

August 20, 2015

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**HAND DELIVERED**

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**RECEIVED**

**AUG 20 2015**

**PUBLIC SERVICE  
COMMISSION**

RE: McLeodUSA Telecommunications Services, Inc.

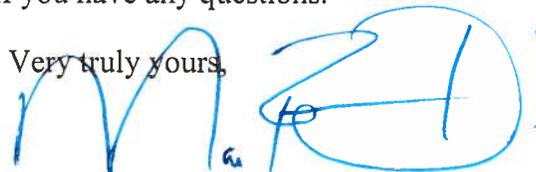
Gentlemen:

McLeodUSA Telecommunications Services, Inc. currently does not provide local exchange service in the Commonwealth. Please accept the original and four copies of this letter as notice that McLeodUSA Telecommunications Services, Inc. hereby withdraws the following tariffs: Resale Interexchange (Ky. P.S.C. Tariff No. 1) and Local Exchange (Ky. P.S.C. Tariff No. 2.)

McLeodUSA Telecommunications Services, Inc. does not have an access tariff on file.

Please do not hesitate to contact me if you have any questions.

Very truly yours,



Mark R. Overstreet

MRO



McLeodUSA Telecommunications  
Services, Inc.

**TITLE SHEET**

**RESALE TELECOMMUNICATIONS SERVICES**

This tariff applies to the Resale Interexchange Telecommunications Services furnished by McLeodUSA Telecommunications Services, Inc. ("Carrier") between one or more points in the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 6400 C Street, SW, Cedar Rapids, IA 52406-3177. (T)  
(T)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 22 1999

PURSUANT TO 807 KAR 5011  
SECTION 9 (1)

*Stephen D. Bell*  
SECRETARY OF THE COMMISSION

---

Issued: April 2, 1999

Effective: April 22, 1999

By: David R. Conn  
Vice President, Law and Regulatory Affairs  
6400 C Street, SW,  
P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

**CHECK SHEET**

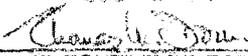
The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>		
1	8 <sup>th</sup> Revised*	29	Original	46	1 <sup>st</sup> Revised*
2	Original	30	Original	47	1 <sup>st</sup> Revised*
3	Original	31	Original	48	Original*
4	Original	32	Original	49	Original*
5	Original	33	Original	50	Original*
6	Original	34	Original	51	Original*
7	6 <sup>th</sup> Revised	35	Original		
7.1	1 <sup>st</sup> Revised*	36	1 <sup>st</sup> Revised		
8	Original	36.1	Original		
9	Original	37	2 <sup>nd</sup> Revised		
10	Original	38	Original		
11	First Revised	39	1 <sup>st</sup> Revised		* Indicates new or revised sheet submitted with this filing.
12	Original	40	Original		
13	Original	41	Second Revised		
14	Original	41.1	2 <sup>nd</sup> Revised*		
15	Original	41.2	1 <sup>st</sup> Revised		
16	Original	41.3	1 <sup>st</sup> Revised*		
17	Original	41.3.1	1 <sup>st</sup> Revised*		
18	Original	41.3.2	1 <sup>st</sup> Revised*		
19	Original	41.3.3	1 <sup>st</sup> Revised*		
20	Original	41.3.4	1 <sup>st</sup> Revised*		
21	Original	41.3.5	1 <sup>st</sup> Revised*		
22	First Revised	41.3.6	1 <sup>st</sup> Revised*		
23	Original	41.3.7	1 <sup>st</sup> Revised*		
24	Original	41.4	Original		
25	1 <sup>st</sup> Revised	42	1 <sup>st</sup> Revised*		
26	First Revised	43	1 <sup>st</sup> Revised*		
27	Original	44	1 <sup>st</sup> Revised*		
28	Original	45	1 <sup>st</sup> Revised*		

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE

MAR 10 2003

PURSUANT TO 807 KAR 5-011  
 SECTION 9 (1)

BY   
 EXECUTIVE DIRECTOR

Issued: February 7, 2003

Effective: March 10, 2003

By: David R. Conn

Vice President, Law and Regulatory Affairs  
 6400 C Street, SW,  
 P.O. Box 3177  
 Cedar Rapids, Iowa 52406-3177

**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

WiTel, Inc.

**OTHER PARTICIPATING CARRIERS**

None

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 22 1996

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Casey D. Mahon  
FOR THE PUBLIC SERVICE COMMISSION

---

Issued: November 22, 1996

Effective:

By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

---

**TARIFF FORMAT**

**Sheet Numbering.** Sheet numbers appear in the upper right hand corner of the sheets. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets, a decimal is added to the preceding sheet number. For example, a new sheet added between sheets 5 and 6 would be numbered 5.1.

**Sheet Revision Numbers.** Revision numbers also appear in the upper right corner of sheets. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet No. 14 cancels the 3rd Revised Sheet No. 14.

**Paragraph Numbering Sequence.** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

2  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

**Check Sheets.** When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current one on file with the Commission.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 22 1996

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

Issued: November 22, 1996

Effective: Jordan C. Neal  
BY: \_\_\_\_\_  
FOR THE PUBLIC SERVICE COMMISSION

By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

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**TARIFF FORMAT** (Cont'd)

**Explanation of Symbols.** When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet through the use of the following symbols:

- (C) - Identifies a changed regulation.
- (D) - Identifies a discontinued rate or regulation.
- (I) - Identifies an increase in rate.
- (M) - Identifies material moved from one location to another.
- (N) - Identifies a new rate or regulation.
- (R) - Identifies a reduction in rate.
- (T) - Identifies a change in text only.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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BY: *Jordan C. Neal*  
FOR THE PUBLIC SERVICE COMMISSION

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By: Casey D. Mahon  
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Cedar Rapids, Iowa 52401

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PURSUANT TO 807 KAR 50:11,  
SECTION 9 (1)  
BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

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JUL 20 2002

Issued: June 21, 2002

By: David R. Conn

Vice President, Law and Regulatory Affairs  
6400 C Street, SW,  
P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

PURSUANT TO 807 KAR 5.011  
SECTION 9(1) July 20, 2002

BY Stanford Bell  
SECRETARY OF THE COMMISSION

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PUBLIC SERVICE COMMISSION  
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MAR 10 2003

PURSUANT TO 807 KAR 501:  
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BY Charles H. Bost  
EXECUTIVE DIRECTOR

Issued: February 7, 2003

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By: David R. Conn

Vice President, Law and Regulatory Affairs  
McLeodUSA Technology Park  
6400 C Street, SW; P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

---

0.0 Application and Scope of Tariff

0.1 Application

This tariff contains the rates and regulations applicable to regulated intrastate interexchange services provided by Carrier between and among points within the State of Kentucky.

0.2 Scope

Carrier's services are provided subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by Carrier between and among points in Kentucky are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by Carrier may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than Carrier. However, service provided by Carrier is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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BY: Gordon C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

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By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

1.0 Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Calls

Telephone messages completed by Customers.

Carrier

McLeodUSA Telecommunications Services, Inc.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Commission

The Kentucky Public Service Commission.

Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of Carrier.

Customer Contract

A written agreement between the Customer and Carrier containing or referring to the rates and regulations applicable to the service being provided.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by Carrier or another supplier and leased to the Customer.

PUBLIC SERVICE COMMISSION  
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BY: Andrea C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

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Cedar Rapids, Iowa 52401

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

Depositor

The Customer from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

PUBLIC SERVICE COMMISSION  
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BY: Jordan C. Neal  
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Issued: November 22, 1996

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By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401



---

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

Message

A telephone call made by a Customer.

Month

For billing purposes, a month is considered to have thirty (30) days.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and Carrier for a series of partial payments to settle a delinquent account.

10XXX Access

A dialing method that enables a Customer to reach the long distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Midwest, Inc., the Customer dials "10288."

1.2 Explanation of Acronyms and Trade Names

AT&T = AT&T Communications of the Midwest, Inc.

BOC = Bell Operating Company

DA = Directory Assistance

EAS = Extended Area Service

FCC = Federal Communications Commission

LATA = Local Access Transport Area

MCI = MCI Telecommunications Corporation

NPA = Numbering Plan Area, more commonly known as Area Code

SNI = Standard Network Interface

Sprint = Sprint Communications Company, L.P.

TMO = McLeod Telemanagement Organization

PUBLIC SERVICE COMMISSION  
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BY: Casey D. Mahon  
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Issued: November 22, 1996

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By: Casey D. Mahon  
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221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

---

2.0 General Rules and Regulations

2.1 Undertaking of Carrier

2.1.1 General

Pursuant to this tariff, Carrier undertakes to provide within the state regulated intrastate interLATA and intraLATA interexchange services described in Section 3.0. Service will be provided on a statewide basis.

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- B. Carrier reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- C. Carrier does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.

2.2 Use

2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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SECTION 9 (1)

Effective:

BY: Casey D. Mahon  
FOR THE PUBLIC SERVICE COMMISSION

Issued: November 22, 1996

By: Casey D. Mahon  
Secretary and General Counsel  
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Cedar Rapids, Iowa 52401

---

**2.0 General Rules and Regulations (cont'd)****2.2 Use (cont'd)****2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes**

Carrier's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises Carrier that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If Carrier receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

**2.2.3 Unauthorized Use**

Any individual who uses or receives Carrier's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for Carrier's costs of investigation and collection.

**2.2.4 Recording Devices**

Carrier's services are not designed for the use of recording devices, and Customers who use such devices to record two-way telephone conversations do so at their own risk.

**2.2.5 Use of Service Mark**

No Customer shall use any service mark or trademark of Carrier or refer to Carrier in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of Carrier.

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OF KENTUCKY  
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By: Casey D. Mahon  
Secretary and General Counsel  
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221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)  
BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

---

2.0 General Rules and Regulations (cont'd)

2.3 Liability

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, Carrier shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

Carrier shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

No agent or employee of any other carrier shall be deemed to be an agent or employee of Carrier.

Carrier's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call.

Carrier shall not be liable for damages arising out of the use of Carrier's services for the transmission of anything other than voice grade service.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Jason C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

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Issued: November 22, 1996

Effective:

By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

---

**2.0 General Rules and Regulations (cont'd)****2.3 Liability (cont'd)**

Notwithstanding anything to the contrary in this section, if Carrier's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to Carrier or being found by Carrier to be out of order, and if the interruption is not the result of a negligent or willful act by the Customer, a malfunction of Customer-owned equipment, Carrier's inability to gain access to the Customer's premises, or causes beyond Carrier's control as described in the first paragraph of this section, Carrier will make appropriate adjustments upon request. Such adjustments, in the form of direct payments or bill credits, will be the proportionate part of the monthly charge for all services and facilities rendered inoperative during the interruption, beginning with the hour of the report to Carrier, or discovery by Carrier, of the interruption.

**2.4 Equipment****2.4.1 Inspection, Testing, and Adjustment**

Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. Carrier may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

**2.4.2 Interference and Hazard**

The operating characteristics of Customer premises equipment or communications systems connected to Carrier's services must not interfere with, or impair, any of the services offered by Carrier. Additionally, connected Customer premises equipment must not endanger the safety of Carrier employees or the public, damage or interfere with the proper functioning of Carrier's equipment, or otherwise injure the public in its use of Carrier's services.

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SECTION 9 (1)

BY: Arden C. Paul  
FOR THE PUBLIC SERVICE COMMISSION

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2.0 General Rules and Regulations (cont'd)

2.4 Equipment (cont'd)

2.4.3 Maintenance and Repair

A. Customer Liability

The Customer shall be responsible for damages to Carrier's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using Carrier's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of Carrier's facilities except upon written consent of Carrier.

B. Leased or Owned Facilities

The Customer's obligation to Carrier is the same whether the facilities involved are Carrier's facilities or are facilities leased by Carrier from another party. If Carrier incurs expenses due to the Customer's actions that result in damage or impairment of Carrier's owned or leased facilities, Carrier will pass on to the Customer any and all expenses to repair Carrier's facilities or that the owner imposes on Carrier for leased facilities.

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**2.0 General Rules and Regulations (cont'd)****2.5 Contract for Service**

Service is installed upon contractual agreement between a Customer and Carrier. The contractual agreement specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of Carrier to Customers as described in this tariff. The term of the services shall commence and will remain in effect from the service activation date specified in the contract for the term of the contract. Should Carrier continue to provide service after the initial term without further agreement, the service shall continue under the terms of the then applicable tariff on a month-to-month basis. A contract may, however, provide for the renewal of the contract for a period similar to its existing term, if the Customer does not advise Carrier that the Customer desires to terminate the contract by a reasonable time prior to its expiration date.

**2.6 Application for Service****2.6.1 Information Required**

When applying for service, each prospective Customer will be required to furnish Carrier with the following information:

- A. The name of the party who will be responsible for payment for the service provided.
- B. The address or addresses or exact location of the premises where service is to be provided and billed.
- C. Any information required to make a proper determination of appropriate creditworthiness.

**2.6.2 Initiation of Service**

Service shall be deemed to be initiated upon the service activation date specified in the Customer contract.

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2.0 General Rules and Regulations (cont'd)

2.7 Deposits

2.7.1 Deposit Requirements

Carrier may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges in accordance with the rules and regulations of the Commission. Any applicant who is either not a previous Customer having established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. In its calculation of a Customers' creditworthiness, Carrier will use trading banking references, credit reports, and any other information pertinent to a Customers' credit. Any deposit required shall be confirmed in writing to the Customer no later than the time of the next billing.

2.7.2 Amount of Deposit

The amount of the deposit shall be in accordance with Commission regulations and shall not be more than two (2) months of usage of Carrier's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or Carrier's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions. Interest on deposits held for thirty days or more will be paid at a rate of 7% per annum or as permitted under Commission rules.

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**2.0 General Rules and Regulations (cont'd)****2.7 Deposits (cont'd)****2.7.3 New or Additional Deposit**

A new or additional deposit may be required to cover the amount provided in Section 2.7. above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to comply. The new or additional deposit is payable at the address specified in Section 2.7.4

**A. Abnormal Toll Usage**

For Customers with at least six (6) consecutive months of service, "abnormal toll usage" is defined as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (\$20). The Customer's average monthly bills for not less than the three (3) prior months shall be used in determining the increase. For Customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (\$20).

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2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.4 Handling of Deposits

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, Inc., 6400 C Street, SW, P.O. Box 3177, Cedar Rapids, Iowa (T) 52406-3177. New and existing residential Customers may be allowed to pay deposits or requests for increases in existing deposits in installments over a period of three months. Carrier will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

2.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by Carrier's records.

2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with Carrier's regulations for the prompt payment of bills.

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By: David R. Conn  
Vice President, Law and Regulatory Affairs  
6400 C Street, SW,  
P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

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2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.7 Refund

The deposit shall be refunded or credited to a residential Customer upon request after twelve (12) consecutive months of prompt payment, and shall be refunded voluntarily after twenty-four (24) consecutive months of prompt payment or as required under Commission rules. For business Customers, deposit shall be refunded or credited to a Customer after thirty-six (36) consecutive months of prompt payment, or as required under Commission rules. Deposits may be refunded sooner at Carrier's option.

2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless Carrier is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Toll charges are billed in arrears.

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Town Centre, Suite 500  
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**2.0 General Rules and Regulations (cont'd)****2.8 Billing (cont'd)****2.8.2 Bill Contents**

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than thirty (30) days after the bill is rendered; the amount of the net charge, stated by category, for ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. Carrier will also comply with reasonable requests for bill detail.

**2.9 Payment for Service****2.9.1 Late Penalty Charge**

Carrier may impose a late payment charge not to exceed 1.5% on any bill not paid within thirty (30) days of receipt of the bill. Customer shall be responsible for all costs, including attorneys' fees, incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff.

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2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service (cont'd)

2.9.2 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.

2.9.3 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.9.4 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon Carrier on a per-call basis shall be charged to Customers receiving Carrier's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

2.10 Disputes and Complaints

2.10.1 Disputed Bills

In the event of a dispute concerning the bill, Carrier will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and the service shall not be disconnected for nonpayment of the disputed amount during this time. Subject (T) to regulatory requirements, Company's policy is to limit retroactive adjustments | for billing errors to 90 days prior to the date the error is discovered. (T)

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By: David R. Conn

Vice President, Law and Regulatory Affairs  
McLeodUSA Technology Park  
6400 C Street, SW; P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

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PURSUANT TO 807 KAR 5:011,  
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BY: Stephan B. Bell  
SECRETARY OF THE COMMISSION

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to Carrier by telephone, in person, or in writing at Carrier's office located at 6400 C Street, SW, P.O. Box 3177, Cedar Rapids, Iowa 52406. Business (T) customers can reach Carrier's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach Carrier's customer service department by dialing toll-free: 1-800-500-3543. Carrier's customer service department accepts calls on a twenty-four-hour-a-day basis. (T) Complaints concerning the charges, practices, facilities, or services of Carrier will be investigated promptly and thoroughly. Carrier will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable Carrier to review and analyze its procedures and actions. The records maintained by Carrier under this tariff will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, Carrier will provide written notice to the Customer of the status of the complaint. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Kentucky Public Service Commission  
730 Schenkel Lane  
P.O. Box 615  
Frankfort, KY 40602  
(502) 564-3940

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2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.3 Bill Insert or Notice

Carrier shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where a Carrier representative qualified to assist in resolving the complaint can be reached.

2.11 Service Refusal, Disconnection, and Suspension

2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, Carrier shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than five (5) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (800) 593-1177 as a toll-free number at which a Carrier representative can be reached to provide additional information about the disconnection.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- A. Without notice if a condition on the Customer's premises is determined by Carrier to be hazardous.
- B. Without notice if the Customer uses the service in such a manner as to adversely affect Carrier's equipment or Carrier's service to others.
- C. Without notice if equipment furnished, leased, or owned by Carrier is subject to tampering.
- D. Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- E. If there are reasonable grounds to believe there is a violation of or noncompliance with Carrier's regulations on file with the Commission, municipal ordinances, or law.
- F. If the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in Carrier's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service.
- G. If the Customer fails to permit Carrier reasonable access to its equipment.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if Carrier has made a reasonable attempt to effect collection and:

- A. Carrier has provided the Customer with five (5) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 5-day unpaid bill notice period if Carrier determines from verifiable data that usage during the 5-day notice period is so abnormally high that a risk of irreparable revenue loss is created.
  
- B. In the event of a dispute concerning the bill, Carrier will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount.

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2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective Customer:

- A. Delinquency in payment for service by a previous occupant, other than a Customer of the same household, of the premises to be served.
- B. Failure to pay for terminal equipment, new inside station wiring, or other merchandise purchased from Carrier.
- C. Failure to pay for directory advertising charges or other unregulated charges.
- D. Failure to pay for 900, 960, or 976 calls disputed by the Customer.

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**2.0 General Rules and Regulations (cont'd)****2.12 Cancellations and Deferments of Service**

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow Carrier to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

**2.12.1 Cancellation**

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

**2.12.2 Deferment of Start of Service**

If a request for deferment of service is received by Carrier prior to the date an order for equipment or service is placed with Carrier's supplier, no charge shall apply. For deferments received by Carrier subsequent to the date the order for equipment or service is placed with Carrier's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the monthly prime interest rate as announced by Firststar Bank of Cedar Rapids, N.A., plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. Carrier will also charge the Customer who defers service any and all rates and charges incurred by Carrier for any leased facilities for which Carrier is held responsible. Carrier will make a good faith effort to minimize those rates and charges whenever possible.

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2.0 General Rules and Regulations (cont'd)

2.13 Information Service Access Blocking

Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block. Carrier will comply with all applicable rules of the Commission concerning such blocking.

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3.0 Description of Services Offered

3.1 Long Distance Interexchange Services

3.1.1 Nature of Service

Carrier offers long distance interexchange telephone services that allow Customers to originate and terminate calls at locations within the State of Kentucky. Usage charges are generally based on the distance, duration, and time of day of each call.

3.1.2 Availability

Carrier offers long distance interexchange services in Kentucky. These services are an add-on to interstate long-distance services provided by Carrier, and are available as provided in Carrier's interstate tariff.

3.1.3 Dialing Procedures

Long distance interexchange services may be accessed by dialing the digit "1", followed by the NPA/area code, then the desired 7-digit local telephone number. Customers may also need to employ 10XXX dialing, using an XXX code to be supplied by Carrier, to direct intraLATA calls to Carrier. Those calls may otherwise be carried by another carrier.

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**3.0 Description of Services Offered (cont'd)****3.2 800 Services****3.2.1 Nature of Services**

Carrier 800 services are inward WATS services that permit intrastate calls to a Customer's station in one location from stations in diverse geographical locations, and for which the Carrier Customer is billed for the calls rather than the call's originator. Unless otherwise specified, all Carrier 800 calls are subject to a 18-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 18 seconds) for a given terminating service group. All calls are rounded up to the next higher 6-second increment. In the event that 800 calls do not meet the 18-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 18-second requirement. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

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**3.0 Description of Services Offered (cont'd)****(N)****3.6 Conference Calling Service**

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone. All conference calling customers must have local and/or long distance services with McLeodUSA.

**3.6.1 Standard Services**

With each of the two following standard services, clients have two options:

- A. **Attended Call:** Facilitator monitors the conference call to add any assistance that may be needed.
- B. **Unattended Call:** No facilitator is present, but a facilitator is available at any time by pressing \*O on the phone.

**3.6.1.A. 800 Meet Me Conferencing**

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.

**3.6.1.B. Dial-Out Conferencing**

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

**(N)**

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**4.0 Rates and Charges (cont'd)****4.2 Usage Rates****4.2.1 Long Distance Interexchange Services****A. Chargeable Time**

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service. Calls are billed in initial and additional one minute increments, with any fractional portion of a call being rounded up to the next highest billing increment.

**B. Determination of Mileage**

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates (V&H). These V&H points are determined by the underlying carrier of the service.

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OF KENTUCKY  
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DEC 22 1996

PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)

BY: Jordan A. Neal  
FOR THE PUBLIC SERVICE COMMISSION

---

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Effective:

By: Casey D. Mahon  
Secretary and General Counsel  
Town Centre, Suite 500  
221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.1 Long Distance Interexchange Services (cont'd)

C. Rates Per Minute

Peak: \$0.1750  
Off-Peak: \$0.1750

D. Time of Day

All periods ending on a specific hour run to, but not including, the stated hour.

1. Peak/Off-Peak Rates

As an alternative to the foregoing time-of-day periods, some options allow for peak rates (Monday through Friday, 8:00 a.m. to 5:00 p.m.) and off-peak rates (all other times).

E. Holiday Description

(N)

Holiday rates are applicable from 12:00:00 am to 11:59:59 pm on each of the following holidays: New Years Day, Martin Luther King Junior Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day and Christmas Day.

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(N)

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By: David R. Conn

Vice President, Law and Regulatory Affairs  
McLeodUSA Technology Park  
6400 C Street, SW; P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Effective: March 19, 2002

MAR 19 2002

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)  
BY Stephen O. Bui  
SECRETARY OF THE COMMISSION

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4.0 Rates and Charges (cont'd)

4.2.2 800 Services

A. Monthly Charges

Customers are charged \$10.00 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee.

B. Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday.

C. Rates Per Minute

Peak: \$0.1750  
Off-Peak: \$0.1750

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OF KENTUCKY  
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BY: Justin C. Paul  
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By: Casey D. Mahon  
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221 Third Avenue, S.E.  
Cedar Rapids, Iowa 52401

4.0 Rates and Charges (cont'd)

4.2.3 Travel Calling Card Service

A. Rates Per Minute

Peak: \$0.1750  
Off-Peak: \$0.1750

B. Surcharge Per Call

All Travel Calling Card Service calls are subject to an \$0.80 per call surcharge.

4.2.4 Residential Interexchange Service II

The following rates apply to jurisdictional calls made by customers to Residential Interexchange Service II in conjunction with Rate Table 13 of McLeodUSA's domestic interstate services tariff.

A. Outbound Interexchange Service

Total Usage	Rate Per Minute
\$0 - \$24.99	\$0.1500
\$25.00 - \$49.99	\$0.1350
\$50.00 +	\$0.1200

B. Inbound Interexchange Service

Per Minute \$0.2200

C. Calling Card

There is a surcharge of \$0.75 per call with the calling card service. This service is billed in full minute increments.

\$0.01-\$24.99	\$0.1500
\$25.00-\$49.99	\$0.1350
\$50+	\$0.1200

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JAN 28 2001

PURSUANT TO 807 KAR 5.011,  
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BY: Stephan D. Bell  
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Cedar Rapids, Iowa 52406-3177

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4.0 Rates and Charges (cont'd)

4.2.5 Reserved for future Use

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(\*Operator Services to Payphone was previously found on this page. It has been moved to Section 4.2.7 and has been combined with Operator Services)

(M)

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MAR 10 2003

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By: David R. Conn  
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Effective: March 10, 2003

EXECUTIVE DIRECTOR

4.0 Rates and Charges (cont'd)

4.2.6 Business Rate Plan 2001 - Long Distance

This service is available to all new customers as of the effective date of this tariff. Existing customers will stay on their current service until time of renewal.

A. Switched: Outbound and Toll Free Intrastate

This rate is the rate per minute. All calls will be rounded and billed in 6-second increments.

Ceiling Rate \$0.1200

B. Dedicated: Outbound and Toll Free Intrastate

This pricing is for Dynamic, Long Distance T-1 and Local T-1. This rate is the rate per minute. All calls will be rounded and billed in 6-second increments.

Ceiling Rate \$0.1190

C. Calling Cards

The below rate is the rate per minute. All calls will be rounded and billed in 6-second increments. The below A La Carte rates are available to customers that have either only McLeodUSA long distance service or McLeodUSA local service. The Bundled rates are available to customers that have both McLeodUSA local AND long distance service.

A LA CARTE RATES

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18 Mo</u>	<u>36 Mo</u>	<u>60 Mo</u>
\$0.3000	\$0.2200	\$0.2000	\$0.1900	\$0.1800

BUNDLES RATES

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18 Mo</u>	<u>36 Mo</u>	<u>60 Mo</u>
\$0.3000	\$0.2200	\$0.1900	\$0.1800	\$0.1700

D. Payphone Surcharge

Calling Cards - When a customer places a calling card call from a payphone, the customer will be assessed a per call surcharge of \$0.30.

Toll Free Numbers - If a customer has a Toll Free number and people calling the Toll Free number are using a payphone, the customer will be assessed a per call surcharge of \$0.30 for those calls.

(N)  
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 (N)  
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 (N)  
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 (N)

Issued: May 15, 2001

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 Effective: June 4, 2001

JUN 04 2001

PURSUANT TO 807 KAR 5:011,  
 SECTION 9 (1)

BY: Stephan Bee  
 SECRETARY OF THE COMMISSION

4.0 Rates and Charges (cont'd)

4.2.7 Operator Services

(M)(T)

These rates also apply to Operator Services calls made from payphones. There is a 5 minute minimum billing for Operator Services calls made from payphones. In addition to the rates below, where allowed, surcharges imposed by pay telephone location providers will be passed through to users of pay telephone service.

(N)

4.2.7.A Rate Plan 1

(N)

Intrastate Usage Rate

\$0.69 per minute

Additional Charges

Calling Card (Customer Dial)	\$4.95
Calling Card (Operator Dial)	\$5.50
Calling Card (Operator Must Dial)	\$4.95
Collect - (Automated)	\$3.95
Collect - (Operator Handled)	\$5.50
3 <sup>rd</sup> Party - (Automated)	\$3.95 (N)
3 <sup>rd</sup> Party - (Operator Handled)	\$6.50
Sent Paid - (Non Coin - Automated)	\$3.95 (N)
Sent Paid - (Non Coin - Operator Handled)	\$6.50 (N)
Payphone Surcharge	\$3.00 (N)
Person to Person	\$9.95
Operator Dialed Surcharge	\$1.49 (N)
Busy Line Verification	\$7.50 (N)
Busy Line Verification/Interrupt	\$7.50 (N)
General Assistance	\$1.49 (N)

(\*Prepaid Debit Card previously found on this page has been moved to Section 6.1)  
 (\*Operator Services to Payphone was previously found in Section 4.2.5, and has now been combined with Operator Services)

(M)

MAR 10 2003

PURSUANT TO 807 KAR 001  
 SECTION 6.10

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4.0 Rates and Charges (cont'd)

4.2.7 Operator Services (cont'd)

4.2.7.B Rate Plan 2

Intrastate Usage Rate

\$0.62100 per minute

Additional Charges

Calling Card (Customer Dial)	\$4.46
Calling Card (Operator Dial)	\$4.95
Calling Card (Operator Must Dial)	\$4.46
Collect - (Automated)	\$3.56
Collect - (Operator Handled)	\$4.95
3 <sup>rd</sup> Party - (Automated)	\$3.56
3 <sup>rd</sup> Party - (Operator Handled)	\$5.85
Sent Paid - (Non Coin - Automated)	\$3.56
Sent Paid - (Non Coin - Operator Handled)	\$5.85
Payphone Surcharge	\$3.00
Person to Person	\$8.96
Operator Dialed Surcharge	\$1.34
Busy Line Verification	\$6.75
Busy Line Verification/Interrupt	\$6.75
General Assistance	\$1.34

(M)(N)

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(\*Prepaid Debit Card previously found on this page has been moved to Section 6.1)

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PURSUANT TO 607 KAR 9-011  
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BY   
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4.0 Rates and Charges (cont'd)

4.2.7 Operator Services (cont'd)

4.2.7.C Rate Plan 3

Intrastate Usage Rate

\$0.51750 per minute

Additional Charges

Calling Card (Customer Dial)	\$2.48
Calling Card (Operator Dial)	\$2.75
Calling Card (Operator Must Dial)	\$2.48
Collect - (Automated)	\$1.98
Collect - (Operator Handled)	\$2.75
3 <sup>rd</sup> Party - (Automated)	\$1.98
3 <sup>rd</sup> Party - (Operator Handled)	\$3.25
Sent Paid - (Non Coin - Automated)	\$1.98
Sent Paid - (Non Coin - Operator Handled)	\$3.25
Payphone Surcharge	\$3.00
Person to Person	\$4.98
Operator Dialed Surcharge	\$0.75
Busy Line Verification	\$3.75
Busy Line Verification/Interrupt	\$3.75
General Assistance	\$0.75

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(N)

(\*Prepaid Debit Card previously found on this page has been moved to Section 6.1)

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4.0 Rates and Charges (cont'd)

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4.0 Rates and Charges (cont'd)

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4.0 Rates and Charges (cont'd)

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BY Charles R. Conn  
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4.0 Rates and Charges (cont'd)

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4.0 Rates and Charges (cont'd)

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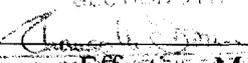
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MAR 10 2003

PURSUANT TO KY TARIFFS  
SECTION 9.11

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By: David R. Conn

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6400 C Street, SW; P.O. Box 3177  
Cedar Rapids, Iowa 52406-3177

4.0 Rates and Charges (cont'd)

(N)

4.2.8 Conference Calling Service

A. Standard Rates

These rates are per minute, per leg. The below A La Carte rates are available to customers that have only either McLeodUSA long distance service or McLeodUSA local service. The Bundled rates are available to customers that have both McLeodUSA local and long distance service. The below rates are for Meet Me and Dial-Out.

Bundles Rates

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18, 36 &amp; 60 Mo</u>
\$0.4000	\$0.4000	\$0.3600

A La Carte Rates

<u>Ceiling Rate</u>	<u>Mo-Mo</u>	<u>18, 36 &amp; 60 Mo</u>
\$0.4000	\$0.4000	\$0.3900

The following services are included in the above standard rate:

Blast Dial	Roll Call
Invitation Services	Sub-conferencing
Broadcast Lecture Mode	Originator Dial-Out

B. Additional Services

The following additional services are at the standard rate plus the following additional charges:

<u>Service</u>	<u>Price</u>
Digital Rebroadcast	\$0.40/minute
Polling	\$0.35 per minute, per leg
Electronic Q&A	\$0.20 per minute, per port
Participant Notification	\$2.00 per person
Call Taping	\$20.00 per tape
Transcription	\$125.00 per hour

(N)

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**JUN 04 2001**

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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)  
BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

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5.0 Reserved for Future Use

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PUBLIC SERVICE COMMISSION  
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PURSUANT TO KY STATUTE  
SECTION 100.01

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McLeodUSA Technology Park  
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Cedar Rapids, Iowa 52406-3177

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card

**This product will no longer be available to new customers effective March 10, 2003. This product was previously found in Section 4.2.7)**

Customers may purchase a McLeodUSA prepaid debit card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back of the call card), the called telephone number and a personal identification number ("PIN"). A prepaid debit card processing unit will determine whether the prepaid calling is valid, and if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid debit card unit originates the second call to the called party, at which point conversation time begins. Customers are not entitled refunds for unused minutes. Alternative Prepaid Debit Card Pricing may be available through an ICB arrangement based on individualized needs of the purchaser.

In addition to the rates listed below, there is an additional fee of \$0.10 per calling card, plus \$0.03 per card with a "scratch off" PIN concealment feature. The standard payphone surcharge applies to all prepaid debit card calls placed from pay telephones.

Connection Fee Products

Wholesale

<b>\$0.0990 Per Minute, \$0.49 Connection Fee</b>		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$2.60
	\$10.00	\$5.20
	\$20.00	\$10.40
\$25,000 to \$99,999.99	\$5.00	\$2.40
	\$10.00	\$4.80
	\$20.00	\$9.60
\$100,000 Plus	\$5.00	\$2.25
	\$10.00	\$4.50
	\$20.00	\$9.00

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BY: *[Signature]* Effective: March 10, 2003  
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6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

(D)(M)

Connection Fee (cont'd)

Wholesale (cont'd)

<b>\$0.0590 Per Minute, \$0.59 Connection Fee</b>		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$3.10
	\$10.00	\$6.20
	\$20.00	\$12.40
\$25,000 to \$99,999.99	\$5.00	\$2.90
	\$10.00	\$5.80
	\$20.00	\$11.60
\$100,000 Plus	\$5.00	\$2.75
	\$10.00	\$5.50
	\$20.00	\$11.00

<b>\$0.0390 Per Minute, \$0.69 Connection Fee</b>		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$3.35
	\$10.00	\$6.70
	\$20.00	\$13.40
\$25,000 to \$99,999.99	\$5.00	\$3.15
	\$10.00	\$6.70
	\$20.00	\$12.60
\$100,000 Plus	\$5.00	\$3.60
	\$10.00	\$6.00
	\$20.00	\$12.00

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 BY: *Charles W. Conn*  
 EXECUTIVE DIRECTOR

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)  
Connection Fee (cont'd)  
Retail

(D)(M)

<b>\$0.0990 Per Minute, \$0.49 Connection Fee</b>		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,999.99	\$5.00	\$2.90
	\$10.00	\$5.80
	\$20.00	\$11.60
\$2,500 to \$9,999.99	\$5.00	\$2.70
	\$10.00	\$5.40
	\$20.00	\$10.80
\$10,000 Plus	\$5.00	\$2.50
	\$10.00	\$5.00
	\$20.00	\$10.00

<b>\$0.0590 Per Minute, \$0.59 Connection Fee</b>		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$3.35
	\$10.00	\$6.70
	\$20.00	\$13.40
\$25,000 to \$99,999.99	\$5.00	\$3.15
	\$10.00	\$6.30
	\$20.00	\$12.60
\$100,000 Plus	\$5.00	\$3.60
	\$10.00	\$6.00
	\$20.00	\$12.00

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(Former CCTS Rates and Services previously found on this page have been discontinued)

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6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

(D)(M)

Connection Fee (cont'd)

Retail

<b>\$0.0390 Per Minute, \$0.69 Connection Fee</b>		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$3.60
	\$10.00	\$7.20
	\$20.00	\$14.40
\$25,000 to \$99,999.99	\$5.00	\$3.45
	\$10.00	\$6.90
	\$20.00	\$13.80
\$100,000 Plus	\$5.00	\$3.25
	\$10.00	\$6.50
	\$20.00	\$13.00

(D)(M)

(Former CCTS Rates and Services previously found on this page have been discontinued)

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 Vice President and Deputy General Counsel  
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6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

(D)(M)

Flat Fee. The below products do not have a connection fee and all calls will be billed in whole minute increments

Wholesale

<b>\$0.15 Per Minute</b>		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$2.60
	\$10.00	\$5.20
	\$20.00	\$10.40
\$25,000 to \$99,999.99	\$5.00	\$2.40
	\$10.00	\$4.80
	\$20.00	\$9.60
\$100,000 Plus	\$5.00	\$2.25
	\$10.00	\$4.50
	\$20.00	\$9.00

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(Former CCTS Rates and Services previously found on this page have been discontinued)

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 6400 C Street SW, P.O. Box 3177  
 Cedar Rapids, Iowa 52406

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

(M)

Flat Fee (cont'd)

Wholesale (cont'd)

<b>\$0.129 Per Minute</b>		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$3.10
	\$10.00	\$6.20
	\$20.00	\$12.40
\$25,000 to \$99,999.99	\$5.00	\$2.90
	\$10.00	\$5.80
	\$20.00	\$11.60
\$100,000 Plus	\$5.00	\$2.75
	\$10.00	\$5.50
	\$20.00	\$11.00

<b>\$0.0990 Per Minute</b>		
Monthly Volume	Card Denomination	Customer Charge
\$5,000 to \$24,999.99	\$5.00	\$3.35
	\$10.00	\$6.70
	\$20.00	\$13.40
\$25,000 to \$99,999.99	\$5.00	\$3.15
	\$10.00	\$6.70
	\$20.00	\$12.60
\$100,000 Plus	\$5.00	\$3.60
	\$10.00	\$6.00
	\$20.00	\$12.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 10 2003

(M)

PURSUANT TO 807 KAR 50.11  
SECTION 9(1)

BY:   
EXECUTIVE DIRECTOR

Issued: February 7, 2003

Effective: March 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

Flat Fee (cont'd)

Retail

<b>\$0.15 Per Minute</b>		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,999.99	\$5.00	\$2.90
	\$10.00	\$5.80
	\$20.00	\$11.60
\$2,500 to \$9,999.99	\$5.00	\$2.70
	\$10.00	\$5.40
	\$20.00	\$10.80
\$10,000 Plus	\$5.00	\$2.50
	\$10.00	\$5.00
	\$20.00	\$10.00

<b>\$0.129 Per Minute</b>		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$3.35
	\$10.00	\$6.70
	\$20.00	\$13.40
\$25,000 to \$99,999.99	\$5.00	\$3.15
	\$10.00	\$6.30
	\$20.00	\$12.60
\$100,000 Plus	\$5.00	\$3.60
	\$10.00	\$6.00
	\$20.00	\$12.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 10 2003

PURSUANT TO 807 KAR 50.01  
SECTION 9 (1)

BY *Charles R. Conn*  
EXECUTIVE DIRECTOR

Issued: February 7, 2003

Effective: March 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

(M)

(M)

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

(M)

Flat Fee (cont'd)

Retail

<b>\$0.099 Per Minute</b>		
Monthly Volume	Card Denomination	Customer Charge
\$100 to \$2,499.99	\$5.00	\$3.60
	\$10.00	\$7.20
	\$20.00	\$14.40
\$25,000 to \$99,999.99	\$5.00	\$3.45
	\$10.00	\$6.90
	\$20.00	\$13.80
\$100,000 Plus	\$5.00	\$3.25
	\$10.00	\$6.50
	\$20.00	\$13.00

On-Account Debit Card

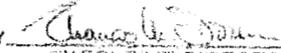
Monthly Volume	Originating	Terminating	Round Trip
\$10,00 to \$49,99.99	\$0.0410	\$0.038	\$0.079
\$50,000 to \$99,999.99	\$0.039	\$0.036	\$0.075
\$100,000 Plus	\$0.036	\$0.033	\$0.069

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

(M)

MAR 10 2003

PURSUANT TO 807 KAR 0011  
SECTION 6 (1)

BY:   
EXECUTIVE DIRECTOR

Issued: February 7, 2003

Effective: March 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

6.0 Grandfathered Services/Products (cont'd)

6.1 Prepaid Debit Card (cont'd)

(M)

Promotional Debit Card. Prices are for U.S. domestic minutes only (excluding Alaska & Hawaii). Card pricing for cards that include International Termination will be quoted upon request. No other surcharges will apply. Orders are subject to 3% Federal Excise Tax and appropriate state taxes.

Standard/Custom Card Per Minute Pricing

Total Minutes/Order	10 Minutes	15 Minutes	30 Minutes	60 Minutes
100-10,000	\$0.10	\$0.10	\$0.11	\$0.12
10,001-99,999	\$0.085	\$0.09	\$0.10	\$0.11
100,000-499,999	\$0.080	\$0.085	\$0.095	\$0.10
500,000-999,999	\$0.075	\$0.08	\$0.09	\$0.095
1M-2,499,999	\$0.07	\$0.075	\$0.085	\$0.085
2.5M Plus	\$0.065	\$0.07	\$0.08	\$0.08

Custom Card Production Pricing. This pricing has a minimum card order of 1,000. Customer Card design is \$85.00 per hour per card design. The card set-up fee will be based on graphics and quantity ordered. Fees will be waived for a 30 second customer greeting but additional 30 seconds will cost \$0.20/card.

<u>Number of Cards</u>	<u>Price Per Card</u>
1,000-5,000	ICB

(M)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 10 2003

PURSUANT TO 807 KAR 5-010  
SECTION 5.01

BY Charles R. Quinn  
EXECUTIVE DIRECTOR

Issued: February 7, 2003

Effective: March 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

## McLeodUSA Management Report and Account Statement

Account Number:  
Invoice Number: 258513  
Invoice Date: 02/08/97  
Invoice Period: 01/01-01/31  
Page Number: 1 OF 7

McLeodUSA delivers high quality, single source solutions for your telecommunications needs. We greatly appreciate your business and welcome your comments and suggestions. Our 24-Hour Customer Service number is 1-800-593-1177.

Balance From Last Statement	318.95
RSVP Discount Earned	.00
Payment Received.....Thank You	-164.72
Previous Balance Due	154.23
Current Month	
Local Charges	120.07
Long Distance Charges	37.94
Enhanced Business Services	.00
Additional Services	.00
Other Charges	.00
Credits	.00
Late Payment Charges	.00
Taxes	12.66
Total Current Charges	170.67
Total Due	324.90

**You may deduct your 18 month term RSVP discount of \$2.64 and pay \$322.26 if paid by 00/00/00. YOUR ACCOUNT IS PAST DUE. THE STATUS OF YOUR ACCOUNT MAY BE AT RISK IF PAYMENT ON THE FULL BALANCE IS NOT MADE IMMEDIATELY. PLEASE CONTACT OUR CREDIT DEPARTMENT AT 1-800-593-1177 TO MAKE ARRANGEMENTS FOR PAYMENT.**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT.

McLeodUSA

DEC 22 1996

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

Account Number:  
Invoice Number: 258513  
Invoice Date: 02/08/97

**You may deduct your RSVP discount of \$2.64 and pay \$322.26 if paid by 00/00/00.**

Amount Enclosed \_\_\_\_\_  
Payment Due Date 00/00/00

McLeodUSA  
P.O. BOX 3253  
Cedar Rapids, IA 52406-3253

Please mark this box and note any changes  
in name or address on the face of this document.

00396952 02585131 0000324905 0000322263 0000000

### Long Distance Service

--- Long Distance Service Detail (Continued) ---

ACCT CODE	NO.	DATE	TIME	CALL FROM	LOCATION CALLED	CALLED NUMBER	PERIOD	TYPE	MIN	AMOUNT	
4932	61	01/21	12:21PM	962-4869	ST JOSEPH, MI	616 429-2601	P	DD	9.2	2.19	
	62	01/22	02:06PM	962-4869	ROSELLE, IL	847 706-9180	P	DD	1.1	.14	
	63	01/22	02:08PM	962-4869	CHICAGO, IL	312 642-1000	P	DD	1.4	.18	
	64	01/22	02:21PM	962-4869	CHICAGO, IL	312 881-6860	P	DD	.4	.05	
	65	01/22	02:49PM	962-4869	CHICAGO, IL	312 881-6860	P	DD	.3	.04	
	66	01/23	09:45AM	962-4869	CHICAGO, IL	312 540-7766	P	DD	18.5	2.35	
	67	01/24	09:46AM	962-4869	LOMBARD, IL	630 889-8750	P	DD	9.7	1.23	
	68	01/27	11:26AM	962-4869	MT MORRIS, IL	815 734-4151	P	DD	.6	.08	
	69	01/27	04:43PM	962-4869	NEW YORK, NY	212 396-3500	P	DD	.7	.17	
	70	01/27	04:46PM	962-4869	MT MORRIS, IL	815 734-4151	P	DD	1.1	.14	
	71	01/28	09:10AM	962-4869	FREEPORT, IL	815 233-3635	P	DD	1.6	.15	
	72	01/29	08:19AM	962-4869	FREEPORT, IL	815 233-3635	P	DD	.4	.04	
	73	01/29	11:31AM	962-4869	LAKEZURICH, IL	847 726-0726	P	DD	.7	.09	
	74	01/29	03:32PM	962-4869	BARKER, TX	713 647-9022	P	DD	1.0	.24	
<b>Subtotal</b>										<b>27.13</b>	
7493	75	01/07	04:07PM	962-4869	HAGERSTOWN, MD	301 797-2905	P	DD	.6	.14	
<b>Subtotal</b>										<b>.14</b>	
<b>TOTAL CALLS</b>									<b>75</b>	<b>206.6</b>	<b>37.94</b>

Inbound Long Distance Total (Before Applicable RSVP Discount)

\$37.94

### This Month's Long Distance Analysis

<b>AT&amp;T</b>	
Business Long Distance	\$57.71
CustomNet	\$49.55
Small Business Advantage	\$45.47
<b>MCI</b>	
Commercial Dial 1	\$56.51
Standard Switched Vision	\$92.00
Prism Plus	\$45.74
Preferred	\$44.87
<b>Sprint</b>	
Business Sense S0 Level	\$37.94 ****
Business Sense S200 Level	\$200.00
The Most For Business	\$68.45

\*\*\*\* Lowest Plan Charges

Period Codes:

D = Day; E = Evening; N = Night/Weekend; P = Peak; O = Off Peak

Call Type Codes:

DD = Direct Dial

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 22 1996

PURSUANT TO 807 KAR 5011,  
SECTION 9(1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

## Taxes

----- Taxes Summary -----

ITEM DESCRIPTION	AMOUNT
Federal Tax	4.76
State Tax - IL	7.90
Local Tax - IL	.00
<b>Taxes Total</b>	<b>\$12.66</b>

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 22 1996

PURSUANT TO 807 KAR 5011,  
SECTION 9(1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION