

NORMAL LOBBY HOURS:

Monday - Friday, 8:30 am - 4:00 pm

DRIVE THRU HOURS:

Monday - Friday, 8:00 am - 4:30 pm

OFFICE: 859-428-2112

EMERGENCY AFTER HOURS:

Please dial 859-428-1235

UNDERSTANDING YOUR BILL.....

- ♦ Failure to receive your bill does not excuse penalty or payment.
- ♦ Unpaid bills will result in water service shut off. A \$35.00 reconnect fee plus the total amount due must be paid to restore service. **Cash & Credit Accepted to restore service.**
- ♦ If you are moving, please contact our office to avoid continuing charges.
- ♦ High Usage? Check for leaks first.

PAYMENT METHODS

NIGHT DEPOSIT BOX	ONLINE PAYMENT	PAY BY MAIL	PAY BY PHONE	PAY IN PERSON
Boxes are located at our Farrell Dr. Office directly under drive up window or next to the front doors. Please include your payment stub.	Visit our website at www.bpwd.org to pay via Mastercard, Visa or Discover	Send check or money order and payment stub to: GCSSD P.O. Box 460 Crittenden KY 41030	Call 859-428-2112 and pay by Visa, Master Card or Discover	At 1 Farrell Dr. between 8:30 am and 4:00 pm inside our lobby or at our Drive Up Window between 8:00 am and 4:30 pm via Cash, Check, Money Order or Credit Card

RETURN CHECK CHARGE : \$35.00



“This institution is an equal opportunity provider and employer.”

For Change of address or phone number only

Name _____

Address _____

City _____ State _____ Zip _____

Telephone Number _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Talina R. Mathews
EXECUTIVE DIRECTOR

Talina R. Mathews

EFFECTIVE
4/1/2017
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)