

**CANCELLED**

June 22, 2013

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

Mountain Water District  
(Name of Utility)

FOR All Territories Served  
Community, Town or City

P.S.C. KY. NO. 4

SHEET NO. 7

CANCELLING P.S.C. KY. NO. 3

SHEET NO. 7

**RULES AND REGULATIONS**

The DISTRICT shall be responsible for the maintenance of that portion of the service lateral installed by the DISTRICT and the consumer shall be responsible for the maintenance of that portion thereof installed by the consumer on gravity systems. On pressurized systems, the customer shall be responsible for that portion of sewer lateral beyond the grinder station. The DISTRICT shall be responsible for the maintenance and replacement of all grinder pump equipment used in connection with its pressurized sewer system with the exception of malfunctions caused by abuse on the part of the customer, including, but not limited to, subjecting the system to excessive amounts of grease. For a more comprehensive list of disapproved items, please visit the following webpage: [www.mountainwaterdistrictky.com/links.php](http://www.mountainwaterdistrictky.com/links.php)

**BILLING, COLLECTION, PENALTIES**

Bills and notices relating to the conduct of the business of the DISTRICT will be mailed to the customer at the address listed on the user's agreement unless change of address has been filed in writing with the DISTRICT, and the DISTRICT shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

Bills for sewer service are due and payable at the office of the DISTRICT, or to any designated agent, on the date of issue. The past due date shall be the 15<sup>th</sup> day after the date of issue. On all accounts not paid in full by the past due date, an additional charge of 10 percent of the unpaid portion will be made. Payments may be made in the form of cash, check, credit/debit card, or online at [www.mountainwaterdistrictky.com](http://www.mountainwaterdistrictky.com). Customers who choose to pay by credit/debit card or online shall be assessed a fee at a rate equal to the rate being charged to the DISTRICT to process such transactions. The fee is generally calculated using a formula applied to the balance of the amount being paid but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

All bills not paid on or before the past due date shall be deemed delinquent. Any said delinquent bill shall be disconnected seven (7) days after the past due date, but not before at least five (5) days written notice of termination is provided. Said termination notice shall be exclusive of and separate from the original bill. Included on the notice will be a statement that the DISTRICT plans to terminate service and the date in which the DISTRICT plans to terminate service if the balance is not paid in full. However, if, prior to discontinuance of service, there is delivered to the DISTRICT a written certificate signed by a physician, registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity at the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the DISTRICT'S receipt of said certification, whichever occurs first. Such certificates shall not be accepted in consecutive months.

The DISTRICT will disconnect sewer service for non-payment of sewer service. Any and all applicable disconnect/reconnect charges, in addition to the bill owed, must be paid before service may be restored.

DATE OF ISSUE NOVEMBER 14, 2012  
Month / Date / Year

DATE EFFECTIVE DECEMBER 15, 2012  
Month / Date / Year

ISSUED BY *John Collins*  
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN  
EXECUTIVE DIRECTOR**

TARIFF BRANCH

*Brent Kirtley*

EFFECTIVE  
**12/15/2012**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)