

WOOD CREEK WATER DISTRICT
WASTEWATER DIVISION
GUIDELINE FOR
LOW PRESSURE SEWER SYSTEM

Please keep this letter in your telephone book or other readily available place for future use. By referring to it, you may save yourself some problems later and you will be able to make a call for service and/or repairs.

Wood Creek Water District has put together Rules & Regulations governing the use and maintenance of the sewer system. Please make note of the following guidelines and inform all guests about the sewer system.

Basically speaking, if it isn't toilet paper or hasn't passed through your mouth, it should not be flushed. There are (8) eight items which could cause problems if introduced into the grinder pump:

1. Large amounts of grease.
2. Large amounts of sand or grit.
3. Panty hose or elastic bands.
4. Any disposable sanitary items (including diapers)
5. Q-Tips.
6. Prophylactics.
7. Petroleum products - includes paint thinner, kerosene, gasoline, etc.
8. Paint.

Each home owner should be aware of where their sewer control box is and familiarize themselves with the alarm silence button. It is a small rubber covered button on the bottom left hand side of the box. To silence the alarm, push up on button.

If the pump should in some way malfunction, the red warning light will light up and the alarm buzzer will sound. At such time, stop **ALL** water usage, silence the alarm on the control box and call **843-7113**, give a brief description of the problem and be sure to tell plant operator your name, address, and phone number. The pump repair personnel may need to call you back. Do not use any water until the service personnel have informed you that it is all right to do so. **DO NOT ATTEMPT TO FIX THE PUMP YOURSELF:** The District must authorize their maintenance personnel to do all repairs.

If there is a power outage, the pump has a limited holding capacity of waste. Since the power is off, many appliances will not work (washer, dishwasher, etc.) And only basic living needs will be met anyway. Any extensive use of water may cause sewage to back up into the house.

We hope you will keep these things in mind as they are intended to help your grinder pump last longer and better serve you. If a household continually abuses the system by introducing the above referenced banned items causing repeated service calls, charges for these will be billed to the home owner.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Gene Kennedy, Chairman
Wood Creek Water District

CANCELLED

March 27, 2010

**KENTUCKY PUBLIC
SERVICE COMMISSION**