

For All Territory Served

P.S.C. KY No. \_\_\_\_\_

Second Revised Sheet No. 11

Cancelling P.S.C. KY No. \_\_\_\_\_

First Revised Sheet No. 11

**CANCELLED**  
 Licking Valley Rural Electric  
 Cooperative Corporation  
 May 12, 2021

**KENTUCKY PUBLIC  
 SERVICE COMMISSION**

RULES AND REGULATIONS

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CONSUMER DESIRING SERVICE OR DISCONTINUANCE OF SERVICE

Any consumer desiring service, discontinuance of service, or changed from one location to another, shall give the Cooperative three (3) working days notice in person, by telephone or in writing provided such notice does not violate contractual obligations or tariff provisions. The consumer shall not be responsible for charges for service beyond the three (3) day notice period if the consumer provides reasonable access to the meter during the notice period. If the consumer notifies the Cooperative of his/her request for termination by telephone, the burden of proof is on the consumer to prove that service termination was requested if a dispute arises.

TEMPORARY DISCONNECTION - METER RESETTNG CHARGE

Consumers requesting their service disconnected for reasons such as vacation, repairs to homes, etc., will not be charged for disconnecting the service. However a service charge of twenty four dollars (\$24.00) will be made for reconnecting the service.

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DISCONTINUANCE AND REFUSAL OF SERVICE BY THE COOPERATIVE

The Cooperative will refuse or terminate service to a consumer under the following conditions:

1. For noncompliance with the Cooperatives tariffed rules or Commission regulations. The Cooperative may terminate service for failure to comply with applicable tariffed rules or Commission regulations pertaining to that service. However, the Cooperative shall not terminate or refuse service to any consumer for noncompliance with its rules or Commission regulations without first having made a reasonable effort to obtain consumer compliance. After such effort by the

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DATE OF ISSUE February 16, 1999 DATE EFFECTIVE February 16, 1999  
 month day year month day year

ISSUED BY B. Duncan General Manager West Liberty, KY  
 name of officer title P.O. address

FEB 16 1999  
 KY PUBLIC SERVICE COMMISSION  
 BY [Signature]  
 SECRETARY

**CANCELLED**

LICKING VALLEY RURAL ELECTRIC  
COOPERATIVE CORPORATION

May 12, 2021

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

FOR All Territory Served

PSC KY NO. 034

Third Revised Sheet No. 19

Cancelling P.S.C. No.

Second Revised Sheet No. 19

RULES AND REGULATION

RECONNECTION AND NAME CHANGE CHARGES

The Cooperative will make no service charge for connecting service to the consumer's premises for the initial installation of service. There shall be a fee of twenty four dollars (\$24.00) for each service connection and name change thereafter. If the consumer requests reconnection after regular working hours, the charge will be forty eight dollars (\$48.00).

RETURNED CHECKS FOR INSUFFICIENT FUNDS

A service charge in the amount of thirty dollars (\$30.00) shall (I) be assessed if a check or other monetary instrument is accepted for payment is not honored by the consumer's financial institution.

The Cooperative will not accept checks from consumers when any of the following criteria are met:

1. Two (2) dishonored checks within a six (6) month period.
2. Three(3) dishonored checks within a twelve(12) month period.
3. Four (4) dishonored checks within a twenty-four (24) month period.

TERMINATION OR FIELD COLLECTION CHARGE

The Cooperative will make special non-recurring charges to recover consumer-specific costs incurred which would otherwise result in monetary loss to the Cooperative or increased rates to other consumers to whom no benefits accrue from the service provided or action taken. If a consumer fails to pay a delinquent bill by the delinquent notice's disconnect date or an agreed date on a signed payment plan, thus causing the Cooperative to make a trip to their premises, a twenty four dollar (\$24.00) charge will be assessed. The charge may be assessed if the Cooperative's representative

DATE OF ISSUE August 08, 2016

month day year

DATE EFFECTIVE March 01, 2017

month day year

ISSUED BY 

SIGNATURE OF OFFICER

TITLE General Manager/CEO

ISSUED BY AUTHORITY OF AN ORDER OF  
THE PUBLIC SERVICE COMMISSION OF KENTUCKY IN  
CASE NO. 2016-00174 DATED March 01, 2017.

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Talina R. Mathews  
EXECUTIVE DIRECTOR**

*Talina R. Mathews*

EFFECTIVE

**3/1/2017**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

For All Territory Served

P.S.C. KY No. \_\_\_\_\_

Second Revised Sheet No. 20

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 Licking Valley Rural Electric  
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 May 12, 2021

**KENTUCKY PUBLIC  
 SERVICE COMMISSION**

RULES AND REGULATIONS

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actually terminates service or if, in the course of the trip, the consumer pays the delinquent bill to avoid termination. The charge may also be made if the Cooperative's representative agrees to delay termination based on the consumer's agreement to pay the delinquent bill by a specific date. The Cooperative may make a field collection charge only once in any billing period. If service is disconnected for non-payment, an additional charge of twenty four dollars (\$24.00) will be made for reconnecting service due and payable at time of such reconnection. If the consumer requests reconnection after regular working hours, the additional charge will be forty eight dollars (\$48.00). Any consumer qualifying for Winter Hardship Reconnection will be exempt from the reconnect fee.

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Cooperative Relations

The Cooperative shall post and maintain regular business hours and provide representatives available to assist its consumers.

1. Available telephone numbers. The Cooperative shall maintain a local telephone number and a toll free telephone number, shall publish the telephone number in all service areas, and shall permit all consumers to contact the Cooperative's designated representative without charge.
2. Designated representatives. The Cooperative shall designate at least one (1) representative to be available to answer consumer questions, resolve disputes and negotiate partial payment plans at the Cooperative's office. The designated representative shall be knowledgeable of the Commission's regulations regarding consumer bills and service and shall be authorized to negotiate and accept partial payment plans.
3. Display of consumer rights. The Cooperative shall prominently

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 month day year month day year

ISSUED BY Bud Deane General Manager West Liberty, KY  
 name of officer title address

PUBLIC SERVICE COMMISSION  
 KENTUCKY  
 FEB 16 1999  
 BY: \_\_\_\_\_  
 SECRETARY OF THE COMMISSION