

CANCELLED

February 12, 2021

Original Sheet No. 15

SENTRA CORPORATION

**KENTUCKY PUBLIC
SERVICE COMMISSION**

P.S.C. KY. No. 1

RULES AND REGULATIONS

explosions, breakage or accident to machinery or lines of pipe, the binding order of any court or governmental authority which has been resisted in good faith by all reasonable legal means, and any other cause, whether of the kind herein enumerated or otherwise, not reasonably within the control of the party claiming suspension and which by the exercise of due diligence such party is unable to prevent or overcome. Failure to prevent or settle any strike or strikes shall not be considered to be a matter within the control of the party claiming suspension.

Such causes or contingencies affecting the performance hereunder by either Company or Customer, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and to remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting such performance relieve either party from its obligations to make payments of amounts then due hereunder in respect of gas theretofore delivered.

19. RECONNECTION OF SERVICE

If service is discontinued at the request of any Customer, Company may refuse service to such Customer, at the same premises within eight (8) months, unless it shall first receive payment of forty dollars (\$40.00, current monthly customer charge of \$5.00 times 8 months) for residential and industrial customers reconnect fee and eighty dollars (\$80.00, current minimum charge of \$10.00 times 8 months) for commercial customers reconnect fee.

Company will charge a reconnect fee of fifteen dollars (\$15) when service has been disconnected for nonpayment of bills or for violation of Company's Rules and Regulations and Customer has qualified for and requested the service to be reconnected. Customers exempt from the reconnect fee must qualify under the Commission's Winter Hardship Reconnection Rules, as stated:

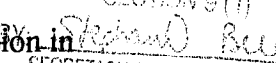
ISSUED: December 1, 1998

EFFECTIVE: December 1, 1998

ISSUED BY:


William G. Barr III, Vice President

DEC 01 1998

PUBLIC SERVICE COMMISSION
OF KENTUCKY
DEC 1 1998
PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
By 
SECRETARY OF THE COMMISSION

Issued by authority of an ORDER of the Kentucky Public Service Commission in
Case No. 97-427, dated November 17, 1998

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Original Sheet No. 21

SENTRA CORPORATION

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**KENTUCKY PUBLIC
SERVICE COMMISSION**

RULES AND REGULATIONS

23. TERMINATION

The Company reserves the right to discontinue furnishing gas service to a Customer with at least ten (10) days written notice from the Company to the Customer, irrespective of any claim pending against the Company, upon the occurrence of any one of the following events:

- a. For non-payment of tariff approved charges.
- b. For failure to comply with any of the Company's Gas tariffs as filed with the Commission, or with any of the conditions or obligations of any agreements with the Company for the purchase of gas.

Notice of discontinuance shall be considered to be given a Customer when a copy of such notice is left with the Customer, or left at the premises where his bill is rendered, or posted in the United States mail, addressed to the Customer's last post office address shown on the records of the Company. Company shall diligently attempt to induce Customer to make all payments owed or to comply with all applicable terms and conditions of service prior to discontinuing service.

24. LATE PAYMENT PENALTY

A Late Payment Penalty of five percent (5%) may be assessed, only once on any bill for rendered services, excluding Residential Customers, if Customer fails to pay bill by the due date shown on Customer's bill. Any payment received will first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

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PUBLIC SERVICE COMMISSION
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ISSUED BY: William G. Barr III

William G. Barr III, Vice President

PURSUANT TO 807 KAR 501.1
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