



June 1, 2022

Ms. Linda Bridwell, Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602

RECEIVED

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PUBLIC SERVICE
COMMISSION

RE: Case No. 2017-00115

Dear Ms. Bridwell:

Columbia Gas of Kentucky, Inc. hereby submits its 2022 Annual Report on the Customer CHOICESM program for filing in the above referenced docket. If you have any questions, please email jmcoop@nisource.com. Thank you.

Sincerely,
/s/ Judy Cooper
Judy M. Cooper
Director, Regulatory Affairs

Enclosure



**Columbia Gas of Kentucky, Inc.
Customer ChoiceSM Program
2022 Annual Report**



**Columbia Gas of Kentucky, Inc.
Customer ChoiceSM Program Annual Report
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Introduction

Columbia Gas of Kentucky's ("Columbia's") application requesting approval of its initial Customer Choice Program described an annual report to be filed with the Kentucky Public Service Commission ("Commission"). The initial pilot program began in 2000 and terminated on March 31, 2005. Columbia's new pilot Customer Choice Program became effective on April 1, 2005, and by subsequent Orders, the most recent dated June 19, 2017, was extended through March 31, 2022. The program is extended under its current terms and conditions until a final Order is entered pursuant to the Commission's Order of March 17, 2022 in Case No. 2021-00386. This annual report will summarize the existing program and customer complaints.

The participating marketers are a combination of long and short term participants in Columbia's CHOICE Program. The marketers provide numerous gas supply options. As of May 2022, Choice customers have saved (71,653,562). This savings is calculated as the amount paid by customers compared to the amount the customers would have paid if they had not opted to be supplied by a marketer in the first place. This is the grand total from the initial Choice program through April 30, 2022.

Customer Concerns

The Customer Contact Center received 277 calls from May 2021 through April 2022 from customers seeking information about the Customer Choice Program. The nature of the concerns of the customers are shown below:

Choice Information	222
Customer Exclusion	4
Marketer Complaint	10
Marketer Savings	8
Price to Compare	27
Send Brochure	6

Certified Marketers

Constellation NewEnergy
Gas Division, LLC
Darcy Fabrizious
9400 Bunsen Parkway Suite 100
Louisville, Kentucky 40220
800-785-4373

Interstate Gas Supply, Inc.
dba IGS Energy
Matt White
6100 Emerald Parkway
Dublin, Ohio 43016
877-444-7427

Kentucky United Energy, LLC
Kenny Graham
730 East Main Street
Frankfort, KY 40601
877-735-7304

Novec Energy Solutions
Christopher R. Hild
10323 Lomond Drive
Manassas, VA 20109
888-627-7283

Stand Energy Corporation
John M. Dosker
1077 Celestial Street, Suite 110
Cincinnati, Ohio 45202-1629
800-598-2046

U. S. Gas and Electric, Inc.
dba Kentucky Gas & Electric
Judy Vivona
6555 Sierra Dr
Irving, KY 75039
888-919-5943

Vista Energy Marketing, L.P.
Harry Kingerski
4306 Yoakum Blvd, Suite 600
Houston, Texas 77006
888-508-4782

Xoom Energy, LLC
Stephanie Kueffner
11208 Statesville Road, Suite 200
Huntersville, NC 28078
888-997-8979

Rates Charged by Marketers

The following marketer rates are not identified by marketer name in order to avoid undue influence in a competitive market.

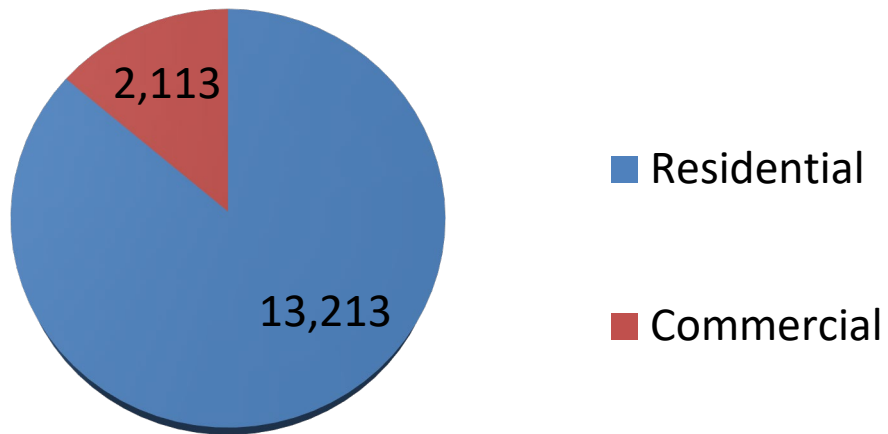
<i>Marketer</i>	<i>Rate per MCF as of May 2022</i>
<i>A</i>	\$ 7.4900
	\$ 10.3100
	\$ 7.1900
	\$ 9.9900
	\$ 6.9900
	\$ 9.7100
	\$ 7.2400
	\$ 8.4900
	\$ 9.9900
	\$ 8.4900
	\$ 4.9900
	\$ 7.8760
	\$ 5.1400
	\$ 9.9600
	\$ 6.7400
	\$ 9.9900
	\$ 7.8900
	\$ 6.4900
	\$ 10.5600
	\$ 5.4900
	\$ 5.7400
	\$ 6.2400
	\$ 5.2400
	\$ 4.7900
	\$ 7.5760
	\$ 6.6900
<i>B</i>	\$ 4.6000
	\$ 5.2195
	\$ 7.6900
	\$ 9.9900
	\$ 5.4600
	\$ 7.9900

<i>Marketer</i>	<i>Rate per MCF as of May 2022</i>
	\$ 5.1300
	\$ 4.7000
	\$ 4.9900
	\$ 6.4300
	\$ 4.7900
	\$ 8.2900
	\$ 4.8900
	\$ 5.3900
	\$ 4.3000
	\$ 6.4900
	\$ 4.5000
	\$ 5.8500
	\$ 8.5900
	\$ 5.5200
	\$ 5.9900
	\$ 6.1900
	\$ 5.7200
	\$ 5.6450
	\$ 5.2900
	\$ 6.5900
	\$ 5.0400
	\$ 5.5600
	\$ 9.9900
	\$ 5.6500
	\$ 6.7900
	\$ 6.9900
	\$ 7.4900
	\$ 7.3900
<i>C</i>	\$ 6.5000
	\$ 4.9900
	\$ 4.1000
	\$ 5.2600
	\$ 7.9900
	\$ 5.6700
<i>D</i>	\$ 5.4000
	\$ 6.9940
	\$ 5.2100

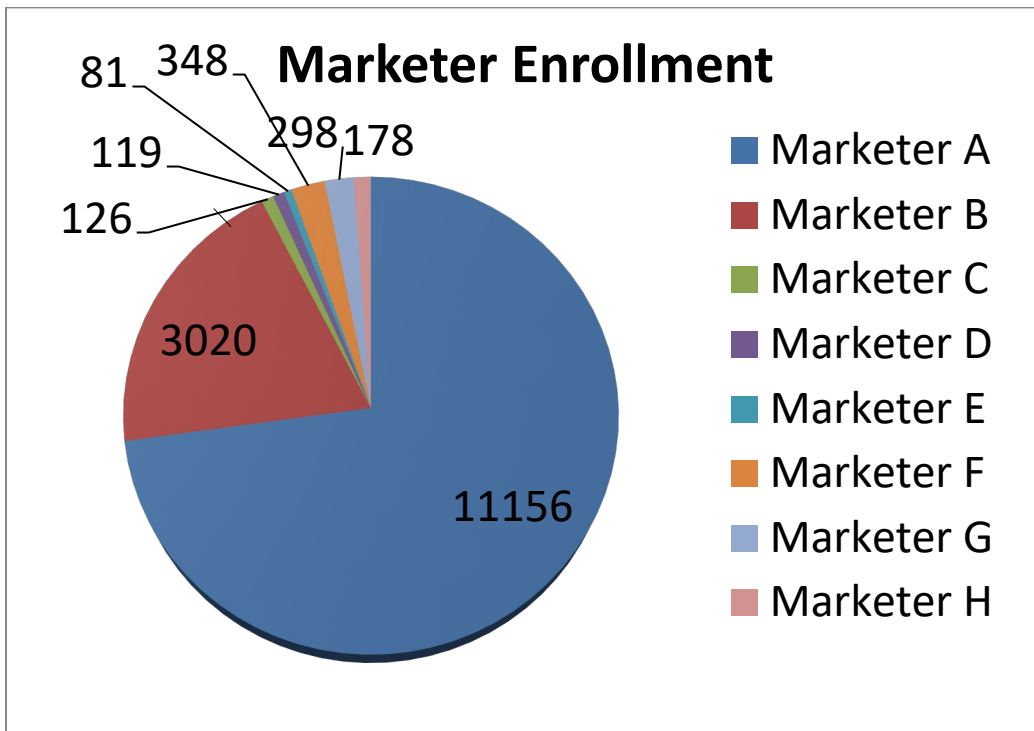
<i>Marketer</i>	<i>Rate per MCF as of May 2022</i>
<i>E</i>	\$ 4.5500
	\$ 5.8000
	\$ 5.7500
	\$ 5.8000
	\$ 4.5500
	\$ 0.0500
	\$ 4.5500
<i>F</i>	\$ 6.1990
	\$ 9.4900
	\$ 5.7000
	\$ 4.3000
	\$ 6.7500
	\$ 7.2500
	\$ 7.0660
	\$ 5.6000
	\$ 5.8500
<i>G</i>	\$ 7.0000
	\$ 7.1500
	\$ 6.5300
	\$ 5.9900
<i>H</i>	\$ 9.9900
	\$ 9.9900
	\$ 5.9900
	\$ 4.8900
	\$ 5.5900
	\$ 5.3900



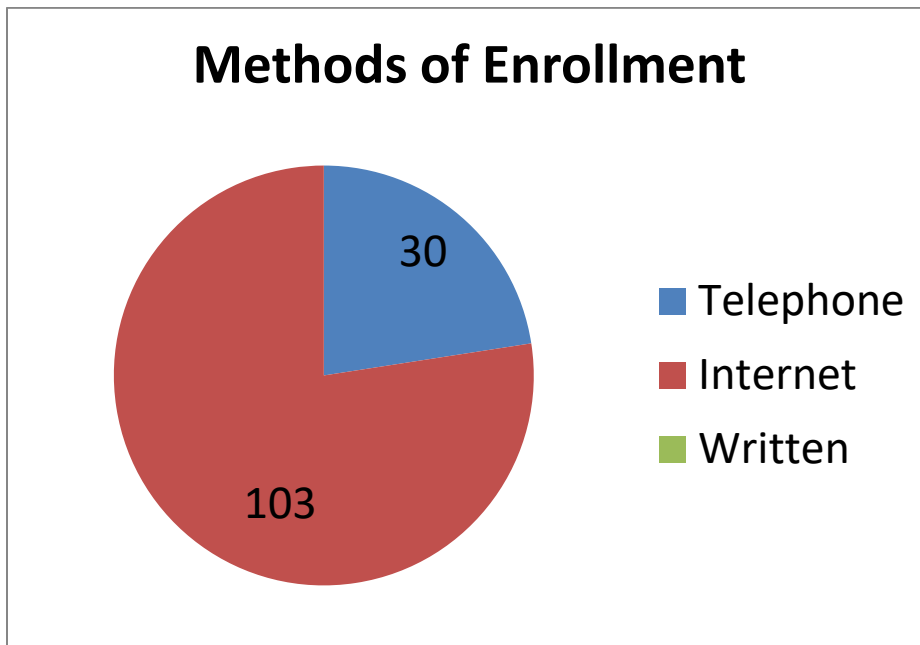
Residential & Commercial Customer Participation



As of April 30, 2022



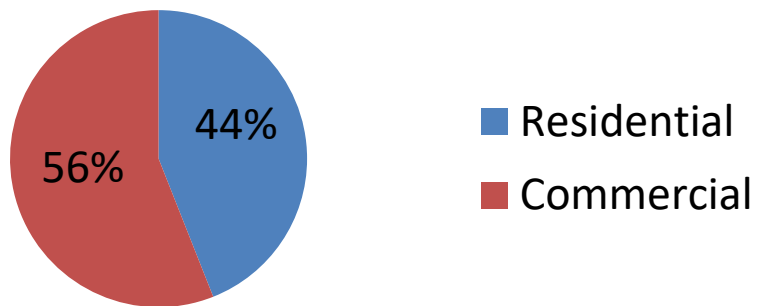
As of April 30, 2022



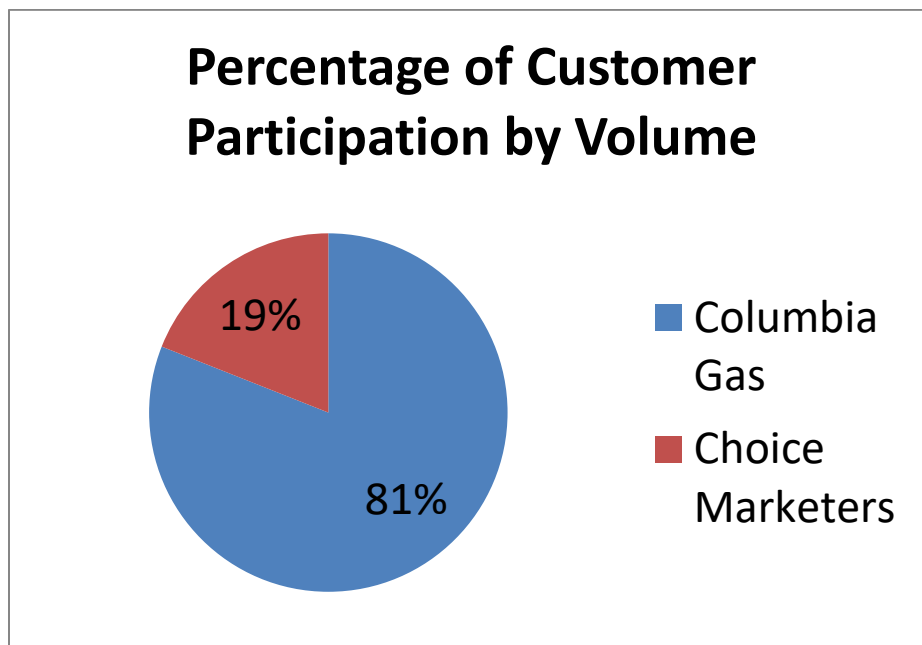
As of April 30, 2022



**Total Volumes Purchased from
Marketers by Participating
Customers**



As of April 30, 2022



19 percent of total eligible throughput is being supplied by a Choice marketer.

As of April 30, 2022