

DETAILED VERSION

Account Number 0000-0000-00-0 80 12

For less detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Mar 12, 2019	\$ 164.37

\$ _____ \$ _____
WinterCare Contribution Amount Enclosed
(for Customer Assistance)

Sample Bill
100 Main St.
Covington KY 41014

PO Box 1326
Charlotte NC 28201-1326

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Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Sample Bill 100 Main St. Covington KY 41014	Duke Energy 1-800-544-6900	0000-0000-00-0

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 18 not included Last payment received Feb 05 Bill prepared on Feb 18, 2019 Next meter reading Mar 18, 2019

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Gas	0000000000	Jan 17	Feb 15	29	289	414	125
Elec	0000000000	Jan 17	Feb 15	29	7157	7505	348

Gas - Residential	
Usage -	125 CCF
Duke Energy - Rate RS	\$ 118.62
Current Gas Charges	\$ 118.62
Gas Cost Recovery \$0.41880000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 161.21
Payment(s) Received	161.21cr
Balance Forward	0.00
Current Gas Charges	118.62
Current Electric Charges	41.28
Taxes	4.47
Current Amount Due	\$ 164.37

Electric - Residential	
Usage -	348 kWh
Duke Energy - Rate RS	\$ 41.28
Current Electric Charges	\$ 41.28

Taxes	
Taxes	\$ 4.47

CANCELLED

May 1, 2020

KENTUCKY PUBLIC SERVICE COMMISSION

Due Date
Mar 12, 2019

Amount Due
\$ 164.37

KENTUCKY PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE
3/29/2019
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

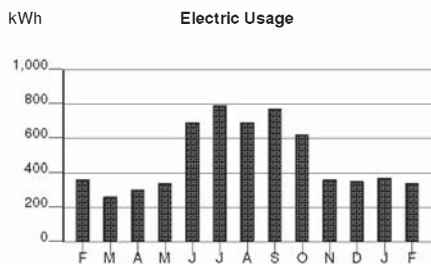
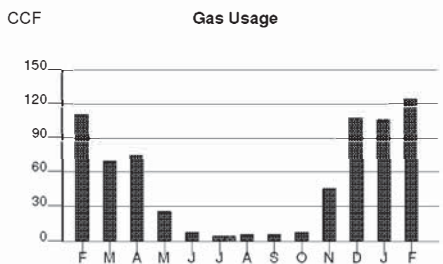
DETAILED VERSION

Name	Service Address	Account Number
Sample Bill	100 Main St. Covington KY 41014	0000-0000-00-0

Explanation of Current Charges			
Gas Meter - 000000000 CCF Usage - 125 Jan 17 - Feb 15 29 Days	Duke Energy Rate RS - Residential Service		
	Customer Charge	\$ 16.10	
	Gas Delivery Charge 125 CCF @ \$ 0.37213000	46.52	
	Gas DSM Rider 125 CCF @ \$ 0.04085600cr	5.11cr	
	Gas Cost Recovery 125 CCF @ \$ 0.41880000	52.35	
	Service Replacement Rider	3.22	
	Gas WNA Rider 125 CCF @ \$ 0.00000000	0.00	
		\$ 118.62	
	Total Current Gas Charges		\$ 118.62
	Electric Meter - 000000000 kWh Usage - 348 Jan 17 - Feb 15 29 Days	Duke Energy Rate RS - Residential Service	
Customer Charge		\$ 11.10	
Energy Chrg 348 kWh @ \$ 0.07165000		24.93	
Elec DSM Rider 348 kWh @ \$ 0.00303500		1.06	
Rider PSM 348 kWh @ \$ 0.00010400cr		0.04cr	
Elec Fuel Adjustment 348 kWh @ \$ 0.00249000		0.87	
Rider ESM		3.36	
		41.28	
Total Current Electric Charges		\$ 41.28	

(N)
(N)

Explanation of Taxes		
Taxes	Franchise Fee-Covington	\$ 4.47
	Total Taxes	\$ 4.47



Calculations based on most recent 12 month history
 Total Usage 590
 Average Usage 49

Calculations based on most recent 12 month history
 Total Usage 5,957
 Average Usage 496

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	111	70	75	26	8	5	6	6	6	46	106	107	125
Electric	361	269	307	347	698	798	693	777	623	364	366	366	348

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DETAILED VERSION

Bill Payment Made Easy

Paperless Billing - View and pay your bill for free by registering at www.duke-energy.com

Automatic Draft - Free Service, payment automatically drafts from your bank account. Enroll at www.duke-energy.com/paymybill or call 1-800-544-6900.

Speedpay® - Pay by phone 1-800-544-6900 with credit card or check. A convenience fee will be charged.

EXPLANATION OF ESTIMATED CHARGES

Meters are scheduled to be read monthly. Regular meter readings are essential for accurate billing. When we are unable to read a meter, the usage is estimated based on previous bills. An estimated read will be considered the same as an actual read.

PAYMENT OF BILLS

In order to avoid paying a late charge, please mail your payment to Duke Energy several days before the due date. Or, if you prefer, you may pay by phone through Speedpay, pay online with Paperless-Billing, or pay automatically through Automatic Draft. Payments can also be made at a Pay Agent location. For more information about our bill payment options, please visit us at www.duke-energy.com or call 1-800-544-6900. When you pay by check, you authorize us to convert your check into a one-time electronic check payment or to process the payment as a regular check transaction.

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May 1, 2020

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Disconnection of your utility service(s) will not result from failure to pay any non-tariffed or non-regulated products or services.

LATE PAYMENT CHARGE INFORMATION

A penalty may be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill rendered for services.

EXPLANATION OF BILL LANGUAGE

(The following terms will not appear on every bill)

BBP Cycle	Period of time used to calculate the current Budget Billing monthly installment amount.	Elec. Rate	Code that identifies the rate used to determine the Electric Usage Charge.
CCF	Gas usage, measured in hundreds of cubic feet.	EST or E	Estimated Meter Read.
CR	Credited amount.	Gas Rate	Code that identifies the rate used to determine the Gas Usage Charge.
Current Gas Charges	Total of all charges based on gas usage during the current billing period.	kWh	Electric usage measured in kilowatt-hours.
Customer Charge	Charge for administrative costs, including meter reading, billing, and collecting. The Customer Charge for each service includes 10 cents for an energy assistance program approved by the Public Service Commission.	Late Payment	Additional charge added to the bill if the Amount To Pay is not received in full by the due date.
		Meter Multiplier	Constant number that the meter reading usage is multiplied by to obtain the energy usage.
		Usage	Amount of energy used during the billing period.

GAS COST INFORMATION

The GAS COST ADJUSTMENT (GCA) rate is the cost (per 100 cubic feet) of gas we purchase from our suppliers. This rate varies periodically as gas prices to us increase or decrease. Duke Energy makes no profit on this charge since it is based on the actual cost we pay our suppliers for the gas we purchase and resell. The GCA amount is included in your total bill as an addition to the Gas Usage Charge, which covers our normal operating expenses for delivering gas to you.

ELECTRIC COST INFORMATION

The ELECTRIC FUEL ADJUSTMENT (EFA) rate is the increase or decrease (since determination of the Base Period Fuel Cost) in the cost of fuel purchased from our supplier and used to generate electricity. The EFA rate is computed monthly according to a formula established by the Kentucky Public Service Commission. Duke Energy makes no profit on the EFA since it is based on the actual cost of fuel used to generate electricity. The amount of the EFA is included in your total bill.

BILLING OR SERVICE INQUIRIES

If you have a question about your bill or service, call us at 1-800-544-6900. You may also write to our Customer Services Department at P.O. Box 960, Mail Drop 309C, Cincinnati, OH 45201, contact us by fax at 1-800-366-4704, or e-mail us at www.duke-energy.com. Rate schedules and service regulations are available upon request.

SECURITY DEPOSIT INFORMATION

If the utility will or may retain either an equal or calculated deposit for more than eighteen (18) months, at the customer's request, the deposit will be recalculated every eighteen (18) months based on actual usage of the customer. If the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility shall refund any over-collection and may collect any underpayment.

BUSINESS HOURS

OFFICE HOURS:

Cincinnati - 8:00 a.m. - 5:00p.m. Monday - Friday
Erlanger - 8:00 a.m. - 5:00p.m. Monday - Friday

Payments and Customer Service are not offered at either location.

For Correspondence: P.O. Box 1326 Charlotte NC 28201

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

Electric Trouble 1-800-543-5599

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3/29/2019**

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CONDENSED VERSION

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