

DELTA NATURAL GAS COMPANY, INC.
Name of Issuing Corporation

FOR All Service Areas
P.S.C. NO. 12
Original SHEET NO. 15
CANCELLING P.S.C. NO. 11
Original SHEET NO. 15

CLASSIFICATION OF SERVICE
RATE SCHEDULES

SPECIAL CHARGES

The following charges shall be applied under the following conditions:

Collection Charge - A charge of \$20.00 will be levied when a Company representative makes a trip to the premises of a customer for the purpose of terminating service. The charge may be assessed if service is actually terminated or if the customer pays the delinquent bill to avoid termination. The charge may also be assessed if the Company's representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date. A collection trip may be made only after written notice has been sent to the customer stating that if the bill is not paid by a certain date the service will be disconnected.

Reconnection Charge - A reconnection charge of \$60.00 to be made by the Company and paid by the customer before or at the time the service is reconnected shall be assessed as approved by the Public Service Commission when:

- (1) The customer's service has been disconnected for non-payment of bills or for violation of the Commission's or Company's Rules and Regulations, and the customer has qualified for and requested service to be reconnected. Customers qualifying for service reconnection under 807 KAR 5:006, Section 15 - Winter Hardship- shall be exempt from reconnect charges.
- (2) The customer's service has been disconnected at the customer's request and at any time subsequently within twelve (12) months is reconnected at the same premise.

CANCELLED
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KENTUCKY PUBLIC SERVICE COMMISSION

Bad Check Charge - The Company may charge and collect a fee of \$15.00 to cover the cost of handling an unsecured check; where a customer tenders in payment of an account a check which upon deposit by the Company is returned as unpaid by the customer's financial institution.

Request Test Charge - Pursuant to 807 KAR 5:006, Section 18, the Company shall make a test of any meter upon written request of any customer provided such request is not made more frequently than once each twelve (12) months. The customer shall be given the opportunity being present at such request tests. If such tests show the meter was not more than two percent (2%) fast, the Company may make a retest.

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH
DATE OF ISSUE <u>November 8, 2010</u> DATE EFFECTIVE <u>Oct 10</u>
ISSUED BY <u>Glenn R. Jennings</u> <i>Glenn R. Jennings</i> TITLE <u>Chairman</u> <i>Brent Kirtley</i> Board
Name of Officer <u>President</u> <i>Brent Kirtley</i> CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. <u>2010-00116</u> DATED <u>October 21, 2010</u> PURSUANT TO 807 KAR 5:012 SECTION 9(1)

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 10
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman *Brent Kirtley* Board
Name of Officer President *Brent Kirtley* CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED October 21, 2010 PURSUANT TO 807 KAR 5:012 SECTION 9(1)