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SERVICE CHARGES (Cont'd)

D.1 General

1. Service Charges are those charges associated with work performed by the Company in connection with the provision of services or equipment for a Customer.

2. Service Charges are in addition to any other scheduled rates and charges. They apply in addition to and not in lieu of installation charges, non-recurring charges ("NRCs") or constructions charges found in this Tariff.

3. Service Charges for the initial establishment of residential or business services are billed on the first billing cycle after the installation date. Payment of those charges is due on the due date of that bill.

4. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber to schedule the work outside of regular business hours or when the subscriber interrupts the completion of the work. In such instances, a charge in addition to the applicable charges will be made equal to the additional costs involved.

5. Service Charges do not apply when in the judgment of the Company changes in telephone number or facilities are necessary for continuation of satisfactory service.

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SERVICE CHARGES (Cont'd)

D.2. Application of Service Charges

D.2.1 Service Order Processing Charge

A Service Order Processing Charge applies for work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises.

Service Order Processing Charges apply as follows:

1. Only one Service Order Charge is applicable per access line or channel per single order.

2. A Service Order Processing Charge applies in addition to the appropriate Premise Visit, Line Connection, Installation Charge(s) and other charges pursuant to this Tariff.

3. The Service Order Processing Charge is applicable for requests for initial connection of service and connection of additional local exchange lines, private lines, off-premises extension lines, or the lines to an established service, and transfer of service involving a change in name and responsibility whether or not there is a lapse in service.

4. A Service Order Processing charge is applicable for requests for facility moves or re-arrangements, number changes, restoration of service, change from residential to business service or from business to residential service, or for changes or additions in directory listings.

5. A Service Order Processing charge is applicable for any customer-initiated account modifications.

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SERVICE CHARGES (Cont'd)

D.2. Application of Service Charges (Cont'd)

D.2.2 Premise Visit Charge

A Premises Visit Charge applies when a Company employee makes a field trip (including but not limited to the customer's premises) to perform requested work by the customer, other than disconnect work.

Premise Visit Charges are in addition to other charges pursuant to this Tariff and apply as follows:

1. One Premise Visit Charge applies per account for each visit to a customer's premises to perform work requested by the Customer.

2. When a Company employee is on the customer's premises for purposes of repair or maintenance for which a Premise Visit Charge would not normally apply, a Premise Visit Charge will apply if the employee performs additional work at the Customer's request that would normally result in a Premise Visit Charge.

3. No additional Premise Visit Charge applies for subsequent visits required for completion of an order for which a Premise Visit Charge has been applied.

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SERVICE CHARGES (Cont'd)

D.2. Application of Service Charges (Cont'd)

D.2.3 Central Office Charge

Central Office Charges apply for work performed in the central office for completion of a customer order and are in addition to other charges pursuant to this Tariff. There are two categories of Central Office Charges as described below.

D.2.3.1 Central Office Wiring Charge

Central Office Wiring Charges apply as follows:

a. One central Office Wiring Charge will apply per work order required to provide service ordered by the Customer, including, but not limited to connection and testing of lines, numbers, and other central office equipment.

b. One Central Office Wiring Charge will apply for each change in telephone number initiated at the request of the Customer.

c. Central Office Wiring Charges do not apply when existing service is transferred to another Customer without a change in telephone number.

D.2.3.2 Line Assignment Charge

A Line Assignment Charge applies for the assignment of any cable pairs, carrier channels, central office termination equipment, or other items of plant necessary to provide service.

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SERVICE CHARGES (Cont'd)

D.2. Application of Service Charges (Cont'd)

D.2.4 Line Connection Charge

A Line Connection Charge applies for work that includes, but is not limited to, establishing or changing central office connections, cable cross connections or line transfers.

Line Connection Charges are in addition to other charges pursuant to this Tariff and are applied as follows:

1. Connection or reconnection of local exchange access lines, local private lines, and off premise access lines.

2. The connection of each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customers same premises.

3. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

4. Changes in telephone numbers to provide trunk hunting applicable for a number change initiated by the Company.

5. When two or more segments of a local private line or off premise access line are bridged in the central office, one Line Connection Charge will apply for each line.

6. The Line Connection Charge does not apply when service and facilities are assumed prior to discontinuance of service and without lapse in service.

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SERVICE CHARGES (Cont'd)

D.2. Application of Service Charges (Cont'd)

D.2.5 Other Charges

The following charges apply for service performed by the Company. These charges are in addition to applicable Service Charges and installation charges that may apply pursuant to this Section and elsewhere in this Tariff.

D.2.5.1 Maintenance Visit Charge

A Maintenance Visit Charge applies per visit to a Customer's premises where a service difficulty or trouble report is found to be caused by equipment or facilities not provided by the Company.

D.2.5.2 Denied Service Restoral Charge

A Denied Service Restoral Charge applies for each line or trunk to which service has been restored following denial of service for non-payment of charges.

D.2.5.3 Dishonored Check Charge

A Dishonored Check Charge applies for each returned check or moneys not honored by a bank or depository.

D.2.5.4 Underground Drop Charge

Underground Drop Charges apply for the rearrangement of drop wires, outside circuits and / or network interface devices ("protector") initiated at the request of the Customer.

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SERVICE CHARGES (Cont'd)

D.3	Rates and Charges	Residence	Business
1.	Service Order Processing Charge	$ 5.00	$ 5.00
2.	Premise Visit Charge	$17.00	$17.00
3.	Central Office Charge		
	a. Wiring Charge	$ 3.00	$ 3.00
	b. Line Assignment Charge	$ 2.00	$ 2.00
4.	Line Connection Charge	$11.00	$11.00
5.	Other Charges		
	a. Maintenance Visit Charge	$50.00	$50.00
	b. Service Restoral Charge	$25.00	$25.00
	c. Dishonored Check Charge	$25.00 **(I)**	$25.00 **(I)**
	d. Underground Drop Charge	$20.00	$20.00

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SERVICE CHARGES (Cont'd)

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.1 Construction Charges

E.1.1 General

1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

   a. The facilities are provided in remote or undeveloped areas outside the base rate area.
   b. The facilities are provided on a temporary basis.
   c. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
   d. The customer's location requires the use of costly right-of-way.

2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.

4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charged to the Company may be assessed to the applicant (s) in whole or in part as the particular circumstances may warrant.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.1 Construction Charges (Cont'd)

E.1.1 General (Cont'd)

5. Except as otherwise provided herein, the regulations in this Tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determine by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Telephone Company.

7. Construction charges will not apply to the customer's aerial or buried drop that extends from the last pole to the Building in which the telephone is located.

8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

9. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.1 Construction Charges (Cont'd)

E.1.2 Construction for Rural Service

Under normal conditions, or until the Company has met its requirements under Rural Utilities Services (RUS), and Area Cover Design (AE), the company will extend its lines to reach applicants within the exchange service area. After the ADC agreement has been net, the Company, without charge, will extend its lines to reach applicants within the exchange service area, subject to the following conditions:

1. Extension of rural line facilities outside the base rate area will be provided without construction charges under the following conditions:

   a. Under normal conditions, the Telephone Company will extend its rural lines one half mile to reach a rural customer within the exchange area.

   b. The Telephone Company will provide main line extensions for the provision of rural service to a group of applicants if the number of applicants in the group for permanent service on an annual basis averages one for each half mile or less of plant extension, by shortest public highway measurement.

2. In all other cases, construction or extension of rural lines outside the base rate area will be made on the basis of construction charges as follows:

   a. That portion of the construction expense to be borne by the Telephone Company shall not be more than seven times the annual exchange revenue of the applicant or group of applicants.

   b. The Company may assess the balance of such construction expense to such applicant or group of applicants.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.1 Construction Charges (Cont'd)

E.1.2 Construction for Rural Service (Cont'd)

3. The construction charge assessed on applicant or group of applicants for facilities shall be paid in advance.

4. Payments for line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.

5. Line extensions to provide service on a basis other than as covered above, require the payment of construction charges as determined from the conditions.

E.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.1 Construction Charges (Cont'd)

E.1.4 Poles and Wire on Public Highways and Private Property

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.

2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction outside plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.

3. Except as provided under "Temporary Service", neither station installations, including drop wire, protector, inside wiring, telephone sets or any plant within the Base Rate Area shall be considered as construction costs.

4. Poles on private property to be used as a part of the standard distributing plant serving subscribers in general are furnished, maintained and owned by the Company, subject to such construction charges as may be applicable.

E. 2 Temporary Service

1. When construction is required for temporary service and there is, in the opinion of the Company, no immediate prospect of re-using the plant involved, the customer nay be required to pay all or a portion of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

   Under "unusual" conditions station installations, including drop wire, protector, inside wiring, telephone sets, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decisions made by the Company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.3 Charges for Unusual Installations

E.3.1 Underground Service Entrance

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's Premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

2. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance; unless agreements between the Company and a contractor or customer have been made prior to land development.

3. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

4. The duct or ducts required in the underground conduit by the company to furnish service will be reserved for its exclusive use.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.3 Charges for Unusual Installations (Cont'd)

E.3.1 Underground Service Entrance (Cont'd)

5. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.

6. Where facilities are changed from aerial to underground in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

E.4 Special Services and Facilities

Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

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E.5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.6 Construction in Developments

E.6.1 Terms

1. Single family development is five or more adjoining lots in a recorded plan for the construction of single family residences, including mobile homes, intended for year round occupancy.

2. Duplex development is three or greater acre lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

3. Multi-family development is one or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. Included in this category are apartment complexes, apartment buildings and condominiums.

4. Speculative development is the development of a tract of land where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

5. Non-speculative development is the development of a tract of land where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.6 Construction in Developments (Cont'd)

E.6.2 General Conditions

1. Where requests are made of the Company by the developer of a residential development, the company will require the developer, at the developer's own expense, to do the following:

   a. Provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations;

   b. provide the Company with easement satisfactory to the Company for occupancy and maintenance of and related facilities, except service lines in public places the Company has the right to occupy;

2. At the developer's own expense, the developer will clear easements of the aforementioned facilities of tree stumps and other obstructions.

3. Should the developer make changes in the plot plan after the Company has completed engineering or begun construction that creates additional expense for the Company, the developer shall bear the cost of these additional expenses.

4. Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.6 Construction in Residential Development (Cont'd)

E.6.2 General Conditions (Cont'd)

5. At any time during the completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines costs herein defined as labor, material and applicable charges at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

E.6.3 Conditions - Speculative Development

If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in Section E.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.

2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.

3. The company will then begin work on detailed engineering and construction of facilities required by the developer.

4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance if the costs exceed the amount originally posted.

These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

E.6 Construction in Residential Development (Cont'd)

E.6.3 Conditions - Speculative Development (Cont'd)

5. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. Dividing the total number of lots and dwelling units in the total development by the total cost of construction will determine the prorated amount.

6. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years, subject to the conditions specified herein.

E.7 Franchise and Municipality Taxes

E.7.1 General

When any municipality charges, collects or receives from the Company any license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

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E.7.2 Commission Approval

Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

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DIRECTORY LISTINGS (Cont'd)

F.1 Regulations

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, one directory per access line or as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. The Company bears no responsibility in any dispute that may arise as a result of the publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its sole judgment the clearness of the listing and the identification of the subscriber is not impaired thereby.

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DIRECTORY LISTINGS (Cont'd)

F.1 Regulations (Cont'd)

7. Listings are regularly provided in connection with all classes of exchange service except public telephone service. A listing may be omitted from the directory upon request of a customer under the conditions specified in this tariff.

8. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

9. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings of Exchange Access Line Service used for the provision of Pay Telephone Service are pursuant to rules, regulations and charges for business listings.

10. If in the judgment of the Company, additional listings are warranted for better identification of the subscriber or governmental offices, such listings may be provided without charge.

11. Whenever any question arises to the authorization of a subscriber to list the name of a business or to use a listing that includes the trade name of another business, the Company, at its discretion, may require the subscriber to provide proof of such authorization. Such proof may include, but is not limited to, written authorization from the owner of such name addressed to the Company specifically to permit the listing requested by the subscriber. The Company may refuse or delete a listing when the owner either does not provide appropriate written authorization or withdraws previous authorization in a written letter to the Company.

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DIRECTORY LISTINGS (Cont'd)

F.1 Regulations (Cont'd)

12. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is published to the day the succeeding directory is published. When the listing appears in information records only, the period is one month.

13. Except as hereinafter provided only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a sequencing / hunting basis they are considered one service for purposes of this Section. If additional listings are required to properly identify the subscriber they may be provided without charge as long as the number of listings does not exceed the number of main station line or PBX trunks associated with that service. Service listings showing the appropriate station number may be indented under the main listing or additional listings may be provided at the additional listing charge. Such listings may be a specific department, location, or title of key personnel.

14. Listings on numbers in hunt sequence will reflect will reflect the first number in the group unless otherwise requested by the subscriber.

F.2 Primary Listings

A primary listing is provided without charge as follows for each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing. When two or more access lines are not consecutively assigned, a primary listing may be made for each line.

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DIRECTORY LISTINGS (Cont'd)

F.3 Unlisted Number Service

Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

F.4 Non-Published Number Service

1. Non-published number service is the withholding of a customer's listing from both the telephone directory and directory assistance records. Subscribers requesting such arrangements agree to hold the Company harmless from any damages that might result from the non-published listing including the failure to receive calls.

2. The Company is not liable for damages resulting from the inadvertent publication of a non-published number in a telephone directory or for refusing to disclose a non-published number to any party.

3. Non-published service does not preclude the Company from supplying the customer's name, address and telephone number to the E911 / 911 service administrator.

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DIRECTORY LISTINGS (Cont'd)

F.5 Business Listings

Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or

2. The name under which the subscriber or joint user is actually doing business as evidence by signs on the premises by letterheads, and by name under which a bank account is carried, or

3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use, or

4. The individual names of the officers, partners or employees of the subscriber, or

5. The names of department when such listings are deemed necessary from public reference viewpoint.

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DIRECTORY LISTINGS (Cont'd)

F.6 Residence Listings

Residence names in the directory listings shall be limited to the following:

1. The individual name of subscriber, or

2. The individual name of a member of the subscriber's family or joint user.

F.7 Regular Additional Listings

1. Business additional listing may include the following:

   (a) the names of partners or members of a firm if the subscriber or joint user is a partnership of the firm;

   (b) the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment;

   (c) the names of associates or employees of the subscriber or joint user.

   No other class of listing, such as service, agency commodity, etc., will be accepted.

2. Residence additional listings may be the names of members of the subscriber's family or other persons residing in the customer's household as part of the family unit.

3. Additional listings that are designed to give publicity to a commodity or service are not accepted.

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DIRECTORY LISTINGS (Cont'd)

F.7 Regular Additional Listings (Cont'd)

4. Unless otherwise provided herein, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings.

5. If, in the sole opinion of the Company to aid the use of the directory and satisfactory service can be furnished, a listing may be permitted under the address of a PBX installed on premises of the subscriber but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

6. Additional Listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

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DIRECTORY LISTINGS (Cont'd)

F.8 Special Types of Additional Listings

F.8.1 Duplicate and Cross Reference Listings

Duplicate listings, i.e., listings of nicknames, abbreviated names that are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber. The Company will not permit such listings for purposes of securing a preferential position in the directory or for advertising purposes. Duplicate and Cross Reference Listings will be provided at the Regular Additional Listing rate.

F.8.2 Alternate Call Number Listings

The listing of an alternative number to be called in case no answer is received is permitted for customers in all classes of service. The consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished. Alternate Call Number Listings will be provided at the Regular Additional Listing rate.

F.8.3 Foreign Exchange Listings

Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted subject to the terms of this Tariff for listing services. The foreign company listing charge will apply for each foreign listing in the Company's directory.

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DIRECTORY LISTINGS (Cont'd)

F.8 Special Types of Additional Listings (Cont'd)

F.8.4 Temporary Listings

Residence subscriber who lease their premises for period of less than one year and request the Company the render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time. All billing and contractual arrangements remain unchanged and the subscriber is responsible for the payment for all charges. Temporary listings will be provided at the Regular Additional Listing rate.

F.8.5 Office Hour Listings

Listing of office hours or other information that is not required in order to efficiently handle telephone traffic is not included in the charges for service. Subscribers wishing to include office hours in connection with their listings may do so at the Regular Additional Listing rate.

F.8.6 Night Connection

A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Additional Listing rates whenever night connections are provided.

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DIRECTORY LISTINGS (Cont'd)

F.8 Special Types of Additional Listings (Cont'd)

F.8.7 Dual Name Listings

1. Dual Name Listings may be provided for customers subscribing to residence service who reside at the same address, and for a person known by two first names.

2. Dual Name Listings may be provided as the primary listing at no additional charge for the addition of the second name to the listing.

3. Dual Name Listings may be provided as an additional listing at the customer's option at the Regular Additional Listing rate.

F.9 Shared Tenant Services Listings

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to client's listings. Clients listing changes will be billed to the reseller (customer of record) and will not be billed separately.

2. A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services, must be listed as a Private (unlisted) listing. The unlisted directory number charge will apply per section 6.3, preceding.

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DIRECTORY LISTINGS (Cont'd)

F.10 Rates

		Monthly Rate
1.	Primary Station	No Charge
2.	Regular Additional Listings, each	
	Business	$1.80
	Residence	$1.20
3.	Foreign Listings, each	$1.80
4.	Foreign Exchange Listing, each	$1.80
5.	Unlisted Number, each	$3.50 (I)
6.	Non-published Number, each	$3.50 (I)
7.	Shared Tenant Service Listing	$1.80

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SECTION G – RESERVED FOR FUTURE USE (T)

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SECTION H - FOREIGN EXCHANGE (FX) SERVICES

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H.3	Rate Application	5
H.4	Rates and Charges	6
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FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

H.1 Definition

Foreign exchange service is exchange service furnished to a customer from an exchange other than the one from which he would normally be served.

H.2 Regulations

1. Foreign exchange service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions where warranted by the circumstances involved and is subject to facility availability.

2. The service is furnished in connection with individual line main station or private branch exchange service only.

3. The service is furnished subject to the same conditions and restrictions regarding the use of the service by users other than the customer and customer-authorized representatives that apply in connection with other classes of service.

4. Requests for foreign exchange service must be placed with the company serving the exchange from which the customer would normally receive service.

5. Subscribers to Foreign Exchange Service must have service from the exchange from which they would be normally served.

6. Other services, equipment or facilities used in connection with Foreign Exchange Service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served.

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FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

H.2 Regulations (Cont'd)

7. Miscellaneous service, equipment and facilities used in conjunction with foreign exchange service are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served. This includes, but is not limited to, service connection, move, and change charges.

8. Foreign exchange service requires a minimum usage of six months.

9. All foreign exchange services are provided using existing central office and distribution facilities. Connection to the foreign exchange will be on a central office to central office route; the Company will not provision foreign exchange services by the extension of distribution plant across exchange boundaries.

10. When the foreign exchange from which service is requested has more than one exchange and/or central office in its Local Calling Area, the Company shall determine from which of the exchanges and central offices service will be furnished. If an applicant wishes operation from a different central office and facilities are available in that office, foreign central office or foreign exchange mileage charges will apply for the channel required between the principal central office and the central office from which the applicant wishes to be served. When two or more companies are involved in furnishing the service, such determination may be made only with the consent of the company that operates the exchange from which the service will be furnished.

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FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

H.2 Regulations (Cont'd)

11. In accordance with PSC Order dated 02/21/81, Administrative Case 218, the Company will no longer provide or permit Foreign Exchange Service by extension of local exchange facilities "cross-boundary." Customers who presently have Foreign Exchange service under these arrangements are "grandfathered" only at their existing premise. The Company will deny re-establishing this form of Foreign Exchange if the customer discontinues services, or relocated service to another premise. "Grandfathered" Foreign Exchange customers will be charged Foreign Exchange mileage from the customer's location to the point of connection with the serving company.

12. Installation charges for Foreign Exchange service are in addition to service charges in Section D.

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FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

H.3 Rate Application

1. The rate for Foreign Exchange Service is the installation and monthly rate for Exchange Access (below) plus mileage and installation charges.

2. Interexchange Channel - Each exchange has a Rate Center. Charges are based on the airline distance between Rate Centers.

3. Interoffice Channel - When Foreign Exchange Service is provided to or from a Wire Center that is not the primary Wire Center, interoffice mileage charges apply. Charges are based on the airline distance between the primary Wire Center and the Wire Center of the serving central office.

4. The local service area of and long distance rates to and from main stations or PBX systems connected for Foreign Exchange Service are the same as regularly apply to stations located in the foreign exchange area.

5. Foreign Exchange Service may be furnished involving two areas of the Company or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service as described in this Tariff. In those cases where a portion of the service is furnished by a connecting company the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the inter-exchange facilities one of the following will apply:

   i. If the connecting company concurs in the interexchange rates and regulations of this Company, the mileage measurement and mileage charges will be as specified in this section.

If the connecting company does not concur with this tariff, the connecting company will apply its tariff mileage charges to the point of connection with facilities of this Company. The portion of the facilities furnished by this Company will be at the rates and mileage measurements specified in this section of the same point of connection, the total charges being the sum of the charges of each company.

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FOREIGN EXCHANGE (FX) SERVICES (Cont'd)

H.4 Rates and Charges

H.4.1 Mileage Charges

When an applicant located in an area normally served by the Company requests local exchange service through an exchange served by another company, a charge will apply between the territory boundaries of the two exchanges to this Company's central office. In addition, applicable local service rate at this Company's central office also apply.

All charges made by the other Company for the use of its line and facilities, plus $1.00 per quarter mile measured by airline mile or a fraction thereof, will apply in addition to other charges described elsewhere in this tariff.

H.4.2 Channel Charges

Interexchange Channel including the channel terminals (served by the company), per channel.

		Installation Charge	Monthly Charge	
-	First mile	$ 0.00	$ 12.00	(I)
-	Each additional mile or fraction thereof	$ 0.00	$ 4.00	

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NETWORK CONNECTIVITY CHARGES

I.1 Regulation

Network Connectivity charges will be billed to the end user of the associated Local Exchange Service.

I.2 Application of Rates

1.2.1 Residence Services

When an end user is provided local residence exchange service(s) in a state, multiparty services included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the Residence - Individual line or trunk rate as set forth in I.4 following, applies to each such local residence exchange line or trunk.

I.2.2 Business Services

(a) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty services included, and when the local business exchange service is provided under the general and/or local exchange service tariffs, the Network Connectivity Single Line Business - Individual line or trunk rate as set forth in I.4 following, applies to each such business individual line or trunk. In the case of multiparty service, each party is deemed to be a user of a Network Connectivity service for which Network Connectivity charges apply.

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NETWORK CONNECTIVITY CHARGES (Cont'd)

I.2 Application of Rates (continued)

I.2.2 Business Services (continued)

(b) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Company, multiparty services included, and when the local exchange service is provided under the general and/or local exchange service tariffs, the Network Connectivity-Multiline Business - Individual line or trunk rate as set forth in I.4 following applies to each such Multiline Business individual line or trunk. In the case of multiparty service, each party is deemed to be a user of a Network Connectivity service for which Network Connectivity charges apply.

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NETWORK CONNECTIVITY CHARGES (Cont'd)

I.3 Description of Network Connectivity Charges

(T)

I.3.1 Network Connectivity Charge

Network Connectivity Charges apply for each end user line type connected with the Company's network.

I.3.2 Reserved for Future Use

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I.3.3 Reserved for Future Use

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I.3.4 Network Recovery Charge

The Network Recovery Charge is applied per end user line.

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NETWORK CONNECTIVITY CHARGES (Cont'd)

I.4 Rates and Charges

I.4.1 Network Connectivity Charge **(T)**

		Rate per line per Month
a.	Residential	$ 6.50
b.	Single Line Business	$ 6.50
c.	Multi-Line Business	$ 9.20

I.4.2 Reserved for Future Use **(T)**

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|
(D)

I.4.3 Reserved for Future Use **(T)**

(D)
|
(D)

I.4.4 Network Recovery Charge **(T)**

a.	Residential	$2.50 **(I)**
b.	Single Line Business	$2.50 **(I)**
c.	Multi-line Business	$3.00 **(I)**

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features

Calling Service Features are a family of incoming and outgoing management services offered in addition to basic telephone service that allow business and residential subscribers to access, screen, redirect or return selected calls.

K.1.1 Feature Description

1. Call Waiting - alerts the Customer to an incoming call while the line is in use. The service signals the Customer with two separate tones or tone patterns. The Customer is able to place the first party on hold while he/she takes the second call. The Customer can switch back and forth between the two parties by flashing the switch hook.

2. Call Forwarding Variable - allows subscribers to redirect all incoming calls to another telephone number. This service uses a courtesy call so the Customer can notify the party at the "forward to number" that calls are going to be redirected to their number.

3. Call Forwarding Busy Line - automatically redirects incoming calls to a pre-designated telephone number when the customer's line is busy. The customer must designate the destination number at the time the order for service is placed. Changes to the destination require a service order.

4. Call Forwarding Don't Answer - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (First Line) service when the Customer's line is not answered within a specified amount of time. The customer must designate the destination number and forwarding interval at the time the order for service is placed.

   Requests for changes in the forwarding interval placed within thirty days of service installation will be completed at no charge.

5. Remote Activation of Call Forwarding - allows the Customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.1 Feature Description (Cont'd)

5. Call Forwarding Ring Control - allows the customer to alter the number of rings or cycle before a call is forwarded to the number specified to the customer when placing the service order.

6. Call Forward Deluxe – Combines the service capabilities of Call Forwarding – Variable, Call Forward – Don't Answer, Call Forward – Busy Line, and Remote Access to Call Forwarding.

7. Speed Calling 30 – provides for the calling of a 7 or 10 digit telephone number by the dialing of an abbreviated code. Up to 30 codes can be assigned.

8. Three Way Calling - allows a Customer to place an existing call on hold while a second call is dialed and added to the connection creating a conference call with two other parties at different numbers. Toll points may be connected on these arrangements. Normal transmission performance cannot be assured on all calls.

9. Re-Ring Busy – Allows callers encountering a busy signal to be notified upon request when the called station becomes idle through a special ringing. The call can then be placed to the called line automatically in a ring again mode.

10. Cancel Call Waiting - allows the Customer to cancel the Call Waiting feature on an in-bound call on a per call basis. This can be done before the Customer places a call or during a conversation (if the Customer also subscribes to Three Way Calling).

11. Personal Ring – permits two telephone numbers to be assigned to a single party line. Notification of the number called is through a distinctive ring pattern.

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.1 Feature Description (Cont'd)

12. Call Redial – an outgoing call management feature that automatically redials the telephone number of the last outgoing call. The system will attempt to monitor the called line(s) for up to 30 minutes. When both stations are idle, the switch will notify the subscriber with a distinctive ringing tone. The customer when desired can cancel the feature activation.

13. Caller I.D. - displays the number of the calling party on a special display telephone or display unit. Number delivery will occur between the first and second rings.

    Use of this service requires a customer premise display unit or telephone.

14. Customer Originated Trace (COT) – permits the subscriber of the service o initiate an automatic trace of the last call received. This information is forwarded to a predetermined location and will not be shared with the subscriber. Disclosure of COT information will only be provided to the appropriate law enforcement agencies when duly authorized to receive such information.

15. Automatic Recall (AR) - allows Customer to receive notice of the number of the last incoming call and at the subscriber's option, automatically return that call (whether the call was answered or missed).

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.1 Feature Description (Cont'd)

16. Remote Call Forwarding - automatically redirects all incoming calls to a Customers number to a pre-designated number.

17. Selective Distinctive Ringing / Call Waiting – provides a distinctive ring pattern and call waiting tone, if applicable, to the subscriber for up to thirty-two specific calling telephone numbers.

18. Selective Call Forwarding – allows the customer to transfer calls from up to thirty-two calling numbers to a specified forwarding number. Calls from lines not in the subscriber list (or of unknown origination) will not be forwarded.

19. Selective Call Acceptance – allows the customer to accept calls from a list of up to thirty-two calling numbers. Callers not on the list (or of unknown origination) will be routed to a recording that the caller is not accepting calls and the call will be rejected.

20. Selective Call Block – allows the customer to prevent incoming calls from up to thirty-two calling numbers. Callers will receive a recording indicating the line is blocked. Selective Call Block takes priority over Selective Call Forwarding.

21. Caller ID Deluxe – is an optional additional feature capability to Caller ID that allows the callers name as well as number to be displayed on a special display telephone or display unit. In addition to the caller's telephone number, the first 15 digits of the calling subscriber's first name will also appear. This service requires the purchase of Caller ID pursuant to Section K of this tariff. (C) (C)

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.1 Feature Description (Cont'd)

22. Calling Name and Calling Number Delivery Blocking (CN/NB) - allows Customer to prevent his/her number from appearing on the called party's Caller ID telephone or display unit. Calls from users with CN/NB activated will appear as "private" in the calling party's display unit.

    CN/NB is available on either a per call or per line basis.

    Per call blocking of CN/NB is available to all Company subscribers without presubscription. Customers with CNDB/CNAB activated on a per line basis may deactivate that blocking should per call activation be attempted.

    Per Line blocking of CN/NB is available only to those customers of non-published listing services and / or the following entities and their employees / volunteers for lines over which the official business of the entity is conducted: a) Non-profit, tax exempt private and public social welfare agencies, and b) federal, state, and local law enforcement agencies.

    Use of CN/NB will not prevent disclosure of calling information to E911 services or the serving end office of the calling party. The called party may have the ability to activate ACR, call trace, and call screening capabilities.

23. Anonymous Call Rejection – Allows the subscriber to automatically reject calls from lines which have the calling number information blocked. Anonymous callers will receive a recorded announcement directing them to unblock the line to complete the call.

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.1 Feature Description (Cont'd)

22. Long Distance Blocking Service (LDBS) – Allows customers the following toll blocking capabilities on the subscriber's line:

1+ Restriction – Prevents the completion of all toll calls, including 900 access calls, from the subscriber's line.

900 Restriction – Prevents the completion of 900 based calls.

Super Speed Calling – Prevents the completion of calls except those completed using "#" plus a four digit speed dial code.

International Call Block – Prevents calls to international locations **(N)**

(N)

25. Ten Feature Package – Allows subscribers to choose from among ten listed features for a single monthly fee. Regulations concerning the interoperability of features as contained within this tariff apply. Applicable non-recurring charges apply for the addition, deletion, and changes of features in the pack apply for such modifications after the installation of the initial package.

(N)

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.2 Regulations

1. Distinctive Ring is available to individual line residential and business service and is not compatible with Basic Exchange Trunk services, lines with hunt group arrangements, and the closed end of foreign exchange services.

2. Distinctive Ring may not be compatible with all types of customer premise equipment.

3. Distinctive Ring subscribers will receive one additional listing for each assigned number pursuant to Section F of this Tariff.

4. Features are optional service offerings in addition to the regular exchange service subscribed to by the customer.

5. Features are available only where facilities exist.

6. Some features operate via the use of the Signaling System 7 (SS7) network. Those features may not perform as described based on the serving telephone company or equipment of the called / calling party.

7. Feature installations are subject to charges specified in Section D of this Tariff.

8. The Company will deliver all numbers/names, subject to technical limitations, including those on non-published or unlisted telephone numbers unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.

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F. Thomas Rowland, President / Chief Executive Officer
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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.2 Regulations (Cont'd)

9. Subscribers to features requiring customer premise equipment to operate are responsible for the provision of that equipment. The Company assumes no liability for the operation of any customer provided equipment.

10. Operator assisted calls may override the operation of features.

11. The Company is not liable for the delivery or failure to deliver of any feature or name and telephone number.

12. All customers will be informed semi-annually of the availability of free per-call blocking.

13. Telephone numbers transmitted via Caller ID as described herein are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.

14. Service order charges apply as set forth in Section D for each service order to add toll restriction service.

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.2 Regulations (Cont'd)

15. Subscribing to 900 restriction does not relieve customers of responsibility for calls charged to their numbers.

16. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the Toll Denial or Restricted Codes Services including without limitations, the inability of station users to access the operations for any purpose, or any other restricted codes specified for the options.

17. Toll Blocking and Restricted Codes will be established and provided at no charge for customers receiving Lifeline Service pursuant to Section C of this Tariff.

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s). Additional installation charges, pursuant to Section D of this Tariff also apply.

		Installation Charge *	Monthly Rate	
(a)	Call Forwarding All Calls			
	Residential (per line)	$5.00	$1.80	(I)
	Business (per line)	$5.00	$1.80	(I)
(b)	Call Forwarding Busy Line			
	Residential (per line)	$5.00	$1.50	
	Business (per line)	$5.00	$1.50	
(c)	Call Forwarding Don't Answer			
	Company controlled			
	Residential (per line)	$5.00	$1.50	
	Business (per line)	$5.00	$1.50	
(d)	Call Waiting			
	Residential (per line)	$5.00	$3.35	(I)
	Business (per line)	$5.00	$3.35	(R)
(e)	Three Way Calling			
	Residential (per line)	$5.00	$3.50	(I)
	Business (per line)	$5.00	$3.50	(R)
	Residential (per use)	$0.00	N/A	
	Business (per use)	$0.00	N/A	

* Installation charge applied to first feature added per order, only. Feature installation charges waived for all subsequent features added in the same order. Additional non-recurring charges, pursuant to Section D may apply.

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MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.3 Rates (Cont'd)

		Installation Charge *	Monthly Rate	
(f)	Speed Calling 30			
	Residential (per line)	$5.00	$3.15	(I)
	Business (per line)	$5.00	$3.15	(R)
(g)	Personal Ring / Teen Line			(T)
	Residential (per line)	$5.00	$2.50	(I)
	Business (per line)	$5.00	$2.50	(I)
(h)	Automatic Recall			
	Residential (per line)	$5.00	$4.50	(I)
	Business (per line)	$5.00	$4.50	(R)
	Residential (per use)	$0.00	N/A	
	Business (per use)	$0.00	N/A	
(i)	Remote Access to Call Forwarding			
	Residential (per line)	$5.00	$2.50	
	Business (per line)	$5.00	$2.50	
(j)	Cancel Call Waiting			
	Residential (per line)	$5.00	$1.00	
	Business (per line)	$5.00	$1.00	

* Installation charge applied to first feature added per order, only. Feature installation charges waived for all subsequent features added in the same order. Additional non-recurring charges, pursuant to Section D may apply.

MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.3 Rates (Cont'd)

		Installation Charge *		Monthly Rate		
(k)	Re-Ring Busy					
	Residential (per line)	$5.00		$4.50		(I)
	Business (per line)	$5.00		$4.50		(I)
(l)	Selective Distinctive Ringing Call Waiting					
	Residential (per line)	N/A		N/A		
	Business (per line)	N/A		N/A		
(m)	Selective Call Forwarding					
	Residential (per line)	N/A		N/A		
	Business (per line)	N/A		N/A		
(n)	Distinctive Caller Alert					
	Residential (per line)	N/A		N/A		
	Business (per line)	N/A		N/A		
(o)	Selective Call Acceptance					
	Residential (per line)	N/A		N/A		
	Business (per line)	N/A		N/A		
(p)	Selective Call Block					
	Residential (per line)	$5.00	(N)	$2.70	(N)	
	Business (per line)	$5.00	(N)	$2.70	(N)	
(q)	Caller ID Deluxe					(T)
	Residential (per line)	$5.00		$3.65		(I)
	Business (per line)	$5.00		$3.65		(R)

* Installation charge applied to first feature added per order, only. Feature installation charges waived for all subsequent features added in the same order. Additional non-recurring charges, pursuant to Section D may apply.

MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.3 Rates (Cont'd)

		Installation Charge *		Monthly Rate		
(r)	Customer Originated Trace					
	Residential (per line)	$5.00		$4.50		(I)
	Business (per line)	$5.00		$4.50		(I)
	Residential (per use)	$0.00		N/A		
	Business (per use)	$0.00		N/A		
(s)	Calling Number Delivery					
	Residential (per line)	$5.00		$3.50		
	Business (per line)	$5.00		$3.50		(R)
(t)	Directory Number and Name Delivering Blocking					
	Residential (per line)	$5.00		$0.00		
	Business (per line)	$5.00		$0.00		
	Residential (per use)	$0.00		$0.00		
	Business (per use)	$0.00		$0.00		
(u)	Anonymous Call Rejection					
	Residential (per line)	$5.00	(N)	$3.00	(N)	
	Business (per line)	$5.00	(N)	$3.00	(N)	
(v)						(D)
						(D)
						(D)

* Installation charge applied to first feature added per order, only. Feature installation charges waived for all subsequent features added in the same order. Additional non-recurring charges, pursuant to Section D may apply.

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F. Thomas Rowland, President / Chief Executive Officer

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EXECUTIVE DIRECTOR

MISCELLANEOUS SERVICES (Cont'd)

K.1 Calling Service Features (Cont'd)

K.1.3 Rates (Cont'd)

		Installation Charge *	Monthly Rate	
(w)	LDBS – per capability			
	Residential (per line)	$5.00	$2.00	
	Business (per line)	$5.00	$2.00	
(x)				(D)
				(D)
				(D)
(y)				(D)
				(D)
				(D)
(z)	Ten-Feature Package			(N)
	Subscribers may choose from any of the following features: Call waiting, caller ID, caller ID deluxe, call forwarding, call forwarding no answer, call forwarding busy, voice mail, 3-way calling, speed calling, cancel call waiting			
	Residential (per line)	$5.00	$12.50	
	Business (per line)	$5.00	$12.50	
(aa)	International Call Block			
	Residential (per line)	$5.00	$0.00	
	Business (per line)	$5.00	$0.00	(N)

MISCELLANEOUS SERVICES (Cont'd)

K.2 Warm Line Service

K.2.1 General

Warm Line Service provides a customer who has basic exchange line service with a time-delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, their call will proceed normally as dialed. If dialing does not commence within the time delay period (0-30 seconds), a preprogrammed telephone number is automatically dialed. The customer selects the preprogrammed telephone number and time-delay period at the time service is established and can be changed only via service order.

K.2.2 Rates and Charges

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found elsewhere in this Tariff.

	Installation	Monthly	
Per Line Equipped	$5.00	$1.80	(I)

MISCELLANEOUS SERVICES (Cont'd)

K.3 Off Premise Line

K.3.1 Definitions

1. Any telephone located more than 250 feet from the premise where the initial telephone is located, and the Company is requested to provide a line, the telephone shall be considered off premise subject to charges in addition to a regular leased telephone.

2. For the purposes of definition, off-premise line is any line extended off-premise by use of service wire or cable pair, but does not interconnect **(C)** or "bridge" with other cable pairs in the central office unless specifically ordered. **(C)**

K.3.2 Regulations

1. May be located on the premise of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.

2. Business off-premise line may be provided at residence location of the same customer where residence main stations service is also provided.

3. Residence off-premise lines may be provided at a business location of the same customer where business main station service is also provided.

4. Mileage charge will be based upon the route measurement mileage between locations of the telephones.

K.3.3 Rates

	Installation Charge	Monthly Charge	
- First mile	$ 0.00	$ 6.00	
- Each additional mile or fraction thereof	$ 0.00	$ 4.00	
Bridging	$0.00	$2.00	**(N)**

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MISCELLANEOUS SERVICES (Cont'd)

K.4 Rotary Line Service (Grouping)

K.4.1 General

1. Rotary Line Service provides for the arrangement of individual lines for rotary, level hunting, or similar service to permit an incoming call to a line in the group or sequence to be completed to another line in the group or sequence by means of central office equipment.

2. Service is restricted to lines terminated to a single premises.

K.4.2 Rates

	Monthly Charge	
Per line in rotary	$32.97	(C)

MISCELLANEOUS SERVICES (Cont'd)

K.5 Seasonal and Vacation Service

K.5.1 General

Seasonal and Vacation Service is basic local exchange service temporarily suspended at the request of the subscriber. This service is provided to customers in all the Company's exchanges, except key system, PBX and PABX customers.

K.5.2 Conditions

Seasonal and vacation service will be furnished at the Company's discretion under the following conditions:

1. Service is available to all classes and grades of exchange service where the usage is of a seasonal nature.

2. During the period when the customer is billed at the reduced rate, no installation, moves, changes or maintenance will be provided by the Company.

K.5.3 Rates

1. The monthly rate will be based upon 50% of the customer's total Local Exchange Service, including, but not limited to extensions, and directory listing. Service may be suspended for a minimum of 30 days and a maximum of 90 days.

2. Regular service charges will apply for the suspension and subsequent reconnection of service.

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F. Thomas Rowland, President / Chief Executive Officer
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SECTION L - CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.1 Regulations

1. Customer-provided terminal equipment or wiring may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer-provided equipment or wiring will be constructed, maintained and operated to work satisfactorily with the facilities of the Company, and to meet all published standards of the Federal Communications Commission (FCC).

2. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the consent of the Company, with the exception of inside wiring.

3. Where telecommunications service is available under this Tariff for use in connection with customer-provided equipment and wiring, the operating characteristics of such equipment or wiring shall not interfere with any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment or wiring does not endanger the safety of the Company's employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or wiring is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall responsible for the payment of Company charge in Section D, "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or wiring.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.1 Regulations (Cont'd)

4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems. When such equipment or facilities are connected to the Company facilities, the Customer is responsible for telecommunications service and the maintenance and operation of customer provided facilities in a manner proper for telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or system.

5. The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

6. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or connection with the use of facilities of customers and not caused solely by the negligence of the Company.

7. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. Following the receipt of written notice from the Company, the customer shall either discontinue use of the equipment or system or correct the violation. The Customer must provide written confirmation of corrective action to the Company within 10 days of receipt of written notice from the Company. Failure of the customer to take corrective action and provide written confirmation to the Company within the time stated above may result in termination of the customer's service.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.1 Regulations (Cont'd)

8. Customer-provided systems that provide service to a location deemed by the Company to be impracticable to serve because of hazard(s) or inaccessibility may be connected with the telecommunications service by means of connecting equipment furnished by the Company.

9. The customer indemnifies and saves the Company harmless against claims for infringements of patents rising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

10. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate service.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.2 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria:

L.2.1 Customer Premises Requirements

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and crosstalk in the power of the signal at the central office must not exceed 12 db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power that approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's location, but in no case shall it exceed one milliwatt.

2. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits:

   a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in L.2.1.1.

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

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SECTION 9 (1)
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SECRETARY OF THE COMMISSION

CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.2 Network Protection Criteria (Cont'd)

L.2.1 Customer Premises Requirements (Cont'd)

2. (Cont'd)

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 24 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the customer-provided equipment located on the customer's premises at no time may have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.2 Network Protection Criteria (Cont'd)

L.2.2 Network Control Signaling Output

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and cross-talk in the network the power of the signal that is applied by the customer-provided equipment located on the customer premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three-second interval.

2. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

   a. The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 db below the power of the signal as specified above in L.2.2 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

   d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

   e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.2 Network Protection Criteria (Cont'd)

L.2.2 Network Control Signaling Output (Cont'd)

3. To prevent the interruption or disconnection of a call, the signal applied by the customer-provided equipment located on the customer's premises must be limited so that the signal at the input to the Company line shall at not time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

L.3 Customer-Provided Communications Systems

Customer-provided systems may be connected, at a service point of the customer, on a voice grade basis with telecommunications service furnished by the Company, through customer-provided equipment which affects such connections externally to the Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Section L.2

L.4 Entrance Facilities

All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements approved by the Company. Customer, by use of its own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

L.5 Connection of Customer-Provided Communications Systems with Instruments Furnished by the Company

The Company does not provide instruments solely for use on customer-provided communications systems.

L.6 Maintenance Service Charge

The customer shall be responsible for the payment of the charges indicated in Section D "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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SECTION M - LONG DISTANCE MESSAGE TELECOMMUNICATIONS, INC. SERVICE

*(T)

		Sheet No.
M.1	Application of Tariff	2
M.2	Description of Service	2
M.3	Concurrence	2
M.4	Scottsvilee Calling Plan	3

*(T)

* Material appearing here previously appeared on Original Sheet No. 1.

Issue Date: September 4, 2002 Effective Date: October 4, 2002

Issued By: F Thomas Rowland
F. Thomas Rowland, President / Chief Executive Officer
Issued by the Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY Thomas M. Dorman
EXECUTIVE DIRECTOR

LONG DISTANCE MESSAGE TELECOMMUNICATIONS, INC. SERVICE

(T)

M.1 Application of Tariff

This tariff applies to optional calling plans presently available to members of the North Central Telephone Cooperative, Inc. or as may be modified or added to at a future date.

M.2 Description of Service

Optional Calling Plans are specifically designed toll plans applicable to intrastate subscriber dialed station-to-station sent paid toll messages placed from the Optional Calling Plan Telephone during the service period to stations in the prescribed terminating exchange, exchanges or area. All other Toll messages will be billed as regular toll messages.

M.3 Concurrence (T)

*

North Central Communications, Inc., concurs in the standard toll rates, rules and regulations governing such communications as filed by the Bell South Telephone Company, together with the amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. North Central Communications, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of North Central Communications, Inc. subject to the jurisdiction of the Kentucky Public Service Commission as it applies.

*

* Material appearing here previously appeared on Original Sheet No. 1.

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PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011
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BY Thomas M. Dorman
EXECUTIVE DIRECTOR

(N)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS, INC. SERVICE (Con't)

M.4 Scottsville Calling Plan

The Scottsville Calling Plan is an optional calling service available to subscribers in the Company's Scottsville exchange (270-618 and 270-622) that enables customers of the plan to receive toll-free calling to the Fountain Run (270-434), Gamaliel (270-457) and Lucas (270-646) exchanges in exchange for a flat monthly charge.

M.4.1. Regulations and Limitations of Service

1. The regulations set forth herein apply to service and facilities furnished within the State of Kentucky by North Central Telephone Cooperative.

2. The services are provided subject to the availability of trunking facilities and technical limitations and limited to the company's central offices specifically equipped to provide such service and the ongoing availability of settlement procedures between companies serving the affected exchanges.

M.4.2 Rates and Charges

	Installation Charge	Monthly Recurring Charge
Scottsville Calling Plan	$10.00	$5.00

(N)

SECTION N - WIDE AREA TELEPHONE SERVICE

North Central Communications, Inc. hereinafter called the concurring utility except as specifically stated herein, assents to, adopts and concurs in the Wide Area Telephone Service Tariff, filed with the Kentucky Public Service Commission by the Bell South Telephone Company, hereinafter called the issuing utility, as such Tariff now exists, or it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished by the issuing utility, and the concurring utility (including such service as are also participated in by one or more other utilities), and hereby makes itself a party thereto, and obligates itself to observe each and every provision thereof.

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SECTION O – PRIVATE LINE SERVICES

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O.1	Concurrence	2
	O.1.1 Intra-company Circuits	2
	O.1.2 Inter-company Circuits	2

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PRIVATE LINE SERVICES (Cont'd)

O.1 Concurrence

O.1.1 Intra-Company Circuits

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing intraLATA Private Line Service as filed by Duo County Telephone in its PSC KY Tariff No. 2B. The Company concurs in this tariff as it now exists, or as may be revised, added to, or supplemented by superceding sheets or issues, for Private Line Service furnished by the issuing utility and concurring utility (including such service as is also participated in by one or more utilities) and hereby makes itself a party thereof. This concurrence is for intra-company circuits only.

The Company reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the Company's best interest.

O.1.2 Inter-Company Circuits

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing Private Line Service as with the Kentucky Public Service Commission by Bell South Telephone Company and General Telephone Company. This concurrence is determined on an individual circuit basis as determined by which company (Bell South or GTE) bills the circuit. The Company concurs in these tariffs as they now exist, or as may be revised, added to, or supplemented by superceding sheets or issues, for Private Line Service furnished by the issuing utility and concurring utility (including such service as is also participated in by one or more utilities) and hereby makes itself a party thereof.

The Company reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is in the Company's best interest.

PUBLIC SERVICE COMMISSION
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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

North Central Communications, Inc.

Account # 00000
May 11, 2001 270-555-5555

Previous Balance	$
Local Service	$
Other Services	$
Tax on L/S & O/S	$
School	$
State	$
Federal	$
Total L/S O/S & Tax	$
Toll Charges (See Detail List)	$

Customer Name: John Doe
Customer Address: 123 Any Street, Scottsville, KY 42164

PAY THIS AMOUNT ON OR BEFORE	11/30/01	$
PAY THIS AMOUNT AFTER	11/30/01	$

North Central Communications, Inc.

Account # 00000
October 31, 2001 270-555-5555

OTHER SERVICES

Description	$
Subscriber Line Charge	$
KY TRS Surcharge	$
Kentucky Lifeline Support	$
Current Month Charge	$

North Central Communications, Inc.

Account # 00000
October 31, 2001 270-555-5555

Amount Remitted $

TO ENSURE PROPER CREDIT, PLEASE RETURN THIS PROTION WITH PAYMENT.

Customer Name: John Doe
Customer Address: 123 Any Street, Scottsville, KY 42164

PAY THIS AMOUNT ON OR BEFORE	11/30/01	$
PAY THIS AMOUNT AFTER	11/30/01	$

SEND PAYMENT TO:
North Central Communications, Inc.
1574 Old Gallatin Rd
Scottsville, Kentucky 42164

FOR BILLING INQUIRIES, PLEASE CALL (877) 367-8550

PUBLIC SERVICE COMMISSION
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