

LOW INCOME NEIGHBORHOOD PROGRAM

APPLICABILITY

This program is available only to individually-metered residential customers in neighborhoods selected by the Company, at its sole discretion, which are considered low income based on third party data, which includes income level and household size. Areas targeted for participation in this program will approximately have 50% of the households have income equal to or less than 200% of the federal poverty level established by the U. S. Government.

PROGRAM DESCRIPTION

The Low Income Neighborhood Program is part of Duke Energy Kentucky's portfolio of programs offered through Rider Demand Side Management Program (Rider DSM) and recovered through the Company's Rider DSMR (Demand Side Management Rate). The purpose of this program is to assist low income customers in reducing energy costs through energy education and by installing or providing energy conservation measures for each customer's residence.

Under this program, participating customers will receive the following:

- An energy assessment to identify energy efficiency opportunities in the customer's home;
- One-on-one education on energy efficiency techniques and measures; and
- A comprehensive package of energy conservations measures installed or provided to the extent the measure is identified as an energy efficiency opportunity based on the results of the energy assessment. Energy conservation measures, up to \$210, may include low-cost energy efficiency starter items, such as air infiltration reduction measures, energy efficient lighting, water conservation measures, HVAC filters, or other energy saving devices.

SERVICE REGULATIONS

The provisions contained in this tariff sheet do not supersede or replace any of the charges and terms contained in the standard base rate and rider tariff sheets. The standard base rate and rider charges apply to all customers.

The supplying of, and billing for, service and all conditions applying thereto, are subject to the jurisdiction of the Kentucky Public Service Commission, and to Company's Service Regulations currently in effect, as filed with the Kentucky Public Service Commission, as approved by law.



Issued by authority of an Order of the Kentucky Public Service Commission dated April 29, 2020 in Case No. 2019-00406.

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Effective: May 1, 2020

Issued by Amy B. Spiller, President /s/ Amy B. Spiller

