

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 20

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

Sheet No.

RULES AND REGULATIONS

METER TESTS

All meters shall be checked for accuracy before installation. The Cooperative shall, at its own expense, make periodic tests and inspections of its meters in order to maintain a high standard of accuracy and to conform with the regulation of the Public Service Commission.

The Cooperative shall make a test of any meter upon written request of any customer if the request is not made more frequently than once each twelve (12) months. A meter test fee of ten dollars (\$10.00) shall be paid at the time the written request for test is made. If the test show that the meter was more than two percent (2%) fast, the test fee shall be refunded.

If test results on a customer's meter show an average error greater than two percent (2%) fast or slow, the Cooperative shall immediately determine the period during which the error has existed, and shall recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. The Cooperative shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the Cooperative are unable to agree on an estimate of the time period during which the error existed, the Public Service Commission shall determine the issue in accordance with 807 KAR 5:006, Section 10(2). The Cooperative shall not require customer repayment of any underbilling to be made shorter than a period coextensive with the underbilling. PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

~~OCT 28 1992~~

DATE OF ISSUE _____ DATE EFFECTIVE _____

ISSUED BY William Harris
(Name of Officer)

(Title)

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

C11-92

FOR ALL TERRITORY SERVED

P.S.C. KY No. 5

Sheet No. 35

TAYLOR COUNTY RURAL ELECTRIC
COOPERATIVE CORPORATION

Cancelling P.S.C. No.

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RULES AND REGULATIONS

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CONSUMER BILLING AND COLLECTING POLICY

1. Each consumer should read his meter after receiving his previous month's bill, but not later than the 25th of each month. The consumer will mark the reading in the designated space on the billing card and send the stub with the meter reading with his check in payment for the previous month's bill to the Cooperative promptly.

2. Bills will be mailed to consumers about the 8th of each month. Failure to receive a bill does not free the consumer from obligation to pay the bill.

3. When making payments for accounts on which a bill was rendered, the consumer shall enclose the stub from the bill to assure proper crediting of payment.

4. All payments are due by the 25th day of the month.

5. On the first of the month, cut-off notices shall be prepared and mailed for all unpaid accounts.

6. On the 12th of the month, all accounts still unpaid from the previous month shall be disconnected.

7. "Estimated Bills" shall be rendered on accounts when no meter reading is received from the consumer. The consumer shall pay the "Estimated bill." Adjustments will be made for late reading only when the Cooperative Management considers an adjustment necessary.

8. Should a consumer consistently refuse to cooperate in reading his meter and mailing said readings in at the proper time, the Cooperative may read his meter for him and charge him eighteen dollars (\$18.00) for reading his meter for him.

9. A ten dollar (\$10.00) fee will be charged for each check returned by the bank for insufficient funds, or other reasons.

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OF KENTUCKY
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ISSUED BY William Harris President P.O. Box 100
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