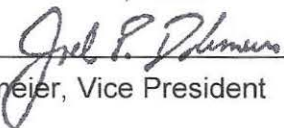
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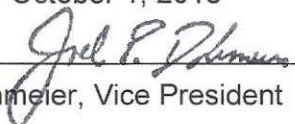
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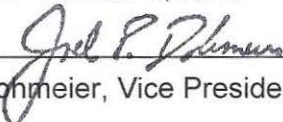
PSC: 2
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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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C.1 LOCAL EXCHANGE SERVICE RATES

C.1.1 Definitions

C.1.1.1 Network Access Charge - The recurring monthly charge for residential or business service that accounts for network services through the protector. This covers the Company's cost for bringing the entire national network to the local premise.

C.1.2 Monthly exchange service rates (as authorized by the Kentucky Public Service Commission)

C.1.2.1 Monthly exchange rates for:

	<u>Residence</u>	<u>Business</u>
One-Party Service Rate Components		
Network Access Charge	\$10.91	\$16.06
Rotary Line Service (additional charger per line)	\$3.00	\$3.00

Effective July 2, 2003 the Touchtone rate will be included in the local exchange rate. Customers who do not subscribe to Touchtone at that time will be grandfathered and receive a monthly credit of \$1.50.

C.1.2.2 The rates specified herein, entitle subscribers to an unlimited number of messages to all parties as identified in the Toll Free Calling Areas identified below:

<u>EXCHANGE</u>	<u>TOLL FREE CALLING AREAS</u>
Salem	Marion Smithland

C.1.2.3 Pursuant to KPSC Administrative Case No. 333, a monthly surcharge shall be imposed on all local exchange access lines. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll services and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carrier and Official Telephone Company Accounts. The Commission has determined the amount of the surcharge will be \$0.01 (one cent) per access line, per month, however, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Services for the hearing and/or speech impaired persons in Kentucky. Pursuant to KPSC administrative Case No. 352, a monthly surcharge for the Telecommunications Access Program (TAP) shall be imposed as above at the rate of \$0.02 (two cents). Both these surcharges shall be combined into one rate and appear as a separate line item on the customer's bill and shall read, "TRS/TAP SURCHARGE".

(R)

ISSUED: November 30, 2017
EFFECTIVE: January 1, 2018

Joe P. Dohmeier

BY: Joe Dohmeier, Vice-President

KENTUCKY PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE
1/1/2018
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY	PSC:	2
Kentucky	Section:	C
	Second Revised Sheet	3
	Cancels First Revised Sheet	3

C.2 **MAPS**

Maps which indicate and define the exchange and base rate area limits of the respective exchanges are filed with the Kentucky Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Kentucky Public Service Commission, and are also filed in Section Y of this tariff.

(M)
|
(M)

C.3 **RESERVED FOR FUTURE USE**

(T)

C.4 **SHARED TENANT SERVICE OFFERINGS**

(T)

C.4.1 **General**

(T)

- a. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.
- b. When in the judgment of the Company it is deemed necessary of when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms on new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and rearrangements being and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange services available.

(M)-Material previously appeared on Sheet 1 of this Section.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY**
EFFECTIVE
7/1/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By  July 1, 2006
Executive Director

ISSUED: June 27, 2006

BY: Paul E. Pederson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2
Section C
Original Sheet 4

C.4.1 Shared Tenant Service Offerings (Continued)
General

Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

- c. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes, and office and industrial parks. Areas designated for resale may be intersected or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale service area may be served by only one central office.
- d. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate.
- e. Private line services may be provided to tenants of resellers under the rules and regulations specified in this tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.
- f. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.
- g. All other rules and regulations specified in other sections of this Tariff will apply.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1987

PURSUANT TO KRS 5:011,
SECTION 9(1)

BY: James L. Hinkle
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY William B. Butler
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2
Section C
Original Sheet 5

C.4.1 Shared Tenant Service Offerings (Continued)

2. Regulations and Application of Rates

- a. Resale of Basic Local Exchange Service is available on a business flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.
- b. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for Listings will not be separately billed.
- c. The service establishment charge shown in D.4.4 applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.
- d. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.
- e. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the reseller will be required to continue to provide service until the Company can provide individual access facilities. But in no case will this requirement extend beyond the nine months from the date the notice of termination is received.
- f. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis or when Salem Telephone Company or customer provided local Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
DEC 3 1987
PURSUANT TO 307 KAR 5:011,
SECTION 9 (1)
BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY William D. Butler
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2
Section C
Original Sheet 6

C.4.1 Shared Tenant Service Offerings

2. Regulations and Application of Rates (Continued)

- g. The Company will provide facilities to the first point (demarcation/network interface) on the resellers' premises which, in the judgment of the Company is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.
- h. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.
- i. Suspension of service as described in this Tariff is not applicable to this service.
- j. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

C.4.2 Rates

	PUBLIC SERVICE COMMISSION OF KENTUCKY	
a. Service Establishment Charge	EFFECTIVE	
(1) Per Application	DEC 31 1987	Nonrecurring Charge
Each	PURSUANT TO 807 KAR 5:011, SECTION 9.41)	\$30.00
	BY: <u><i>William D. Butler</i></u> PUBLIC SERVICE COMMISSION MANAGER	

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY *William D. Butler*
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC: 2
Section: C
Original Sheet: 7

C5 EMPLOYEE TELEPHONE SERVICE

C.5.1. General

The Telephone Concession Service policy shall apply to all TDS TELECOM Regular Full-Time employees Regular Part-Time employees, retirees and employees on long-term disability who reside in the service territory of our operating telephone companies.

C.5.2. Eligibility

- a. Regular Full-Time employees receive telephone concession at 100% of the eligible expenses. (Regular full-time employees work a scheduled work sheet of 40 hours or more for a period of indefinite duration.)
- b. Regular Part-Time employees receive telephone concession at 75% of the eligible expenses. (Regular part-time employees work a scheduled work week of at least 30 hours per week, every week, and generally less than 40 hour per week, for a time period of indefinite duration.)
- c. Retired employees will receive telephone concession at 100% of the eligible expenses.
- d. Employees on Long-term Disability will continue to receive telephone concession at the rate they were before the disability.

C.5.3. Program Coverage

The following items will be covered:

- Basic Residential Service (one line)
- Custom Calling Features
 - Touch tone charges
- End user charges - interstate and intrastate
- E-911
- Dual party relay surcharge
- Advanced Calling Services

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 22 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: November 1, 1995

Effective: December 2, 1995

By: G. R. Barnes, Vice President

PUBLIC SERVICE COMMISSION
GENERAL SUBSCRIBERS SERVICES TARIFF
EFFECTIVE

SALEM TELEPHONE COMPANY

PSC 2
Section C
Original Sheet 8

OCT 04 1997

~~LOCAL EXCHANGE SERVICE~~

PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

C.6

EXTENDED LOCAL CALLING SERVICE

Stephan D Bell

SECRETARY OF THE COMMISSION

C.6.1

GENERAL

Extended Local Calling Service provides one-way, local calling for all customers located in the Salem exchange of the Salem Telephone Company to South Central Bell's Paducah exchange. This is an optional, measured-rate plan.

C.6.2

REGULATIONS

1. Extended Local Calling Service is provided to all classes of business and residence service.
2. Extended Local Calling Service applies only to direct dialed station-to-station calls. Operator assisted calls and calling card calls are not included in this plan.
3. Paystation Service offered in Section G.1 of this tariff is included in this plan. Payphone Service Providers will be charged the rates as specified in Section C.6.4 for calls, terminating to the Paducah exchange, that are made from payphones located in the Salem exchange.
4. For calls that are made to Call Forwarded lines, the customer pays the appropriate usage rate for the duration of the call from the originating number to the called number. The customer of the Call Forwarding service pays any applicable usage rate from the called number to the terminating location of the call.
5. Calls placed from an off-premises extension of an access line will be billed as if the local calls had been placed from the primary service location.
6. Extended Local Calling Service provides residence and business customers with measured-rate calling based on minutes-of-use. The rates specified in C.6.4. following, will be assessed on each minute or fraction thereof rounded to the next higher minute on all originating calls.
7. The chargeable time will be rate sensitive to each specific rate period. When the call spans two rate periods, both rates will apply.
8. Chargeable time is started when the called party answers or when the caller is connected to automatic answering services, (i.e., automatic answer/record equipment, voice mail, or an answering service).

ISSUED: August 18, 1997

EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

(N)

(N)

PUBLIC SERVICE COMMISSION
GENERAL SUBSCRIBERS SERVICES TARIFF
EFFECTIVE

SALEM TELEPHONE COMPANY

OCT 04 1997

PSC 2
Section C
Original Sheet 9

PURSUANT TO 807 KAR 5:011,
LOCAL EXCHANGE SERVICE SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

C.6 EXTENDED LOCAL CALLING SERVICE (Continued)

C.6.2 REGULATIONS (Continued)

9. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
10. Chargeable time does not include time lost because of faults or defects in the service.
11. All charges assessed under this plan are in addition to Local Exchange line rates.
12. Fractional cents will be rounded down.
13. All per minute rates will be billed in arrears.
14. Time of day discounts will apply as noted in C.6.4. following.
15. Customers will automatically receive message detailed billing.
16. Business customer designation includes Individual, Multiline, Key, PBX, and CENTREX customers.

C.6.3 EXCHANGE LISTING

Calls originating in the Salem exchange and terminating in the exchange of Paducah will be included as part of this expanded calling plan.

C.6.4 RATES

1. The following measured service rates are in addition to the applicable rates for Local Exchange Service as specified in Section C.1 and apply to calls completed to the exchanges listed in Paragraph C.6.3
2. Holidays include Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

ISSUED: August 18, 1997

EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

(N)

(N)

GENERAL SUBSCRIBERS SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section C
Original Sheet10

LOCAL EXCHANGE SERVICE

C.6 EXTENDED LOCAL CALLING SERVICE (Continued)

C.6.4 RATES (Continued)

1. Monday thru Friday

Per Minute Rate

DAY Calling -

(8:00 a.m. to, but not including 5:00 p.m.)

\$0.09

EVENING Calling -

(5:00 p.m. to, but not including 11:00 p.m.)

\$0.06

NIGHT Calling -

(11:00 p.m. to, but not including 8:00 a.m.)

\$0.035

2. Saturdays, Sundays and Holidays

Per Minute Rate

EVENING Calling -

(8:00 a.m. to, but not including 11:00 p.m.)

\$0.06

NIGHT Calling -

(11:00 p.m. to, but not including 8:00 a.m.)

\$0.035

(N)

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 04 1997

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

ISSUED: August 18, 1997

EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY
Kentucky

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(D)

ISSUED: September 26, 2013
EFFECTIVE: September 27, 2013

BY: *Joel P. Dohmeier*
Joel Dohmeier Vice President

(D)

TARIFF BRANCH
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9/26/2013
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COMMISSION
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SALEM TELEPHONE COMPANY
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Joel Dohmeier Vice President



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BY: *Joel P. Dohmeier*
Joel Dohmeier, Vice President

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OF KENTUCKY

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Joel Dohmeier, Vice President

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OF KENTUCKY

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SALEM TELEPHONE COMPANY
Kentucky


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BY: _____


Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

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Kentucky

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BY: *Joel P. Dohmeier*
Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

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BY: Joel P. Dohmeier
Joel Dohmeier, Vice President




GENERAL EXCHANGE TARIFF

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Kentucky

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BY: 
Joel Dohmeier, Vice President

(D)
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COMMISSION
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GENERAL EXCHANGE TARIFF

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By: _____

Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

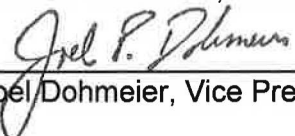
PSC 2
Section D
First Revised Sheet 1
Cancels Original Sheet 1

SERVICE CONNECTION CHARGES

CONTENTS

	Sheet Number	
D.1 General	2	(T)
D.2 Service Descriptions	2	
D.3 Conditions & Limitations	3	
D.4 Rates	6	
D.5 Promotions	6A	(T)
		(D)

ISSUED: February 26, 2016
EFFECTIVE: March 25, 2016


BY: Joel Dohmeier, Vice President

TARIFF BRANCH
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2/26/2016
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
Third Revised Sheet 2
Cancels Second Revised Sheet 2

D.1 GENERAL

- 1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, or changing of voice services. (T)
(T)

D.2 SERVICE DESCRIPTIONS

- 1. Service Order Charge – Initial:
Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system. (T)
- 2. Service Order Charge – Subsequent:
Subsequent Service Order charge applies to Company representative's time required to make changes to already established billing records due to a customer's service request. (T)
(T)
- 3. Central Office Work Charge:
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves. (T)
|
(T)
- 4. Line Connection Charge:
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant. (T)
|
(T)
- 5. Premise Visit Charge:
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 6. (C)
|
(C)

(D)
|
(D)

ISSUED: September 25, 2017
EFFECTIVE: October 25, 2017

Joel P. Dohmeier

BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2

Section D

Seventh Revised Sheet 3

Cancels Sixth Sheet 3

SALEM TELEPHONE COMPANY
Kentucky

D.2 SERVICE DESCRIPTIONS – CONTINUED

6. Reconnect for Non Payment:

This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

(T)

D.3 CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer

(T)

2. Service Connection Charges are in addition to recurring rates and any other charges applying for voice services subscribed to by the customers. They may apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.

(T)

(T)

3. Service connection charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.

4. One Service Order Charge (Initial or Subsequent) applies for all services requested at one time for the same customer at the same premises.

5. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.

6. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance.

(N)

7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services. The promotion will be for a limited period of time.

(N)

ISSUED: September 25, 2017
EFFECTIVE: October 25, 2017

Joel P. Dohmeier

BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
Sixth Revised Sheet 4
Cancels Fifth Revised Sheet 4

D.3 CONDITIONS AND LIMITATIONS - Continued

8. Service Connection Charge Waiver – Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

9. Service Connection Charges DO NOT Apply to the following situations:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.

 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment. (T)

 - c. When voice service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used. (T)

 - d. Termination of total service or removal of a service or feature unless specified elsewhere in the tariff.

 - e. Adding or changing custom calling services, advanced calling services,

 - f. When a name is legally changed

 - g. Suspension of service requested by the customer and subsequent reconnect to full service.

 - h. (C)

ISSUED: September 25, 2017

EFFECTIVE: October 25, 2017

BY: Joel Dolmeier, Vice President

RECEIVED

9/25/2017

PUBLIC SERVICE
COMMISSION
OF KENTUCKY

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
Fourth Revised Sheet 5
Cancels Third Revised Sheet 5

D.3 CONDITIONS AND LIMITATIONS - Continued

9. Service Connection Charges DO NOT Apply to the following situations: *(Continued)*

i. A change from listed telephone service to non-listed or non-published telephone service, and for additional directory listings.

(C)

(C)

(C)

j. When a product or service has its own specific Service Connection Charges listed.

(N)

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EFFECTIVE: October 25, 2017

BY: Joel Dohmeier, Vice President



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9/25/2017

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COMMISSION
OF KENTUCKY

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
Third Revised Sheet 6
Cancels Second Revised Sheet 6

D.4 RATES

		<u>Non-Recurring Rates</u>		
		<u>Residential</u>	<u>Business</u>	
1.	Initial Service Order	\$7.50	\$7.50	
2.	Subsequent Service Order	5.00	5.00	
3.	Central Office Work	5.00	5.00	
4.	Line Connection	5.00	10.00	
5.	Reconnect for Non Payment	12.50	12.50	(D)
6.	Premise Visit	3.50	7.50	(T)

ISSUED: September 25, 2017
EFFECTIVE: October 25, 2017


BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
Section D
Seventh Revised Sheet 6A
Cancels Sixth Revised Sheet 6A

D.5 PROMOTIONS

(T)

1. The Company may offer, subject to letter notification to the Commission, special promotions of new or existing services or products for limited periods. The Company will file a written notice for each promotion with the Commission 14 days prior to the beginning of the promotional period. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having equal opportunity for participation subject to the availability of products, services and facilities.

(D)
|
(D)

ISSUED: February 26, 2016
EFFECTIVE: March 25, 2016

BY:  Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY
Kentucky

PSC 2
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(D)

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
Section E

SALEM TELEPHONE CO., INC.
Kentucky

First Revised Index Sheet 1
Cancels Original Index Sheet 1

CONSTRUCTION CHARGES

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2
Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

First Revised Sheet 2
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CONSTRUCTION CHARGES

I. General

- A. Construction charges are non-recurring charges applicable under certain conditions or for extending company facilities in order to provide telecommunications services. These charges are in addition to applicable charges for the class of service furnished, service connection charges, charges for moves and changes, and other charges that may be applicable.
- B. Reasonable rates and charges for the provision of telecommunications services involve consideration of the costs and degree of risk associated with the provision of the services. Some situations may involve substantial extra cost or risk to the Company, such as, but not limited to the following:
 - 1) the facilities may be temporary;
 - 2) facilities are ordered in advance of actual Applicant demand for service;
 - 3) unusual costs are involved in furnishing the service;
 - 4) the cost of providing service may involve considerable investment to extend facilities beyond existing facilities:
- C. Construction charges will not apply to the customer's aerial or buried drop which extends from the last pole to the building in which the telephone is located.

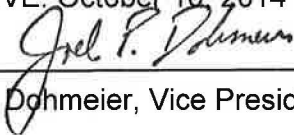
II. Definitions

- A. Advance in Aid of Construction: Funds provided to the Company by the applicant under the terms of a construction agreement, which may be refundable.
- B. Applicant: A person, business or agency applying for telecommunications services for a location that currently does not have facilities established. This would include developers.
- C. Application: A request to the Company for telecommunications services. This does not include an inquiry as to the availability or charges for such services.
- D. Contribution in Aid of Construction: Funds provided to the Company by the applicant under the terms of a construction agreement or construction tariff which are not refundable.
- E. Construction Allowance: The portion of new construction and facilities provided at no charge.
- F. Cost: Costs associated with the construction of new facilities include, but are not limited to, engineering, labor, materials, equipment, government fees and charges, right-of-ways, road crossings, road boring, trenching, etc.

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Kentucky

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CONSTRUCTION CHARGES

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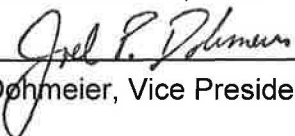
II. Definitions: (continued)

- G. Developer: An Applicant who is responsible for requesting placement and subsequent payment of telecommunications services in a new area for permanent residential and/or business telecommunications services prior to, or in conjunction with, a request for telecommunications services by a customer located in that new area. The new area to be developed is defined as a tract of land which is divided or proposed to be divided into 5 or more lots, parcels, or units.
- H. Easement: A right given to another person or entity to trespass upon land that person or entity does not own. Easements are used for roads, private property, etc. given to utility companies for the right to bury cables or access utility lines.
- I. Group Application/Group Project: A request for telecommunications services to 4 or less premises which are located one-half mile or less between each other by individuals who wish to establish telecommunications services at the same time.
- J. Line Extension: Company outside plant that is required to extend Company facilities and service beyond the existing facilities of the Company
- K. New Construction: The placement of those additional facilities required to extend telecommunications services from the nearest existing working facility within the wire center to the Applicant(s) premises.
- L. Permanent Service: Service provided at a premises that has a permanent foundation and connections to basic utilities such as water, gas, and electricity.
- M. Right of Way: Legal access to land not owned by the Company for the purpose of digging trenches, laying cable or planting poles.
- N. Service Drop: Service conductor six pair or smaller delivering service to the customer premise from the service provider's last network access point.
- O. Special Construction: When an Applicant(s) requests specific and/or unusual plant, equipment, or services to be installed.
- P. Temporary Service: Service to premises or enterprises which are temporary in character, or where it is known in advance that the service will be a limited duration. Service which, in the opinion of the Company, is for operations of a speculative character is also considered temporary service.

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

First Revised Sheet 4
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CONSTRUCTION CHARGES

III. Extension of Telephone Facilities

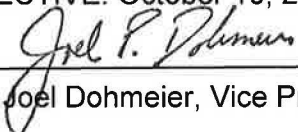
A. General

1. The provisions of this section apply only to requests for the extension of basic local exchange service to applicants, who in the Company's judgment, will be permanent customers of the Company. Provisions for Temporary Service and Seasonal Service are listed elsewhere in this tariff.
2. The Company will determine the location and type of facilities required to provide the quantity and class of service, and to meet quality of service standards unless other arrangements have been agreed upon.
3. New construction is based on actual route and average conditions that will enable the Company to extend service to Applicant(s) at a reasonable cost without adding an undue burden to the general body of existing customers.
4. Where new construction is required, the Company will consult with other utilities to minimize construction costs (e.g., sharing trenches, poles, etc.).
5. The Company will construct, own, and maintain outside plant facilities using standard specifications, engineering, design, and materials, unless other arrangements have been agreed upon.
6. Reinforcement of existing physical plant will be provided at the Company's expense except where facilities on private property are provided by the Applicant(s).
7. Upon request by an Applicant for service; the Company will provide, without charge, a preliminary sketch and rough estimate of the construction costs to be paid by the applicant(s)
8. Any construction performed by the Applicant must be authorized and approved by the Company.
9. The Company must receive a Service Order or signed agreement plus payment of any agreed upon Construction Charges before construction begins.
10. The start and completion time will depend on when the Company can coordinate for joint engineering and construction with other utilities; and obtain the material, labor and facilities necessary to complete the new construction.
11. An Applicant(s) ordering service at more than one premise is treated as separate applications at each premise.

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Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

Second Revised Sheet 5
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CONSTRUCTION CHARGES

III Extension of Telephone Facilities (Continued)

(C)

B. Specific to Single Applicants and Group Applicants/Projects

1. A single Applicant's request may be combined with another Applicant or added to a Group Applicant/Project when there is one-half mile or less of construction between Applicants and/or the grouping results in lower charges (or no increase in construction charges) for all Applicants involved.
2. When the Company receives a group application or project for telecommunications services, any applicable construction charges for shared facilities will be divided between the Applicants.
3. If an Applicant disconnects service, no refund or adjustment is made to the Construction Charge applicable to the Applicant's premises regardless of any future reconnection of basic telephone service by the Applicant or upon connection of telephone service to a new applicant. Upon disconnect, any outstanding construction charge amounts become due and payable immediately. Charges to remaining Group Applicants will not be affected by disconnects.

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Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

Second Revised Sheet 6
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CONSTRUCTION CHARGES

III Extension of Telephone Facilities (Continued)

(C)

C. Specific to Land Developments

1. The cost and provisioning of facilities covered by one LDA cannot be used for subsequent developments unless provided so in a subsequent LDA.
2. The Developer, at its own cost, provide the Company with a copy of the recorded development plot identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
3. Rights-of-way and easements suitable to the utility must be furnished by the developer at no cost to the Company and in reasonable time to meet service requirements.
4. No underground communication facilities shall be installed by a Company until the final grades have been established and furnished to the Company. In addition, the easement strips, alleys and streets must be graded to within six inches of final grade by the developer before the Company will commence construction. Such clearance and grading must be maintained by the developer during construction by the Company.
5. Regardless of who provides the facilities, the Developer holding title to the property will grant and convey to the Company all necessary non-exclusive easements. The easements will provide for the Company to construct, reconstruct, augment, operate, maintain and remove such telecommunications facilities, and appurtenances, from time to time, as the Company may require upon, over, under and across the property.
6. The width and length of the easement will be determined at the time of the request for facilities. In general, all easements will be a standard width of ten feet along the front and rear lot lines and five feet wide along both sides of the lot lines, unless otherwise agreed upon.
7. If, subsequent to construction, the clearance or grade is changed in such a way as to require relocation of any facilities, the cost of such relocation shall be borne by the developer or subsequent owners.
8. The developer shall provide the trenching backfill (including any imported backfill required), compaction, repaving, and any earthwork required to install underground facilities all in accordance with the reasonable specifications and schedules of other utilities in the same area when feasible. At its option, if the Company's cost is equal to or less than that which the developer would otherwise have to bear, the Company may elect at the developer's expense to perform the activities necessary to fulfill the developer's responsibility hereunder.

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SALEM COUNTY TELEPHONE CO., INC.
Kentucky

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Section E
First Revised Sheet 7
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CONSTRUCTION CHARGES

III Extension of Telephone Facilities (Continued)

(C)

C. Specific to Land Developments (continued)

- 9. When developer is required to provide a trench for other underground facilities, the Company shall use common trench as long as the Company's design layout, easement specification, routing and scheduling requirements can be met, unless otherwise agreed upon by Company and Developer in writing or as otherwise established by the Commission.
- 10. The Developer will allow the Company to inspect the trenching provided by the Developer, and allow for phased inspection of trenching.

D. Specific to Cluster and Mobile Homes Developments.

- 1. Legally sufficient easement must be made available to the Company to accommodate the placing and maintaining of the common communications serving facilities. The surface of the easement area must be brought to final grade prior to the installation of buried or underground telecommunications facilities.
- 2. A trailer stake (a T shaped stake) must be installed by the Developer at the back side on the mobile homes between every two mobile home parking lots for the purpose of attaching the network interface device (NID) or protector, on the outside of the mobile home unless the Company approves some other arrangement. In no case will the Company provide service when the protector/NID is attached to the mobile home.
- 3. A Construction Allowance will only be provided to mobile homes located on a permanent pad or foundation. When the mobile home is not mounted on a permanent pad or foundation, such service is considered temporary.

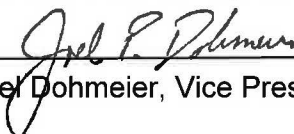
E. Construction Allowance

The following Construction Allowances apply to residential line extensions:

- 1. Each Applicant with an active service order request will be provided with a one-time construction allowance per premises up to 1000 feet with a maximum of 300 feet on private property.

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

First Revised Sheet 8
Cancels Original Sheet 8

CONSTRUCTION CHARGES

IV Applicant Provided Facilities and Construction

(C)

A. General

1. With the approval of the Company, an Applicant(s) may be allowed to engineer, design, furnish and install facilities some or all of the construction and/or materials in lieu of a paying some or all of the Construction Charges.
2. The Company and the Applicant will enter into a written agreement for the provision of the requested facilities. The agreement will delineate the Company's responsibilities, the Applicant(s) responsibilities, the associated construction costs, allowances and Construction Charges. For Developers, this information can be included in the Land Development Agreement.
3. The Applicant must use the same quality and quantity of materials and methods utilized by the Company for the construction unless the Company has provided written authorization to the Applicant, approving other materials and/or construction.
4. The Applicant must allow the Company to inspect the plans, material, placement of the facilities, and perform conformance testing. The Applicant will inform the Company at least seven working days prior to the construction of facilities by the Applicant so that the Company can schedule its representative to inspect the plans, material and placement of facilities.
5. A Company Representative must be on site when cable is being plowed or if cable is placed in a trench, the trench must be left open until the Company Representative has inspected and approved the installation.
6. All review and inspection work provided by the Company will be charged to the Applicant at the Company's rates for such work.

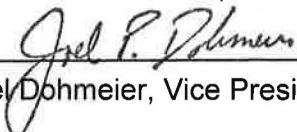
B. Specific to Single or Group Applicants

The applicant(s) must meet the following specific criteria for any work done in public rights-of-way prior to receiving Company approval:

- Signed liability agreement holding the Company harmless for any action taken as a result of said construction activities;
- Company specified insurance requirements;
- Bonded to cover workmanship and damage;
- Public and Personal Safety Standards; and,
- Approval of appropriate governing bodies.

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

First Revised Sheet 9
Cancels Original Sheet 9

CONSTRUCTION CHARGES

V Applicant Provided Facilities and Construction (continued)

(C)

C. Specific to a Developer

1. The Developer must use standard Company specifications in engineering and designing the placement of facilities.
2. The Developer must secure all material.
3. The Developer must provide labor to place the facilities within the development and extend facilities from the closest existing telecommunications facilities of the Company to the development.
4. The Developer must submit job prints, material list, and reimbursable cost amount to the Company for approval prior to the construction of the facilities. The Developer's plans must include trench and backfill plans, specifications, schedules, and coordination of inspection schedules. All permits, rights-of-way and easements shall have been secured and recorded as necessary.
5. Once work is complete and the Company has inspected and conformance tested the facilities, the Developer will transfer ownership of all telephone facilities placed, along with their attendant easements, to the Company. Prior to the transfer, all costs for the facilities and work shall have been paid in full. The transfer will be free and clear of any and all liens and encumbrances, and shall be accompanied by an indemnification holding the Company harmless from all claims arising from the purchase and placement of the telephone facilities.

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(M) Material now shown on Sheet 12 of this Section

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PSC 2
Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

First Revised Sheet 10
Cancels Original Sheet 10

CONSTRUCTION CHARGES

V Agreements & Charges

- A. Any applicant for service requesting the Company to prepare detailed plans, specifications, or cost estimates may be required to provide a deposit to the Company for an amount equal to the estimated cost of preparation. The estimate will be valid for 90 days after presentation to the applicant(s) unless the Company extends the date. If the applicant authorizes the Company to proceed with the construction of new facilities, the deposit will be credited to the cost; otherwise the deposit shall be nonrefundable.
- B. A Land Development Agreement (LDA) signed by both the Company and the Developer s required. The Company will provide the Developer with a copy of the signed agreement.
- C. A written agreement or contract signed by both the Company and the Applicant, other than a Developer, is required. The Company will provide the Applicant with a copy of the signed written agreement or contract.
- D. The Company will provide the Applicant(s) the estimated construction charges to be paid by the Applicant(s) in writing. The estimated construction charges will be good for thirty days after the Company provides a bill to the Applicant(s).
- E. Construction Charges will be associated with the premises for which they were established rather than the Applicant(s). Credit for Construction Charges may not be transferred from one premises to another.
- F. With the approval of the Company and at the option of the Company, arrangements may be made for the payment of the Construction Charge for a single Applicant or a group of Applicants in monthly installments over a reasonable period, generally, not to exceed one year. Failure of an Applicant(s) to make monthly installments of Construction Charge may result in suspension or termination of telephone service. All unpaid installments become due upon termination of service.

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PSC 2
Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

Original Sheet 11

CONSTRUCTION CHARGES

V Agreements and Charges (continued)

- G. Additional construction charges may apply based on actual costs for such items as, but not limited to:
 - 1. Extraordinary construction, maintenance or replacement of current facilities;
 - 2. Overtime work at the Applicant's request'
 - 3. Special installation, equipment and assembly no normally provided;
 - 4. Easements & Right of Way
 - 5. Trenching and backfill
- H. Receipt of the Applicant(s) payment(s) by the Company for the Applicant's required construction charges will be considered an application for service and the date to move forward with the construction of the new facilities.
- I. If the Applicant's share of the actual cost to provide new service exceeds the Applicant's estimated costs to provide new service, the Applicant may be responsible for additional Construction Charge. If the Applicant's share of the actual Construction Charge is less than the estimated Construction Charge, the Company may provide a refund, or credit for excess amount to the Applicant.
- J. The Company will determine whether any Aid-To-Construction is required. The amount and detail of the payment or refund for the Aid-to-Construction will be provided in the LDA.
- K. Any refunds of Aid to Construction will be non-interest bearing. In no case will any refund exceed the original amount of Aid to Construction.
- L. If the Applicant cancels service prior to construction beginning, a charge will not be assessed. If the Applicant cancels service after construction begins, a charge equal to the costs incurred will be assessed and due immediately.

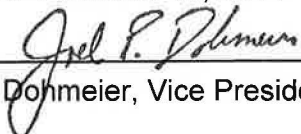
VI Other Types of Construction or Special Conditions

A. Special Types of Construction or Unusual Conditions

Additional Construction Charges may apply to the following situations:

- 1. Where a special type of construction is desired by an Applicant or a specific route for extensions is requested to meet an Applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not legally required by ordinance, covenant, tract restriction or otherwise.
- 2. Where existing aerial facilities are requested to be relocated underground in an area where the Company would not, except for such request, relocate its facilities underground.
- 3. Where, at the request of the Applicant, the Company constructs a greater quantity of facilities than the Company would otherwise construct or normally utilize.
- 4. Where construction of facilities is required to meet unusual conditions such as (but not limited to) providing service in hazardous and/or inaccessible locations.

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PSC 2
Section E

SALEM COUNTY TELEPHONE CO., INC.
Kentucky

Original Sheet 12

CONSTRUCTION CHARGES

VI Other Types of Construction or Special Conditions (continued)

(C)

B. Temporary Construction or Seasonal Service

- 1. Where construction is required to provide service on a temporary basis, the Applicant will be required to pay a Construction Charge equal to the estimated cost of installing and removing the temporary facilities, less estimated salvage at the time of removal. In the event the facilities are reusable for providing permanent service without rearrangement or modification, at the time the temporary service is disconnected, a portion of the Construction Charge assessed may be refunded, depending upon the circumstances in each case. Removal of facilities will be at the option of the Company, if installation of the temporary facilities was made to permanent standards and permanent easements were granted.
- 2. Where construction is required to provide service on a seasonal basis, or meet other unusual demands, additional construction charges may be assessed on a case-by-case basis.

C. Relocation and Rearrangement of Existing Facilities

When the Company is requested to relocate or rearrange existing facilities for which no specific charge is quoted in this tariff, the customer requesting such relocation or rearrangement may be required to bear the costs incurred with the request.

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D. Franchise and Municipality Taxes

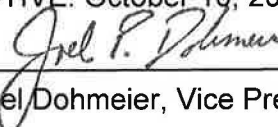
- 1. When any municipality charges, collects or receives from the Company a license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so of the aggregate amount of such payments and concessions as exceeds three (3) percent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical pro rate to the subscribers receiving exchange service within the municipality.
- 2. Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

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(M) Material previously shown on Sheets 9 &10 of this Section

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section F
First Revised Sheet 1
Canceling Original Sheet 1

DIRECTORY LISTINGS

<u>Contents</u>	<u>Sheet No.</u>	
F.1 General	2	(T)
F.2 Conditions and Limitations	2	
F.3 Primary Listings	3	
F.4 Additional Listings	3	
F.5 Non-Published and Non-Listed Numbers	5	
F.6 Rates	6	(T)

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OF KENTUCKY

GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section F
First Revised Sheet 2
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DIRECTORY LISTINGS

F.1 General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

F.2 Conditions and Limitations

- a) The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
- b) The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
- c) A listing must conform to the Company's specifications with respect to its directories.
- d) Listings are regularly provided in connection with all classes of exchange service except public telephone service.
- e) The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
- f) The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
- g) In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
- h) Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.

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SALEM TELEPHONE COMPANY

PSC 2
Section F
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DIRECTORY LISTINGS

F.3 Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

- a) Listings will be limited to such information as is necessary for the proper identification of the customer.
- b) The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- c) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
- d) Primary business listings must be the name under which the subscriber is conducting business.
- e) Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
- f) Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

F.4 Additional Listings

General

- a) Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
- b) Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2
Section F
First Revised Sheet 5
Canceling Original Sheet 5

DIRECTORY LISTINGS

F.5 Non-Published and Non-Listed Numbers

(C)

a) General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

1) Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

2) Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

b) Regulations

- 1) The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

(C)

ISSUED: March 31, 2017
EFFECTIVE: April 14, 2017

BY: Joel P. Dohmeier
Joel Dohmeier, Vice President

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SALEM TELEPHONE COMPANY

PSC 2
Section F
Second Revised Sheet 6
Canceling First Revised Sheet 6

DIRECTORY LISTINGS

F.6 Rates

- a) Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
- b) All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
- c) The following monthly charges may apply:

	<u>Monthly Rate</u>	
1) Additional Listing, per listing ¹	\$0.50	
2) Non-Published Number, per listing	\$1.00	(I)
3) Non-Listed Number, per listing	\$0.50	

¹ Includes Alternate, Cross Reference, Duplicate, Shared Tenant, Temporary, Office Hour, Dual Name, Indented, and Caption listings.

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PSC 2
Section F
Third Revised Sheet 7
Canceling Second Revised Sheet 7

DIRECTORY LISTINGS

(T)

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(D)

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(M)Material now shown on Sheet 6 of this Section.

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Joel Donmeier, Vice President



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PSC 2
Section F
First Revised Sheet 8
Canceling Original Sheet 8

DIRECTORY LISTINGS

(M)

(M)

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