 Any customer complaining to the Company about a bill or service shall be notified of his right to file a complaint with the PSC and with all other information required by 807 KAR 5:006(10). CUSTOMER CLASSIFICATIONS: Residential: Service to customers who consists of direct natural gas usage in a residential 	required by 807 e in a residential
Residential: Service to customers who consists of direct natural gas usage in a residential	
dwelling for space heating, air conditioning, cooking, water heating and other residential uses.	
Commercial: Service to customers engaged primarily in the sale of goods or service including institutions and local and federal government agencies for uses other than those involving manufacturing or electric power generation. a) Small Commercial: up to 50MCF/day	other than those
b) Large Commercial: more than 50MCF/day	I IAM OF