

Hyden-Leslie County Water District

325 Wendover Road
Hyden, Kentucky 41749
606-672-2791

Dr. Frederick Ratliff
Chairman
Augustus Roberts
Commissioner
William Todd Horton
Commissioner

Dwight Lewis
Sec/Trea
Herman Randall Williams
Commissioner
Leihman Howard Jr.
Manager

November 29, 2010

Public Service Commissioner
Attn: Tariff Division
P.O. Box 615
Frankfort, KY 40602-0615

RECEIVED

DEC 09 2010

PUBLIC SERVICE
COMMISSION

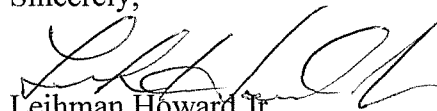
Re: Case No. 2010-00384

Dear Sir/Madam:

Enclosed please find two revised copies of the Hyden-Leslie County Water District Tariff setting out the rates approved in the above reference Case No. (2010-00384).

If any additional information is needed, please contact me.

Sincerely,


Leihman Howard Jr.
Manager

FOR _____
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

Hyden-Leslie County Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

CONTENTS

Hyden-Leslie County Water District

Of

HYDEN, KENTUCKY

Rates, Rules and Regulations for Furnishing

Water Service

At

Leslie County, Kentucky

Filed With PUBLIC SERVICE COMMISSION

DATE OF ISSUE 10-29-2010
Month / Date / Year

DATE EFFECTIVE 10-29-2010
Month / Date / Year

ISSUED BY Frank W. [Signature]
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

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Community, Town or City

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RATES AND CHARGES

Residential Rates

First	2,000 gallons	20.24 Minimum Bill
Next	3,000 gallons	5.62 per 1,000 gallons
Next	5,000 gallons	4.45 per 1,000 gallons
Next	15,000 gallons	3.63 per 1,000 gallons
Next	25,000 gallons	3.16 per 1,000 gallons
Next	50,000 gallons	2.69 per 1,000 gallons
Next	100,000 gallons	2.22 per 1,000 gallons
All Over	200,000 gallons	1.76 per 1,000 gallons

Commercial Rates

First	2,000 gallons	30.36 Minimum Bill
Next	3,000 gallons	8.43 per 1,000 gallons
Next	5,000 gallons	6.68 per 1,000 gallons
Next	15,000 gallons	5.45 per 1,000 gallons
Next	25,000 gallons	4.74 per 1,000 gallons
Next	50,000 gallons	4.04 per 1,000 gallons
Next	100,000 gallons	3.33 per 1,000 gallons
All Over	200,000 gallons	2.64 per 1,000 gallons

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ISSUED BY *Frederic C. Mitchell*
(Signature of Officer)

TITLE Chairman

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Hyden-Leslie County Water District
(Name of Utility)

RULES AND REGULATIONS

The following Rules and Regulations are subject to change by the Hyden-Leslie County Water District Commissioners at any time, subject to the approval of the Public Service Commission of Kentucky.

1. Water meters are read each month beginning on the twentieth (20th), by Hyden-Leslie County Water District personnel.
2. All bills are in the mail by the fifth (5th) day of each month.
3. The Hyden-Leslie County Water District shall use the following Post Card type billing forms for monthly billing:

POSTAGE PAID
PERMIT NO.

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

CUSTOMER		DUE DATE
ROUTE	ACCOUNT	
NET AMOUNT TO BE PAID		

MAIL THIS STUB WITH YOUR PAYMENT

METER READ			NET AMOUNT TO BE PAID
MONTH	DAY	CLASS	

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ISSUED BY Fred R. Ruffalo
(Signature of Officer)

TITLE Chairman

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RULES AND REGULATIONS

IF METER IS DISCONNECTED DUE TO NON-PAYMENT, THE CUSTOMER WILL BE REQUIRED TO PAY THE LAST DUE BILL PLUS A \$15.00 SERVICE CHARGE TO GET SERVICE RESTORED.

SCHEDULE OF WATER RATE IS AVAILABLE UPON REQUEST AT THE DISTRICT'S BUSINESS OFFICE

4. All bills are due by the last day of each month, bills paid after the last day of each month will be carried forward to the next month's bill and will be subject to a penalty.
5. A 10% penalty will be added to past due amounts.
6. A minimum charge is billed to customers each month as long as water meter is installed, whether any water is used or not.
7. The water meter may be removed upon request to avoid the monthly minimum charge and upon request be re-installed for a service charge of \$ 31.00.
8. Delinquent notices will be sent out once each month to customers who are one month behind on their bill. The customer will be given seven (7) days notice by mail to pay the over due balance.

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ISSUED BY Frederick [Signature]
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TITLE Chairman

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If the customer has not paid the over due balance at the end of the seventh (7th) day, service to the customer will be discontinued. If prior to discontinuance of service, a written certificate is filed, signed by a physician, a registered nurse, or public health officer stating that, in the opinion of the person making the certification that discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until affected resident can make other living arrangements, or until thirty (30) day elapse from the time of the Utility's notification. Accordance with PSC regulations 807 KAR 5:006, section 14, (2)(c).

- 9. If water service is discontinued for non-payment, the customer will be required to pay the past due amount plus a \$ 58.00 re-connection fee before water service can be restored.
- 10. Adjustments for water bills will be made in accordance with 807 KAR 5:006, section 9.
- 11. The customer is responsible for all leaks, breaks, etc., beyond the water meter. The Hyden-Leslie County Water District is responsible up to and through the meter.
- 12. The customer is responsible for any damage to the meter, resulting from misuse or abuse.
- 13. There will be no multiple hook-ups. Each family/dwelling will have an individual meter. All existing multiple hook-ups will be required to have an individual meter installed for each family/dwelling, or be billed at a commercial rate.
- 14. There will be a \$ 300.00 Installation Fee (Tap-on Fee) for all new Tap-ons for 3/4" meters. Meters larger than 3/4" will be the actual cost of materials, labor and equipment expense for that particular installation.
- 15. The Hyden-Leslie County Water District may refuse or discontinue serve a customer for non-compliance with its Rules and Regulations in accordance with 807 5:006 Section 14 (3) (g).
- 16. All customers of the Hyden-Leslie County Water District will pay equal deposits in the amount of \$ 30.00. This amount does not exceed the average bill of a residential customer served by the Hyden-Leslie County Water District and is equal to 2/12 of the annual bill. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050 will be paid annually either by refund or credit to the customer's account, except no

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ISSUED BY *Frederick Wilhoff*
(Signature of Officer)

TITLE Chairman

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refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit. The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after 18 months if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Hyden-Leslie County Water District may require in addition to the initial deposit if the customer has a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the customers account with any remainder being refunded to the customer. In determining whether a deposit will be required or waived, the following criteria will be considered:

Previous payment history with the Hyden-Leslie County Water District. If the customer has no previous history with the Hyden-Leslie County Water District, a statement from other Utilities may be presented by the customer as evidence of good credit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$ 10.00 for a residential customer or 10% for a commercial customer, the Hyden-Leslie County Water District may collect any underpayment and shall refund any overpayment by check or credit to the customers account. No refund will be made if the customer's account is delinquent at the time of the recalculation.

17. Monitoring Customer Usage. At least once annually, the Hyden-Leslie County Water District will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12-months immediately proceeding that period.

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2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usage differs by 25% or more and can not be attributed to a readily identified common cause, the Hyden-Leslie County Water District will compare the customers monthly usage record for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Hyden-Leslie County Water District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in customer's service line.
5. Where the deviation is not otherwise explained, the Hyden-Leslie County Water District will test the customer's meter to determine whether it shows an average error greater than 2% fast or slow.
6. The Hyden-Leslie County Water District will notify the customer of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the annual monitoring, the Hyden-Leslie County Water District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

18. The principle place of business is at the Hyden-Leslie County Water District office located at 325 Wendover Road, Hyden, Kentucky 41749. Office open Monday through Friday, 8:00am to 4:30pm (closed for lunch 12:00 noon to 12:30pm for lunch).

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ISSUED BY *Julie K. Kelly*
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TITLE Chairman

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19 Any Leslie County Volunteer Fire Department may withdraw water from the District's water distribution system for the purpose of fighting fires at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the District no later than the 15th day of the following month.

Any Leslie County Volunteer Fire Department that withdraws water from the District's distribution system for fire protection or training and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

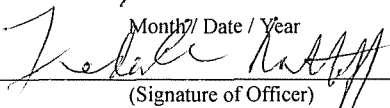
A non-reporting user's usage shall be presumed to be 0.3 percent of the District's total water sales for the calendar month. A non reporting user may present evidence of its actual usage to rebut the presumed usage. The District shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting VFD shall be billed for this usage at the lowest usage block rate regardless of customers classification that the District charges.

A non-reporting VFD shall also be assessed a penalty of \$50.00 for each failure to submit a report in a timely manner.

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