

CANCELLED

October 26, 2025

Mountain Water District
(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Territories Served
Community, Town or City

P.S.C. KY. NO. 4

1ST REVISED SHEET NO. 11

CANCELLING P.S.C. KY. NO. 4

SHEET NO. 11

RULES AND REGULATIONS

bills under certain conditions and of the offices to contact for such possible assistance. If prior to discontinuance of service, there is delivered to the DISTRICT office payment of the amount in arrears, then discontinuance of service shall not be made.

2. For Fraudulent or Illegal Use of Service

When the DISTRICT has discovered evidence that by fraudulent or illegal means a customer has obtained unauthorized service or has diverted the service for unauthorized use or has obtained service without same being properly measured, including having more than one residence or business connected to one sewer service without authorization, the service to the customer may be discontinued without notice. The DISTRICT shall not be required to restore service until the customer has complied with all rules of the DISTRICT and regulations of the COMMISSION and the DISTRICT has been reimbursed for the estimated amount of the service rendered and the cost to the DISTRICT incurred by reason of the

(N) fraudulent use. KRS 514.060

Leak Adjustment

Any customer who has both sewer and water service with the DISTRICT may request a leak adjustment on their sewer bill at the same time they request a leak adjustment on their water bill. The customer's sewer shall be adjusted to the customer's average bill for the three months prior to the water leak. If the customer's average cannot be determined due to insufficient history, the average shall be considered to be the systems current average (N) monthly usage. Customers may only receive one leak adjustment per twelve (12) month period. Adjustments (N) must be requested within 90 days of the service bill date.

Swimming Pool Adjustment

Any customer who has both sewer and water service with the DISTRICT may request a swimming pool adjustment on their sewer bill once per twelve (12) month period provided the request is made within two (2) months of the service being billed. To receive the adjustment the customer's usage in the month of the requested adjustment must exceed the customer's average usage for the three (3) month period immediately preceding filling the pool by a minimum of 8,000 gallons. If the customer has insufficient history to determine their average usage, the DISTRICT'S system average will be used. If the period of the requested adjustment exceeds the average usage by 8,000 gallons, the customer's usage and bill for the requested period will be adjusted to said average at the DISTRICT'S current sewer rates.

DATE OF ISSUE June 8, 2018
Month / Date / Year

DATE EFFECTIVE July 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE

7/9/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)