

DELTA NATURAL GAS COMPANY, INC.
Name of Issuing Corporation

FOR All Service Areas
P.S.C. NO. 12
Original SHEET NO. 24
CANCELLING P.S.C. NO. 11
Original SHEET NO. 24

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

18. MONTHLY BILLS

Bills for gas service will be rendered monthly unless otherwise specified. The term "month" for billing purposes shall mean the period between any two consecutive readings of the meter by the Company, such reading to be taken as near as practicable approximately every thirty (30) days.

Bills are due upon rendition and payable within a period not exceeding ten (10) days after the date of mailing.

Service shall be subject to being discontinued for non-payment of bills after the customer has been given at least ten (10) days written notice separate from the original bill and not before twenty seven (27) days from the mailing date of the original bill.

The Company may not terminate service to a customer if a medical certificate is presented or if a Certificate of Need from the Cabinet for Human Resources is presented in accordance with 807 KAR 5:006, Section 14 (2)(c) and (3).

Failure to receive a bill does not exempt a customer from these provisions.

When the Company is unable to read the meter after a reasonable effort, or where the meter fails to operate, the customer will be billed on an estimated basis and the billing adjusted as necessary.

The Company's billing form includes dates served; number of days in period; previous and present meter reading; Ccf usage; net amount due for service rendered; taxes, if applicable; adjustments, if any; special charges; total amount due; account number; billing date; due date; and service address.

19. BUDGET PAYMENT PLAN

The Company has a budget payment plan available for its residential and small non-residential customers. A customer may elect to pay a monthly amount for the budget plan in lieu of monthly billings for actual usage. The amount of the budget

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEBOEN
EXECUTIVE DIRECTOR
TARIFF BRANCH
10/22/2010
Pursuant to 807 KAR 5:014 SECTION 9 (1)

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE October 20, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman, Board
Name of Officer Brent Kirtley
President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED October 21, 2010