

CITIPOWER, L. L. C.

FOR Entire Service Area
P. S. C. KY NO. 1
ORIGINAL SHEET NO. 6
CANCELING P. S. C. KY NO.
 SHEET NO.

RULES AND ADMINISTRATIVE REGULATIONS

(E) When the meter fails to operate, an adjustment shall be made in accordance with 807 KAR 5:006 (10).

(F) Each customer's usage shall be monitored at least once annually in accordance with 807 KAR 5:006 (10) (3).

- (i) Annual usage for the most recent 12 months will be compared to the preceding 12 months' usage.
- (ii) If annual usage for the two periods is substantially the same or if the difference is known to be attributable to circumstances common to all customers, such as weather, no further review will be made.
- (iii) If the annual usage differs by more than 15% and cannot be attributed to a common cause, a comparison of the monthly records for the 12-month period will be made with the monthly records of the preceding year.
- (iv) If the cause of the usage difference cannot be determined from a review of the records, contact will be made with the customer to determine changes that may affect usage such as appliances, number in household, etc.
- (v) If no explanation can be made, the meter will be tested to determine if it has an error rate of greater than 2% fast or slow.
- (vi) The customer will be notified of the findings and will be refunded or billed for the difference according to 807 KAR 5:006 (10) (4) and 807 KAR 5:006 (10) (5).

11) SPECIAL CHARGES:

The following special charges shall be applied uniformly throughout the area served by the Company and yield only enough revenue to pay the expenses incurred in rendering the service, in accordance with 807 KAR 5:006.

Turn-on Charge This fee of \$25 will be assessed for a new service turn on, seasonal turn on or temporary service.

DATE OF ISSUE 11 1 97
MONTH DAY YEAR

DATE EFFECTIVE 09 23 98
MONTH DAY YEAR

ISSUED BY JAMES CURD - MANAGER, 12 COURTHOUSE SQUARE, WHITLEY CITY, KY
NAME OF OFFICER, TITLE ADDRESS

CANCELLED

April 28, 2021

**KENTUCKY PUBLIC
SERVICE COMMISSION**

SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 23 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan Bill
SECRETARY OF THE COMMISSION

CANCELLED

April 28, 2021

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CITIPOWER, L. L. C.

FOR Entire Service Area
P. S. C. KY NO. 1
ORIGINAL SHEET NO. 7
CANCELING P. S. C. KY NO. _____
SHEET NO. _____

RULES AND ADMINISTRATIVE REGULATIONS

Reconnect Charge A reconnection charge of \$25 (to be made by the Company and paid by the customer before or at the time the service is reconnected, except Winter hardship Reconnections) shall be levied as approved by the PSC when;

- (a) The customer's service has been disconnected for nonpayment of bills or for violation of the PSC's or the Company's Rules and Regulations, and the customer has qualified for and requested service to be reconnected or;
- (b) The customer's service has been disconnected at the customer's request and at any time subsequently within twelve months is reconnected at the same premises.

Termination or Field Collection Charge This charge of \$25 will be assessed when a Company representative makes a trip to the premises of a customer for the purpose of terminating service, actually terminates service, or in the course of the trip the customer pays the delinquent bill or if the representative agrees to delay termination based on the customer's agreement to pay the delinquent bill. The Company may impose this charge only once in any billing period.

Special Meter Reading Charge This charge of \$18 will be assessed if a customer requests the meter be reread, and the second reading shows the original reading was correct or when a customer fails to read his own meter, fails to do so for three (3) consecutive months and a Company representative must do so.

Meter Resetting Charge This charge of \$25 will be assessed for resetting a meter if the meter has been removed at the customer's request.

Meter Test Charge This charge of \$25 will be assessed if a customer requests the meter be tested for accuracy, and the test shows the meter is not more than two percent (2%) fast.

Returned Check Charge This charge of \$18.00 will be assessed if a check accepted for payment is not honored by the customer's bank.

Late Payment Penalty This charge of 10% will be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The Company may impose this charge only once on any bill rendered for service.

PUBLIC SERVICE COMMISSION

DATE OF ISSUE 11 1 97 DATE EFFECTIVE 09 23 98
MONTH DAY YEAR MONTH DAY YEAR

ISSUED BY JAMES CURD - MANAGER 12 COURTHOUSE SQUARE, WHITLEY CITY, KY
NAME OF OFFICER, TITLE ADDRESS SEP 23 1998

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan R 110