1375 Peachtree Street, Level A Atlanta, GA 30309

Issued By: Vice President, Tax

Issued: August 30, 2011

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Kentucky Tariff No. 2

Original Title Page

#### INTEREXCHANGE SERVICES

This tariff, Interstate FiberNet, Inc. d/b/a EarthLink Carrier, Kentucky Tariff No. 2, replaces in its entirety, Interstate FiberNet, Inc. Kentucky Tariff No. 1, which is on file with the Commission.

Intrastate Resale Interexchange Telecommunications Services Tariff

For

Interstate Fibernet, Inc. d/b/a EarthLink Carrier

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of Intrastate Resale Interexchange Telecommunications Services including Operator Services between points in Kentucky offered by Interstate FiberNet, Inc. d/b/a EarthLink Carrier, with principal offices at 1375 Peachtree Street, Level A, Atlanta, Georgia 30309. This tariff is on file with the Kentucky Public Service Commission and at the Company's principal place of business. Copies may be inspected during normal business hours.



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## INTEREXCHANGE SERVICES

#### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision	
1	Original	*	26	Original	*
2	Original	*	27	Original	*
3	Original	*			
4	Original	*			
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21	Original	*			
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23	Original	*			
24	Original	*			
25	Original	*			

<sup>\* -</sup> indicates those pages included with this filing



## Kentucky Tariff No. 2 Original Page 2

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## INTEREXCHANGE SERVICES

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## INTEREXCHANGE SERVICES

#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rates.
- (M) To signify material moved from one sheet to another without change.
- (N) To signify new rate, regulation or text.
- (R) To signify reduced rate.
- (T) To signify a change in text, but no change in rate or regulation.

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.



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#### TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Department. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Department follows in their tariff approval process, the most current sheet number on file with the Department is not always the tariff page in effect.
- C. Paragraph Numbering Sequence There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.a.
  - 2.1.1.A.1.a.1.
- D. Check Sheets When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.



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#### INTEREXCHANGE SERVICES

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Calling Card - A billing arrangement by which a call may be charged to a valid telephone-company issued card number.

Carrier or Company - Interstate FiberNet, Inc. d/b/a EarthLink Carrier, unless otherwise specified or clearly indicated by the context.

Collect Call - A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a positive response.

Commercial Credit Card Call - A billing arrangement by which a call may be charged to an authorized major commercial credit card, such as MasterCard, VISA, Diner Club, etc.

Commission - Refers to the Kentucky Public Service Commission.

Customer Dialed Calling Card Call - A Calling Card Call which does not require intervention by an attended operator position to complete.

Customer or End User - The person, firm, partnership, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff. The End User is typically a member of the transient public and, as such, does not contract directly with Interstate FiberNet, Inc. d/b/a EarthLink Carrier. for provisioning or termination of service.

Debit Card Service - Service which allows Customers to prepay for calls made over the Company network, and charge calls against the Debit Card until the prepaid amount is depleted.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, as nationally observed.

LEC - Local Exchange Company.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

Operator Assisted Call - An intrastate telephone connection completed through the use of the Company's Operator Services.

Operator Service Charge - A non-measured (fixed) charge which is added to a measured charge in calculating the total tariff charges due for a completed Operator Assisted Call.

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#### INTEREXCHANGE SERVICES

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D.)

Operator Services - Any intrastate telecommunications service that includes, as a component, any automatic or live assistance to a user to arrange for billing or completion, or both, of an intrastate telephone call.

Pay Telephone - A telephone instrument equipped with a credit card reader, coin box or similar device that allows a charge to be made for each call.

Person-to-Person Call - A service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant.

PSC - Public Service Commission.

Serving Wire Center - A specified georgraphic point from which the vertical and horizontal coordinates are used in calculation of airline mileage.

Special Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Subscriber - The person or legal entity which enters into arrangements for Carrier's operator assisted telecomunications services and is responsible for the use of Subscriber's telephone instruments and other facilities in obtaining access to Carrier services.

Switched Access Origination/Termination - Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Third Party Billed Call - A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.



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#### INTEREXCHANGE SERVICES

#### **SECTION 2 - RULES AND REGULATIONS**

## 2.1 Undertaking of Company

The Company is a resale common carrier providing resale telecommunication services and operator assisted telecommunications services to Customers within the Commonwealth of Kentucky.

The Company's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four hours per day, seven days per week.

## 2.2 Applicability of Tariff

- 2.2.1 This tariff is applicable to telecommunications services provided by the Company within the Commonwealth of Kentucky.
  - A The Company may, from time to time, offer various enhanced services and information services within the Commonwealth of Kentucky. Such services will be provided pursuant to contract and will not be governed by this tariff.
  - B. operator assistance services to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, to the extent authorized by the PSC, and Section 4 of this tariff will not apply thereto.

#### 2.3 Payment and Credit Arrangements

#### 2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay the Company any cost (s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all costs incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize. All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service.

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#### INTEREXCHANGE SERVICES

## **SECTION 2 - RULES AND REGULATIONS (CONT'D.)**

## 2.3 Payment and Credit Arrangements (Cont'd.)

## 2.3.1 Payment Arrangements (Cont'd.)

Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. For consideration of any disputed charge, the Customer must notify the Company or its billing agent of the dispute in writing within thirty (30) days of the date the bill was issued. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

### 2.3.2 Deposits

The Company does not collect deposits from the Customer or Subscriber.

### 2.3.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

#### 2.3.4 Taxes

The Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to federal excise, state sales, use, local, access or other taxes or similar liabilities. Such taxes will be itemized separately on Customer invoices. Taxes will be billed as a separate lineitem and are not included in the rates stated in this tariff or as otherwise noted. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. In addition, all services billed to a Customer location in any state that imposes a similar tax

upon the Company with respect to such interstate and/or intrastate services will be anch subject to a surcharge in the amount of such tax. Any taxes imposed by jurisdiction (e.g., gross receipts tax, county and municipal taxes, in limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

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#### INTEREXCHANGE SERVICES

## **SECTION 2 - RULES AND REGULATIONS (CONT'D.)**

### 2.4 Refunds or Credits for Service Outages or Deficiencies

### 2.4.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Carrier immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's equipment. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access. For message rated toll services, credits will be limited to, at maximum, the price of the initial period of the individual call that was interrupted.

## 2.4.2 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 2.4.3 Liability

- A. The liability of the Company for any claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- B. The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, lay, error, omission, or defect in any service, facility or transmission provided under this tariff if caused by any person or entity other than the Companys by ANCH malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other caused beyond the Company's direct control.

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### SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 2.4 Refunds or Credits for Service Outages or Deficiencies (Cont'd.)
  - 2.4.3 Liability (Cont'd.)
    - The Company shall not be liable for, and shall be fully indemnified and held C. harmless by Customer or Subscriber against any claim or loss, expense or damage. (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract proprietary or creative right, or any other injury to any person, property, or entity arising from the person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this tariff or (ii) for connecting, combining, or adapting the Company's facilities with the Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer or Subscriber or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber, or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
    - D. The Company will provide credit on charges disputed by the Customer in writing that are verified as incorrect by the Company. If objection in writing is not received by the Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.
- 2.5 Minimum Service Period

The minimum service period is one month (30 days).

2.6 Cancellation by Customer

Service may be canceled by the Subscriber or Customer on not less than thirty (30) days prior written notice to the Company.



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#### INTEREXCHANGE SERVICES

## SECTION 2 - RULES AND REGULATIONS (CONT'D.)

- 2.7 Refusal or Discontinuance by Company
  - 2.7.1 The Company may refuse or discontinue servuce under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy and deficiency:
    - A. For non-compliance with and/or violation of any State, municipal or Federal law, ordinance or regulation pertaining to telephone service.
    - B. For the use of telephone service for any purpose other than that described in the application.
    - C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
    - D. For non-compliance with and/or violation of the Commission regulation or the Company's rules and regulations on file with the PSC.
    - E. For non-payment of any sum due to the Company for more than thirty (30) days after issuance of the bill for the amount due.
    - F. Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such manner as to adversely affect the Company's equipment or the Company's service to others.
    - G. Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
    - H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
    - I. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such and service.

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#### INTEREXCHANGE SERVICES

#### SECTION 2 - RULES AND REGULATIONS (CONT'D.)

#### 2.8 Limitations of Service

- 2.8.1 Services will be furnished subject to the availability of the necessary facilities and equipment, or both, and subject to the provisions of this tariff.
- 2.8.2 The Company reserves the right to discontinue or limit service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4 The Company reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company

#### 2.9 Use of Service

Services may be used for any lawful purpose for which it is technically suited.

### 2.10 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided or Subscriber-provided terminal equipment or systems, such as a PBX, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Subscriber, except as otherwise provided. The Subscriber or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

#### 2.11 Tests, Pilots, Promotional Campaigns, and Contests

The Company may conduct special tests, pilot programs, and promotions at its discretion to demonstrate the ease of use, quality of service, and to promote the sale of its services. The company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

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#### INTEREXCHANGE SERVICES

#### **SECTION 2 - RULES AND REGULATIONS (CONT'D.)**

## 2.12 Responsibility of Subscribers

- 2.12.1 Subscribers are responsible for:
  - A. ensuring that access to other carriers is not blocked or intercepted;
  - B. ensuring that "0-" calls are routed to the local exchange carrier operator;
  - C. ensuring tht "0+" intraLATA calls in equal access areas are routed to the local exchange carrier; and
  - D. ensuring that notice information regarding the Company and its services are posted on or near telephone equipment presubscribed to the Company.

Violation of any of these rules subjects the Subscriber to immediate termination of service if the violation is not rectified after twenty (20) days notice.

#### 2.13 Other Rules

- 2.13.1 The Company reserves the right to refuse to process Credit Card, Calling Card or Third Number Billed calls when authorization for use is denied or cannot be validated.
- 2.13.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.13.3 Telecommunications services provided to inmates of correctional or confinement institutions may be restricted or limited at the request of the institution.

#### 2.14 Other Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, Lifeline Assistance, the Primary Interexchange Carrier Charge, Telecommunications Relay Service, E911, Subscriber line charges, Transport Inter-connection Charges, Residual Interconnection charges, and compensation to payphone service providers for the use of their BRANCH

payphones to access the Company's service.

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#### SECTION 2 - RULES AND REGULATIONS (CONT'D.)

## 2.15 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services.

This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's services, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies, and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol). Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

## A. Different types of traffic will be billed as described below:

- 1. Toll Free DAL with ANI passed: If a toll-free call terminates on a carrier's dedicated toll-free DAL, DeltaCom will pass the originating ANI with it digits if available. The carrier is responsible for paying all charges directly.
- 2. Switchless Traffic, CNS Inbound, Connections Card, Debit card, Operator Service (Switchless) and any others where the ANI is not passed to carrier: DeltaCom will process for payphone provider payment and assess a per call surcharge to the carrier.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.



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#### INTEREXCHANGE SERVICES

#### **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.1 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area code and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1: Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

#### Formula:

$$\sqrt{\frac{|V_1-V_2|^2+|H_1-H_2|^2}{10}}$$



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#### INTEREXCHANGE SERVICES

## **SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)**

- 3.2 Timing and Rounding of Calls
  - 3.2.1 Long distance charges are based on the duration of each call.
  - 3.2.2 The standard minimum call duration for completed calls for billing purposes is one (1) minute.
  - 3.2.3 Unless otherwise specified in this tariff, usage after the initial period is measured and rounded to the next higher full minute for billing purposes.
  - 3.2.4 The Company will not bill for unanswered calls. When an End User indicates that he/she was billed for an incomplete call, the Company will reasonable issue credits for the call.

## 3.3 Applicable Rate Periods

Usage rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM							
TO		DAYTIN	Æ RATE	PERIOD			
5:00 PM							
5:00 PM							
TO	EVENING RATE PERIOD						EVE
11:00 PM							
11:00 PM							
TO	NIGHT/WEEKEND RATE PERIOD						
8:00 AM							

<sup>\* -</sup> to but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period.



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## INTEREXCHANGE SERVICES

## **SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)**

## 3.4 Holiday Rates

The evening rates apply to the holidays listed below unless a lower rate normally applies:

New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.



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#### INTEREXCHANGE SERVICES

### **SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)**

### 3.5 Service Offerings

#### 3.5.1 MTS Service

This service allows Customers to place direct dialed calls to any terminating location within the state of Kentucky. In equal access areas, Customers are presubscribed to the Company network via Feature Group D access. In non-equal access areas, Customers access the Company network via Feature Group A or B access. Rates apply to calls that originate and terminate over switched access facilities. Calls are billed based on a one minute initial period and subsequent one minute periods or any portion thereof based on rates specified in Section 4 of this tariff.

#### 3.5.2 WATS Service

This service allows Customers to place direct dialed calls to any terminating location within the state of Kentucky. Rates apply to calls between special access locations and stations that utilize switched access facilities. Calls are billed based on a one minute initial period and subsequent one minute periods or any portion thereof based on rates specified in Section 4 of this tariff.

#### 3.5.3 Switched 800 Service

This is an inbound 800 service with which callers within the state of Kentucky may place toll free calls to a telephone number in the 800 area code assigned to the Customer. Calls can be terminated via the Customer's local exchange telephone service. Calls are billed based on a one minute initial period and subsequent one minute periods or any portion thereof based on rates specified in Section 4 of this tariff.

#### 3.5.4 Dedicated 800 Service

This is an inbound 800 service with which callers within the state of Kentucky may place toll free calls to a telephone number in the 800 area code assigned to the Customer. Calls must be terminated to customer premise via a special access connection between the Company's point of presence and the Customer premise. Calls are billed based on a one minute initial period and subsequent one minute periods or portions thereof based on rates specified in Section 4 of this tariff.



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#### INTEREXCHANGE SERVICES

#### **SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)**

### 3.5 Service Offerings (Cont'd.)

## 3.5.5 InterCard Calling Card Service

The Company offers Calling Card Service under the trade name of InterCard. This service allows Customers to place long distance calls from locations other than their normal places of business or residence to any terminating location within the state of Kentucky. Customers dial an 800 number or other access code to reach the Company's network. Customers also must enter a billing authorization code for identification and the destination telephone number. Calls are terminated over switched access facilities and are billed based on a one minute initial period and subsequent one minute periods or portions thereof based on rates specified in Section 4 of this tariff.

### 3.5.6 Debit-Card Service

The Company will provide prepaid call completion service to Customers subscribing to Debit-Card Service. The network-based debit-card service allows callers to make prepaid calls from any touch tone phone or pay phone. By dialing an access number from any touch tone phone or pay phone, callers can access the debit-card service. The system can inform the caller of the time and/or dollar balance remaining on the card. Services will be provided at the rates specified in Section 4 of this tariff.

#### 3.5.7 Inmate Calling Services

Inmate Calling Services are collect only calling services which are originated from within the facilities of a Federal or State prison or county or city jail. Rates for these services are located in Section 4 of this tariff.

#### 3.5.8 Operator Services

Operator services may be provided by the Comany on calls requiring special billing arrangements or other operator call completion assistance. Four classes of operator service calls are offered: 1) Customer Dialed Calling/Credit Card calls, 2) Operator Station, 3) Person to Person, 4) Customer Dialed Debit Card Calls. Usage charges apply to all operator service calls. Additionally, appropriate service charges are billed on a per call basis. The greater applicable one of the following charges applies to each operator service call:

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#### INTEREXCHANGE SERVICES

## **SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)**

## 3.5 Service Offerings (Cont'd.)

## 3.5.8 Operator Services (Cont'd.)

- A. Customer Dialed Calling/Credit Card Charge This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized credit card or telephone calling card. The Customer must dial all of the digits required to route and bill the call.
- B. Operator Station Charge This charge applies to calls placed on a station-tostation basis with operator assistance, regardless of billing method. Calls may be billed to the called party (collect), to a calling/credit card or to a third party telephone number.
- C. Person to Person This charge applies to calls placed to a particular party at the destination number. Charges do not apply unless the specified party or an acceptable substitute is available. Calls may be billed to a third number, credit/calling card, or the called party.

## 3.5.9 Directory Assistance

Directory Assistance service provides access to an operator for the purpose of obtaining telephone number information. Directory Assistance calls are billed on a per inquiry basis.

#### 3.5.10 Operator Dialed Surcharge

A surcharge applies to calls when the Customer has the capability of dialing all the digits necessary to complete a call but elects to dial only the appropriate operator code and requests the operator to dial the called station's telephone number.



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#### INTEREXCHANGE SERVICES

#### **SECTION 4 - RATES**

#### 4.1 General

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3. 1 of this tariff.

Charges vary by service offering, mileage band, class of call, time of day, day of week and/or call duration.

Customers are billed based on their use of the Company's long distance service. Installatoin charges and monthly recurring charges only apply where stated in Section 4.

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## INTEREXCHANGE SERVICES

## **SECTION 4 – RATES (CONT'D.)**

## 4.2 MTS Service

Per minute usage charges

Rate Mileage	DAYTIME RATES 1st Min Add Min	EVENING RATES 1st Min Add Min	NIGHT/WKND RATES 1st Min Add Min	
0-10	.2300 .1800	.1900 .1425	.1534 .1121	
11-16	.2300 .1800	.1900 .1425	.1534 .1121	
17-22	.2400 .2100	.1900 .1450	.1534 .1343	
23-30	.2400 .2100	.1900 .1450	.1534 .1343	
31-55	.2600 .2500	.1945 .1825	.1600 .1600	
56-85	.3000 .2800	.2150 .2000	.1665 .1665	
86-124	.3000 .2800	.2150 .2000	.1770 .1705	
125-196	.3400 .3300	.2500 .2300	.1940 .1940	
197-292	.3400 .3300	.2500 .2400	.1940 .1940	
293+	.3600 .3500	.2598 .2535	.2013 .2013	



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## INTEREXCHANGE SERVICES

## **SECTION 4 – RATES (CONT'D.)**

## 4.3 WATS Service

## 4.3.1 Per minute usage charges

Rate Mileage	DAYTIME RATES 1st Min Add Min	EVENING RATES 1st Min Add Min	NIGHT/WKND RATES 1st Min Add Min
0-10	.1900 .1900	.1650 .1425	.1534 .1121
11-16	.1900 .1900	.1650 .1425	.1534 .1121
17-22	.2000 .2000	.1700 .1700	.1534 .1343
23-30	.2100 .2100	.1700 .1700	.1534 .1343
31-55	.2200 .2200	.2000 .2000	.1738 .1679
56-85	.2600 .2600	.2250 .2250	.1850 .1791
86-124	.2900 .2900	.2400 .2400	.1962 .1903
125-196	.3100 .3100	.2540 .2540	.2074 .2015
197-292	.3400 .3400	.2800 .2800	.2300 .2238
293+	.3500 .3500	.3063 .2988	.2300 .2238

## 4.3.2 Recurring:

A.	Per Month	\$5.00
В.	Usage Discount	25%

## 4.3.3 Non-Recurring:

Initiation of service, per account\$10.00



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## INTEREXCHANGE SERVICES

## SECTION 4 – RATES (CONT'D.)

4.4 Switched 800 Service

4.4.1 Usage Charges:

A. Per hour of use:

\$15.00

B. Volume Value Plan:

Total usage charge

Percent Discount

Over \$250.00

10%

4.5 Dedicated 800

<u>Day</u>

Evening

Night/Weekend

Rate per hour of use

\$11.63

\$10.65

\$10.00

4.6 InterCard Calling Card Service

4.6.1 Per minute usage charges

Day Rates

First Minute

Additional Minute

\$0.83

\$0.33

**Evening Rates** 

First Minute

Additional Minute

\$0.83

\$0.33

Night/Weekend

First Minute Ad

Additional Minute

\$0.83

\$0.33



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## INTEREXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

## 4.7 Debit Card Service

	DAYTIME RATES	<b>EVENING RATES</b>	NIGHT/WKND RATES	
Rate Mileage	1st Min Add Min	1st Min Add Min	1st Min Add Min	
0-10	.2200 .1800	.1694 .1284	.1342 .1050	
11-16	.2200 .1800	.1694 .1284	.1342 .1050	
17-22	.2200 .1900	.1694 .1463	.1342 .1159	
23-30	.2200 .1900	.1694 .1463	.1342 .1159	
31-55	.2500 .2500	.1925 .1925	.1525 .1525	
56-85	.2900 .2900	.2233 .2233	.1768 .1768	
86-124	.2900 .2900	.2233 .2233	.1768 .1768	
125-196	.2900 .2900	.2233 .2233	.1768 .1768	
197-292	.3400 .3400	.2618 .2618	.2000 .2000	
293+	.3400 .3400	.2618 .2618	.2000 .2000	

## 4.8 Inmate Calling Service

## 4.8.1 Per minute usage charges

	DAYTIME RATES	<b>EVENING RATES</b>	NIGHT/WKND RATES		
Rate Mileage	1st Min Add Min	1st Min Add Min	1st Min Add Min		
0-10	.2200 .1800	.1694 .1284	.1342 .1050		
11-16	.2200 .1800	.1694 .1284	.1342 .1050		
17-22	.2200 .1900	.1694 .1463	.1342 .1159		
23-30	.2200 .1900	.1694 .1463	.1342 .1159		
31-55	.2500 .2500	.1925 .1925	.1525 .1525		
56-85	.2900 .2900	.2233 .2233	.1768 .1768		
86-124	.2900 .2900	.2233 .2233	.1768 .1768		
125-196	.2900 .2900	.2233 .2233	.1768 .1768		
197-292	.3400 .3400	.2618 .2618	.2000 .2000		
293+	.3400 .3400	.2618 .2618	.2000 .2000		

## 4.8.2 Surcharges:

	<b>-</b>	Per Call
A.	Operator Station - Collect	\$1.94
R	Person-to-Person - Collect	\$3.50



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## INTEREXCHANGE SERVICES

## **SECTION 4 – RATES (CONT'D.)**

## 4.9 Operator Services

## 4.9.1 Per minute usage charges:

DAYTIME RATES EVENING RATES NIGHT/WKND RAT						O RATES	
Rate Mileage	1st Mir	a Add M	in	1st Mi	n Add M	in 1st Min	n Add Min
_							
0-10	.2200	.1800		.1694	.1284	.1342	.1050
11-16	.2200	.1800		.1694	.1284	.1342	.1050
17-22	.2200	.1900		.1694	.1463	.1342	.1159
23-30	.2200	.1900		.1694	.1463	.1342	.1159
31-55	.2500	.2500		.1925	.1925	.1525	.1525
56-85	.2900	.2900		.2233	.2233	.1768	.1768
86-124	.2900	.2900		.2233	.2233	.1768	.1768
125-196	.2900	.2900		.2233	.2233	.1768	.1768
197-292	.3400	.3400		.2618	.2618	.2000	.2000
293+	.3400	.3400		.2618	.2618	.2000	.2000

## 4.9.2 Service charges:

All operator assisted calls are subject to operator service charges. These charges apply on a per call basis and will be included with the usage charges on a user's monthly invoice of charges.

A.	Customer Dialed Calling Card or Credit Card	<u>Per Call</u> \$0.80
B.	Operator Station	\$1.94
C.	Person-to-Person	\$3.50
D.	Operator Dialed Surcharge	\$0.75



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#### INTEREXCHANGE SERVICES

## SECTION 4 - RATES (CONT'D.)

## 4.10 Directory Assistance

When operator assistance is provided to complete or bill the directory assistance charges, appropriate operator service charges apply in addition to the directory assistance usage charge. Directory assistance charges do not apply for calls from handicapped presons.

Directory Assistance Usage Charge

Per Inquiry \$0.65

## 4.11 Emergency Call Exemptions

The following calls are exempt from all charges: emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. Credit will be given for any billed charges pursuant to this exception on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

4.12 Public Pay Telephone Surcharge:

\$0.35

