

Columbia Gas[®]
of Kentucky
A NiSource Company

P.O. Box 14241
Lexington, KY 40512-4241

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JUN 03 2013

PUBLIC SERVICE
COMMISSION

Mr. Jeff Derouen
Executive Director
Kentucky Public Service Commission
P. O. Box 615
Frankfort, KY 40602

June 3, 2013

Dear Mr. Derouen

Pursuant to the Commission's Order of February 3, 2011 in Case No. 2010-00233, Columbia Gas of Kentucky, Inc. hereby files its Annual Report on the Customer CHOICESM program. If you have any questions, please call me at (859) 288-0242. Thank you.

Sincerely,



Judy M. Cooper
Director, Regulatory Affairs

Enclosures



**Columbia Gas of Kentucky, Inc.
Customer ChoiceSM Program
Annual Report**

2013



**Columbia Gas of Kentucky, Inc.
Customer ChoiceSM Program Annual Report
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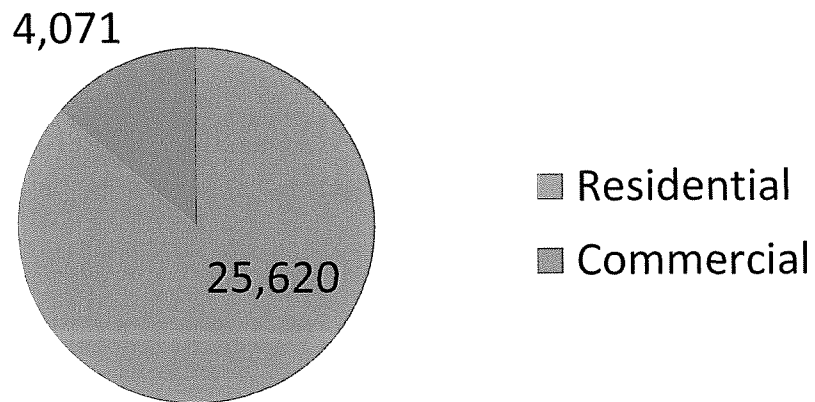
Introduction

Columbia Gas of Kentucky's ("Columbia's") application requesting approval of its initial Customer Choice Program described an annual report to be filed with the Kentucky Public Service Commission ("Commission"). The initial pilot program began in 2000 and terminated on March 31, 2005. Columbia's new pilot Customer Choice Program became effective on April 1, 2005, and by subsequent Orders, the most recent dated February 3, 2011, was extended through March 31, 2014. The Commission's Order authorizing the current program required that Columbia continue to file annual reports. This eleventh annual report will summarize the existing program and customer complaints.

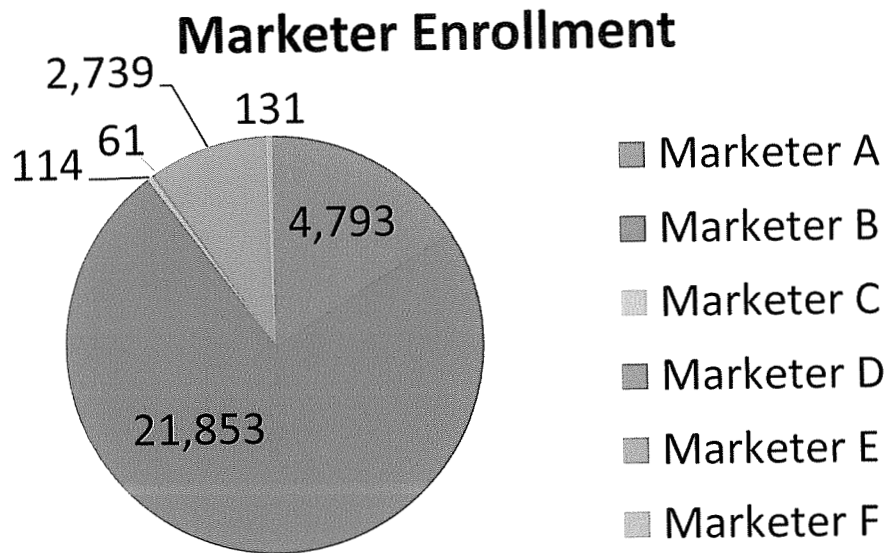
The participating marketers are a combination of long term participants and new entrants during the past year in Columbia's CHOICE Program. The marketers provide numerous gas supply options. As of March 2013, Choice customers have saved (\$36,190,023). This savings is calculated as the amount paid by customers compared to the amount the customers would have paid if they had not opted to be supplied by a marketer in the first place. This is the grand total from the initial Choice program to most recent month available.



Residential & Commercial Customer Participation



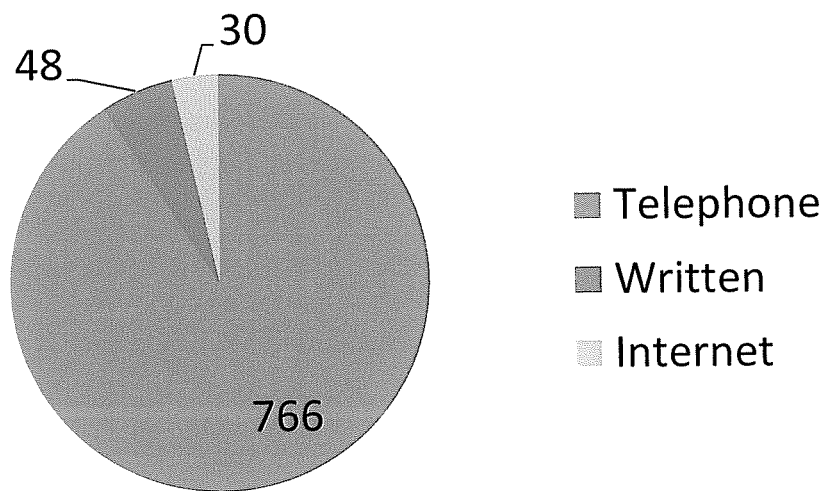
As of March 15, 2013



As of March 15, 2013



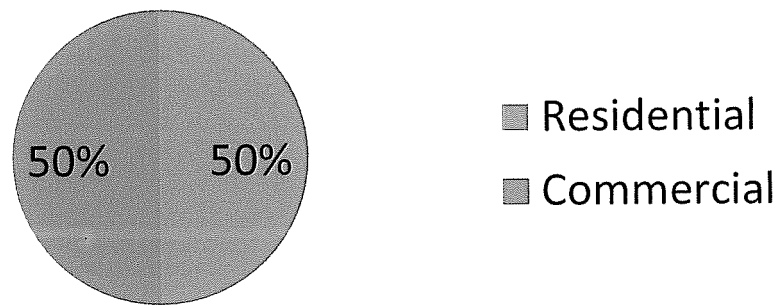
Methods of Enrollment



As of May 15, 2013



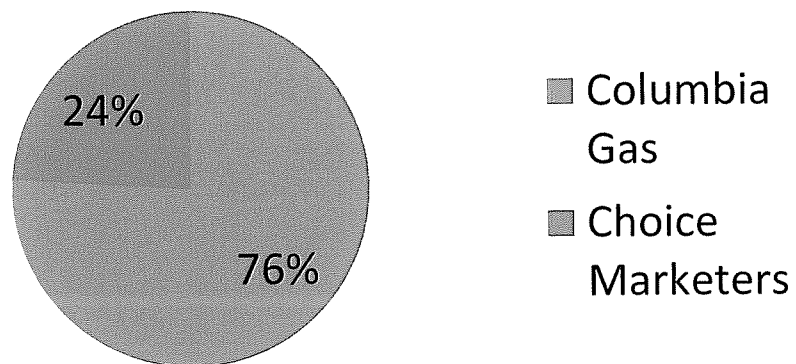
Total Volumes Purchased from Marketers by Participating Customers



As of March 15, 2013



Percentage of Customer Participation by Volume



24 percent of total eligible throughput is being supplied by a Choice marketer.

As of March 15, 2013

Certified Marketers

Interstate Gas Supply, Inc.
dba IGS Energy
Vincent Parisi
6100 Emerald Parkway
Dublin, Ohio 43016
800-280-4474

Kentucky United Energy LLC
Will Graham
730 East Main Street
Frankfort, KY 40601
Tollfree:(855)735-7304

Constellation Energy Gas Choice, Inc.
formerly MxEnergy.com, Inc.
Chaitanya Parikh
1221 Lamar St., Ste.750
Houston, Texas 77010
800-785-4373

CenterPoint Energy Services, Inc.
Larry Kunckle
1111 Louisiana, 20th Floor
Houston, Texas 77002
(800) 495-9880

Stand Energy Corporation
John M. Dosker
1071 Celestial Street, Suite 110
Cincinnati, Ohio 45202-1629
800-598-2046

Gateway Energy Services Corporation
Joseph Waldman
400 Rella Blvd., Suite 300
Montebello, NY 10901
(800) 244-2275

Volunteer Energy Services, Inc.
Richard A. Curnutte, Sr.
790 Windmill Drive
Pickerington, Ohio 43147
800-977-8374

U. S. Gas and Electric, Inc.
d/b/a/ Kentucky Gas & Electric
Michelle Mann
1309 U. S. Highway 127 South, Suite B #351
Frankfort, KY 40601
888-919-5943

Xoom Energy
Michelle Harding
13850 Ballantyne Corp Place, Suite 150
Charlotte, NC 28277

Rates Charged by Marketers

The following marketer rates are not identified by marketer name in order to avoid undue influence in a competitive market.

Marketer	Rates as of May 2013
A	\$ 7.49 per Mcf \$ 6.79 per Mcf \$ 5.53 per Mcf \$ 4.49 per Mcf \$ 5.90 per Mcf \$ 5.39 per Mcf \$ 6.49 per Mcf \$ 7.79 per Mcf \$ 5.85 per Mcf \$ 6.99 per Mcf \$ 5.99 per Mcf \$ 4.90 per Mcf \$ 7.10 per Mcf \$ 4.19 per Mcf \$ 6.95 per Mcf \$ 5.29 per Mcf \$ 6.59 per Mcf \$ 7.99 per Mcf \$ 5.56 per Mcf
B	\$ 7.99 per Mcf \$ 8.24 per Mcf \$ 6.99 per Mcf \$ 9.49 per Mcf \$ 7.24 per Mcf \$ 6.98 per Mcf \$ 6.77 per Mcf \$ 8.49 per Mcf \$ 4.99 per Mcf \$ 6.52 per Mcf \$ 7.49 per Mcf \$ 6.74 per Mcf \$ 7.90 per Mcf \$ 7.74 per Mcf \$ 7.89 per Mcf \$ 6.49 per Mcf \$ 6.37 per Mcf \$ 5.49 per Mcf \$ 5.74 per Mcf \$ 6.24 per Mcf \$ 5.99 per Mcf

	\$ 5.59 per Mcf \$ 5.24 per Mcf \$ 6.22 per Mcf
C	\$ 8.99 per Mcf \$ 9.59 per Mcf \$ 6.79 per Mcf \$ 7.64 per Mcf \$ 7.44 per Mcf \$ 7.35 per Mcf
D	\$ 5.97 per Mcf \$ 7.53 per Mcf
E	\$ 5.69 per Mcf \$ 5.57 per Mcf
F	\$ 6.50 per Mcf \$ 5.57 per Mcf \$ 4.99 per Mcf \$ 6.53 per Mcf \$ 5.25 per Mcf

Customer Concerns

The Customer Contact Center received 1,177 calls from May 2012 through April 2013 from customers seeking information about the Customer Choice Program. The nature of the concerns of the customers are shown below.

Choice Information	968
Customer Exclusion	14
Marketer Complaint	17
Marketer Savings	136
Price to Compare	42
Send Brochure	0