



**SALT RIVER ELECTRIC**

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111 West Brashear Avenue • Bardstown, Kentucky 40004  
(502) 348-3931 • (502) 955-9732 • Fax (502) 348-1993

February 16, 2016

To: Kentucky Public Service Commission

Subject: 2015 Prepay Metering Report

From the beginning of the prepay program in September 2012, 2084 members have participated in the program. Of those, 678 members enrolled in the prepay program in 2015. As of the end of 2015, there were 1,017 active participants.

In 2015, 481 members stopped participating in the prepay program. Of them 295 moved, 14 converted to post-pay, 167 did not make a payment after the meter disconnected for lack of funds, 2 deceased, 2 did not occupy location, and 1 disconnected to redo service.

In 2015, there were 11,926 disconnects due to the account balance depleting to zero or below. These disconnects occurred on 1,000 members.

Sincerely,

Melissa R Hite  
Manager of Information Technology and Billing