

AT&T ENTERPRISES, LLC  
KENTUCKY  
GENERAL SERVICES TARIFF

ISSUED: MAY 23, 2024  
EFFECTIVE: JUNE 6, 2024  
BY: TRICIA CONWAY-TARIFF ADMINISTRATOR

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AT&T ENTERPRISES, LLC  
In its Capacity as a  
Facilities-Based Interexchange Carrier

GENERAL SERVICES

Effective June 6, 2024, the AT&T Enterprises, LLC General Services Tariff (Tariff B) hereby supersedes and replaces the AT&T Corp. General Services Tariff (Tariff B) in its entirety.

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MESSAGE TELECOMMUNICATIONS SERVICE

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PREFACE

Revisions to this tariff are coded through the use of symbols. These symbols appear in the right margin of the page. The symbols and their meaning are as follows:

EXPLANATION OF TERMS

- C to signify changed regulation
- D to signify discontinued rate, regulation or text
- I to signify increase
- L to signify material relocated from or to another part of the tariff. (Also, if appropriate - with no change in text, rate or regulation)
- N to signify new rate and/or regulation, and/or text
- R to signify reduction
- T to signify a change in text but no change in rate or regulation

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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MESSAGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF

This tariff applies to Message Telecommunications Service, hereinafter referred to as MTS, furnished by AT&T Enterprises, LLC ("Company" or "AT&T") between points within the State of Kentucky, where: 1) instate dial station long distance calls are billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T, as specified in Section 6, following, and 2) calls are billed to the Customer's telephone account under the "Casual Calling Service" specified in this tariff.

The regulations contained in this section of the tariff supplement the regulations contained in all other sections of this tariff.

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2. GLOSSARY

Central Office

A switching unit of the exchange carrier providing telecommunications service to the subscribers connected thereto.

Channel

A path or paths for electrical communications suitable for the purpose furnished and derived in such a manner as the Company may elect.

Customer Dialed 1+

Customer dialed 1+ denotes that situation where the customer dials "1" and continues to dial the called station.

Dial Station

Dial Station Service is where a residential customer originates the call from their home, it is billed to the customer's main billed account, and is made without the assistance of a Company operator or an automated call processing system.

Exchange

An exchange consists of one or more central offices with the associated plant used in furnishing communication service within a specified area, established by the local exchange carrier.

Instate Long Distance calling

Includes intraLATA (also known as Regional Toll or Local Toll) and interLATA calls.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses designated local exchange carrier exchanges which are grouped to serve common social, economic and other purposes.

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MESSAGE TELECOMMUNICATIONS SERVICE

2. GLOSSARY (continued)

Message

A communication between two or more points.

Message Telecommunications Service

Message Telecommunications Service (MTS) is that of furnishing facilities or telecommunications between stations in accordance with the regulations and price schedules specified in this tariff.

Rate Center

A point within an exchange from and to which mileage measurements are made in determining message telecommunications service and interexchange mileage prices. In general, a point is selected at the approximate center of the most densely populated portion of the exchange. There may be more than one rate center in an exchange.

Station

The term "Station" denotes the network control signaling unit and any other equipment which enables a customer to establish communications connections and to effect communications through such connections.

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MESSAGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS

3.1 Definition

Message Telecommunications Service (MTS) is that of furnishing facilities for communication between points within the State of Kentucky in accordance with the regulations and system of charges specified in this tariff. The charges specified in this tariff are in payment for all service furnished between the calling and called points. MTS is available all day, everyday.

3.2 Undertaking of the Company

The Company does not transmit messages, but offers, subject to the terms and conditions specified in this tariff, the use of its facilities where available for communication between customers.

3.3 Priority of Service

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of MTS shall take precedence over the use of trunk lines between network switching equipment for the furnishing of all channels and special services offered by the Company.

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3. GENERAL REGULATIONS (continued)

3.4 Liability of the Company

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failures or defects in the Company's equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the customer or by credit to the customer's account.

The Company shall not be liable for damages arising out of failure or malfunctions of any customer-provided facilities which are interconnected with the Company's facilities.

When the lines of other companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

The Company is not liable for any defacement of or damage to the premise of a customer resulting from the attachment of the Company's equipment, cable and associated wiring on such premise or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company.

The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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MESSAGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (continued)

3.5 Liability of the Customer

The customer indemnifies and saves the Company harmless from any and all claims (including any expense in connection with defending against such claims); for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus or systems of the customer; arising out of or in connection with the failure or malfunction of any customer-provided facilities which are interconnected with the Company's facilities; or arising out of any act of omission of the customer in connection with facilities provided by the customer or by the Company.

The customer indemnifies and saves the Company harmless from any and all claims (including any expense in connection with defending against such claims); for injury to any person or property caused by Company facilities on customer's premise when the customer has altered his premise, thereby causing Company facilities to pose a danger to persons there, and has failed to inform the Company of that danger and to take such steps as would remove that danger.

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3. GENERAL REGULATIONS (continued)

3.6 Use

3.6.1 Use of Service

Service is provided for use by the customer and may be used by others, when so authorized by the customer, provided that all such usage shall be subject to the provisions of this tariff.

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

3.6.2 Use of Service for Unlawful Purposes

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is being or will be so used.

3.6.3 Use of Service with Terminal Equipment

Terminal equipment and communications systems may be connected to Message Telecommunications Service of the Company.

3.7 Suspension, Termination or Refusal of Service

In the event of the abandonment of the service, the nonpayment of any sum due, the failure to make a deposit as security for the payment of future bills for service when required, or any other violation by the customer of the terms and conditions under which service is furnished, the Company may, by notice in writing to the customer, suspend the service until all charges applicable to the time of the restoration of service, including the regular monthly price for the service during the period of partial or complete suspension for the nonpayment, and including any taxes which are imposed on the customer and are required to be paid or prepaid by the Company, have been paid and all violations have ceased, or the Company may terminate the service without suspension of service or following suspension, and sever the connection.

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3. GENERAL REGULATIONS (continued)

3.7 Suspension, Termination or Refusal of Service (continued)

The Company may also terminate without advance notice any service which is used in such a manner as to interfere unreasonably with or impair the use of service rendered to one or more other customers or that is used for any purpose other than as a means of communication. Following such termination the Company will immediately notify the customer thereof.

The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:

- the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message telecommunications charge
- the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, service by rearranging, tampering with, or making connection with any facilities of the Company, or by a trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service
- the use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner reasonably to be expected to frighten, abuse, torment, or harass another
- the use of profane or obscene language
- any violation of any of the rules, regulations, or conditions under which service is furnished

The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service until satisfactory arrangements have been made for the payment of the prior indebtedness. If service is established and it is subsequently determined that either condition above exists, the Company may suspend or terminate such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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3. GENERAL REGULATIONS (continued)

3.8 Casual Usage

AT&T may limit a residential consumer's toll usage in order to protect the company from potential non-payment by non-subscribers utilizing AT&T's network. In the event access is restricted, customers attempting to access AT&T's network will be automatically routed to either a recorded announcement or a service representative for information regarding service restoral.

3.9 Provision of Facilities

All facilities necessary for the provision of a given service are furnished by the Company and, unless specifically authorized in other sections of this tariff or by executed contracts filed with the Kentucky Public Utility Commission, no facilities not furnished by the Company shall be connected with, attached to or used in connection with any facilities furnished by the Company.

This regulation will permit a customer to use devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to, the facilities of the Company; or interfere with the proper functioning of such facilities or otherwise injure the public in its use of the Company's services. However, except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

The Company reserves the right to determine the type of facilities to be provided in the furnishing of the type of service requested by the customer.

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3. GENERAL REGULATIONS (continued)

3.10 Installation, Relocation, Maintenance and Repairs

Except as otherwise noted in this tariff, all wiring and facilities provided by the Company must be installed, relocated, maintained and repaired by the Company. However, the Company reserves the right to require the customer to install and maintain, in accordance with the Company's specifications, facilities furnished by the Company located in places where installation and maintenance by the employees of the Company would involve unusual hazard to them. The customer shall be responsible for payment of the cost of replacing damaged, destroyed or lost property of the Company caused by the negligence or willful act of the customer or by the location of the facilities to meet the customer's requirements at points involving unusual hazard to such facilities. The customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any facilities installed by the Company except upon the written consent of the Company or unless specifically authorized in other sections of this tariff.

If extraneous electrical impulses and/or other interference are present at the customer's premise and require Company facilities to be modified, such modification shall be performed by the Company and the cost thereof shall be borne by the customer. If modification of customer-provided facilities is required, the customer shall perform the modification and bear the cost.

3.11 Access to Premises of Customer

The agents and employees of the Company shall have the right to enter the premise of a customer at any reasonable hour for the purpose of installing, inspecting or repairing facilities of the Company or upon termination of the service, for the purpose of removing such facilities.

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4. PAYMENTS AND CHARGES

4.1 Payment for Service

Applicants for service are required to pay installation charges and construction charges, wherever such charges are applicable, in advance of the establishment of service. Nonrecurring charges are payable when service is established. Customers whose service has been suspended for failure to comply with tariff provisions are required to pay all outstanding charges up to the time of restoration of service before service is re-established.

Service is provided and billed on the basis of a minimum period of at least one month. AT&T may bill customers on other than a monthly basis unless a customer billed in such a manner requests monthly billing. Charges for toll message service are billed after the service has been rendered and are payable upon request.

The customer assumes responsibility for the following:

- charges for message telecommunications service sent from and charged to his service
- charges for message telecommunications service received at his service location on which the charges are reversed with the prior consent of any person answering the call
- charges for calls placed between two services other than the customer's and billed to him/her with the prior consent of any person at his service location
- charges for calls charged to his special billing number or calling card number by him/her or by any person with his knowledge, consent or acquiescence

In all other cases the responsibility for all charges is that of the party who originates the call.

If objection in writing is not received by the Company within thirty days after a statement of account is rendered, such statement shall be deemed to be correct and binding upon the customer.

The customer is responsible for payment of all charges for services and facilities, including charges for messages originated from or accepted at the customer's station and for charges billed the customer for calling card messages. All bills are due when rendered. Nonpayment of charges for services may result in the suspension or termination of any and all of the Non-Local services furnished the customer.

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4. PAYMENTS AND CHARGES (continued)

4.2 Credit Limits

AT&T may establish credit limits for new and existing customers based on the customer's payment history. Any customer may receive a lower credit limit upon request. Customers will be notified of their initial credit limit amount and subsequent credit limit changes through notices mailed to the customer. In the event that the established credit limit is exceeded on an account, access to AT&T's long distance services will be restricted where facilities are available. Access to local calling, emergency services (9-1-1), 800, 888 will not be affected by this restriction. Customers attempting to access restricted services will be automatically routed to a service representative for information regarding service restoral.

In the event a customer has not reached their initially established credit limit, but has become delinquent in their payments, AT&T may place a restriction on continued use of AT&T long distance services until the customer is able to make satisfactory arrangements with the Company. This restriction may be set lower than the customer's initial credit limit due to their delinquent status. Access to local calling, emergency services (9-1-1), 800, 888 will not be affected by this restriction. In the event that access is restricted due to payment delinquencies, customers attempting to access the restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding service restoral.

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4. PAYMENTS AND CHARGES (continued)

4.3 Deposits

When an applicant's credit is not established or when the credit of an existing customer has become doubtful, a deposit may be required as security for the payment of future bills for service, in an amount equal to the estimated gross bill of the full period of service when service is under contract for a period of less than thirty days; in all other cases the amount shall not be more than the estimated gross bill for any single billing period plus one month, except that in any case a minimum of \$5.00 may be required. If the amount deposited does not provide adequate security for the payment of future bills for the amount of service used by the customer, additional deposits may be required, but the total deposit shall not exceed the limit specified above.

Deposits made in connection with residence service may be returned to the depositor when his/her credit has been established by prompt payment of bills or by other means and will in any event be returned to the depositor when he/she shall have paid promptly bills for service over a period of twelve consecutive months. Any customer having secured the return of such deposit will not be required to make a new deposit unless the service has been discontinued or the customer's credit standing impaired through failure to comply with tariff provisions. Payment within thirty days after the date of the bill, or the payment of any contested bill, payment of which is withheld beyond the period herein mentioned and the dispute is terminated substantially in favor of the customer and payment is made within ten days thereafter, shall be considered prompt payment within the meaning of the foregoing provision relating to the return of deposits.

Deposits are returnable after the service has been discontinued and payment has been made in full for all amounts due the Company, provided, however, that if the amounts due the Company have not been paid in full, the Company will deduct unpaid amounts from the amount of the deposit and refund the difference. Interest will accrue on all sums held on deposit at the rate prescribed by law beginning on the date of the deposit. The accrued interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, or if interest is paid or credited to the customer's bill prior to twelve (12) months from the deposit anniversary date or from the last interest payment date, interest will be paid or credited to the customer's bill on a pro-rated basis. If interest is not credited to the customer's bill or paid to the customer annually, interest will be computed by a method which will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated October 31, 1989 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the customer's bill or paid to the customer.





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4. PAYMENTS AND CHARGES (continued)

4.4 Interruption of Service

When service is interrupted for a period of at least 24 hours, the Company, after due notice by the customer, shall apply the following schedule of allowance:

- 1/30 of the tariff monthly price of all service and facilities furnished by the Company rendered inoperative to the extent of being useless for each of the first three (3) full 24-hour periods during which the interruption continues after notice by the customer to the Company conditioned that the out-of-service extends beyond a minimum of 24 hours.

- 2/30 of each full 24-hour period beyond the first three 24-hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered inoperative to the extent of being useless.

- When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly price for all services and facilities furnished by the Company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of the Company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service or where the Company pursuant to the terms of the contract for service suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or for any other reason provided for in the filed and effective tariff.

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4. PAYMENTS AND CHARGES (continued)

4.5 Restoral of Service Conditions

If service is suspended for nonpayment, service will be restored upon receipt of payment of all charges due, which include charges for service and facilities during the period of suspension and which may include a service restoral charge. If the customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoral of service will be affected upon clearance of the check by the bank.

4.6 Charges for Fractional Months

When service is established or a switched service is disconnected, or for any reason, a customer's billing date is changed, the charge for service for each fractional part of a current billing month is determined as follows:

- The charge for service is a pro rata share of the monthly charge.
- For purposes of administering this regulation, every month is considered to have thirty (30) days.

The foregoing provisions do not affect the regulations governing the minimum term of contract.

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5. MISCELLANEOUS CHARGES, FEES AND TAXES

5.1 Tax Related Charges

When utility or telecommunications assessments, franchise fees, gross receipts, privilege, license, occupational, excise, or other similar taxes or fees, based on intrastate receipts, are imposed by certain taxing jurisdictions upon the Company or upon local exchange companies (LECs) and passed on to Company through or with intrastate access charges, the amounts of such taxes or fees will be billed to the subscribers in such a taxing jurisdiction on a prorated basis. The amount of the charge that is prorated to each subscriber's bill is determined by the intrastate interexchange telecommunications services provided to and billed to the subscriber account location in such a taxing jurisdiction with the aggregate of such charges being not more than the amount of the tax or fee imposed upon or passed on to the Company.

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5. MISCELLANEOUS CHARGES, FEES AND TAXES (continued)

5.4 Return Check Charge

An administrative charge is applied to the customer's bill for each occasion that a check, bank draft or electronic funds transfer is returned for the reason of insufficient funds or no account. When a local exchange company provides the billing function on behalf of the company, the local exchange company's return check charge applies.

Price                                      \$30.00 - per check

5.5 Late Payment Fee

Subject to billing and systems availability, when a bill or estimated bill is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. The Customer may be assessed a Late Payment Charge of \$6.50 on any delinquent account balance. The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time.

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5. MISCELLANEOUS CHARGES, FEES AND TAXES (continued)

5.6 State Cost Recovery Charge (In-State Connection Fee)

A monthly service charge will be applied to each AT&T long distance residential customer's account. This monthly charge is applied if a customer has AT&T billable charges and credits on their bill, including, but not limited to, monthly recurring charges, minimum usage charges. This charge does not contribute towards any applicable minimum monthly charge.

Customers in AT&T's Lifeline Program are exempt from this service charge. Customers who have AT&T Local Phone Service are also excluded from this charge.

Monthly Charge: \$.05

5.7 Convenience Fee For Payment Made With A Company Representative

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was originated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

Per Telephone Request \$5.00

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6. INITIAL SUBSCRIPTION

6.1 General

The rates, terms and conditions in this Section apply to instate long distance Dial Station calls placed by Customers whose initial subscription to AT&T is made through a local service provider and the Customer has not yet received an AT&T Consumer Services Agreement. AT&T will issue an AT&T Consumer Services Agreement to the Customer upon notification by the local service provider to AT&T that the Customer has subscribed to AT&T as their primary interexchange carrier.

The terms and conditions that apply to the Dial Station service provided under this Section will apply until the Customer of the service receives the AT&T Consumer Services Agreement or until the Customer directly contacts AT&T and enrolls in an AT&T Calling Plan, Promotion or Service Offering that is not provided under this tariff, whichever occurs first.

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6. INITIAL SUBSCRIPTION (continued)

6.2 AT&T Dial Station Instate Long Distance

AT&T Dial Station instate long distance rates apply to calls billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T. Dial Station rates apply when:

- The person originating the call dials the telephone number desired and completes the call without the assistance of a Company Operator or the Company's automated operator system, and the call is billed to the calling station.
- The calling party cannot complete dial station call due to trouble on the telecommunications network, and chooses to re-dial the call.
- A calling party re-establishes a dial station call that has been involuntarily interrupted after the station has been reached.
- A Company Operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap,
- A Company Communications Assistant completes a call between persons with hearing and/or speech disabilities who use a Text Telephone (TT) or its equivalent and hearing persons who use an ordinary telephone (the completed call is rated and billed as a call from the calling station to the called station),
- A Company Operator places a call because no automatic recording equipment is available for dial completion.

6.3 Time-of-Day and Day-of-Week

The following rate periods are associated with MTS and apply to all class of service calls.

Peak Rate Period - From 7:00 AM through 6:59 PM,  
Monday through Friday.

Off-Peak Rate Period - From 12:00 AM through 6:59 AM  
Monday through Friday, and  
7:00 PM through 11:59 PM  
Monday through Friday.

Weekend Rate Period - From 12:00 AM Saturday through 11:59 PM Sunday.

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6. INITIAL SUBSCRIPTION (continued)

6.4 Timing of Messages

The time when connection is established, (determined in accordance with the time, standard or daylight saving, observed at the location of the rate center of the calling station) determines whether Day, Evening, or Night & Weekend prices apply.

- In cases where a message begins in one price period and ends in another, the price in effect at the time the connection is established applies to the initial period. If a minute is split between two rate periods, the rate period applicable at the start of the minute applies to that entire minute. The duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).
- If the calculation for the charge results in a fractional charge, the fraction or amount will be rounded down to the nearest whole cent.
- Chargeable time ends when a calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by the Company operator.
- Chargeable time does not include time lost because of faults or defects in the service.
- When exchange telephone service used for MTS is connected through a service terminating arrangement or connecting arrangement at a customer's premises to a communications system, chargeable time for all calls begins when a call from the telecommunications network terminates in or passes through the first terminal equipment on that communications system. It is the customer's responsibility to furnish answer supervision so that chargeable time may begin.

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6. INITIAL SUBSCRIPTION (continued)

6.5 Price Schedules

6.5.1 Dial Station - InterLATA/IntraLATA calls will be rated at \$0.42 a minute, 24 hours-a-day, 7 days-a-week.

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7. CASUAL CALLING SERVICES

7.1 General

AT&T Casual Calling Services permit callers to access AT&T's switched network for completion of their instate long distance Dial Station calls by dialing carrier access code 1010288. The rates, terms and conditions specified in this Section apply to instate long distance Dial Station calls billed under the following Non-Subscriber 1010288 Service offering, or any other AT&T-assigned carrier access codes.

7.1.1 Non-Subscriber 1010288 Service

Non-Subscriber 1010288 Service provides for instate long distance Dial Station calls placed via carrier access code 1010288 and billed to the Customer's main billed domestic telephone account that is not presubscribed to AT&T as the primary long distance carrier.

Non-Subscriber 1010288 Service is provided as specified the following Section of this tariff.

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7. CASUAL CALLING SERVICES (continued)

7.2 Non-Subscriber 1010288 Service

7.2.1 General

Non-Subscriber 1010288 Service is available for instate long distance calls placed from points within the state of Kentucky and billed to the Customer's residential telephone account that is not presubscribed to AT&T as the primary interexchange carrier. Access to Non-Subscriber 1010288 Service for Dial Station calls must be made by dialing the carrier access code 1010288. The Customer is responsible for any 1010288 charges billed to the Customer's account regardless of how the carrier access code is dialed.

7.2.2 Calls Not Subject to Non-Subscriber 1010288 Charges

Non-Subscriber 1010288 Service does not apply to the following type of calls: intraLATA calls, conference calls, calls to AT&T Directory Assistance, calls to "00"INFO, calls completed via "00"INFO, calls to 800 and 900 telephone numbers, Telecommunications Relay Service calls, calls placed from cellular phones, calls made by certified Customers with Disabilities, calls billed to a residential telephone account for which presubscription to AT&T has been discontinued but an active billing record for such account still exists in AT&T's billing system.

Calls billed to a residential telephone account for which presubscription to AT&T has been discontinued but an active billing record for such account still exists in AT&T's billing system will be rated at Dial Station rates as described in Section 4.1.1. In addition, the Monthly Recurring Charge described in Section 8.2 applies in any month that a subscriber makes a call at these rates.

7.2.3 Credits

AT&T will credit the charges for Non-Subscriber 1010288 Service reported by newly presubscribed AT&T Customers during the period between presubscription and administrative processing of the new Customer. AT&T will also credit the charges for Non-Subscriber 1010288 Service reported by Customers during a reportable incident of service outage by another carrier. To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. Applicable Dial Station charges will apply for all completed calls for which a credit is received. The credit will be given either in the form of a bill credit or a Long Distance Certificate, at AT&T's discretion.

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7. CASUAL CALLING SERVICES (continued)

7.2 Non-Subscriber 1010288 Service (continued)

7.2.4 Availability

The application of charges for Non-Subscriber 1010288 Service is subject to billing availability.

7.2.5 Rates and Charges

- Usage charges and a per call Service Charge apply to each completed call.
- Service Charges associated with Non-Subscriber 1010288 Service apply in addition to all other applicable Service Charges and Surcharges.
- Charges are applicable 24 hours-a-day, 7 days-a-week.
- Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).
- The usage rates applicable to Non-Subscriber 1010288 Service are specified in Section 6.
- The Non-Subscriber 1010288 per call Service Charge, listed below, is in addition to the usage rates.

Non-Subscriber 1010288 per call Service Charge                      \$3.50

